**Australian Government**

**Department of Infrastructure, Transport, Regional Development and Communications**

Bureau of Infrastructure and Transport Research Economics

# Aviation
Domestic airline on time performance
March 2021

An appropriate citation for this report is:

Bureau of Infrastructure and Transport Research Economics (BITRE), 2021, Domestic airline on time performance, Statistical Report, BITRE, Canberra ACT.

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# Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE:  Jetstar, Qantas, QantasLink, Regional Express, Virgin Australia and Virgin Australia Regional Airlines. Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8 000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes.  There were 55 routes that met this definition in March 2021.  Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only.  These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems.  Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance.  Regional Express, Tigerair Australia, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are audited internally by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: http://www.bitre.gov.au/statistics/aviation/otphome.aspx.

# Contents

# Industry performance

For March 2021, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Regional Express, Virgin Australia and Virgin Australia Regional Airlines) averaged 84.9 per cent for on time arrivals and 85.0 per cent for on time departures. The cancellation rate for the month was 2.4 per cent. The equivalent figures for March 2020 were 84.2 per cent for on time arrivals, 85.4 per cent for on time departures and 17.3 per cent for cancellations.

This month's on time arrivals figure was higher than the long term average performance for all routes (82.2 per cent) and the on time departures figure was also higher than the long term average (83.6 per cent). The rate of cancellations was higher than the long term average of 1.7 per cent.

The Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 85.4 per cent for on time arrivals while the Qantas network (Qantas and QantasLink combined operations) recorded 83.2 per cent. Jetstar achieved the highest on time arrivals among the major domestic airlines at 86.9 per cent followed by Virgin Australia at 85.6 per cent and Qantas at 84.9 per cent. Of the regional airlines, Regional Express recorded 87.9 per cent for on time arrivals, followed by QantasLink at 81.9 per cent and Virgin Australia Regional Airlines at 80.9 per cent.

The Qantas network recorded 84.9 per cent for on time departures while the Virgin Australia network recorded 83.2 per cent. Qantas achieved the highest level of on time departures among the major domestic airlines for March 2021 at 87.5 per cent, followed by Jetstar at 85.1 per cent and Virgin Australia at 83.3 per cent. Of the regional airlines, Regional Express recorded 89.3 per cent for on time departures, followed by QantasLink at 83.0 per cent and Virgin Australia Regional Airlines at 80.5 per cent.

Virgin Australia Regional Airlines recorded the highest percentage of cancellations (at 3.6 per cent) during the month, followed by Jetstar (at 3.0 per cent), QantasLink (at 2.6 per cent), Qantas (at 2.3 per cent), Virgin Australia (at 2.0 per cent) and Regional Express (at 1.5 per cent).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 55 routes are shown on pages 9-19.

Of the 55 routes which met the criteria for on time performance reporting in March 2021, the Emerald-Brisbane route had the highest percentage of on time arrivals (97.3 per cent) and the highest percentage of on time departures (96.7 per cent). The Port Hedland-Perth route had the lowest percentage of on time arrivals (57.1 per cent) and the Darwin-Brisbane route had the lowest percentage of on time departures (62.3 per cent).

Cancellations were highest on the Sydney-Port Macquarie route at 16.3 per cent, followed by the Port Macquarie-Sydney route at 15.5 per cent, the Melbourne-Newcastle route at 13.7 per cent, the Newcastle-Brisbane route at 13.2 per cent and the Newcastle-Melbourne route at 12.2 per cent.

Emerald Airport recorded the highest percentage of on time arrivals (95.3 per cent) and the highest percentage of on time departures (96.7 per cent). Broome Airport recorded the lowest percentage of on time arrivals (68.9 per cent) and Darwin Airport recorded the lowest percentage of on time departures (65.0 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1    On time performance for March 2021 — Total Industry

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Scheduled | Flown | No. | % | No. | % | No. | % |
| Jetstar | 5 726 | 5 556 | 4 829 | 86.9 | 4 727 | 85.1 | 170 | 3.0 |
| Qantas  - all QF designated services | 14 609 | 14 246 | 11 852 | 83.2 | 12 096 | 84.9 | 363 | 2.5 |
| Regional Express | 3 298 | 3 247 | 2 855 | 87.9 | 2 901 | 89.3 | 51 | 1.5 |
| Virgin Australia - all VA designated services | 6 626 | 6 486 | 5 536 | 85.4 | 5 394 | 83.2 | 140 | 2.1 |
| All Airlines | 30 259 | 29 535 | 25 072 | 84.9 | 25 118 | 85.0 | 724 | 2.4 |
| | | | | | | | | |
| Individual operating entities | | | | | | | | |
| Qantas | 6 178 | 6 035 | 5 126 | 84.9 | 5 280 | 87.5 | 143 | 2.3 |
| QantasLink | 8 431 | 8 211 | 6 726 | 81.9 | 6 816 | 83.0 | 220 | 2.6 |
| Virgin Australia | 6 322 | 6 193 | 5 299 | 85.6 | 5 158 | 83.3 | 129 | 2.0 |
| Virgin Australia Regional Airlines | 304 | 293 | 237 | 80.9 | 236 | 80.5 | 11 | 3.6 |

Total airline network data (including routes not shown in this report).
Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 55 routes are shown on pages 9-20.

Table 2    Top ten routes for on time performance for March 2021 (participating airlines only)

| Arrivals | | Departures | |
|---|---|---|---|
| Route | On Time (%) | Route | On Time (%) |
| Emerald-Brisbane | 97.3 | Emerald-Brisbane | 96.7 |
| Brisbane-Emerald | 95.3 | Brisbane-Emerald | 94.7 |
| Launceston-Melbourne | 94.7 | Launceston-Melbourne | 93.7 |
| Adelaide-Perth | 92.9 | Brisbane-Gladstone | 93.0 |
| Melbourne-Cairns | 92.7 | Adelaide-Gold Coast | 93.0 |
| Port Macquarie-Sydney | 92.0 | Melbourne-Sydney | 92.0 |
| Canberra-Brisbane | 91.9 | Port Macquarie-Sydney | 92.0 |
| Melbourne-Launceston | 91.9 | Gladstone-Brisbane | 91.5 |
| Cairns-Melbourne | 91.7 | Newcastle-Brisbane | 91.5 |
| Brisbane-Gladstone | 91.6 | Adelaide-Sydney | 91.4 |

Table 3    Top ten airports for on time performance for March 2021 (participating airlines and reported routes only)

| Arrivals | | Departures | |
|---|---|---|---|
| Airport | On Time (%) | Airport | On Time (%) |
| Emerald | 95.3 | Emerald | 96.7 |
| Gladstone | 91.6 | Port Macquarie | 92.0 |
| Port Macquarie | 89.7 | Gladstone | 91.5 |
| Launceston | 89.6 | Mackay | 89.6 |
| Hamilton Island | 88.4 | Mount Isa | 89.6 |
| Mount Isa | 88.2 | Launceston | 89.5 |
| Port Lincoln | 88.1 | Newcastle | 89.0 |
| Dubbo | 87.9 | Dubbo | 89.0 |
| Adelaide | 87.7 | Wagga Wagga | 88.8 |
| Canberra | 87.0 | Melbourne | 87.9 |

# Total industry on time performance

Figure 1    On time performance (by month from March 2018)—Total Industry
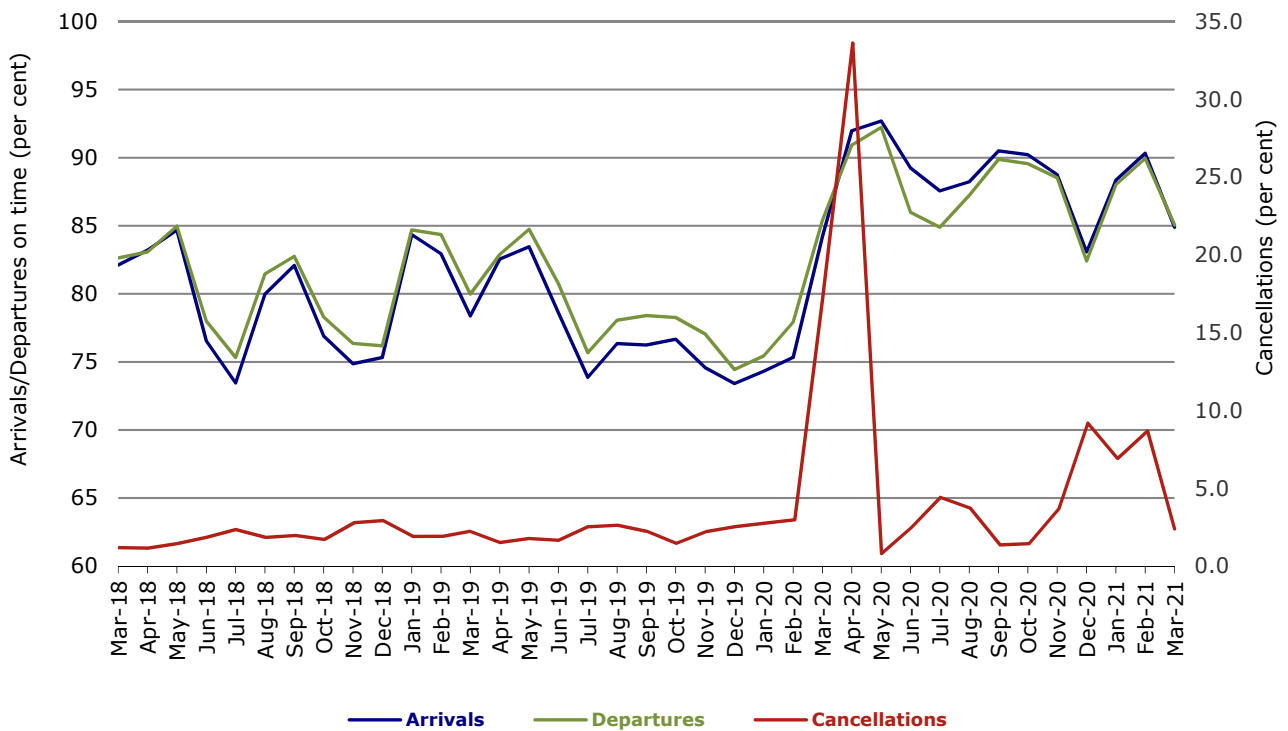


Figure 2    Arrivals on time (by month from March 2020)
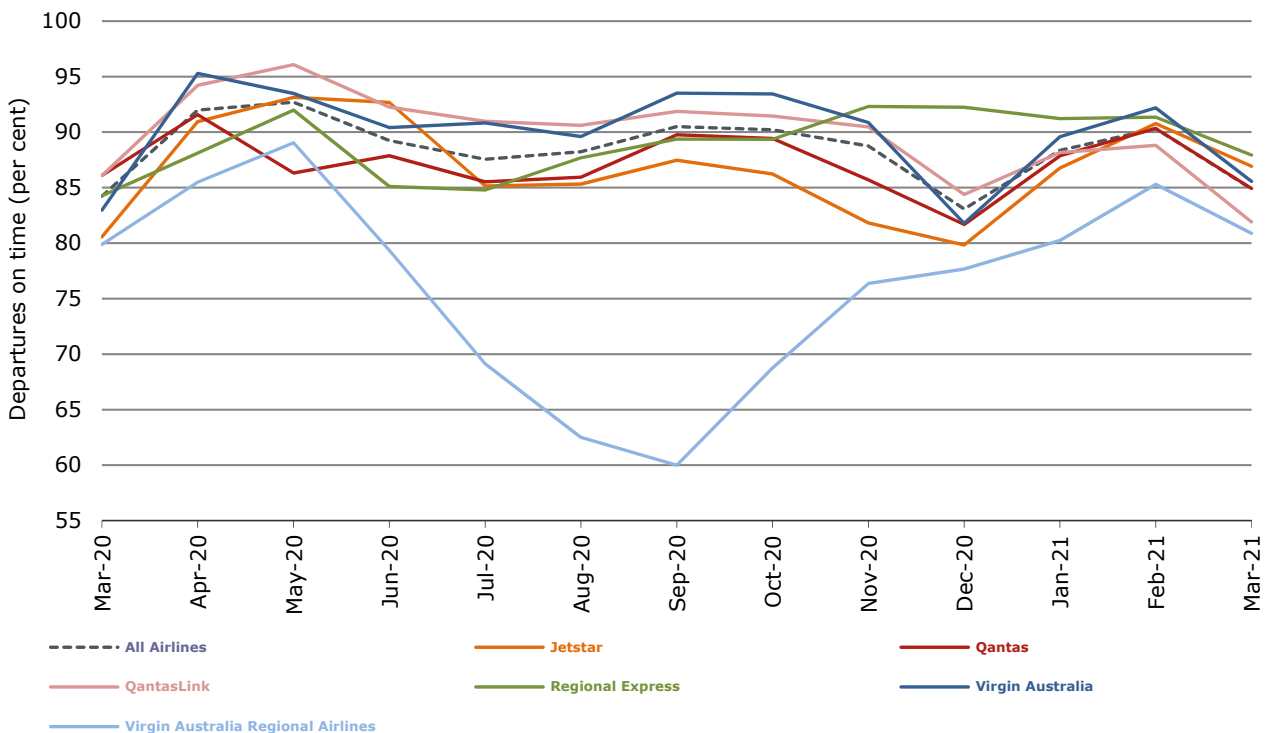
## Figure 3    Departures on time (by month from March 2020)
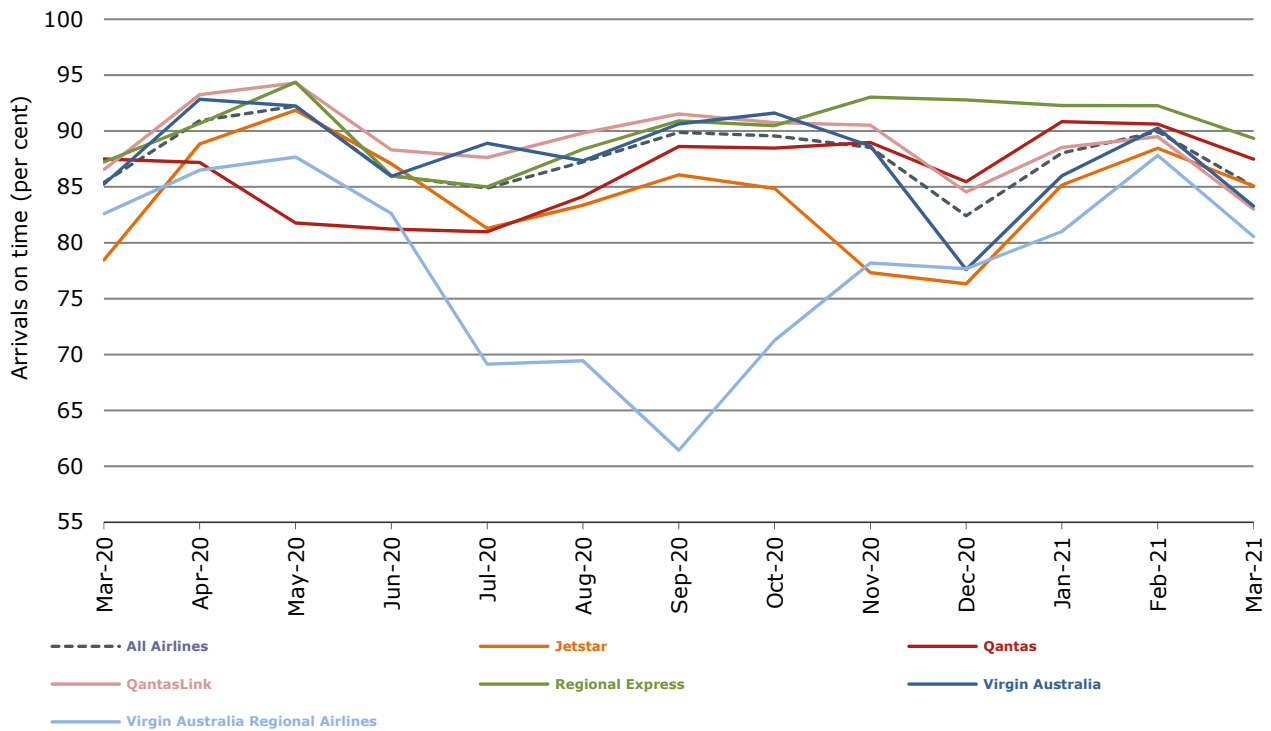


## Figure 4    Cancellations (by month from March 2020)
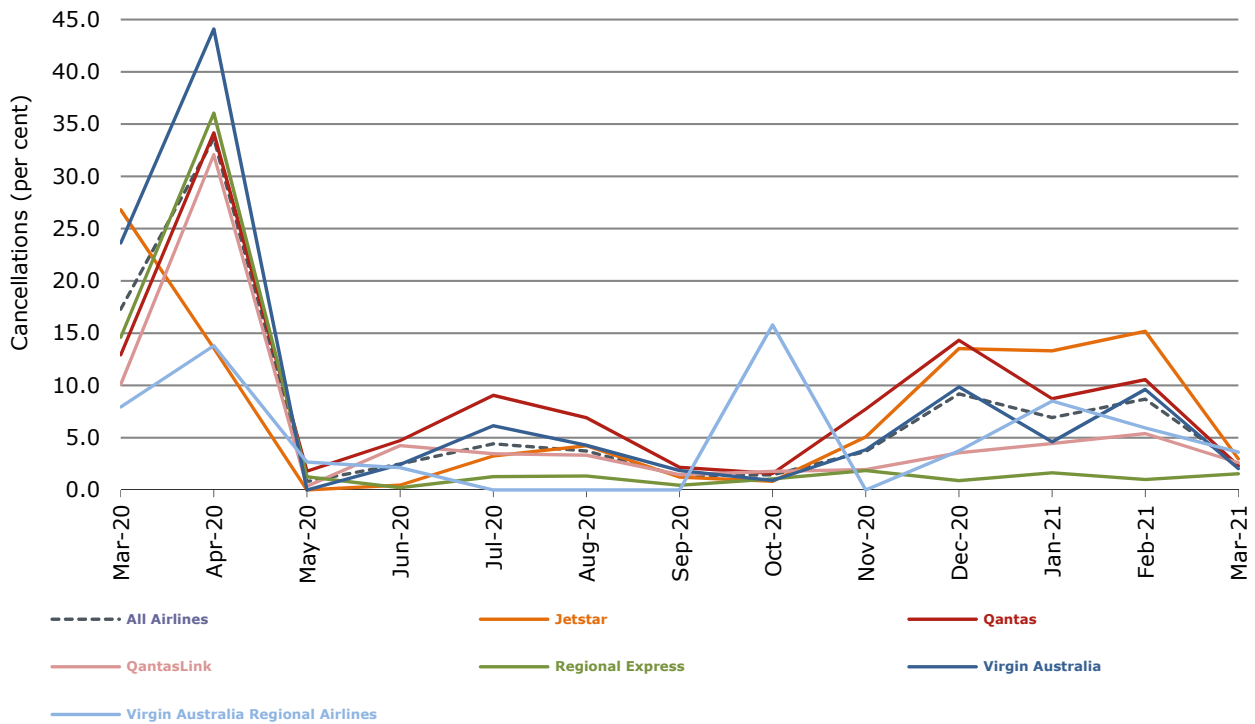
# Major domestic airlines on time performance

Figure 5    On time performance (by month from March 2018)—Jetstar
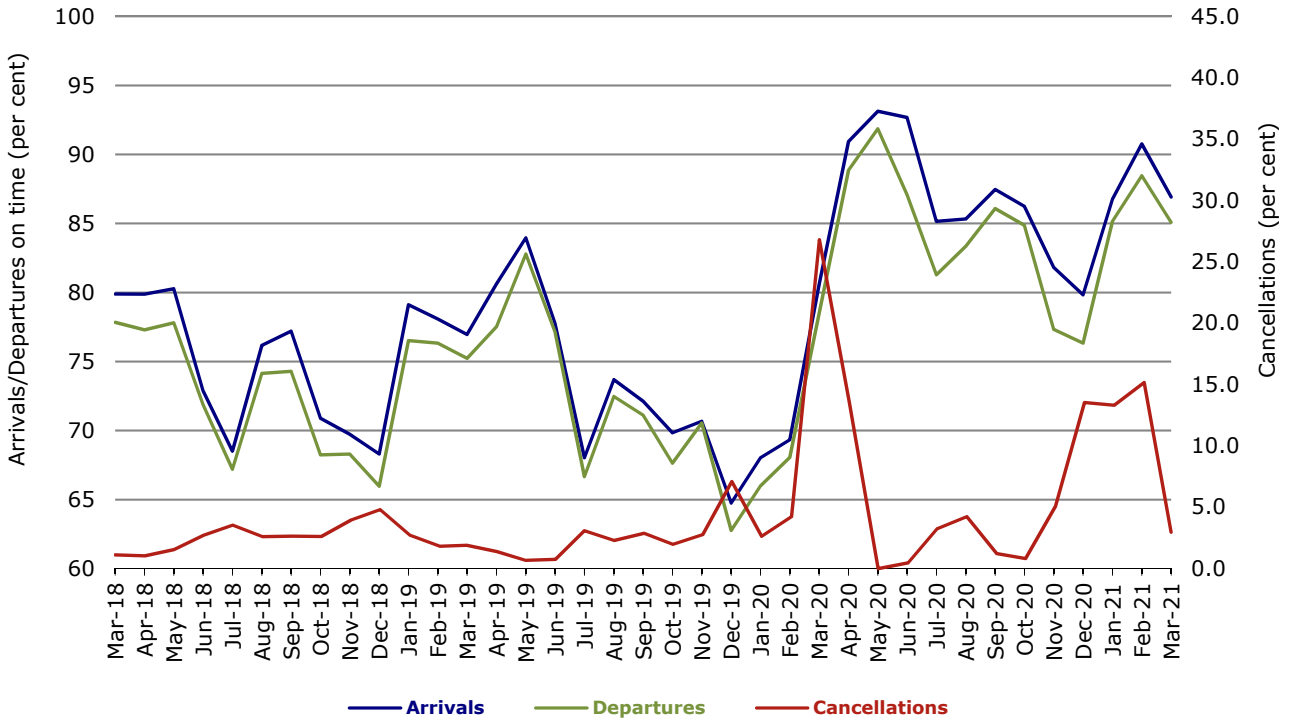


Figure 6    On time performance (by month from March 2018)—Qantas
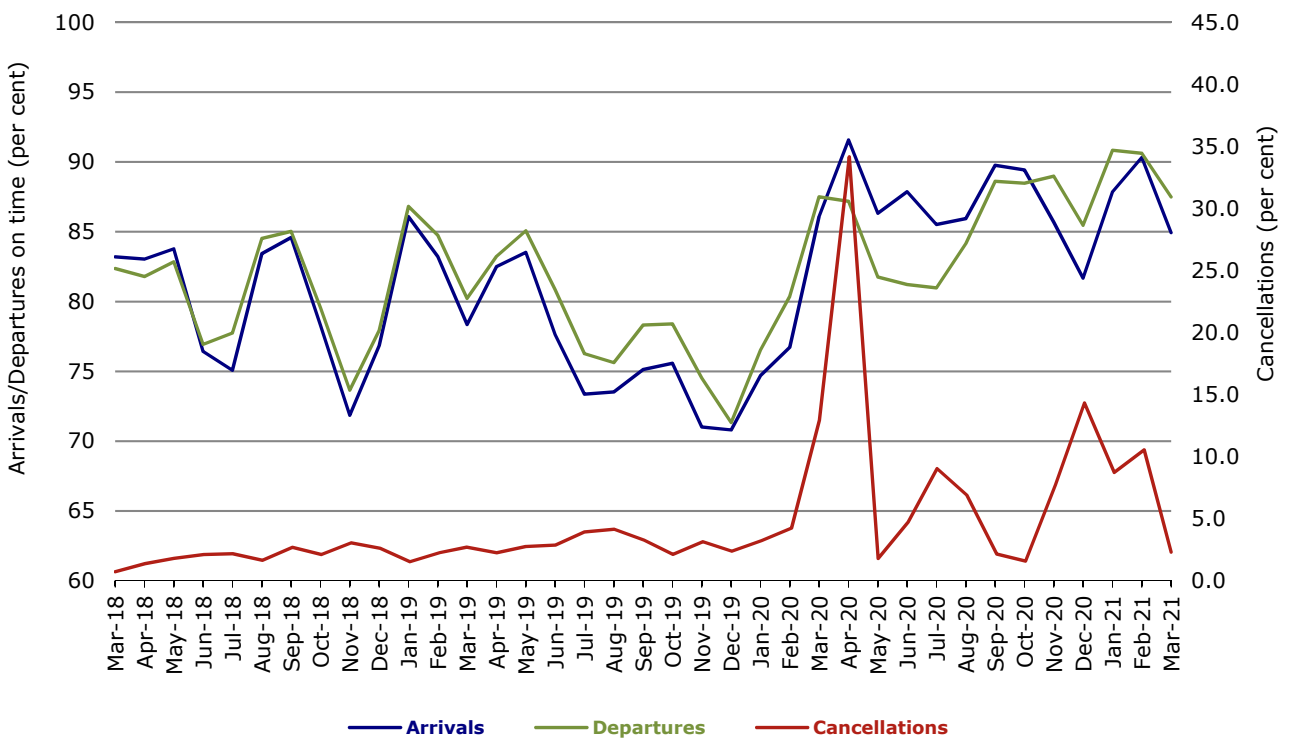
Figure 7    On time performance (by month from March 2018)—Virgin Australia
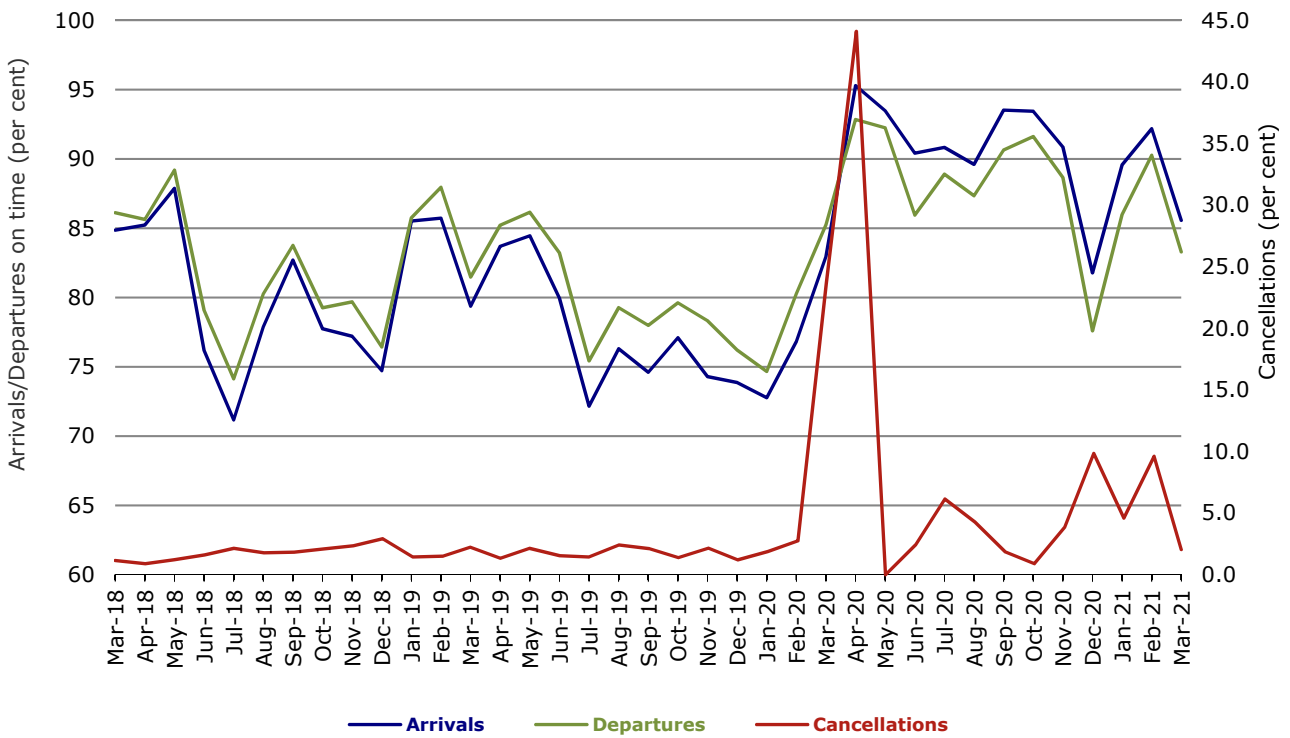


Major regional airlines on time performance

Figure 8    On time performance (by month from March 2018)—QantasLink
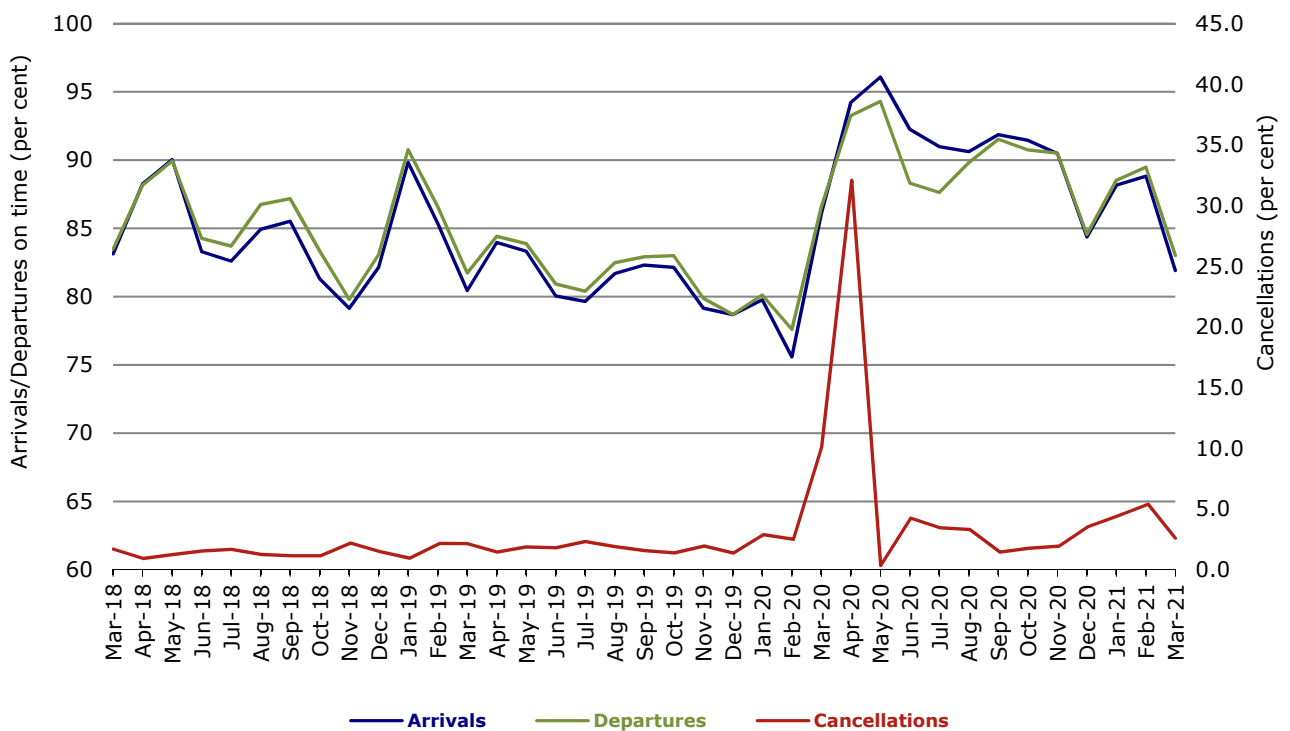
Figure 9    On time performance (by month from March 2018)—Regional Express
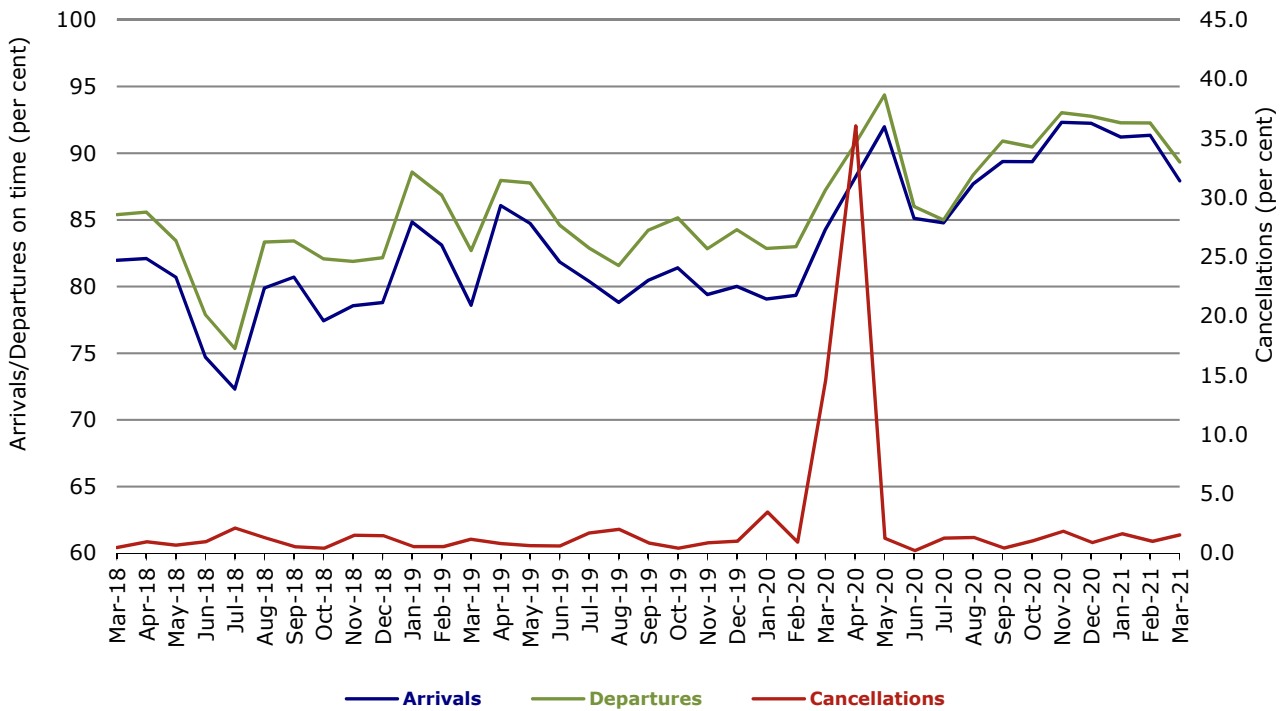


Figure 10    On time performance (by month from March 2018)
Virgin Australia Regional Airlines
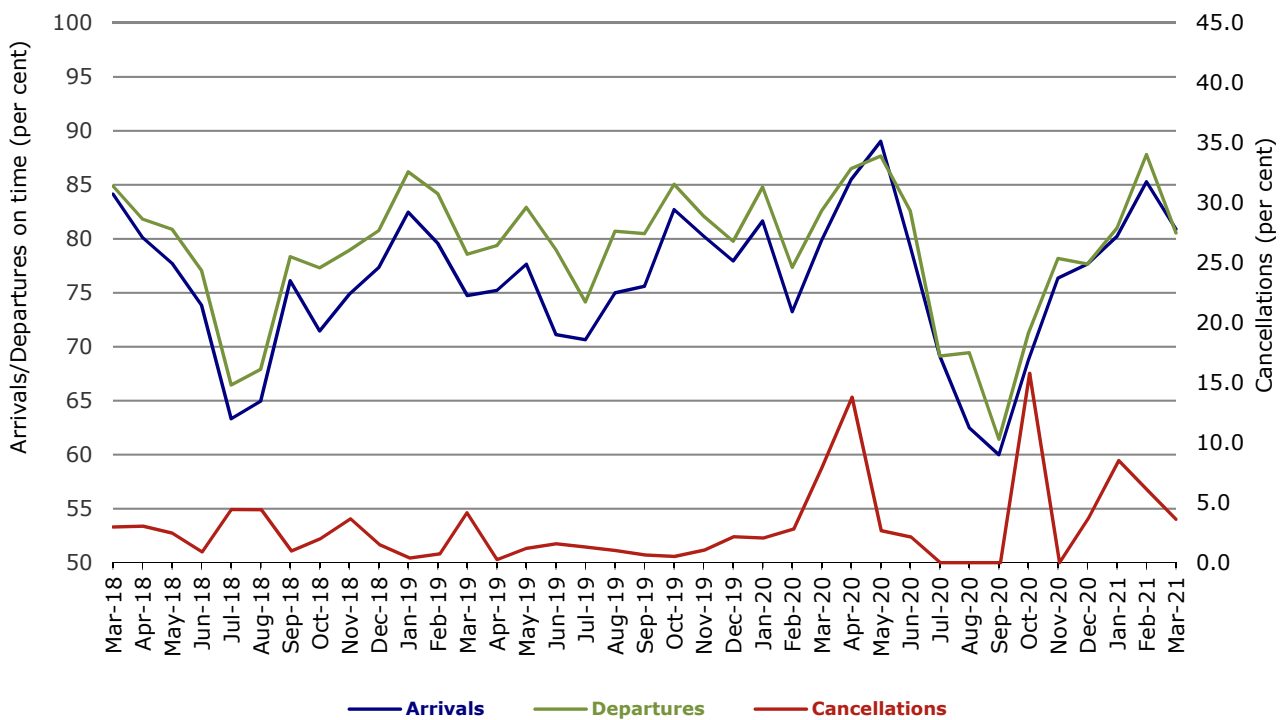
# Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 55 routes which meet this definition.  Over time, however, routes which meet this definition may change as airline networks and traffic levels vary.

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Adelaide–Alice Springs** | | | | | | | | |
| Qantas | 31 | 31 | 25 | 80.6 | 26 | 83.9 | 0 | 0.0 |
| Virgin Australia | 17 | 17 | 11 | 64.7 | 12 | 70.6 | 0 | 0.0 |
| All Airlines | 48 | 48 | 36 | 75.0 | 38 | 79.2 | 0 | 0.0 |
| **Adelaide–Brisbane** | | | | | | | | |
| Jetstar | 29 | 29 | 28 | 96.6 | 27 | 93.1 | 0 | 0.0 |
| Qantas | 99 | 98 | 86 | 87.8 | 89 | 90.8 | 1 | 1.0 |
| Virgin Australia | 95 | 92 | 82 | 89.1 | 75 | 81.5 | 3 | 3.2 |
| All Airlines | 223 | 219 | 196 | 89.5 | 191 | 87.2 | 4 | 1.8 |
| **Adelaide–Canberra** | | | | | | | | |
| Qantas | 27 | 27 | 24 | 88.9 | 23 | 85.2 | 0 | 0.0 |
| QantasLink | 4 | 4 | 2 | 50.0 | 2 | 50.0 | 0 | 0.0 |
| Virgin Australia | 25 | 25 | 24 | 96.0 | 24 | 96.0 | 0 | 0.0 |
| All Airlines | 56 | 56 | 50 | 89.3 | 49 | 87.5 | 0 | 0.0 |
| **Adelaide–Gold Coast** | | | | | | | | |
| Jetstar | 26 | 26 | 21 | 80.8 | 22 | 84.6 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 31 | 100.0 | 31 | 100.0 | 0 | 0.0 |
| All Airlines | 57 | 57 | 52 | 91.2 | 53 | 93.0 | 0 | 0.0 |
| **Adelaide–Melbourne** | | | | | | | | |
| Jetstar | 93 | 93 | 81 | 87.1 | 79 | 84.9 | 0 | 0.0 |
| Qantas | 115 | 114 | 101 | 88.6 | 97 | 85.1 | 1 | 0.9 |
| Regional Express | 1 | 1 | 1 | 100.0 | 1 | 100.0 | 0 | 0.0 |
| Virgin Australia | 90 | 90 | 75 | 83.3 | 69 | 76.7 | 0 | 0.0 |
| All Airlines | 299 | 298 | 258 | 86.6 | 246 | 82.6 | 1 | 0.3 |
| **Adelaide–Perth** | | | | | | | | |
| Jetstar | 23 | 23 | 23 | 100.0 | 23 | 100.0 | 0 | 0.0 |
| Qantas | 78 | 78 | 75 | 96.2 | 66 | 84.6 | 0 | 0.0 |
| Virgin Australia | 40 | 39 | 32 | 82.1 | 31 | 79.5 | 1 | 2.5 |
| All Airlines | 141 | 140 | 130 | 92.9 | 120 | 85.7 | 1 | 0.7 |
| **Adelaide–Port Lincoln** | | | | | | | | |
| QantasLink | 102 | 99 | 87 | 87.9 | 86 | 86.9 | 3 | 2.9 |
| Regional Express | 128 | 128 | 113 | 88.3 | 113 | 88.3 | 0 | 0.0 |
| All Airlines | 230 | 227 | 200 | 88.1 | 199 | 87.7 | 3 | 1.3 |
| **Adelaide–Sydney** | | | | | | | | |
| Jetstar | 92 | 90 | 78 | 86.7 | 82 | 91.1 | 2 | 2.2 |
| Qantas | 178 | 177 | 154 | 87.0 | 164 | 92.7 | 1 | 0.6 |
| Virgin Australia | 105 | 105 | 95 | 90.5 | 94 | 89.5 | 0 | 0.0 |
| All Airlines | 375 | 372 | 327 | 87.9 | 340 | 91.4 | 3 | 0.8 |
| **Albury–Sydney** | | | | | | | | |
| QantasLink | 112 | 112 | 88 | 78.6 | 87 | 77.7 | 0 | 0.0 |
| Regional Express | 33 | 33 | 30 | 90.9 | 31 | 93.9 | 0 | 0.0 |
| All Airlines | 145 | 145 | 118 | 81.4 | 118 | 81.4 | 0 | 0.0 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Alice Springs-Adelaide** | | | | | | | | |
| Qantas | 31 | 31 | 26 | 83.9 | 25 | 80.6 | 0 | 0.0 |
| Virgin Australia | 17 | 17 | 16 | 94.1 | 13 | 76.5 | 0 | 0.0 |
| All Airlines | 48 | 48 | 42 | 87.5 | 38 | 79.2 | 0 | 0.0 |
| **Armidale-Sydney** | | | | | | | | |
| QantasLink | 60 | 59 | 44 | 74.6 | 46 | 78.0 | 1 | 1.7 |
| Regional Express | 15 | 15 | 12 | 80.0 | 11 | 73.3 | 0 | 0.0 |
| All Airlines | 75 | 74 | 56 | 75.7 | 57 | 77.0 | 1 | 1.3 |
| **Ballina-Sydney** | | | | | | | | |
| Jetstar | 87 | 87 | 66 | 75.9 | 65 | 74.7 | 0 | 0.0 |
| Qantas | 16 | 15 | 10 | 66.7 | 9 | 60.0 | 1 | 6.3 |
| QantasLink | 96 | 91 | 61 | 67.0 | 69 | 75.8 | 5 | 5.2 |
| Regional Express | 9 | 9 | 5 | 55.6 | 5 | 55.6 | 0 | 0.0 |
| Virgin Australia | 36 | 36 | 29 | 80.6 | 28 | 77.8 | 0 | 0.0 |
| All Airlines | 244 | 238 | 171 | 71.8 | 176 | 73.9 | 6 | 2.5 |
| **Brisbane-Adelaide** | | | | | | | | |
| Jetstar | 29 | 29 | 28 | 96.6 | 25 | 86.2 | 0 | 0.0 |
| Qantas | 99 | 98 | 92 | 93.9 | 92 | 93.9 | 1 | 1.0 |
| Virgin Australia | 95 | 92 | 79 | 85.9 | 76 | 82.6 | 3 | 3.2 |
| All Airlines | 223 | 219 | 199 | 90.9 | 193 | 88.1 | 4 | 1.8 |
| **Brisbane-Cairns** | | | | | | | | |
| Jetstar | 88 | 85 | 67 | 78.8 | 65 | 76.5 | 3 | 3.4 |
| Qantas | 114 | 112 | 102 | 91.1 | 104 | 92.9 | 2 | 1.8 |
| QantasLink | 9 | 9 | 9 | 100.0 | 9 | 100.0 | 0 | 0.0 |
| Virgin Australia | 95 | 92 | 62 | 67.4 | 60 | 65.2 | 3 | 3.2 |
| All Airlines | 306 | 298 | 240 | 80.5 | 238 | 79.9 | 8 | 2.6 |
| **Brisbane-Canberra** | | | | | | | | |
| Qantas | 57 | 55 | 52 | 94.5 | 50 | 90.9 | 2 | 3.5 |
| QantasLink | 101 | 98 | 90 | 91.8 | 88 | 89.8 | 3 | 3.0 |
| Virgin Australia | 88 | 84 | 73 | 86.9 | 62 | 73.8 | 4 | 4.5 |
| All Airlines | 246 | 237 | 215 | 90.7 | 200 | 84.4 | 9 | 3.7 |
| **Brisbane-Darwin** | | | | | | | | |
| Jetstar | 17 | 17 | 12 | 70.6 | 12 | 70.6 | 0 | 0.0 |
| Qantas | 31 | 31 | 25 | 80.6 | 27 | 87.1 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 27 | 87.1 | 28 | 90.3 | 0 | 0.0 |
| All Airlines | 79 | 79 | 64 | 81.0 | 67 | 84.8 | 0 | 0.0 |
| **Brisbane-Emerald** | | | | | | | | |
| QantasLink | 129 | 127 | 121 | 95.3 | 120 | 94.5 | 2 | 1.6 |
| Virgin Australia | 24 | 23 | 22 | 95.7 | 22 | 95.7 | 1 | 4.2 |
| All Airlines | 153 | 150 | 143 | 95.3 | 142 | 94.7 | 3 | 2.0 |
| **Brisbane-Gladstone** | | | | | | | | |
| QantasLink | 95 | 91 | 85 | 93.4 | 84 | 92.3 | 4 | 4.2 |
| Virgin Australia | 54 | 52 | 46 | 88.5 | 49 | 94.2 | 2 | 3.7 |
| All Airlines | 149 | 143 | 131 | 91.6 | 133 | 93.0 | 6 | 4.0 |
| **Brisbane-Hamilton Island** | | | | | | | | |
| Qantas | 31 | 31 | 30 | 96.8 | 30 | 96.8 | 0 | 0.0 |
| QantasLink | 10 | 10 | 9 | 90.0 | 9 | 90.0 | 0 | 0.0 |
| Virgin Australia | 38 | 37 | 30 | 81.1 | 30 | 81.1 | 1 | 2.6 |
| All Airlines | 79 | 78 | 69 | 88.5 | 69 | 88.5 | 1 | 1.3 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Brisbane-Hobart** | | | | | | | | |
| Jetstar | 32 | 32 | 28 | 87.5 | 28 | 87.5 | 0 | 0.0 |
| QantasLink | 21 | 21 | 17 | 81.0 | 17 | 81.0 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 28 | 90.3 | 27 | 87.1 | 0 | 0.0 |
| All Airlines | 84 | 84 | 73 | 86.9 | 72 | 85.7 | 0 | 0.0 |
| **Brisbane-Mackay** | | | | | | | | |
| Jetstar | 31 | 30 | 28 | 93.3 | 29 | 96.7 | 1 | 3.2 |
| Qantas | 81 | 81 | 70 | 86.4 | 73 | 90.1 | 0 | 0.0 |
| QantasLink | 35 | 35 | 32 | 91.4 | 32 | 91.4 | 0 | 0.0 |
| Virgin Australia | 96 | 95 | 74 | 77.9 | 69 | 72.6 | 1 | 1.0 |
| All Airlines | 243 | 241 | 204 | 84.6 | 203 | 84.2 | 2 | 0.8 |
| **Brisbane-Melbourne** | | | | | | | | |
| Jetstar | 145 | 137 | 127 | 92.7 | 125 | 91.2 | 8 | 5.5 |
| Qantas | 203 | 194 | 152 | 78.4 | 173 | 89.2 | 9 | 4.4 |
| Virgin Australia | 158 | 150 | 121 | 80.7 | 112 | 74.7 | 8 | 5.1 |
| All Airlines | 506 | 481 | 400 | 83.2 | 410 | 85.2 | 25 | 4.9 |
| **Brisbane-Mount Isa** | | | | | | | | |
| Qantas | 34 | 34 | 30 | 88.2 | 32 | 94.1 | 0 | 0.0 |
| QantasLink | 20 | 19 | 16 | 84.2 | 16 | 84.2 | 1 | 5.0 |
| Virgin Australia | 16 | 15 | 14 | 93.3 | 14 | 93.3 | 1 | 6.3 |
| All Airlines | 70 | 68 | 60 | 88.2 | 62 | 91.2 | 2 | 2.9 |
| **Brisbane-Newcastle** | | | | | | | | |
| Jetstar | 63 | 55 | 48 | 87.3 | 49 | 89.1 | 8 | 12.7 |
| QantasLink | 83 | 76 | 64 | 84.2 | 66 | 86.8 | 7 | 8.4 |
| Virgin Australia | 43 | 36 | 35 | 97.2 | 33 | 91.7 | 7 | 16.3 |
| All Airlines | 189 | 167 | 147 | 88.0 | 148 | 88.6 | 22 | 11.6 |
| **Brisbane-Perth** | | | | | | | | |
| Qantas | 97 | 93 | 64 | 68.8 | 69 | 74.2 | 4 | 4.1 |
| Virgin Australia | 57 | 53 | 39 | 73.6 | 34 | 64.2 | 4 | 7.0 |
| All Airlines | 154 | 146 | 103 | 70.5 | 103 | 70.5 | 8 | 5.2 |
| **Brisbane-Proserpine** | | | | | | | | |
| Jetstar | 39 | 39 | 31 | 79.5 | 33 | 84.6 | 0 | 0.0 |
| Virgin Australia | 33 | 33 | 24 | 72.7 | 27 | 81.8 | 0 | 0.0 |
| All Airlines | 72 | 72 | 55 | 76.4 | 60 | 83.3 | 0 | 0.0 |
| **Brisbane-Rockhampton** | | | | | | | | |
| QantasLink | 144 | 139 | 124 | 89.2 | 129 | 92.8 | 5 | 3.5 |
| Virgin Australia | 86 | 86 | 58 | 67.4 | 63 | 73.3 | 0 | 0.0 |
| All Airlines | 230 | 225 | 182 | 80.9 | 192 | 85.3 | 5 | 2.2 |
| **Brisbane-Sydney** | | | | | | | | |
| Jetstar | 131 | 121 | 107 | 88.4 | 98 | 81.0 | 10 | 7.6 |
| Qantas | 462 | 438 | 391 | 89.3 | 398 | 90.9 | 24 | 5.2 |
| Virgin Australia | 303 | 287 | 257 | 89.5 | 245 | 85.4 | 16 | 5.3 |
| All Airlines | 896 | 846 | 755 | 89.2 | 741 | 87.6 | 50 | 5.6 |
| **Brisbane-Townsville** | | | | | | | | |
| Jetstar | 47 | 47 | 37 | 78.7 | 40 | 85.1 | 0 | 0.0 |
| Qantas | 112 | 111 | 100 | 90.1 | 97 | 87.4 | 1 | 0.9 |
| QantasLink | 2 | 2 | 2 | 100.0 | 2 | 100.0 | 0 | 0.0 |
| Virgin Australia | 96 | 94 | 74 | 78.7 | 72 | 76.6 | 2 | 2.1 |
| All Airlines | 257 | 254 | 213 | 83.9 | 211 | 83.1 | 3 | 1.2 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Broome-Perth** | | | | | | | | |
| QantasLink | 89 | 88 | 66 | 75.0 | 73 | 83.0 | 1 | 1.1 |
| Virgin Australia | 30 | 30 | 27 | 90.0 | 27 | 90.0 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 1 | 1 | 1 | 100.0 | 1 | 100.0 | 0 | 0.0 |
| All Airlines | 120 | 119 | 94 | 79.0 | 101 | 84.9 | 1 | 0.8 |
| **Cairns-Brisbane** | | | | | | | | |
| Jetstar | 90 | 86 | 74 | 86.0 | 74 | 86.0 | 4 | 4.4 |
| Qantas | 114 | 112 | 105 | 93.8 | 104 | 92.9 | 2 | 1.8 |
| QantasLink | 9 | 9 | 9 | 100.0 | 9 | 100.0 | 0 | 0.0 |
| Virgin Australia | 95 | 92 | 81 | 88.0 | 77 | 83.7 | 3 | 3.2 |
| All Airlines | 308 | 299 | 269 | 90.0 | 264 | 88.3 | 9 | 2.9 |
| **Cairns-Melbourne** | | | | | | | | |
| Jetstar | 68 | 64 | 59 | 92.2 | 56 | 87.5 | 4 | 5.9 |
| Qantas | 18 | 18 | 14 | 77.8 | 17 | 94.4 | 0 | 0.0 |
| Virgin Australia | 26 | 26 | 26 | 100.0 | 25 | 96.2 | 0 | 0.0 |
| All Airlines | 112 | 108 | 99 | 91.7 | 98 | 90.7 | 4 | 3.6 |
| **Cairns-Sydney** | | | | | | | | |
| Jetstar | 33 | 33 | 28 | 84.8 | 29 | 87.9 | 0 | 0.0 |
| Qantas | 32 | 32 | 24 | 75.0 | 21 | 65.6 | 0 | 0.0 |
| Virgin Australia | 41 | 40 | 35 | 87.5 | 35 | 87.5 | 1 | 2.4 |
| All Airlines | 106 | 105 | 87 | 82.9 | 85 | 81.0 | 1 | 0.9 |
| **Cairns-Townsville** | | | | | | | | |
| QantasLink | 100 | 100 | 89 | 89.0 | 89 | 89.0 | 0 | 0.0 |
| Regional Express | 9 | 9 | 8 | 88.9 | 8 | 88.9 | 0 | 0.0 |
| All Airlines | 109 | 109 | 97 | 89.0 | 97 | 89.0 | 0 | 0.0 |
| **Canberra-Adelaide** | | | | | | | | |
| Qantas | 27 | 27 | 23 | 85.2 | 23 | 85.2 | 0 | 0.0 |
| QantasLink | 4 | 4 | 4 | 100.0 | 3 | 75.0 | 0 | 0.0 |
| Virgin Australia | 25 | 25 | 23 | 92.0 | 23 | 92.0 | 0 | 0.0 |
| All Airlines | 56 | 56 | 50 | 89.3 | 49 | 87.5 | 0 | 0.0 |
| **Canberra-Brisbane** | | | | | | | | |
| Qantas | 57 | 55 | 53 | 96.4 | 53 | 96.4 | 2 | 3.5 |
| QantasLink | 100 | 96 | 89 | 92.7 | 88 | 91.7 | 4 | 4.0 |
| Virgin Australia | 88 | 84 | 74 | 88.1 | 72 | 85.7 | 4 | 4.5 |
| All Airlines | 245 | 235 | 216 | 91.9 | 213 | 90.6 | 10 | 4.1 |
| **Canberra-Melbourne** | | | | | | | | |
| Qantas | 9 | 9 | 8 | 88.9 | 8 | 88.9 | 0 | 0.0 |
| QantasLink | 127 | 124 | 91 | 73.4 | 91 | 73.4 | 3 | 2.4 |
| Virgin Australia | 60 | 60 | 57 | 95.0 | 56 | 93.3 | 0 | 0.0 |
| All Airlines | 196 | 193 | 156 | 80.8 | 155 | 80.3 | 3 | 1.5 |
| **Coffs Harbour-Sydney** | | | | | | | | |
| QantasLink | 118 | 117 | 98 | 83.8 | 96 | 82.1 | 1 | 0.8 |
| Regional Express | 9 | 9 | 9 | 100.0 | 9 | 100.0 | 0 | 0.0 |
| Virgin Australia | 24 | 24 | 20 | 83.3 | 18 | 75.0 | 0 | 0.0 |
| All Airlines | 151 | 150 | 127 | 84.7 | 123 | 82.0 | 1 | 0.7 |
| **Darwin-Brisbane** | | | | | | | | |
| Jetstar | 17 | 17 | 10 | 58.8 | 8 | 47.1 | 0 | 0.0 |
| Qantas | 30 | 29 | 20 | 69.0 | 18 | 62.1 | 1 | 3.3 |
| Virgin Australia | 31 | 31 | 25 | 80.6 | 22 | 71.0 | 0 | 0.0 |
| All Airlines | 78 | 77 | 55 | 71.4 | 48 | 62.3 | 1 | 1.3 |

| | Sectors | | Arrivals<br>On Time | | Departures<br>On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Darwin-Perth** | | | | | | | | |
| Qantas | 31 | 31 | 23 | 74.2 | 23 | 74.2 | 0 | 0.0 |
| Virgin Australia | 15 | 15 | 7 | 46.7 | 9 | 60.0 | 0 | 0.0 |
| All Airlines | 46 | 46 | 30 | 65.2 | 32 | 69.6 | 0 | 0.0 |
| **Dubbo-Sydney** | | | | | | | | |
| QantasLink | 93 | 91 | 82 | 90.1 | 83 | 91.2 | 2 | 2.2 |
| Regional Express | 63 | 63 | 51 | 81.0 | 54 | 85.7 | 0 | 0.0 |
| All Airlines | 156 | 154 | 133 | 86.4 | 137 | 89.0 | 2 | 1.3 |
| **Emerald-Brisbane** | | | | | | | | |
| QantasLink | 129 | 127 | 123 | 96.9 | 122 | 96.1 | 2 | 1.6 |
| Virgin Australia | 24 | 23 | 23 | 100.0 | 23 | 100.0 | 1 | 4.2 |
| All Airlines | 153 | 150 | 146 | 97.3 | 145 | 96.7 | 3 | 2.0 |
| **Gladstone-Brisbane** | | | | | | | | |
| QantasLink | 94 | 90 | 80 | 88.9 | 82 | 91.1 | 4 | 4.3 |
| Virgin Australia | 54 | 52 | 45 | 86.5 | 48 | 92.3 | 2 | 3.7 |
| All Airlines | 148 | 142 | 125 | 88.0 | 130 | 91.5 | 6 | 4.1 |
| **Gold Coast-Adelaide** | | | | | | | | |
| Jetstar | 26 | 26 | 22 | 84.6 | 21 | 80.8 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 29 | 93.5 | 28 | 90.3 | 0 | 0.0 |
| All Airlines | 57 | 57 | 51 | 89.5 | 49 | 86.0 | 0 | 0.0 |
| **Gold Coast-Melbourne** | | | | | | | | |
| Jetstar | 165 | 165 | 151 | 91.5 | 147 | 89.1 | 0 | 0.0 |
| Qantas | 41 | 40 | 35 | 87.5 | 35 | 87.5 | 1 | 2.4 |
| Regional Express | 4 | 4 | 1 | 25.0 | 1 | 25.0 | 0 | 0.0 |
| Virgin Australia | 102 | 102 | 85 | 83.3 | 76 | 74.5 | 0 | 0.0 |
| All Airlines | 312 | 311 | 272 | 87.5 | 259 | 83.3 | 1 | 0.3 |
| **Gold Coast-Sydney** | | | | | | | | |
| Jetstar | 168 | 168 | 159 | 94.6 | 157 | 93.5 | 0 | 0.0 |
| Qantas | 80 | 80 | 70 | 87.5 | 72 | 90.0 | 0 | 0.0 |
| Virgin Australia | 174 | 172 | 151 | 87.8 | 138 | 80.2 | 2 | 1.1 |
| All Airlines | 422 | 420 | 380 | 90.5 | 367 | 87.4 | 2 | 0.5 |
| **Hamilton Island-Brisbane** | | | | | | | | |
| Qantas | 31 | 31 | 29 | 93.5 | 29 | 93.5 | 0 | 0.0 |
| QantasLink | 10 | 10 | 9 | 90.0 | 9 | 90.0 | 0 | 0.0 |
| Virgin Australia | 38 | 37 | 29 | 78.4 | 28 | 75.7 | 1 | 2.6 |
| All Airlines | 79 | 78 | 67 | 85.9 | 66 | 84.6 | 1 | 1.3 |
| **Hamilton Island-Sydney** | | | | | | | | |
| Jetstar | 19 | 19 | 15 | 78.9 | 15 | 78.9 | 0 | 0.0 |
| Qantas | 20 | 20 | 17 | 85.0 | 18 | 90.0 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 28 | 90.3 | 27 | 87.1 | 0 | 0.0 |
| All Airlines | 70 | 70 | 60 | 85.7 | 60 | 85.7 | 0 | 0.0 |
| **Hobart-Brisbane** | | | | | | | | |
| Jetstar | 32 | 32 | 28 | 87.5 | 27 | 84.4 | 0 | 0.0 |
| QantasLink | 21 | 21 | 16 | 76.2 | 15 | 71.4 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 27 | 87.1 | 27 | 87.1 | 0 | 0.0 |
| All Airlines | 84 | 84 | 71 | 84.5 | 69 | 82.1 | 0 | 0.0 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Hobart–Melbourne** | | | | | | | | |
| Jetstar | 138 | 137 | 115 | 83.9 | 111 | 81.0 | 1 | 0.7 |
| Qantas | 4 | 4 | 4 | 100.0 | 4 | 100.0 | 0 | 0.0 |
| QantasLink | 70 | 70 | 55 | 78.6 | 56 | 80.0 | 0 | 0.0 |
| Virgin Australia | 72 | 72 | 65 | 90.3 | 64 | 88.9 | 0 | 0.0 |
| All Airlines | 284 | 283 | 239 | 84.5 | 235 | 83.0 | 1 | 0.4 |
| **Hobart–Sydney** | | | | | | | | |
| Jetstar | 81 | 80 | 76 | 95.0 | 76 | 95.0 | 1 | 1.2 |
| Qantas | 4 | 4 | 3 | 75.0 | 3 | 75.0 | 0 | 0.0 |
| QantasLink | 56 | 55 | 48 | 87.3 | 45 | 81.8 | 1 | 1.8 |
| Virgin Australia | 54 | 53 | 42 | 79.2 | 42 | 79.2 | 1 | 1.9 |
| All Airlines | 195 | 192 | 169 | 88.0 | 166 | 86.5 | 3 | 1.5 |
| **Kalgoorlie–Perth** | | | | | | | | |
| Qantas | 6 | 6 | 4 | 66.7 | 4 | 66.7 | 0 | 0.0 |
| QantasLink | 69 | 69 | 47 | 68.1 | 47 | 68.1 | 0 | 0.0 |
| Virgin Australia | 23 | 23 | 11 | 47.8 | 9 | 39.1 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 36 | 36 | 31 | 86.1 | 32 | 88.9 | 0 | 0.0 |
| All Airlines | 134 | 134 | 93 | 69.4 | 92 | 68.7 | 0 | 0.0 |
| **Karratha–Perth** | | | | | | | | |
| Qantas | 16 | 15 | 11 | 73.3 | 11 | 73.3 | 1 | 6.3 |
| QantasLink | 129 | 122 | 88 | 72.1 | 91 | 74.6 | 7 | 5.4 |
| Virgin Australia | 46 | 46 | 39 | 84.8 | 37 | 80.4 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 8 | 8 | 8 | 100.0 | 8 | 100.0 | 0 | 0.0 |
| All Airlines | 199 | 191 | 146 | 76.4 | 147 | 77.0 | 8 | 4.0 |
| **Launceston–Melbourne** | | | | | | | | |
| Jetstar | 87 | 87 | 83 | 95.4 | 81 | 93.1 | 0 | 0.0 |
| QantasLink | 65 | 65 | 58 | 89.2 | 58 | 89.2 | 0 | 0.0 |
| Virgin Australia | 55 | 55 | 55 | 100.0 | 55 | 100.0 | 0 | 0.0 |
| All Airlines | 207 | 207 | 196 | 94.7 | 194 | 93.7 | 0 | 0.0 |
| **Launceston–Sydney** | | | | | | | | |
| Jetstar | 47 | 47 | 39 | 83.0 | 36 | 76.6 | 0 | 0.0 |
| QantasLink | 21 | 21 | 15 | 71.4 | 17 | 81.0 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 27 | 87.1 | 27 | 87.1 | 0 | 0.0 |
| All Airlines | 99 | 99 | 81 | 81.8 | 80 | 80.8 | 0 | 0.0 |
| **Mackay–Brisbane** | | | | | | | | |
| Jetstar | 31 | 30 | 28 | 93.3 | 28 | 93.3 | 1 | 3.2 |
| Qantas | 81 | 81 | 74 | 91.4 | 74 | 91.4 | 0 | 0.0 |
| QantasLink | 35 | 35 | 34 | 97.1 | 33 | 94.3 | 0 | 0.0 |
| Virgin Australia | 96 | 94 | 83 | 88.3 | 80 | 85.1 | 2 | 2.1 |
| All Airlines | 243 | 240 | 219 | 91.3 | 215 | 89.6 | 3 | 1.2 |
| **Melbourne–Adelaide** | | | | | | | | |
| Jetstar | 93 | 93 | 83 | 89.2 | 76 | 81.7 | 0 | 0.0 |
| Qantas | 115 | 115 | 106 | 92.2 | 106 | 92.2 | 0 | 0.0 |
| Regional Express | 1 | 1 | 1 | 100.0 | 1 | 100.0 | 0 | 0.0 |
| Virgin Australia | 90 | 90 | 78 | 86.7 | 78 | 86.7 | 0 | 0.0 |
| All Airlines | 299 | 299 | 268 | 89.6 | 261 | 87.3 | 0 | 0.0 |
| **Melbourne–Brisbane** | | | | | | | | |
| Jetstar | 145 | 138 | 126 | 91.3 | 123 | 89.1 | 7 | 4.8 |
| Qantas | 200 | 191 | 131 | 68.6 | 157 | 82.2 | 9 | 4.5 |
| Virgin Australia | 157 | 150 | 130 | 86.7 | 126 | 84.0 | 7 | 4.5 |
| All Airlines | 502 | 479 | 387 | 80.8 | 406 | 84.8 | 23 | 4.6 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Melbourne-Cairns** | | | | | | | | |
| Jetstar | 68 | 66 | 59 | 89.4 | 53 | 80.3 | 2 | 2.9 |
| Qantas | 18 | 18 | 17 | 94.4 | 18 | 100.0 | 0 | 0.0 |
| Virgin Australia | 26 | 26 | 26 | 100.0 | 24 | 92.3 | 0 | 0.0 |
| All Airlines | 112 | 110 | 102 | 92.7 | 95 | 86.4 | 2 | 1.8 |
| **Melbourne-Canberra** | | | | | | | | |
| Qantas | 10 | 10 | 8 | 80.0 | 9 | 90.0 | 0 | 0.0 |
| QantasLink | 124 | 123 | 91 | 74.0 | 99 | 80.5 | 1 | 0.8 |
| Virgin Australia | 60 | 60 | 59 | 98.3 | 58 | 96.7 | 0 | 0.0 |
| All Airlines | 194 | 193 | 158 | 81.9 | 166 | 86.0 | 1 | 0.5 |
| **Melbourne-Gold Coast** | | | | | | | | |
| Jetstar | 165 | 165 | 144 | 87.3 | 144 | 87.3 | 0 | 0.0 |
| Qantas | 42 | 41 | 34 | 82.9 | 35 | 85.4 | 1 | 2.4 |
| Regional Express | 4 | 4 | 3 | 75.0 | 4 | 100.0 | 0 | 0.0 |
| Virgin Australia | 103 | 103 | 86 | 83.5 | 82 | 79.6 | 0 | 0.0 |
| All Airlines | 314 | 313 | 267 | 85.3 | 265 | 84.7 | 1 | 0.3 |
| **Melbourne-Hobart** | | | | | | | | |
| Jetstar | 138 | 138 | 119 | 86.2 | 115 | 83.3 | 0 | 0.0 |
| Qantas | 4 | 4 | 4 | 100.0 | 4 | 100.0 | 0 | 0.0 |
| QantasLink | 71 | 71 | 52 | 73.2 | 54 | 76.1 | 0 | 0.0 |
| Virgin Australia | 73 | 73 | 66 | 90.4 | 67 | 91.8 | 0 | 0.0 |
| All Airlines | 286 | 286 | 241 | 84.3 | 240 | 83.9 | 0 | 0.0 |
| **Melbourne-Launceston** | | | | | | | | |
| Jetstar | 87 | 87 | 82 | 94.3 | 82 | 94.3 | 0 | 0.0 |
| QantasLink | 66 | 66 | 57 | 86.4 | 54 | 81.8 | 0 | 0.0 |
| Virgin Australia | 56 | 56 | 53 | 94.6 | 53 | 94.6 | 0 | 0.0 |
| All Airlines | 209 | 209 | 192 | 91.9 | 189 | 90.4 | 0 | 0.0 |
| **Melbourne-Mildura** | | | | | | | | |
| QantasLink | 85 | 85 | 72 | 84.7 | 69 | 81.2 | 0 | 0.0 |
| Regional Express | 34 | 34 | 30 | 88.2 | 30 | 88.2 | 0 | 0.0 |
| All Airlines | 119 | 119 | 102 | 85.7 | 99 | 83.2 | 0 | 0.0 |
| **Melbourne-Newcastle** | | | | | | | | |
| Jetstar | 71 | 63 | 56 | 88.9 | 54 | 85.7 | 8 | 11.3 |
| QantasLink | 30 | 23 | 16 | 69.6 | 18 | 78.3 | 7 | 23.3 |
| Virgin Australia | 23 | 21 | 19 | 90.5 | 20 | 95.2 | 2 | 8.7 |
| All Airlines | 124 | 107 | 91 | 85.0 | 92 | 86.0 | 17 | 13.7 |
| **Melbourne-Perth** | | | | | | | | |
| Jetstar | 28 | 23 | 21 | 91.3 | 18 | 78.3 | 5 | 17.9 |
| Qantas | 53 | 53 | 39 | 73.6 | 34 | 64.2 | 0 | 0.0 |
| Virgin Australia | 46 | 46 | 44 | 95.7 | 40 | 87.0 | 0 | 0.0 |
| All Airlines | 127 | 122 | 104 | 85.2 | 92 | 75.4 | 5 | 3.9 |
| **Melbourne-Sunshine Coast** | | | | | | | | |
| Jetstar | 70 | 70 | 59 | 84.3 | 62 | 88.6 | 0 | 0.0 |
| QantasLink | 48 | 48 | 36 | 75.0 | 40 | 83.3 | 0 | 0.0 |
| Virgin Australia | 42 | 42 | 41 | 97.6 | 41 | 97.6 | 0 | 0.0 |
| All Airlines | 160 | 160 | 136 | 85.0 | 143 | 89.4 | 0 | 0.0 |
| **Melbourne-Sydney** | | | | | | | | |
| Jetstar | 314 | 288 | 262 | 91.0 | 260 | 90.3 | 26 | 8.3 |
| Qantas | 598 | 581 | 528 | 90.9 | 539 | 92.8 | 17 | 2.8 |
| Regional Express | 180 | 157 | 145 | 92.4 | 144 | 91.7 | 23 | 12.8 |
| Virgin Australia | 371 | 367 | 329 | 89.6 | 339 | 92.4 | 4 | 1.1 |
| All Airlines | 1 463 | 1 393 | 1 264 | 90.7 | 1 282 | 92.0 | 70 | 4.8 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Mildura-Melbourne** | | | | | | | | |
| QantasLink | 85 | 85 | 65 | 76.5 | 67 | 78.8 | 0 | 0.0 |
| Regional Express | 34 | 34 | 31 | 91.2 | 31 | 91.2 | 0 | 0.0 |
| All Airlines | 119 | 119 | 96 | 80.7 | 98 | 82.4 | 0 | 0.0 |
| **Mount Isa-Brisbane** | | | | | | | | |
| Qantas | 34 | 33 | 30 | 90.9 | 30 | 90.9 | 1 | 2.9 |
| QantasLink | 20 | 19 | 17 | 89.5 | 17 | 89.5 | 1 | 5.0 |
| Virgin Australia | 16 | 15 | 12 | 80.0 | 13 | 86.7 | 1 | 6.3 |
| All Airlines | 70 | 67 | 59 | 88.1 | 60 | 89.6 | 3 | 4.3 |
| **Newcastle-Brisbane** | | | | | | | | |
| Jetstar | 64 | 54 | 44 | 81.5 | 47 | 87.0 | 10 | 15.6 |
| QantasLink | 82 | 74 | 68 | 91.9 | 68 | 91.9 | 8 | 9.8 |
| Virgin Australia | 43 | 36 | 35 | 97.2 | 35 | 97.2 | 7 | 16.3 |
| All Airlines | 189 | 164 | 147 | 89.6 | 150 | 91.5 | 25 | 13.2 |
| **Newcastle-Melbourne** | | | | | | | | |
| Jetstar | 71 | 63 | 57 | 90.5 | 55 | 87.3 | 8 | 11.3 |
| QantasLink | 29 | 24 | 21 | 87.5 | 20 | 83.3 | 5 | 17.2 |
| Virgin Australia | 23 | 21 | 18 | 85.7 | 17 | 81.0 | 2 | 8.7 |
| All Airlines | 123 | 108 | 96 | 88.9 | 92 | 85.2 | 15 | 12.2 |
| **Newman-Perth** | | | | | | | | |
| Qantas | 24 | 23 | 13 | 56.5 | 10 | 43.5 | 1 | 4.2 |
| QantasLink | 106 | 101 | 72 | 71.3 | 75 | 74.3 | 5 | 4.7 |
| Virgin Australia | 39 | 39 | 26 | 66.7 | 28 | 71.8 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 21 | 21 | 17 | 81.0 | 16 | 76.2 | 0 | 0.0 |
| All Airlines | 190 | 184 | 128 | 69.6 | 129 | 70.1 | 6 | 3.2 |
| **Perth-Adelaide** | | | | | | | | |
| Jetstar | 23 | 23 | 21 | 91.3 | 20 | 87.0 | 0 | 0.0 |
| Qantas | 77 | 77 | 51 | 66.2 | 63 | 81.8 | 0 | 0.0 |
| Virgin Australia | 41 | 40 | 34 | 85.0 | 36 | 90.0 | 1 | 2.4 |
| All Airlines | 141 | 140 | 106 | 75.7 | 119 | 85.0 | 1 | 0.7 |
| **Perth-Brisbane** | | | | | | | | |
| Qantas | 98 | 92 | 66 | 71.7 | 74 | 80.4 | 6 | 6.1 |
| Virgin Australia | 57 | 53 | 35 | 66.0 | 30 | 56.6 | 4 | 7.0 |
| All Airlines | 155 | 145 | 101 | 69.7 | 104 | 71.7 | 10 | 6.5 |
| **Perth-Broome** | | | | | | | | |
| QantasLink | 89 | 88 | 53 | 60.2 | 70 | 79.5 | 1 | 1.1 |
| Virgin Australia | 30 | 30 | 28 | 93.3 | 25 | 83.3 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 1 | 1 | 1 | 100.0 | 1 | 100.0 | 0 | 0.0 |
| All Airlines | 120 | 119 | 82 | 68.9 | 96 | 80.7 | 1 | 0.8 |
| **Perth-Darwin** | | | | | | | | |
| Qantas | 31 | 31 | 23 | 74.2 | 26 | 83.9 | 0 | 0.0 |
| Virgin Australia | 15 | 15 | 13 | 86.7 | 13 | 86.7 | 0 | 0.0 |
| All Airlines | 46 | 46 | 36 | 78.3 | 39 | 84.8 | 0 | 0.0 |
| **Perth-Kalgoorlie** | | | | | | | | |
| Qantas | 6 | 6 | 5 | 83.3 | 5 | 83.3 | 0 | 0.0 |
| QantasLink | 69 | 69 | 50 | 72.5 | 52 | 75.4 | 0 | 0.0 |
| Virgin Australia | 23 | 23 | 22 | 95.7 | 21 | 91.3 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 36 | 36 | 32 | 88.9 | 33 | 91.7 | 0 | 0.0 |
| All Airlines | 134 | 134 | 109 | 81.3 | 111 | 82.8 | 0 | 0.0 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | *Sched.* | *Flown* | *No.* | *%* | *No.* | *%* | *No.* | *%* |
| **Perth-Karratha** | | | | | | | | |
| Qantas | 16 | 15 | 13 | 86.7 | 13 | 86.7 | 1 | 6.3 |
| QantasLink | 130 | 124 | 78 | 62.9 | 94 | 75.8 | 6 | 4.6 |
| Virgin Australia | 46 | 46 | 42 | 91.3 | 43 | 93.5 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 8 | 8 | 8 | 100.0 | 8 | 100.0 | 0 | 0.0 |
| All Airlines | 200 | 193 | 141 | 73.1 | 158 | 81.9 | 7 | 3.5 |
| **Perth-Melbourne** | | | | | | | | |
| Jetstar | 28 | 22 | 12 | 54.5 | 16 | 72.7 | 6 | 21.4 |
| Qantas | 54 | 54 | 24 | 44.4 | 40 | 74.1 | 0 | 0.0 |
| Virgin Australia | 46 | 46 | 37 | 80.4 | 39 | 84.8 | 0 | 0.0 |
| All Airlines | 128 | 122 | 73 | 59.8 | 95 | 77.9 | 6 | 4.7 |
| **Perth-Newman** | | | | | | | | |
| Qantas | 24 | 24 | 18 | 75.0 | 21 | 87.5 | 0 | 0.0 |
| QantasLink | 107 | 102 | 85 | 83.3 | 89 | 87.3 | 5 | 4.7 |
| Virgin Australia | 39 | 39 | 34 | 87.2 | 37 | 94.9 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 21 | 21 | 19 | 90.5 | 20 | 95.2 | 0 | 0.0 |
| All Airlines | 191 | 186 | 156 | 83.9 | 167 | 89.8 | 5 | 2.6 |
| **Perth-Port Hedland** | | | | | | | | |
| Qantas | 36 | 36 | 32 | 88.9 | 33 | 91.7 | 0 | 0.0 |
| QantasLink | 91 | 89 | 62 | 69.7 | 73 | 82.0 | 2 | 2.2 |
| Virgin Australia | 1 | 1 | 1 | 100.0 | 1 | 100.0 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 53 | 53 | 49 | 92.5 | 50 | 94.3 | 0 | 0.0 |
| All Airlines | 181 | 179 | 144 | 80.4 | 157 | 87.7 | 2 | 1.1 |
| **Perth-Sydney** | | | | | | | | |
| Jetstar | 31 | 30 | 19 | 63.3 | 16 | 53.3 | 1 | 3.2 |
| Qantas | 147 | 144 | 96 | 66.7 | 116 | 80.6 | 3 | 2.0 |
| Virgin Australia | 56 | 56 | 45 | 80.4 | 47 | 83.9 | 0 | 0.0 |
| All Airlines | 234 | 230 | 160 | 69.6 | 179 | 77.8 | 4 | 1.7 |
| **Port Hedland-Perth** | | | | | | | | |
| Qantas | 36 | 35 | 21 | 60.0 | 26 | 74.3 | 1 | 2.8 |
| QantasLink | 91 | 88 | 36 | 40.9 | 58 | 65.9 | 3 | 3.3 |
| Virgin Australia | 1 | 1 | 0 | 0.0 | 1 | 100.0 | 0 | 0.0 |
| Virgin Australia Regional Airlines | 53 | 53 | 44 | 83.0 | 45 | 84.9 | 0 | 0.0 |
| All Airlines | 181 | 177 | 101 | 57.1 | 130 | 73.4 | 4 | 2.2 |
| **Port Lincoln-Adelaide** | | | | | | | | |
| QantasLink | 102 | 99 | 86 | 86.9 | 85 | 85.9 | 3 | 2.9 |
| Regional Express | 128 | 128 | 108 | 84.4 | 109 | 85.2 | 0 | 0.0 |
| All Airlines | 230 | 227 | 194 | 85.5 | 194 | 85.5 | 3 | 1.3 |
| **Port Macquarie-Sydney** | | | | | | | | |
| QantasLink | 94 | 78 | 71 | 91.0 | 71 | 91.0 | 16 | 17.0 |
| Regional Express | 9 | 9 | 9 | 100.0 | 9 | 100.0 | 0 | 0.0 |
| All Airlines | 103 | 87 | 80 | 92.0 | 80 | 92.0 | 16 | 15.5 |
| **Proserpine-Brisbane** | | | | | | | | |
| Jetstar | 39 | 39 | 32 | 82.1 | 32 | 82.1 | 0 | 0.0 |
| Virgin Australia | 33 | 33 | 28 | 84.8 | 27 | 81.8 | 0 | 0.0 |
| All Airlines | 72 | 72 | 60 | 83.3 | 59 | 81.9 | 0 | 0.0 |
| **Rockhampton-Brisbane** | | | | | | | | |
| QantasLink | 144 | 139 | 117 | 84.2 | 121 | 87.1 | 5 | 3.5 |
| Virgin Australia | 86 | 86 | 73 | 84.9 | 68 | 79.1 | 0 | 0.0 |
| All Airlines | 230 | 225 | 190 | 84.4 | 189 | 84.0 | 5 | 2.2 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Sunshine Coast-Melbourne** | | | | | | | | |
| Jetstar | 70 | 70 | 60 | 85.7 | 56 | 80.0 | 0 | 0.0 |
| QantasLink | 48 | 48 | 42 | 87.5 | 41 | 85.4 | 0 | 0.0 |
| Virgin Australia | 42 | 42 | 32 | 76.2 | 33 | 78.6 | 0 | 0.0 |
| All Airlines | 160 | 160 | 134 | 83.8 | 130 | 81.3 | 0 | 0.0 |
| **Sunshine Coast-Sydney** | | | | | | | | |
| Jetstar | 63 | 62 | 49 | 79.0 | 53 | 85.5 | 1 | 1.6 |
| QantasLink | 64 | 62 | 52 | 83.9 | 52 | 83.9 | 2 | 3.1 |
| Virgin Australia | 39 | 39 | 24 | 61.5 | 28 | 71.8 | 0 | 0.0 |
| All Airlines | 166 | 163 | 125 | 76.7 | 133 | 81.6 | 3 | 1.8 |
| **Sydney-Adelaide** | | | | | | | | |
| Jetstar | 92 | 90 | 81 | 90.0 | 80 | 88.9 | 2 | 2.2 |
| Qantas | 179 | 177 | 167 | 94.4 | 155 | 87.6 | 2 | 1.1 |
| Virgin Australia | 105 | 105 | 86 | 81.9 | 83 | 79.0 | 0 | 0.0 |
| All Airlines | 376 | 372 | 334 | 89.8 | 318 | 85.5 | 4 | 1.1 |
| **Sydney-Albury** | | | | | | | | |
| QantasLink | 112 | 112 | 93 | 83.0 | 88 | 78.6 | 0 | 0.0 |
| Regional Express | 34 | 34 | 33 | 97.1 | 33 | 97.1 | 0 | 0.0 |
| All Airlines | 146 | 146 | 126 | 86.3 | 121 | 82.9 | 0 | 0.0 |
| **Sydney-Armidale** | | | | | | | | |
| QantasLink | 61 | 60 | 46 | 76.7 | 51 | 85.0 | 1 | 1.6 |
| Regional Express | 15 | 15 | 11 | 73.3 | 11 | 73.3 | 0 | 0.0 |
| All Airlines | 76 | 75 | 57 | 76.0 | 62 | 82.7 | 1 | 1.3 |
| **Sydney-Ballina** | | | | | | | | |
| Jetstar | 87 | 87 | 72 | 82.8 | 75 | 86.2 | 0 | 0.0 |
| Qantas | 16 | 15 | 10 | 66.7 | 12 | 80.0 | 1 | 6.3 |
| QantasLink | 97 | 95 | 66 | 69.5 | 79 | 83.2 | 2 | 2.1 |
| Regional Express | 9 | 9 | 7 | 77.8 | 7 | 77.8 | 0 | 0.0 |
| Virgin Australia | 36 | 36 | 30 | 83.3 | 34 | 94.4 | 0 | 0.0 |
| All Airlines | 245 | 242 | 185 | 76.4 | 207 | 85.5 | 3 | 1.2 |
| **Sydney-Brisbane** | | | | | | | | |
| Jetstar | 131 | 121 | 101 | 83.5 | 99 | 81.8 | 10 | 7.6 |
| Qantas | 463 | 440 | 381 | 86.6 | 406 | 92.3 | 23 | 5.0 |
| Virgin Australia | 304 | 287 | 244 | 85.0 | 235 | 81.9 | 17 | 5.6 |
| All Airlines | 898 | 848 | 726 | 85.6 | 740 | 87.3 | 50 | 5.6 |
| **Sydney-Cairns** | | | | | | | | |
| Jetstar | 34 | 34 | 26 | 76.5 | 22 | 64.7 | 0 | 0.0 |
| Qantas | 32 | 32 | 21 | 65.6 | 22 | 68.8 | 0 | 0.0 |
| Virgin Australia | 41 | 40 | 35 | 87.5 | 35 | 87.5 | 1 | 2.4 |
| All Airlines | 107 | 106 | 82 | 77.4 | 79 | 74.5 | 1 | 0.9 |
| **Sydney-Coffs Harbour** | | | | | | | | |
| QantasLink | 118 | 118 | 98 | 83.1 | 99 | 83.9 | 0 | 0.0 |
| Regional Express | 10 | 10 | 9 | 90.0 | 9 | 90.0 | 0 | 0.0 |
| Virgin Australia | 24 | 24 | 18 | 75.0 | 18 | 75.0 | 0 | 0.0 |
| All Airlines | 152 | 152 | 125 | 82.2 | 126 | 82.9 | 0 | 0.0 |
| **Sydney-Dubbo** | | | | | | | | |
| QantasLink | 93 | 93 | 81 | 87.1 | 81 | 87.1 | 0 | 0.0 |
| Regional Express | 64 | 64 | 57 | 89.1 | 59 | 92.2 | 0 | 0.0 |
| All Airlines | 157 | 157 | 138 | 87.9 | 140 | 89.2 | 0 | 0.0 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Sydney-Gold Coast** | | | | | | | | |
| Jetstar | 168 | 168 | 155 | 92.3 | 160 | 95.2 | 0 | 0.0 |
| Qantas | 82 | 82 | 71 | 86.6 | 73 | 89.0 | 0 | 0.0 |
| Virgin Australia | 174 | 173 | 139 | 80.3 | 143 | 82.7 | 1 | 0.6 |
| All Airlines | 424 | 423 | 365 | 86.3 | 376 | 88.9 | 1 | 0.2 |
| **Sydney-Hamilton Island** | | | | | | | | |
| Jetstar | 19 | 19 | 15 | 78.9 | 14 | 73.7 | 0 | 0.0 |
| Qantas | 19 | 19 | 19 | 100.0 | 18 | 94.7 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 27 | 87.1 | 28 | 90.3 | 0 | 0.0 |
| All Airlines | 69 | 69 | 61 | 88.4 | 60 | 87.0 | 0 | 0.0 |
| **Sydney-Hobart** | | | | | | | | |
| Jetstar | 81 | 80 | 73 | 91.3 | 71 | 88.8 | 1 | 1.2 |
| Qantas | 4 | 4 | 4 | 100.0 | 4 | 100.0 | 0 | 0.0 |
| QantasLink | 57 | 57 | 45 | 78.9 | 45 | 78.9 | 0 | 0.0 |
| Virgin Australia | 54 | 53 | 46 | 86.8 | 45 | 84.9 | 1 | 1.9 |
| All Airlines | 196 | 194 | 168 | 86.6 | 165 | 85.1 | 2 | 1.0 |
| **Sydney-Launceston** | | | | | | | | |
| Jetstar | 47 | 47 | 38 | 80.9 | 38 | 80.9 | 0 | 0.0 |
| QantasLink | 21 | 21 | 19 | 90.5 | 19 | 90.5 | 0 | 0.0 |
| Virgin Australia | 31 | 31 | 27 | 87.1 | 28 | 90.3 | 0 | 0.0 |
| All Airlines | 99 | 99 | 84 | 84.8 | 85 | 85.9 | 0 | 0.0 |
| **Sydney-Melbourne** | | | | | | | | |
| Jetstar | 314 | 286 | 254 | 88.8 | 236 | 82.5 | 28 | 8.9 |
| Qantas | 598 | 581 | 531 | 91.4 | 532 | 91.6 | 17 | 2.8 |
| Regional Express | 180 | 158 | 143 | 90.5 | 143 | 90.5 | 22 | 12.2 |
| Virgin Australia | 371 | 368 | 327 | 88.9 | 295 | 80.2 | 3 | 0.8 |
| All Airlines | 1 463 | 1 393 | 1 255 | 90.1 | 1 206 | 86.6 | 70 | 4.8 |
| **Sydney-Perth** | | | | | | | | |
| Jetstar | 30 | 30 | 22 | 73.3 | 14 | 46.7 | 0 | 0.0 |
| Qantas | 147 | 146 | 110 | 75.3 | 112 | 76.7 | 1 | 0.7 |
| Virgin Australia | 56 | 56 | 47 | 83.9 | 44 | 78.6 | 0 | 0.0 |
| All Airlines | 233 | 232 | 179 | 77.2 | 170 | 73.3 | 1 | 0.4 |
| **Sydney-Port Macquarie** | | | | | | | | |
| QantasLink | 94 | 77 | 68 | 88.3 | 67 | 87.0 | 17 | 18.1 |
| Regional Express | 10 | 10 | 10 | 100.0 | 10 | 100.0 | 0 | 0.0 |
| All Airlines | 104 | 87 | 78 | 89.7 | 77 | 88.5 | 17 | 16.3 |
| **Sydney-Sunshine Coast** | | | | | | | | |
| Jetstar | 63 | 63 | 52 | 82.5 | 54 | 85.7 | 0 | 0.0 |
| QantasLink | 65 | 63 | 50 | 79.4 | 50 | 79.4 | 2 | 3.1 |
| Virgin Australia | 39 | 39 | 28 | 71.8 | 31 | 79.5 | 0 | 0.0 |
| All Airlines | 167 | 165 | 130 | 78.8 | 135 | 81.8 | 2 | 1.2 |
| **Sydney-Wagga Wagga** | | | | | | | | |
| QantasLink | 100 | 100 | 85 | 85.0 | 85 | 85.0 | 0 | 0.0 |
| Regional Express | 34 | 34 | 30 | 88.2 | 29 | 85.3 | 0 | 0.0 |
| All Airlines | 134 | 134 | 115 | 85.8 | 114 | 85.1 | 0 | 0.0 |
| **Townsville-Brisbane** | | | | | | | | |
| Jetstar | 46 | 46 | 37 | 80.4 | 36 | 78.3 | 0 | 0.0 |
| Qantas | 111 | 110 | 98 | 89.1 | 98 | 89.1 | 1 | 0.9 |
| QantasLink | 2 | 2 | 0 | 0.0 | 2 | 100.0 | 0 | 0.0 |
| Virgin Australia | 96 | 94 | 83 | 88.3 | 79 | 84.0 | 2 | 2.1 |
| All Airlines | 255 | 252 | 218 | 86.5 | 215 | 85.3 | 3 | 1.2 |

| | Sectors | | Arrivals On Time | | Departures On Time | | Cancellations | |
|---|---|---|---|---|---|---|---|---|
| | Sched. | Flown | No. | % | No. | % | No. | % |
| **Townsville-Cairns** | | | | | | | | |
| QantasLink | 99 | 99 | 88 | 88.9 | 81 | 81.8 | 0 | 0.0 |
| Regional Express | 9 | 9 | 9 | 100.0 | 9 | 100.0 | 0 | 0.0 |
| All Airlines | 108 | 108 | 97 | 89.8 | 90 | 83.3 | 0 | 0.0 |
| **Wagga Wagga-Sydney** | | | | | | | | |
| QantasLink | 100 | 99 | 89 | 89.9 | 87 | 87.9 | 1 | 1.0 |
| Regional Express | 35 | 35 | 30 | 85.7 | 32 | 91.4 | 0 | 0.0 |
| All Airlines | 135 | 134 | 119 | 88.8 | 119 | 88.8 | 1 | 0.7 |

# Airports

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month, and where two or more airlines operate in competition.  The following data reports by airport against flights operated on those routes only.  This month, 8 major city airports and 28 regional city airports are covered.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| | Sectors Flown | On Time No. | On Time % | Sectors Flown | On Time No. | On Time % |
| **Adelaide** | | | | | | |
| Jetstar | 261 | 235 | 90.0 | 261 | 233 | 89.3 |
| Qantas | 525 | 465 | 88.6 | 525 | 465 | 88.6 |
| QantasLink | 103 | 90 | 87.4 | 103 | 88 | 85.4 |
| Regional Express | 129 | 109 | 84.5 | 129 | 114 | 88.4 |
| Virgin Australia | 400 | 345 | 86.3 | 399 | 336 | 84.2 |
| All Airlines | 1 418 | 1 244 | 87.7 | 1 417 | 1 236 | 87.2 |

Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Albury** | | | | | | |
| QantasLink | 112 | 93 | 83.0 | 112 | 87 | 77.7 |
| Regional Express | 34 | 33 | 97.1 | 33 | 31 | 93.9 |
| All Airlines | 146 | 126 | 86.3 | 145 | 118 | 81.4 |

Relates to services to and from Sydney only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Alice Springs** | | | | | | |
| Qantas | 31 | 25 | 80.6 | 31 | 25 | 80.6 |
| Virgin Australia | 17 | 11 | 64.7 | 17 | 13 | 76.5 |
| All Airlines | 48 | 36 | 75.0 | 48 | 38 | 79.2 |

Relates to services to and from Adelaide only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Armidale** | | | | | | |
| QantasLink | 60 | 46 | 76.7 | 59 | 46 | 78.0 |
| Regional Express | 15 | 11 | 73.3 | 15 | 11 | 73.3 |
| All Airlines | 75 | 57 | 76.0 | 74 | 57 | 77.0 |

Relates to services to and from Sydney only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Ballina** | | | | | | |
| Jetstar | 87 | 72 | 82.8 | 87 | 65 | 74.7 |
| Qantas | 15 | 10 | 66.7 | 15 | 9 | 60.0 |
| QantasLink | 95 | 66 | 69.5 | 91 | 69 | 75.8 |
| Regional Express | 9 | 7 | 77.8 | 9 | 5 | 55.6 |
| Virgin Australia | 36 | 30 | 83.3 | 36 | 28 | 77.8 |
| All Airlines | 242 | 185 | 76.4 | 238 | 176 | 73.9 |

Relates to services to and from Sydney only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Brisbane** | | | | | | |
| Jetstar | 592 | 508 | 85.8 | 592 | 504 | 85.1 |
| Qantas | 1 272 | 1 073 | 84.4 | 1 278 | 1 145 | 89.6 |
| QantasLink | 622 | 562 | 90.4 | 627 | 572 | 91.2 |
| Virgin Australia | 1 290 | 1 109 | 86.0 | 1 291 | 1 023 | 79.2 |
| All Airlines | 3 776 | 3 252 | 86.1 | 3 788 | 3 244 | 85.6 |

Relates to services to and from Adelaide,  Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| | Sectors Flown | On Time No. | On Time % | Sectors Flown | On Time No. | On Time % |
| **Broome** | | | | | | |
| QantasLink | 88 | 53 | 60.2 | 88 | 73 | 83.0 |
| Virgin Australia | 30 | 28 | 93.3 | 30 | 27 | 90.0 |
| Virgin Australia Regional Airlines | 1 | 1 | 100.0 | 1 | 1 | 100.0 |
| All Airlines | 119 | 82 | 68.9 | 119 | 101 | 84.9 |

Relates to services to and from Perth only.

| **Cairns** | | | | | | |
|---|---|---|---|---|---|---|
| Jetstar | 185 | 152 | 82.2 | 183 | 159 | 86.9 |
| Qantas | 162 | 140 | 86.4 | 162 | 142 | 87.7 |
| QantasLink | 108 | 97 | 89.8 | 109 | 98 | 89.9 |
| Regional Express | 9 | 9 | 100.0 | 9 | 8 | 88.9 |
| Virgin Australia | 158 | 123 | 77.8 | 158 | 137 | 86.7 |
| All Airlines | 622 | 521 | 83.8 | 621 | 544 | 87.6 |

Relates to services to and from Brisbane, Melbourne, Sydney and Townsville.

| **Canberra** | | | | | | |
|---|---|---|---|---|---|---|
| Qantas | 92 | 84 | 91.3 | 91 | 84 | 92.3 |
| QantasLink | 225 | 183 | 81.3 | 224 | 182 | 81.3 |
| Virgin Australia | 169 | 156 | 92.3 | 169 | 151 | 89.3 |
| All Airlines | 486 | 423 | 87.0 | 484 | 417 | 86.2 |

Relates to services to and from Adelaide, Brisbane and Melbourne.

| **Coffs Harbour** | | | | | | |
|---|---|---|---|---|---|---|
| QantasLink | 118 | 98 | 83.1 | 117 | 96 | 82.1 |
| Regional Express | 10 | 9 | 90.0 | 9 | 9 | 100.0 |
| Virgin Australia | 24 | 18 | 75.0 | 24 | 18 | 75.0 |
| All Airlines | 152 | 125 | 82.2 | 150 | 123 | 82.0 |

Relates to services to and from Sydney only.

| **Darwin** | | | | | | |
|---|---|---|---|---|---|---|
| Jetstar | 17 | 12 | 70.6 | 17 | 8 | 47.1 |
| Qantas | 62 | 48 | 77.4 | 60 | 41 | 68.3 |
| Virgin Australia | 46 | 40 | 87.0 | 46 | 31 | 67.4 |
| All Airlines | 125 | 100 | 80.0 | 123 | 80 | 65.0 |

Relates to services to and from Brisbane and Perth.

| **Dubbo** | | | | | | |
|---|---|---|---|---|---|---|
| QantasLink | 93 | 81 | 87.1 | 91 | 83 | 91.2 |
| Regional Express | 64 | 57 | 89.1 | 63 | 54 | 85.7 |
| All Airlines | 157 | 138 | 87.9 | 154 | 137 | 89.0 |

Relates to services to and from Sydney only.

| **Emerald** | | | | | | |
|---|---|---|---|---|---|---|
| QantasLink | 127 | 121 | 95.3 | 127 | 122 | 96.1 |
| Virgin Australia | 23 | 22 | 95.7 | 23 | 23 | 100.0 |
| All Airlines | 150 | 143 | 95.3 | 150 | 145 | 96.7 |

Relates to services to and from Brisbane only.

| **Gladstone** | | | | | | |
|---|---|---|---|---|---|---|
| QantasLink | 91 | 85 | 93.4 | 90 | 82 | 91.1 |
| Virgin Australia | 52 | 46 | 88.5 | 52 | 48 | 92.3 |
| All Airlines | 143 | 131 | 91.6 | 142 | 130 | 91.5 |

Relates to services to and from Brisbane only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| | Sectors Flown | On Time No. | % | Sectors Flown | On Time No. | % |
| **Gold Coast** | | | | | | |
| Jetstar | 359 | 320 | 89.1 | 359 | 325 | 90.5 |
| Qantas | 123 | 105 | 85.4 | 120 | 107 | 89.2 |
| Regional Express | 4 | 3 | 75.0 | 4 | 1 | 25.0 |
| Virgin Australia | 307 | 256 | 83.4 | 305 | 242 | 79.3 |
| All Airlines | 793 | 684 | 86.3 | 788 | 675 | 85.7 |

Relates to services to and from Adelaide, Melbourne and Sydney.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Hamilton Island** | | | | | | |
| Jetstar | 19 | 15 | 78.9 | 19 | 15 | 78.9 |
| Qantas | 50 | 49 | 98.0 | 51 | 47 | 92.2 |
| QantasLink | 10 | 9 | 90.0 | 10 | 9 | 90.0 |
| Virgin Australia | 68 | 57 | 83.8 | 68 | 55 | 80.9 |
| All Airlines | 147 | 130 | 88.4 | 148 | 126 | 85.1 |

Relates to services to and from Brisbane and Sydney.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Hobart** | | | | | | |
| Jetstar | 250 | 220 | 88.0 | 249 | 214 | 85.9 |
| Qantas | 8 | 8 | 100.0 | 8 | 7 | 87.5 |
| QantasLink | 149 | 114 | 76.5 | 146 | 116 | 79.5 |
| Virgin Australia | 157 | 140 | 89.2 | 156 | 133 | 85.3 |
| All Airlines | 564 | 482 | 85.5 | 559 | 470 | 84.1 |

Relates to services to and from Brisbane, Melbourne and Sydney.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Kalgoorlie** | | | | | | |
| Qantas | 6 | 5 | 83.3 | 6 | 4 | 66.7 |
| QantasLink | 69 | 50 | 72.5 | 69 | 47 | 68.1 |
| Virgin Australia | 23 | 22 | 95.7 | 23 | 9 | 39.1 |
| Virgin Australia Regional Airlines | 36 | 32 | 88.9 | 36 | 32 | 88.9 |
| All Airlines | 134 | 109 | 81.3 | 134 | 92 | 68.7 |

Relates to services to and from Perth only.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Karratha** | | | | | | |
| Qantas | 15 | 13 | 86.7 | 15 | 11 | 73.3 |
| QantasLink | 124 | 78 | 62.9 | 122 | 91 | 74.6 |
| Virgin Australia | 46 | 42 | 91.3 | 46 | 37 | 80.4 |
| Virgin Australia Regional Airlines | 8 | 8 | 100.0 | 8 | 8 | 100.0 |
| All Airlines | 193 | 141 | 73.1 | 191 | 147 | 77.0 |

Relates to services to and from Perth only.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Launceston** | | | | | | |
| Jetstar | 134 | 120 | 89.6 | 134 | 117 | 87.3 |
| QantasLink | 87 | 76 | 87.4 | 86 | 75 | 87.2 |
| Virgin Australia | 87 | 80 | 92.0 | 86 | 82 | 95.3 |
| All Airlines | 308 | 276 | 89.6 | 306 | 274 | 89.5 |

Relates to services to and from Melbourne and Sydney.

| Airport | | | | | | |
|---|---|---|---|---|---|---|
| **Mackay** | | | | | | |
| Jetstar | 30 | 28 | 93.3 | 30 | 28 | 93.3 |
| Qantas | 81 | 70 | 86.4 | 81 | 74 | 91.4 |
| QantasLink | 35 | 32 | 91.4 | 35 | 33 | 94.3 |
| Virgin Australia | 95 | 74 | 77.9 | 94 | 80 | 85.1 |
| All Airlines | 241 | 204 | 84.6 | 240 | 215 | 89.6 |

Relates to services to and from Brisbane only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| | Sectors Flown | On Time No. | % | Sectors Flown | On Time No. | % |
| **Melbourne** | | | | | | |
| Jetstar | 1 124 | 999 | 88.9 | 1 131 | 987 | 87.3 |
| Qantas | 1 014 | 869 | 85.7 | 1 013 | 902 | 89.0 |
| QantasLink | 416 | 332 | 79.8 | 416 | 334 | 80.3 |
| Regional Express | 197 | 176 | 89.3 | 196 | 179 | 91.3 |
| Virgin Australia | 1 032 | 898 | 87.0 | 1 034 | 928 | 89.7 |
| All Airlines | 3 783 | 3 274 | 86.5 | 3 790 | 3 330 | 87.9 |

Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Mildura** | | | | | | |
| QantasLink | 85 | 72 | 84.7 | 85 | 67 | 78.8 |
| Regional Express | 34 | 30 | 88.2 | 34 | 31 | 91.2 |
| All Airlines | 119 | 102 | 85.7 | 119 | 98 | 82.4 |

Relates to services to and from Melbourne only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Mount Isa** | | | | | | |
| Qantas | 34 | 30 | 88.2 | 33 | 30 | 90.9 |
| QantasLink | 19 | 16 | 84.2 | 19 | 17 | 89.5 |
| Virgin Australia | 15 | 14 | 93.3 | 15 | 13 | 86.7 |
| All Airlines | 68 | 60 | 88.2 | 67 | 60 | 89.6 |

Relates to services to and from Brisbane only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Newcastle** | | | | | | |
| Jetstar | 118 | 104 | 88.1 | 117 | 102 | 87.2 |
| QantasLink | 99 | 80 | 80.8 | 98 | 88 | 89.8 |
| Virgin Australia | 57 | 54 | 94.7 | 57 | 52 | 91.2 |
| All Airlines | 274 | 238 | 86.9 | 272 | 242 | 89.0 |

Relates to services to and from Brisbane and Melbourne.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Newman** | | | | | | |
| Qantas | 24 | 18 | 75.0 | 23 | 10 | 43.5 |
| QantasLink | 102 | 85 | 83.3 | 101 | 75 | 74.3 |
| Virgin Australia | 39 | 34 | 87.2 | 39 | 28 | 71.8 |
| Virgin Australia Regional Airlines | 21 | 19 | 90.5 | 21 | 16 | 76.2 |
| All Airlines | 186 | 156 | 83.9 | 184 | 129 | 70.1 |

Relates to services to and from Perth only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Perth** | | | | | | |
| Jetstar | 76 | 66 | 86.8 | 75 | 52 | 69.3 |
| Qantas | 480 | 360 | 75.0 | 479 | 391 | 81.6 |
| QantasLink | 468 | 309 | 66.0 | 472 | 378 | 80.1 |
| Virgin Australia | 348 | 272 | 78.2 | 349 | 292 | 83.7 |
| Virgin Australia Regional Airlines | 119 | 101 | 84.9 | 119 | 112 | 94.1 |
| All Airlines | 1 491 | 1 108 | 74.3 | 1 494 | 1 225 | 82.0 |

Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| **Port Hedland** | | | | | | |
| Qantas | 36 | 32 | 88.9 | 35 | 26 | 74.3 |
| QantasLink | 89 | 62 | 69.7 | 88 | 58 | 65.9 |
| Virgin Australia | 1 | 1 | 100.0 | 1 | 1 | 100.0 |
| Virgin Australia Regional Airlines | 53 | 49 | 92.5 | 53 | 45 | 84.9 |
| All Airlines | 179 | 144 | 80.4 | 177 | 130 | 73.4 |

Relates to services to and from Perth only.

| Airport | Arrivals | | | Departures | | |
|---|---|---|---|---|---|---|
| | Sectors Flown | On Time No. | % | Sectors Flown | On Time No. | % |
| **Port Lincoln** | | | | | | |
| QantasLink | 99 | 87 | 87.9 | 99 | 85 | 85.9 |
| Regional Express | 128 | 113 | 88.3 | 128 | 109 | 85.2 |
| All Airlines | 227 | 200 | 88.1 | 227 | 194 | 85.5 |
| Relates to services to and from Adelaide only. | | | | | | |
| **Port Macquarie** | | | | | | |
| QantasLink | 77 | 68 | 88.3 | 78 | 71 | 91.0 |
| Regional Express | 10 | 10 | 100.0 | 9 | 9 | 100.0 |
| All Airlines | 87 | 78 | 89.7 | 87 | 80 | 92.0 |
| Relates to services to and from Sydney only. | | | | | | |
| **Proserpine** | | | | | | |
| Jetstar | 39 | 31 | 79.5 | 39 | 32 | 82.1 |
| Virgin Australia | 33 | 24 | 72.7 | 33 | 27 | 81.8 |
| All Airlines | 72 | 55 | 76.4 | 72 | 59 | 81.9 |
| Relates to services to and from Brisbane only. | | | | | | |
| **Rockhampton** | | | | | | |
| QantasLink | 139 | 124 | 89.2 | 139 | 121 | 87.1 |
| Virgin Australia | 86 | 58 | 67.4 | 86 | 68 | 79.1 |
| All Airlines | 225 | 182 | 80.9 | 225 | 189 | 84.0 |
| Relates to services to and from Brisbane only. | | | | | | |
| **Sunshine Coast** | | | | | | |
| Jetstar | 133 | 111 | 83.5 | 132 | 109 | 82.6 |
| QantasLink | 111 | 86 | 77.5 | 110 | 93 | 84.5 |
| Virgin Australia | 81 | 69 | 85.2 | 81 | 61 | 75.3 |
| All Airlines | 325 | 266 | 81.8 | 323 | 263 | 81.4 |
| Relates to services to and from Melbourne and Sydney. | | | | | | |
| **Sydney** | | | | | | |
| Jetstar | 1 025 | 898 | 87.6 | 1 025 | 863 | 84.2 |
| Qantas | 1 491 | 1 293 | 86.7 | 1 496 | 1 334 | 89.2 |
| QantasLink | 785 | 648 | 82.5 | 796 | 664 | 83.4 |
| Regional Express | 330 | 291 | 88.2 | 334 | 301 | 90.1 |
| Virgin Australia | 1 241 | 1 082 | 87.2 | 1 243 | 1 019 | 82.0 |
| All Airlines | 4 872 | 4 212 | 86.5 | 4 894 | 4 181 | 85.4 |
| Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Coffs Harbour, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga. | | | | | | |
| **Townsville** | | | | | | |
| Jetstar | 47 | 37 | 78.7 | 46 | 36 | 78.3 |
| Qantas | 111 | 100 | 90.1 | 110 | 98 | 89.1 |
| QantasLink | 102 | 91 | 89.2 | 101 | 83 | 82.2 |
| Regional Express | 9 | 8 | 88.9 | 9 | 9 | 100.0 |
| Virgin Australia | 94 | 74 | 78.7 | 94 | 79 | 84.0 |
| All Airlines | 363 | 310 | 85.4 | 360 | 305 | 84.7 |
| Relates to services to and from Brisbane and Cairns. | | | | | | |
| **Wagga Wagga** | | | | | | |
| QantasLink | 100 | 85 | 85.0 | 99 | 87 | 87.9 |
| Regional Express | 34 | 30 | 88.2 | 35 | 32 | 91.4 |
| All Airlines | 134 | 115 | 85.8 | 134 | 119 | 88.8 |
| Relates to services to and from Sydney only. | | | | | | |

# Definitions

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|---|---|
| On time arrival | A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule.<br>Neither diverted nor cancelled flights count as on time. |
| On time departure | A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule. |
| Cancellation | A flight removed from service within 7 days of scheduled departure is regarded as a cancellation. |
| On time departure percentage | The percentage of on time departures is measured against the number of departures *operated* on any particular sector. |
| On time arrival percentage | The percentage of on time arrivals is measured against the number of arrivals *operated* on any particular sector. |
| Cancellation percentage | The percentage of cancellations is measured against the number of services *scheduled* on any particular sector. |