



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**
Bureau of Infrastructure and Transport Research Economics

STATISTICAL REPORT



Aviation

**Domestic airline on time performance
September 2023**

The Department of Infrastructure, Transport, Regional Development, Communications and the Arts acknowledges the Traditional Custodians of Country of the land on which we work and live.

We recognise and respect the continuing connections to land, waters and communities.

We pay our respects to them and their cultures and to their Elders both past and present and to all Aboriginal and Torres Strait Islander people.

© Commonwealth of Australia 2023

ISSN: 1832-0759

Ownership of intellectual property rights in this publication

Unless otherwise noted, copyright (and any other intellectual property rights, if any) in this publication is owned by the Commonwealth of Australia (referred to below as the Commonwealth).

Disclaimer

The material contained in this publication is made available on the understanding that the Commonwealth is not providing professional advice, and that users exercise their own skill and care with respect to its use, and seek independent advice if necessary.

The Commonwealth makes no representations or warranties as to the contents or accuracy of the information contained in this publication. To the extent permitted by law, the Commonwealth disclaims liability to any person or organisation in respect of anything done, or omitted to be done, in reliance upon information contained in this publication.

Creative Commons licence

With the exception of (a) the Coat of Arms; and (b) the Department of Infrastructure, Transport, Regional Development, Communications and the Arts' photos and graphics, copyright in this publication is licensed under a Creative Commons Attribution 3.0 Australia Licence.

Creative Commons Attribution 3.0 Australia Licence is a standard form licence agreement that allows you to copy, communicate and adapt this publication provided that you attribute the work to the Commonwealth and abide by the other licence terms. A summary of the licence terms is available from <http://creativecommons.org/licenses/by/3.0/au/deed.en>. The full licence terms are available from <http://creativecommons.org/licenses/by/3.0/au/legalcode>.

Use of the Coat of Arms

The Department of the Prime Minister and Cabinet sets the terms under which the Coat of Arms is used. Please refer to the Department's Commonwealth Coat of Arms and Government branding web page <http://www.dpmmc.gov.au/guidelines/index.cfm#brand> and, in particular, the Guidelines on the use of the Commonwealth Coat of Arms publication.

An appropriate citation for this report is:

Bureau of Infrastructure and Transport Research Economics (BITRE), 2023, Domestic airline on time performance, Statistical Report, BITRE, Canberra ACT.

Contact us

All other rights are reserved, including in relation to any Departmental logos or trade marks which may exist. For enquiries regarding the licence and any use of this publication, please contact:

Bureau of Infrastructure and Transport Research Economics (BITRE)
Department of Infrastructure, Transport, Regional Development, Communications and the Arts
GPO Box 501, Canberra ACT 2601, Australia
Telephone: (international) +61 2 6274 7210
Email: bitre@infrastructure.gov.au
Website: www.bitre.gov.au

Inquiries

Should you require additional information about the statistics contained in this publication:

Telephone (02) 6274 6135

Electronic mail: AVSTATS@infrastructure.gov.au

Web site: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8,000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction was not applied between March 2020 and January 2023. From February 2023, the passenger load restriction was reinstated due to the continued recovery of passenger numbers. Data are presented for 62 routes in September 2023. Over time, routes which meet these criteria change as airline networks and traffic levels vary. Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Rex Airlines, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are reviewed by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

Contents

	Page
Industry performance	1
Individual routes	10
Airports.....	23
Definitions	29
Airlines and Reporting	30

Industry performance

For September 2023, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines) averaged 72.1 per cent for on time arrivals and 71.6 per cent for on time departures. The cancellation rate for the month was 3.6 per cent. The equivalent figures for September 2022 were 68.3 per cent for on time arrivals, 67.7 per cent for on time departures and 3.4 per cent for cancellations.

This month's on time arrivals figure was significantly lower than the long term average performance for all routes (81.3 per cent) and the on time departures figure was also significantly lower than the long term average (82.4 per cent). The rate of cancellations was higher than the long term average of 2.2 per cent.

The Qantas network (Qantas and QantasLink combined operations) recorded 74.8 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 67.6 per cent. Qantas achieved the highest on time arrivals among the major domestic airlines at 71.3 per cent, followed by Jetstar at 69.7 per cent and Virgin Australia at 67.4 per cent. Of the regional airlines, QantasLink recorded 77.0 per cent for on time arrivals, followed by Rex Airlines at 75.5 per cent, Virgin Australia Regional Airlines at 74.1 per cent and Skytrans at 67.7 per cent.

The Qantas network recorded 74.1 per cent for on time departures while the Virgin Australia network recorded 67.0 per cent. Qantas achieved the highest level of on time departures among the major domestic airlines for September 2023 at 70.1 per cent, followed by Jetstar at 67.2 per cent and Virgin Australia at 66.8 per cent. Of the regional airlines, Rex Airlines recorded 77.8 per cent for on time departures, followed by QantasLink at 76.8 per cent, Virgin Australia Regional Airlines at 72.2 per cent and Skytrans at 67.7 per cent.

Jetstar recorded the highest percentage of cancellations at 4.9 per cent during the month, followed by Virgin Australia Regional Airlines at 4.4 per cent, Skytrans at 4.2 per cent, Virgin Australia at 3.9 per cent, QantasLink at 3.3 per cent, Qantas at 3.2 per cent and Rex Airlines at 2.6 per cent.

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 62 routes are shown on pages 9-21.

Of the 62 routes which met the criteria for on time performance reporting in September 2023, the Townsville-Cairns route had the highest percentage of on time arrivals (89.5 per cent) and the highest percentage of on time departures (89.5 per cent). The Hamilton Island-Sydney route had the lowest percentage of on time arrivals (50.0 per cent) and the lowest percentage of on time departures (48.8 per cent).

Cancellations were highest on the Melbourne-Sydney route at 8.0 per cent, followed by the Devonport-Melbourne route at 7.9 per cent, the Sydney-Melbourne route at 7.8 per cent and the Armidale-Sydney route at 7.6 per cent.

Mount Isa Airport recorded the highest percentage of on time arrivals (89.1 per cent) and Port Lincoln Airport recorded the highest percentage of on time departures (87.0 per cent). Launceston Airport recorded the lowest percentage of on time arrivals (63.9 per cent) and Hamilton Island Airport had the lowest percentage of on time departures (52.1 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for September 2023 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	7,506	7,135	4,971	69.7	4,793	67.2	371	4.9
Qantas - all QF designated services	20,140	19,486	14,566	74.8	14,443	74.1	654	3.2
Rex Airlines	5,867	5,717	4,317	75.5	4,446	77.8	150	2.6
Skytrans	330	316	214	67.7	214	67.7	14	4.2
Virgin Australia - all VA designated services	11,894	11,426	7,728	67.6	7,657	67.0	468	3.9
All Airlines	45,737	44,080	31,796	72.1	31,553	71.6	1,657	3.6
Individual operating entities								
Qantas	8,006	7,750	5,528	71.3	5,429	70.1	256	3.2
QantasLink	12,134	11,736	9,038	77.0	9,014	76.8	398	3.3
Virgin Australia	11,442	10,994	7,408	67.4	7,345	66.8	448	3.9
Virgin Australia Regional Airlines	452	432	320	74.1	312	72.2	20	4.4

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline are shown on page 9 and onwards.

Table 2 Top ten routes for on time performance for September 2023 (participating airlines only)

Arrivals		Departures	
Route	On Time (%)	Route	On Time (%)
Townsville-Cairns	89.5	Townsville-Cairns	89.5
Brisbane-Mount Isa	89.1	Adelaide-Gold Coast	88.9
Adelaide-Gold Coast	88.9	Adelaide-Port Lincoln	87.8
Perth-Port Hedland	88.6	Perth-Port Hedland	87.5
Perth-Broome	88.5	Perth-Newman	87.3
Port Lincoln-Adelaide	87.8	Port Lincoln-Adelaide	87.0
Brisbane-Perth	86.2	Adelaide-Canberra	86.4
Adelaide-Port Lincoln	85.6	Cairns-Townsville	86.2
Perth-Newman	85.5	Perth-Kalgoorlie	86.0
Brisbane-Darwin	84.8	Armidale-Sydney	83.6

Table 3 Top ten airports for on time performance for September 2023 (participating airlines and reported routes only)

Arrivals		Departures	
Airport	On Time (%)	Airport	On Time (%)
Mount Isa	89.1	Port Lincoln	87.0
Port Hedland	88.6	Armidale	83.6
Broome	88.5	Wagga Wagga	81.6
Port Lincoln	85.6	Mount Isa	79.7
Newman	85.5	Newman	79.4
Kalgoorlie	84.7	Kalgoorlie	79.0
Darwin	82.4	Dubbo	77.5
Proserpine	82.4	Emerald	77.1
Alice Springs	81.3	Port Macquarie	77.1
Karratha	80.1	Coffs Harbour	77.1

Total industry on time performance

Figure 1 On time performance (by month from September 2020)—Total Industry

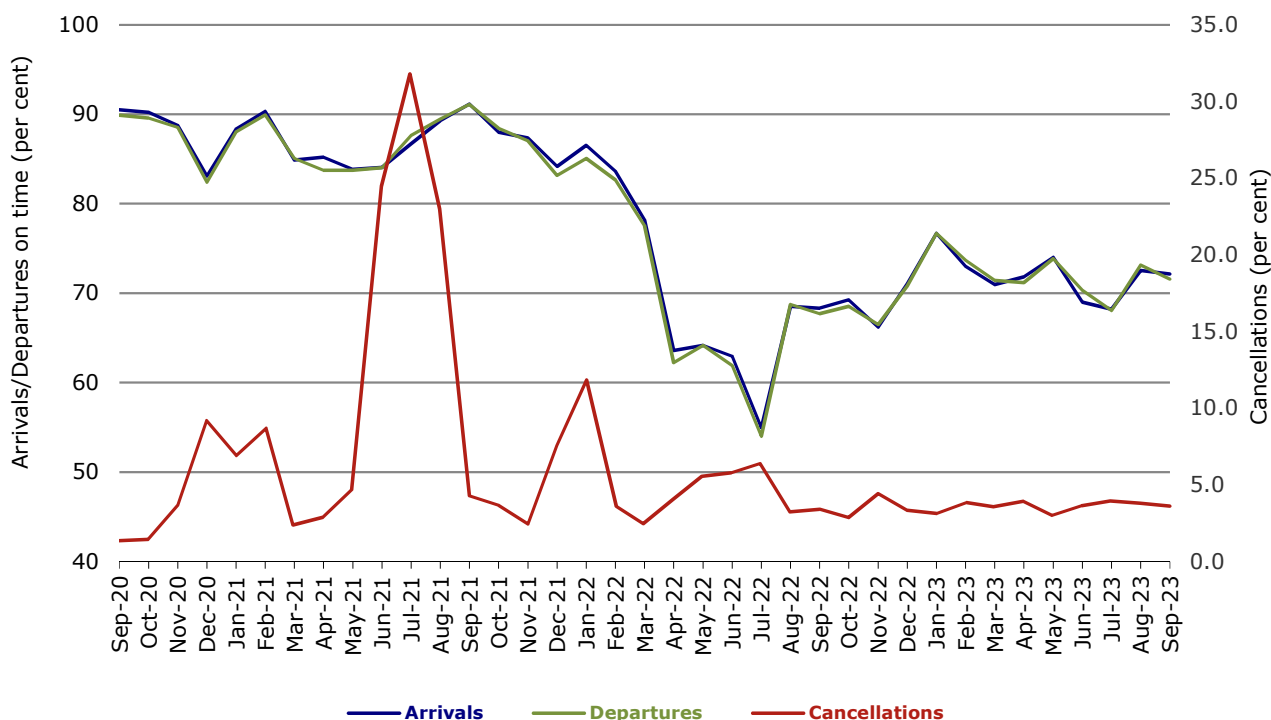


Figure 2 Arrivals on time (by month from September 2022)

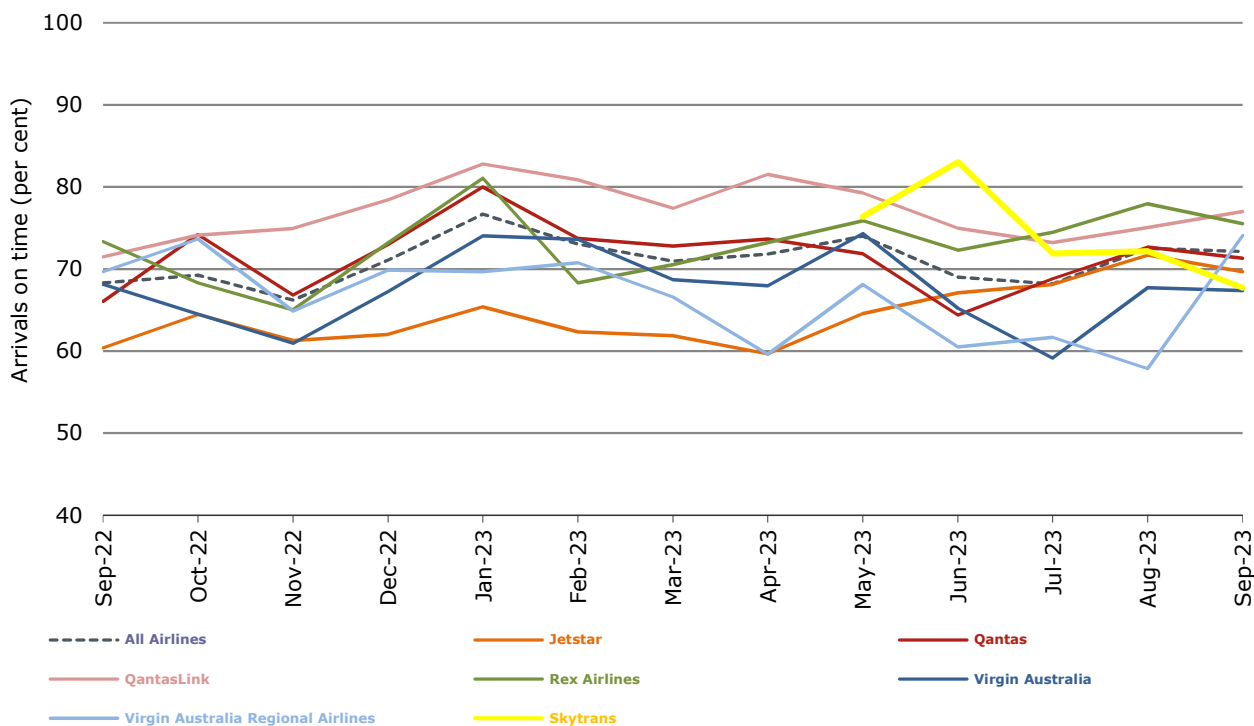


Figure 3 Departures on time (by month from September 2022)

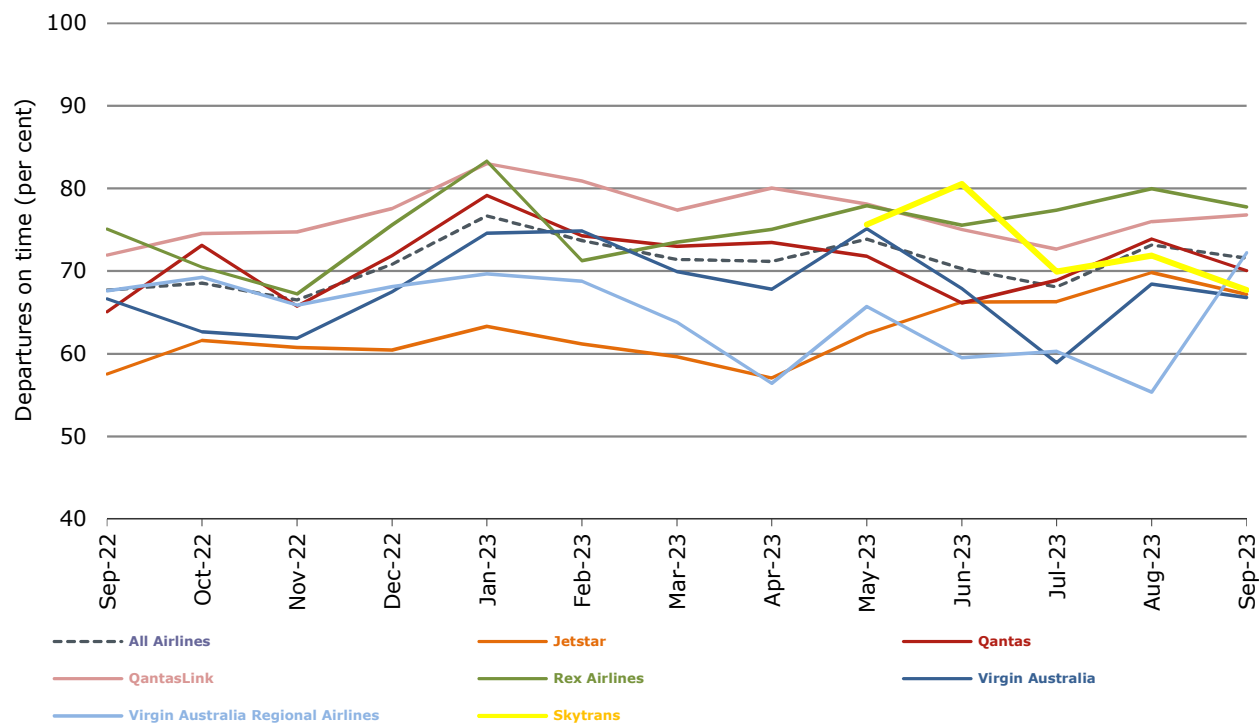
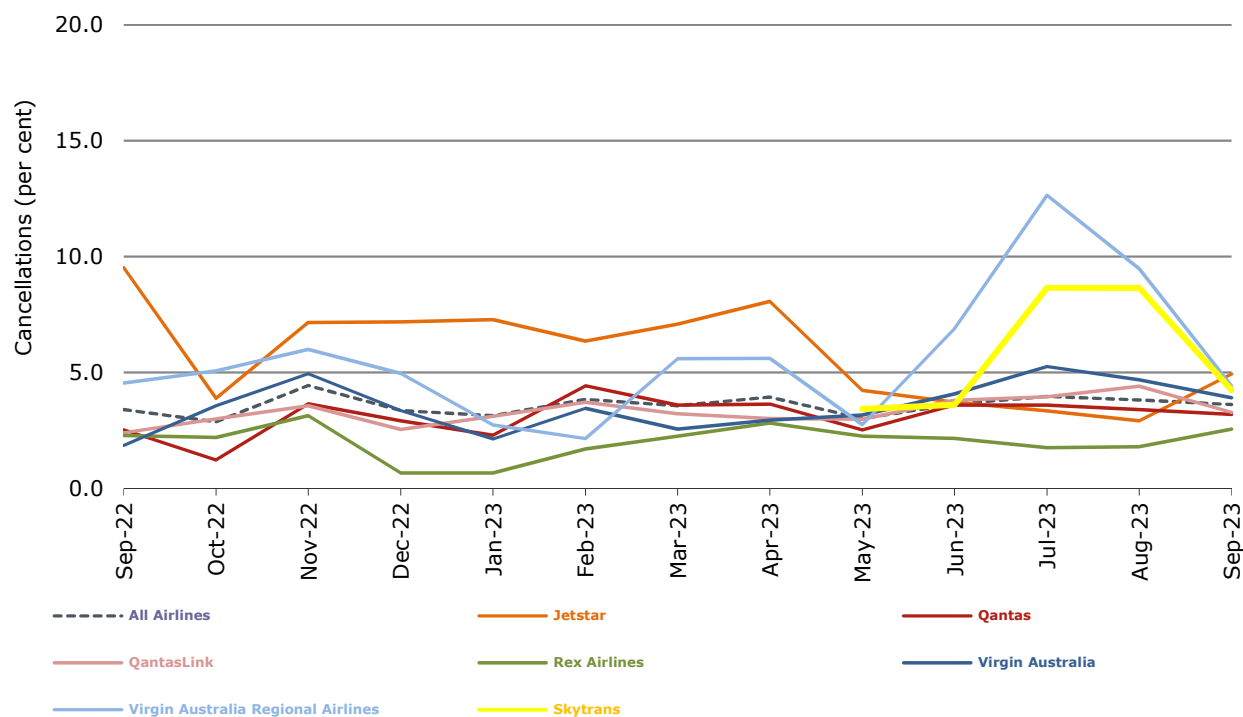


Figure 4 Cancellations (by month from September 2022)



Major domestic airlines on time performance

Figure 5 On time performance (by month from September 2020)—Jetstar

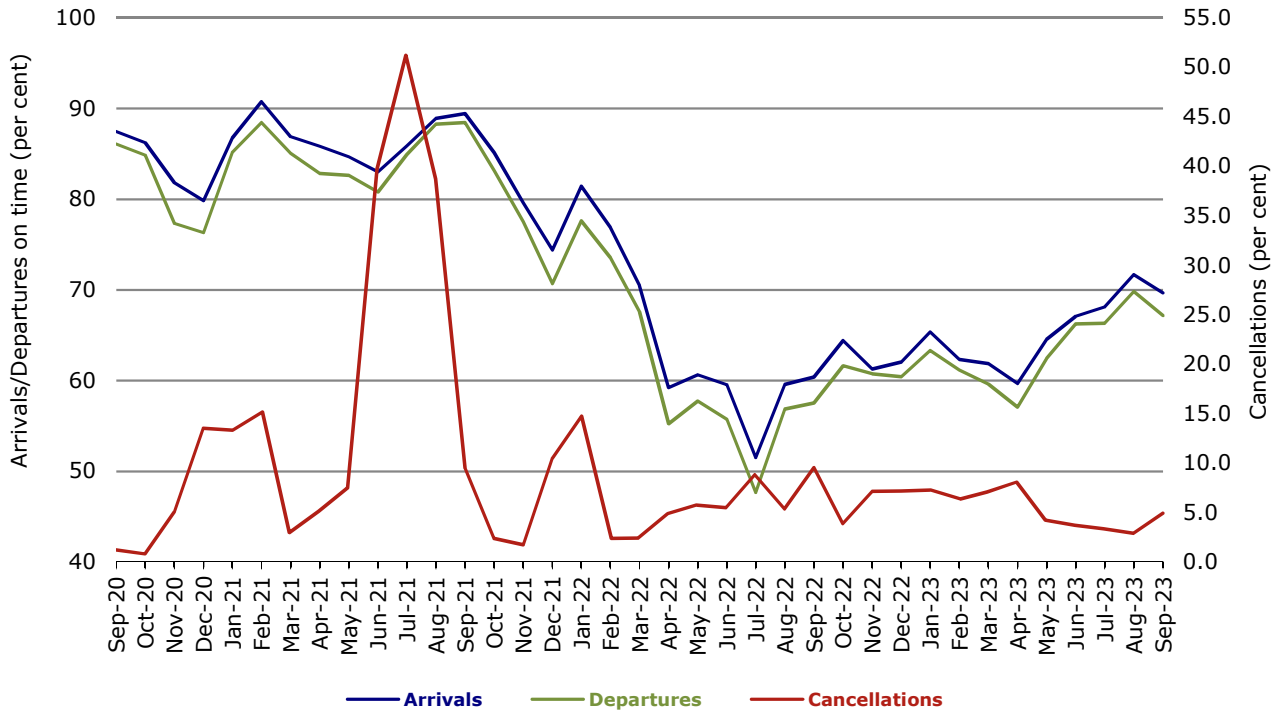


Figure 6 On time performance (by month from September 2020)—Qantas

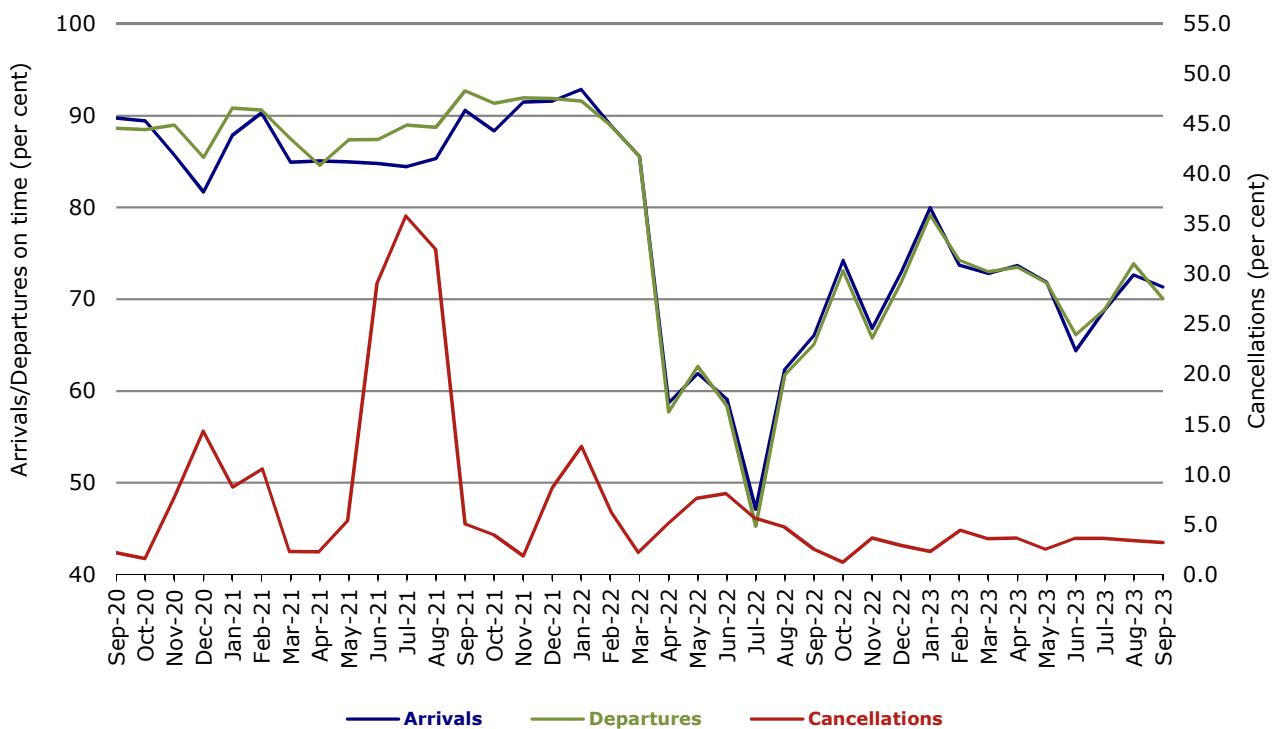
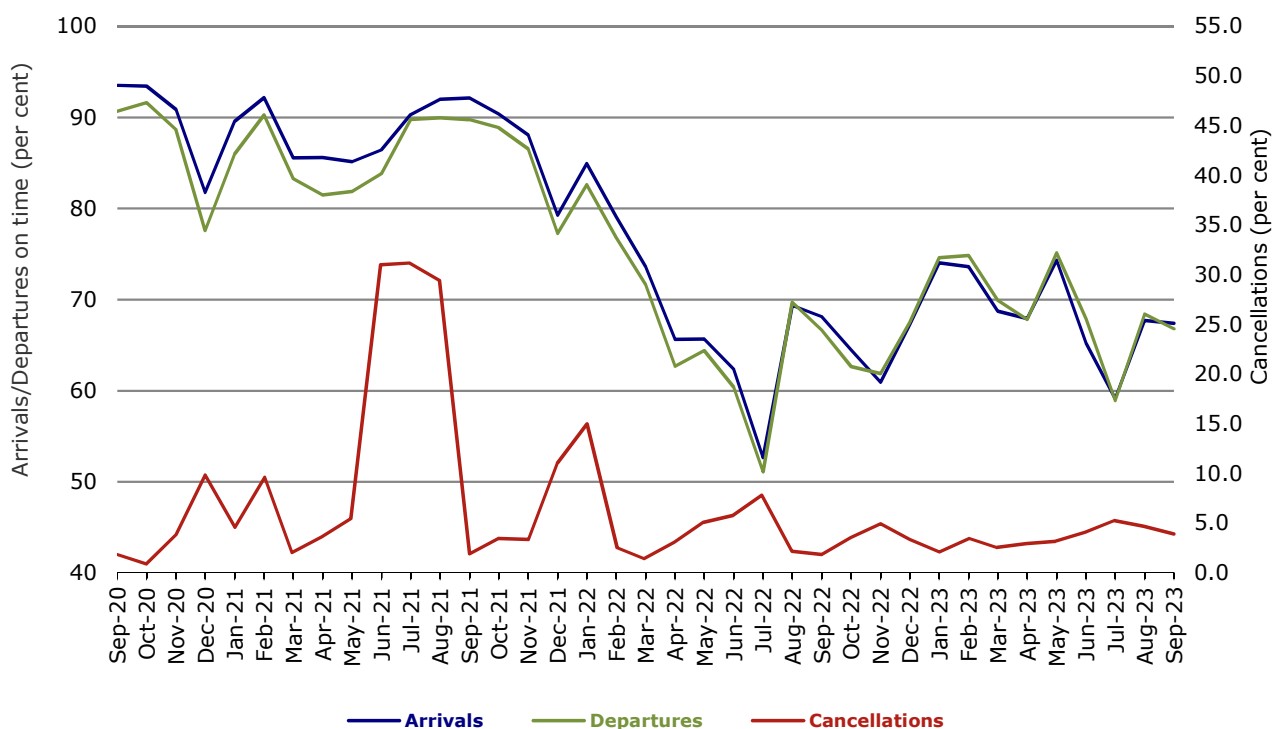


Figure 7 On time performance (by month from September 2020)—Virgin Australia



Major regional airlines on time performance

Figure 8 On time performance (by month from September 2020)—QantasLink

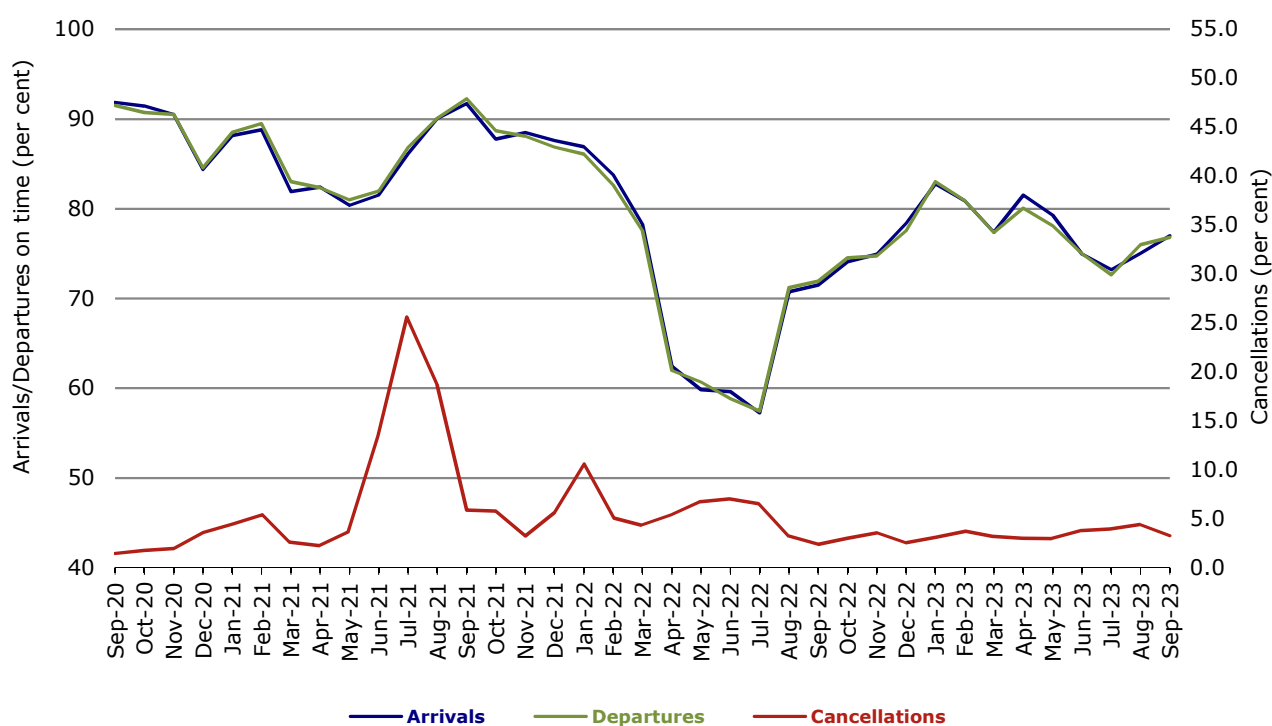


Figure 9 On time performance (by month from September 2020)—Rex Airlines

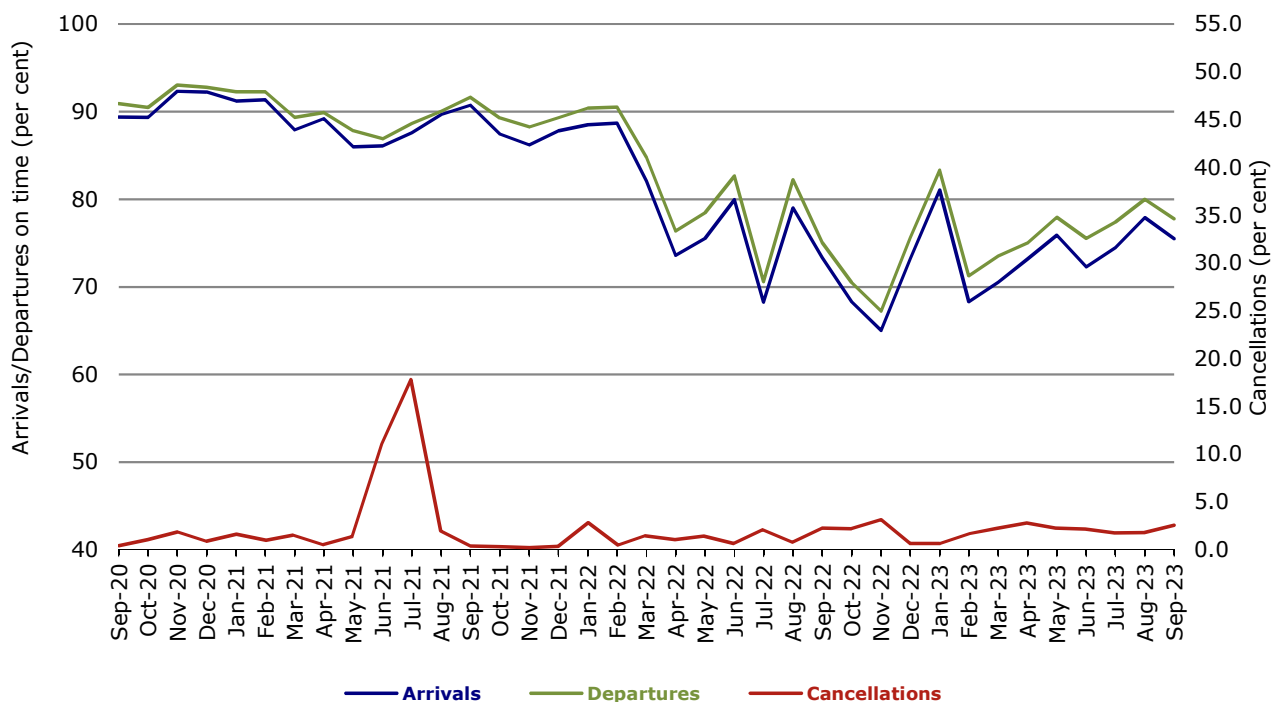


Figure 10 On time performance (by month from September 2020)—Virgin Australia Regional Airlines

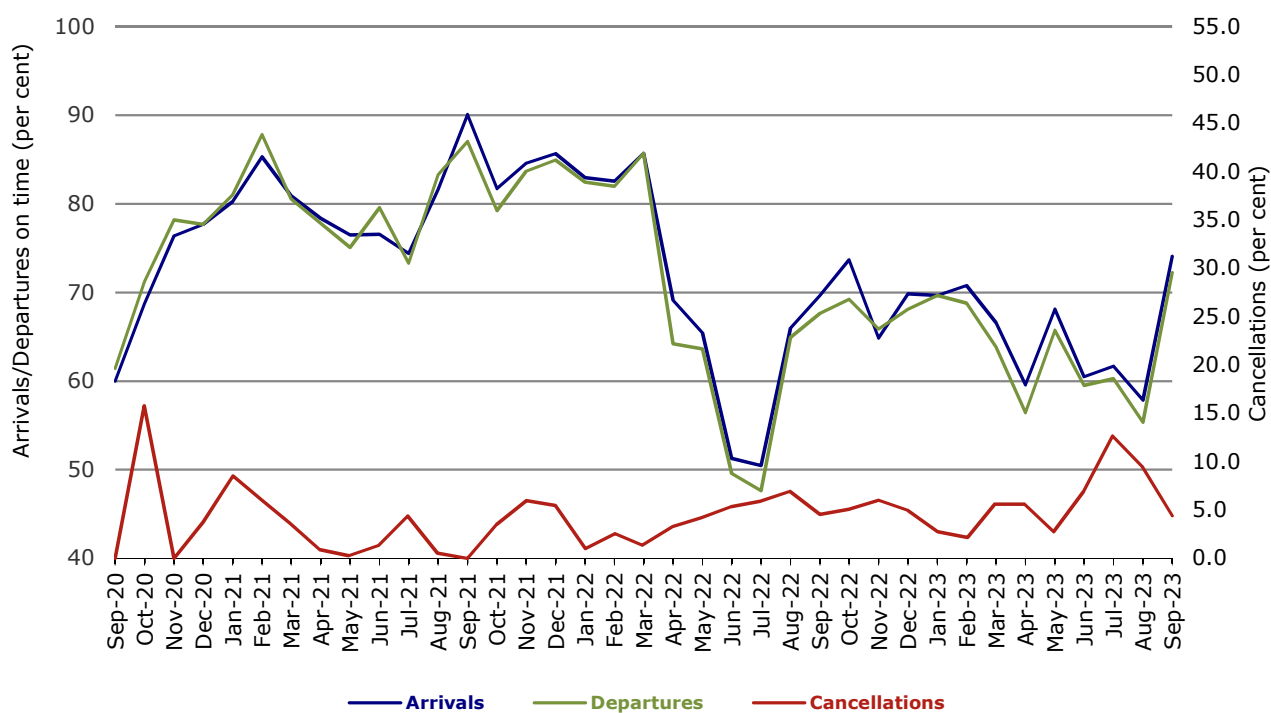
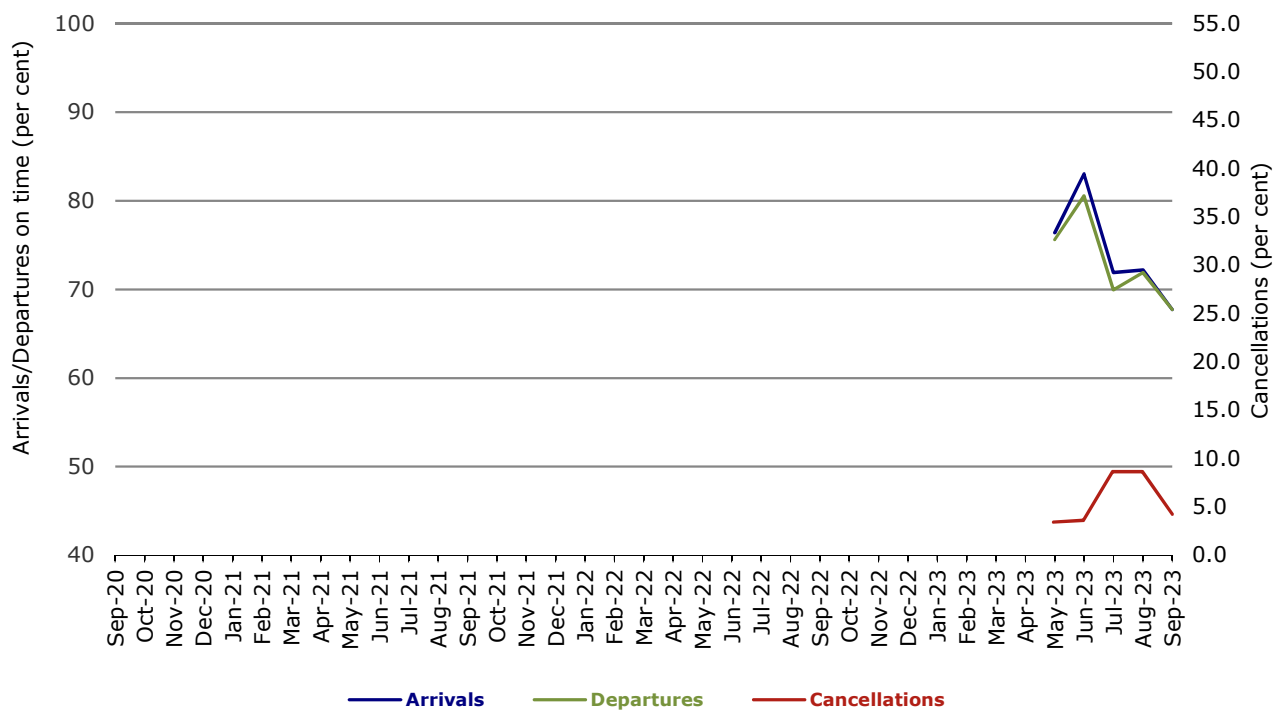


Figure 11 On time performance (by month from September 2020)—Skytrans



Note: Skytrans data included from May 2023

Individual routes

On time performance is reported for all routes where the passenger load averages over 8,000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction is not being applied. There are now 62 routes for which data are presented.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
QantasLink	51	51	44	86.3	45	88.2	0	0.0
Virgin Australia	13	13	8	61.5	8	61.5	0	0.0
All Airlines	64	64	52	81.3	53	82.8	0	0.0
Adelaide-Brisbane								
Jetstar	35	31	20	64.5	18	58.1	4	11.4
QantasLink	182	180	139	77.2	134	74.4	2	1.1
Virgin Australia	137	128	84	65.6	86	67.2	9	6.6
All Airlines	354	339	243	71.7	238	70.2	15	4.2
Adelaide-Cairns								
Jetstar	34	32	28	87.5	29	90.6	2	5.9
Virgin Australia	12	11	6	54.5	5	45.5	1	8.3
All Airlines	46	43	34	79.1	34	79.1	3	6.5
Adelaide-Canberra								
QantasLink	103	101	90	89.1	91	90.1	2	1.9
Virgin Australia	17	17	10	58.8	11	64.7	0	0.0
All Airlines	120	118	100	84.7	102	86.4	2	1.7
Adelaide-Darwin								
Jetstar	28	26	20	76.9	20	76.9	2	7.1
QantasLink	60	58	54	93.1	54	93.1	2	3.3
Virgin Australia	13	13	11	84.6	11	84.6	0	0.0
All Airlines	101	97	85	87.6	85	87.6	4	4.0
Adelaide-Gold Coast								
Jetstar	32	31	27	87.1	25	80.6	1	3.1
Virgin Australia	33	32	29	90.6	31	96.9	1	3.0
All Airlines	65	63	56	88.9	56	88.9	2	3.1
Adelaide-Melbourne								
Jetstar	107	101	67	66.3	61	60.4	6	5.6
Qantas	259	252	204	81.0	184	73.0	7	2.7
QantasLink	13	12	4	33.3	4	33.3	1	7.7
Rex Airlines	57	56	51	91.1	51	91.1	1	1.8
Virgin Australia	268	256	173	67.6	177	69.1	12	4.5
All Airlines	704	677	499	73.7	477	70.5	27	3.8
Adelaide-Perth								
Jetstar	28	27	21	77.8	22	81.5	1	3.6
Qantas	90	90	77	85.6	70	77.8	0	0.0
Virgin Australia	30	30	19	63.3	19	63.3	0	0.0
Virgin Australia Regional Airlines	43	39	25	64.1	19	48.7	4	9.3
All Airlines	191	186	142	76.3	130	69.9	5	2.6
Adelaide-Port Lincoln								
QantasLink	136	131	116	88.5	118	90.1	5	3.7
Rex Airlines	144	139	115	82.7	119	85.6	5	3.5
All Airlines	280	270	231	85.6	237	87.8	10	3.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Sydney								
Jetstar	121	106	81	76.4	79	74.5	15	12.4
Qantas	234	226	140	61.9	146	64.6	8	3.4
Rex Airlines	30	30	15	50.0	16	53.3	0	0.0
Virgin Australia	181	171	95	55.6	107	62.6	10	5.5
All Airlines	566	533	331	62.1	348	65.3	33	5.8
Albury-Sydney								
QantasLink	100	98	67	68.4	69	70.4	2	2.0
Rex Airlines	99	97	78	80.4	81	83.5	2	2.0
All Airlines	199	195	145	74.4	150	76.9	4	2.0
Alice Springs-Adelaide								
QantasLink	51	51	42	82.4	44	86.3	0	0.0
Virgin Australia	13	13	1	7.7	1	7.7	0	0.0
All Airlines	64	64	43	67.2	45	70.3	0	0.0
Armidale-Sydney								
QantasLink	105	98	82	83.7	83	84.7	7	6.7
Rex Airlines	40	36	28	77.8	29	80.6	4	10.0
All Airlines	145	134	110	82.1	112	83.6	11	7.6
Ballina-Sydney								
Jetstar	78	78	52	66.7	50	64.1	0	0.0
QantasLink	79	72	59	81.9	64	88.9	7	8.9
Virgin Australia	47	47	29	61.7	29	61.7	0	0.0
All Airlines	204	197	140	71.1	143	72.6	7	3.4
Brisbane-Adelaide								
Jetstar	36	31	20	64.5	17	54.8	5	13.9
QantasLink	181	178	127	71.3	126	70.8	3	1.7
Virgin Australia	137	128	84	65.6	74	57.8	9	6.6
All Airlines	354	337	231	68.5	217	64.4	17	4.8
Brisbane-Cairns								
Jetstar	90	87	62	71.3	60	69.0	3	3.3
Qantas	102	101	78	77.2	70	69.3	1	1.0
QantasLink	74	74	44	59.5	47	63.5	0	0.0
Virgin Australia	143	141	99	70.2	91	64.5	2	1.4
All Airlines	409	403	283	70.2	268	66.5	6	1.5
Brisbane-Canberra								
Jetstar	30	30	17	56.7	19	63.3	0	0.0
QantasLink	171	169	135	79.9	131	77.5	2	1.2
Virgin Australia	94	94	64	68.1	59	62.8	0	0.0
All Airlines	295	293	216	73.7	209	71.3	2	0.7
Brisbane-Darwin								
Jetstar	26	24	18	75.0	18	75.0	2	7.7
Qantas	49	49	42	85.7	42	85.7	0	0.0
Virgin Australia	32	32	29	90.6	19	59.4	0	0.0
All Airlines	107	105	89	84.8	79	75.2	2	1.9
Brisbane-Emerald								
QantasLink	117	115	92	80.0	84	73.0	2	1.7
Virgin Australia	25	25	15	60.0	14	56.0	0	0.0
All Airlines	142	140	107	76.4	98	70.0	2	1.4
Brisbane-Gladstone								
QantasLink	136	125	100	80.0	87	69.6	11	8.1
Virgin Australia	50	49	29	59.2	28	57.1	1	2.0
All Airlines	186	174	129	74.1	115	66.1	12	6.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Hamilton Island								
Qantas	25	25	23	92.0	20	80.0	0	0.0
Virgin Australia	35	35	27	77.1	20	57.1	0	0.0
All Airlines	60	60	50	83.3	40	66.7	0	0.0
Brisbane-Hobart								
Jetstar	24	24	18	75.0	19	79.2	0	0.0
QantasLink	27	24	14	58.3	17	70.8	3	11.1
Virgin Australia	36	36	26	72.2	24	66.7	0	0.0
All Airlines	87	84	58	69.0	60	71.4	3	3.4
Brisbane-Launceston								
Jetstar	26	26	18	69.2	17	65.4	0	0.0
Virgin Australia	18	18	16	88.9	16	88.9	0	0.0
All Airlines	44	44	34	77.3	33	75.0	0	0.0
Brisbane-Mackay								
Jetstar	28	28	13	46.4	10	35.7	0	0.0
Qantas	93	92	75	81.5	71	77.2	1	1.1
QantasLink	18	17	11	64.7	11	64.7	1	5.6
Virgin Australia	134	133	80	60.2	70	52.6	1	0.7
All Airlines	273	270	179	66.3	162	60.0	3	1.1
Brisbane-Melbourne								
Jetstar	182	168	117	69.6	104	61.9	14	7.7
Qantas	388	378	291	77.0	264	69.8	10	2.6
Rex Airlines	59	59	45	76.3	44	74.6	0	0.0
Virgin Australia	415	385	246	63.9	239	62.1	30	7.2
All Airlines	1 044	990	699	70.6	651	65.8	54	5.2
Brisbane-Mount Isa								
Qantas	46	46	43	93.5	37	80.4	0	0.0
QantasLink	5	5	5	100.0	5	100.0	0	0.0
Virgin Australia	13	13	9	69.2	9	69.2	0	0.0
All Airlines	64	64	57	89.1	51	79.7	0	0.0
Brisbane-Newcastle								
Jetstar	52	51	41	80.4	39	76.5	1	1.9
QantasLink	127	120	94	78.3	89	74.2	7	5.5
Virgin Australia	80	80	45	56.3	45	56.3	0	0.0
All Airlines	259	251	180	71.7	173	68.9	8	3.1
Brisbane-Perth								
Jetstar	26	25	20	80.0	15	60.0	1	3.8
Qantas	163	162	143	88.3	120	74.1	1	0.6
Virgin Australia	120	110	93	84.5	57	51.8	10	8.3
All Airlines	309	297	256	86.2	192	64.6	12	3.9
Brisbane-Proserpine								
Jetstar	30	30	24	80.0	24	80.0	0	0.0
QantasLink	26	26	24	92.3	24	92.3	0	0.0
Virgin Australia	35	35	27	77.1	24	68.6	0	0.0
All Airlines	91	91	75	82.4	72	79.1	0	0.0
Brisbane-Rockhampton								
QantasLink	174	170	146	85.9	135	79.4	4	2.3
Virgin Australia	139	139	64	46.0	70	50.4	0	0.0
All Airlines	313	309	210	68.0	205	66.3	4	1.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Sydney								
Jetstar	189	171	111	64.9	108	63.2	18	9.5
Qantas	545	522	406	77.8	418	80.1	23	4.2
Rex Airlines	142	141	105	74.5	107	75.9	1	0.7
Virgin Australia	478	449	287	63.9	287	63.9	29	6.1
All Airlines	1 354	1 283	909	70.8	920	71.7	71	5.2
Brisbane-Townsville								
Jetstar	49	48	37	77.1	36	75.0	1	2.0
Qantas	68	68	54	79.4	43	63.2	0	0.0
QantasLink	62	61	45	73.8	46	75.4	1	1.6
Virgin Australia	142	141	61	43.3	70	49.6	1	0.7
All Airlines	321	318	197	61.9	195	61.3	3	0.9
Broome-Perth								
Qantas	8	8	6	75.0	4	50.0	0	0.0
QantasLink	84	83	69	83.1	63	75.9	1	1.2
Virgin Australia	33	32	23	71.9	18	56.3	1	3.0
Virgin Australia Regional Airlines	16	15	9	60.0	6	40.0	1	6.3
All Airlines	141	138	107	77.5	91	65.9	3	2.1
Cairns-Adelaide								
Jetstar	34	32	27	84.4	28	87.5	2	5.9
Virgin Australia	12	11	5	45.5	5	45.5	1	8.3
All Airlines	46	43	32	74.4	33	76.7	3	6.5
Cairns-Brisbane								
Jetstar	91	88	73	83.0	72	81.8	3	3.3
Qantas	101	100	80	80.0	82	82.0	1	1.0
QantasLink	74	74	25	33.8	34	45.9	0	0.0
Virgin Australia	142	142	105	73.9	102	71.8	0	0.0
All Airlines	408	404	283	70.0	290	71.8	4	1.0
Cairns-Melbourne								
Jetstar	118	115	77	67.0	78	67.8	3	2.5
Qantas	35	35	20	57.1	20	57.1	0	0.0
Virgin Australia	87	83	55	66.3	57	68.7	4	4.6
All Airlines	240	233	152	65.2	155	66.5	7	2.9
Cairns-Sydney								
Jetstar	111	103	86	83.5	81	78.6	8	7.2
Qantas	45	45	27	60.0	24	53.3	0	0.0
Virgin Australia	90	89	73	82.0	76	85.4	1	1.1
All Airlines	246	237	186	78.5	181	76.4	9	3.7
Cairns-Townsville								
QantasLink	148	140	116	82.9	120	85.7	8	5.4
Rex Airlines	12	12	11	91.7	11	91.7	0	0.0
All Airlines	160	152	127	83.6	131	86.2	8	5.0
Canberra-Adelaide								
QantasLink	103	102	84	82.4	84	82.4	1	1.0
Virgin Australia	17	17	10	58.8	8	47.1	0	0.0
All Airlines	120	119	94	79.0	92	77.3	1	0.8
Canberra-Brisbane								
Jetstar	30	30	19	63.3	14	46.7	0	0.0
QantasLink	170	169	144	85.2	133	78.7	1	0.6
Virgin Australia	95	95	75	78.9	73	76.8	0	0.0
All Airlines	295	294	238	81.0	220	74.8	1	0.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Gold Coast								
Jetstar	18	18	12	66.7	10	55.6	0	0.0
Virgin Australia	30	30	17	56.7	19	63.3	0	0.0
All Airlines	48	48	29	60.4	29	60.4	0	0.0
Canberra-Melbourne								
Jetstar	30	30	19	63.3	18	60.0	0	0.0
QantasLink	268	250	180	72.0	180	72.0	18	6.7
Rex Airlines	30	30	21	70.0	22	73.3	0	0.0
Virgin Australia	117	115	70	60.9	75	65.2	2	1.7
All Airlines	445	425	290	68.2	295	69.4	20	4.5
Canberra-Sydney								
QantasLink	456	419	304	72.6	314	74.9	37	8.1
Virgin Australia	246	242	202	83.5	205	84.7	4	1.6
All Airlines	702	661	506	76.6	519	78.5	41	5.8
Coffs Harbour-Sydney								
QantasLink	111	105	76	72.4	83	79.0	6	5.4
Rex Airlines	101	100	68	68.0	75	75.0	1	1.0
All Airlines	212	205	144	70.2	158	77.1	7	3.3
Darwin-Adelaide								
Jetstar	27	25	19	76.0	13	52.0	2	7.4
QantasLink	60	58	54	93.1	53	91.4	2	3.3
virgin Australia	13	13	9	69.2	8	61.5	0	0.0
All Airlines	100	96	82	85.4	74	77.1	4	4.0
Darwin-Brisbane								
Jetstar	26	24	17	70.8	16	66.7	2	7.7
Qantas	48	48	39	81.3	38	79.2	0	0.0
Virgin Australia	33	33	26	78.8	17	51.5	0	0.0
All Airlines	107	105	82	78.1	71	67.6	2	1.9
Darwin-Melbourne								
Jetstar	30	30	21	70.0	18	60.0	0	0.0
Qantas	40	40	32	80.0	33	82.5	0	0.0
Virgin Australia	30	30	24	80.0	24	80.0	0	0.0
All Airlines	100	100	77	77.0	75	75.0	0	0.0
Darwin-Perth								
QantasLink	40	40	28	70.0	24	60.0	0	0.0
Virgin Australia	7	7	5	71.4	6	85.7	0	0.0
Virgin Australia Regional Airlines	15	13	8	61.5	9	69.2	2	13.3
All Airlines	62	60	41	68.3	39	65.0	2	3.2
Devonport-Melbourne								
QantasLink	113	106	80	75.5	85	80.2	7	6.2
Rex Airlines	39	34	28	82.4	29	85.3	5	12.8
All Airlines	152	140	108	77.1	114	81.4	12	7.9
Dubbo-Sydney								
QantasLink	111	108	80	74.1	86	79.6	3	2.7
Rex Airlines	114	110	73	66.4	83	75.5	4	3.5
All Airlines	225	218	153	70.2	169	77.5	7	3.1
Emerald-Brisbane								
QantasLink	117	115	79	68.7	91	79.1	2	1.7
Virgin Australia	25	25	18	72.0	17	68.0	0	0.0
All Airlines	142	140	97	69.3	108	77.1	2	1.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gladstone-Brisbane								
QantasLink	138	125	98	78.4	101	80.8	13	9.4
Virgin Australia	50	49	18	36.7	28	57.1	1	2.0
All Airlines	188	174	116	66.7	129	74.1	14	7.4
Gold Coast-Adelaide								
Jetstar	32	31	25	80.6	23	74.2	1	3.1
Virgin Australia	33	32	23	71.9	21	65.6	1	3.0
All Airlines	65	63	48	76.2	44	69.8	2	3.1
Gold Coast-Canberra								
Jetstar	18	18	13	72.2	12	66.7	0	0.0
Virgin Australia	30	30	21	70.0	21	70.0	0	0.0
All Airlines	48	48	34	70.8	33	68.8	0	0.0
Gold Coast-Melbourne								
Jetstar	239	224	157	70.1	150	67.0	15	6.3
Qantas	18	18	14	77.8	13	72.2	0	0.0
QantasLink	12	11	5	45.5	5	45.5	1	8.3
Rex Airlines	30	30	22	73.3	25	83.3	0	0.0
Virgin Australia	262	256	161	62.9	129	50.4	6	2.3
All Airlines	561	539	359	66.6	322	59.7	22	3.9
Gold Coast-Sydney								
Jetstar	281	267	184	68.9	185	69.3	14	5.0
Qantas	50	50	34	68.0	35	70.0	0	0.0
QantasLink	40	39	22	56.4	20	51.3	1	2.5
Rex Airlines	30	30	23	76.7	23	76.7	0	0.0
Virgin Australia	305	294	201	68.4	186	63.3	11	3.6
All Airlines	706	680	464	68.2	449	66.0	26	3.7
Hamilton Island-Brisbane								
Qantas	25	25	19	76.0	16	64.0	0	0.0
Virgin Australia	35	35	21	60.0	18	51.4	0	0.0
All Airlines	60	60	40	66.7	34	56.7	0	0.0
Hamilton Island-Sydney								
Jetstar	24	24	9	37.5	13	54.2	0	0.0
Qantas	30	30	19	63.3	15	50.0	0	0.0
Virgin Australia	30	30	14	46.7	13	43.3	0	0.0
All Airlines	84	84	42	50.0	41	48.8	0	0.0
Hobart-Brisbane								
Jetstar	25	25	17	68.0	17	68.0	0	0.0
QantasLink	27	24	14	58.3	14	58.3	3	11.1
Virgin Australia	36	36	22	61.1	22	61.1	0	0.0
All Airlines	88	85	53	62.4	53	62.4	3	3.4
Hobart-Melbourne								
Jetstar	109	107	70	65.4	72	67.3	2	1.8
Qantas	39	39	32	82.1	30	76.9	0	0.0
QantasLink	55	54	25	46.3	29	53.7	1	1.8
Rex Airlines	30	30	13	43.3	17	56.7	0	0.0
Virgin Australia	111	110	64	58.2	79	71.8	1	0.9
All Airlines	344	340	204	60.0	227	66.8	4	1.2
Hobart-Sydney								
Jetstar	96	91	60	65.9	62	68.1	5	5.2
Qantas	4	4	3	75.0	2	50.0	0	0.0
QantasLink	77	74	50	67.6	50	67.6	3	3.9
Virgin Australia	77	75	57	76.0	54	72.0	2	2.6
All Airlines	254	244	170	69.7	168	68.9	10	3.9

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Kalgoorlie-Perth								
Qantas	19	19	14	73.7	16	84.2	0	0.0
QantasLink	53	52	38	73.1	38	73.1	1	1.9
Virgin Australia	58	57	45	78.9	47	82.5	1	1.7
Virgin Australia Regional Airlines	30	29	22	75.9	23	79.3	1	3.3
All Airlines	160	157	119	75.8	124	79.0	3	1.9
Karratha-Perth								
Qantas	22	21	18	85.7	19	90.5	1	4.5
QantasLink	124	122	83	68.0	81	66.4	2	1.6
Virgin Australia	32	31	22	71.0	21	67.7	1	3.1
Virgin Australia Regional Airlines	19	18	6	33.3	10	55.6	1	5.3
All Airlines	197	192	129	67.2	131	68.2	5	2.5
Launceston-Brisbane								
Jetstar	25	25	16	64.0	9	36.0	0	0.0
Virgin Australia	18	18	16	88.9	15	83.3	0	0.0
All Airlines	43	43	32	74.4	24	55.8	0	0.0
Launceston-Melbourne								
Jetstar	84	83	44	53.0	42	50.6	1	1.2
QantasLink	114	109	85	78.0	80	73.4	5	4.4
Virgin Australia	83	83	48	57.8	58	69.9	0	0.0
All Airlines	281	275	177	64.4	180	65.5	6	2.1
Launceston-Sydney								
Jetstar	53	52	25	48.1	20	38.5	1	1.9
QantasLink	30	29	16	55.2	17	58.6	1	3.3
Virgin Australia	30	30	16	53.3	19	63.3	0	0.0
All Airlines	113	111	57	51.4	56	50.5	2	1.8
Mackay-Brisbane								
Jetstar	29	28	16	57.1	13	46.4	1	3.4
Qantas	94	93	69	74.2	70	75.3	1	1.1
QantasLink	22	21	15	71.4	13	61.9	1	4.5
Virgin Australia	134	133	85	63.9	74	55.6	1	0.7
All Airlines	279	275	185	67.3	170	61.8	4	1.4
Melbourne-Adelaide								
Jetstar	107	101	64	63.4	63	62.4	6	5.6
Qantas	258	253	192	75.9	196	77.5	5	1.9
QantasLink	13	12	7	58.3	8	66.7	1	7.7
Rex Airlines	55	55	46	83.6	49	89.1	0	0.0
Virgin Australia	265	255	174	68.2	182	71.4	10	3.8
All Airlines	698	676	483	71.4	498	73.7	22	3.2
Melbourne-Brisbane								
Jetstar	185	171	111	64.9	114	66.7	14	7.6
Qantas	388	379	267	70.4	258	68.1	9	2.3
Rex Airlines	60	60	50	83.3	56	93.3	0	0.0
Virgin Australia	416	390	263	67.4	271	69.5	26	6.3
All Airlines	1 049	1 000	691	69.1	699	69.9	49	4.7
Melbourne-Cairns								
Jetstar	118	116	82	70.7	77	66.4	2	1.7
Qantas	35	35	27	77.1	25	71.4	0	0.0
Virgin Australia	88	84	70	83.3	65	77.4	4	4.5
All Airlines	241	235	179	76.2	167	71.1	6	2.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Canberra								
Jetstar	29	29	19	65.5	18	62.1	0	0.0
QantasLink	268	255	191	74.9	191	74.9	13	4.9
Rex Airlines	30	30	25	83.3	26	86.7	0	0.0
Virgin Australia	118	116	72	62.1	70	60.3	2	1.7
All Airlines	445	430	307	71.4	305	70.9	15	3.4
Melbourne-Darwin								
Jetstar	30	30	23	76.7	21	70.0	0	0.0
Qantas	40	40	30	75.0	30	75.0	0	0.0
Virgin Australia	30	30	26	86.7	25	83.3	0	0.0
All Airlines	100	100	79	79.0	76	76.0	0	0.0
Melbourne-Devonport								
QantasLink	112	108	88	81.5	86	79.6	4	3.6
Rex Airlines	40	36	28	77.8	28	77.8	4	10.0
All Airlines	152	144	116	80.6	114	79.2	8	5.3
Melbourne-Gold Coast								
Jetstar	237	222	153	68.9	145	65.3	15	6.3
Qantas	18	18	15	83.3	16	88.9	0	0.0
QantasLink	12	11	8	72.7	8	72.7	1	8.3
Rex Airlines	30	30	28	93.3	29	96.7	0	0.0
Virgin Australia	262	256	160	62.5	165	64.5	6	2.3
All Airlines	559	537	364	67.8	363	67.6	22	3.9
Melbourne-Hobart								
Jetstar	108	106	73	68.9	71	67.0	2	1.9
Qantas	38	38	24	63.2	23	60.5	0	0.0
QantasLink	55	55	32	58.2	33	60.0	0	0.0
Rex Airlines	30	30	15	50.0	21	70.0	0	0.0
Virgin Australia	111	110	65	59.1	73	66.4	1	0.9
All Airlines	342	339	209	61.7	221	65.2	3	0.9
Melbourne-Launceston								
Jetstar	84	84	57	67.9	58	69.0	0	0.0
QantasLink	113	109	77	70.6	76	69.7	4	3.5
Virgin Australia	83	83	42	50.6	53	63.9	0	0.0
All Airlines	280	276	176	63.8	187	67.8	4	1.4
Melbourne-Mildura								
QantasLink	116	115	76	66.1	76	66.1	1	0.9
Rex Airlines	97	93	68	73.1	73	78.5	4	4.1
All Airlines	213	208	144	69.2	149	71.6	5	2.3
Melbourne-Newcastle								
Jetstar	55	54	42	77.8	41	75.9	1	1.8
QantasLink	55	55	30	54.5	29	52.7	0	0.0
Virgin Australia	39	39	29	74.4	28	71.8	0	0.0
All Airlines	149	148	101	68.2	98	66.2	1	0.7
Melbourne-Perth								
Jetstar	81	71	51	71.8	51	71.8	10	12.3
Qantas	213	207	146	70.5	142	68.6	6	2.8
Virgin Australia	173	163	106	65.0	95	58.3	10	5.8
All Airlines	467	441	303	68.7	288	65.3	26	5.6
Melbourne-Sunshine Coast								
Jetstar	63	61	43	70.5	46	75.4	2	3.2
Qantas	30	30	26	86.7	24	80.0	0	0.0
Virgin Australia	69	69	53	76.8	51	73.9	0	0.0
All Airlines	162	160	122	76.3	121	75.6	2	1.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Sydney								
Jetstar	376	339	243	71.7	248	73.2	37	9.8
Qantas	895	826	539	65.3	617	74.7	69	7.7
Rex Airlines	191	191	165	86.4	167	87.4	0	0.0
Virgin Australia	749	678	449	66.2	494	72.9	71	9.5
All Airlines	2 211	2 034	1 396	68.6	1 526	75.0	177	8.0
Mildura-Melbourne								
QantasLink	117	114	75	65.8	76	66.7	3	2.6
Rex Airlines	97	92	76	82.6	78	84.8	5	5.2
All Airlines	214	206	151	73.3	154	74.8	8	3.7
Mount Isa-Brisbane								
Qantas	46	46	40	87.0	39	84.8	0	0.0
QantasLink	5	5	2	40.0	3	60.0	0	0.0
Virgin Australia	13	13	7	53.8	9	69.2	0	0.0
All Airlines	64	64	49	76.6	51	79.7	0	0.0
Newcastle-Brisbane								
Jetstar	52	51	36	70.6	37	72.5	1	1.9
QantasLink	127	119	104	87.4	91	76.5	8	6.3
Virgin Australia	81	81	47	58.0	47	58.0	0	0.0
All Airlines	260	251	187	74.5	175	69.7	9	3.5
Newcastle-Melbourne								
Jetstar	56	55	40	72.7	40	72.7	1	1.8
QantasLink	56	56	46	82.1	48	85.7	0	0.0
Virgin Australia	39	39	24	61.5	26	66.7	0	0.0
All Airlines	151	150	110	73.3	114	76.0	1	0.7
Newman-Perth								
Qantas	20	20	14	70.0	19	95.0	0	0.0
QantasLink	91	91	55	60.4	71	78.0	0	0.0
Virgin Australia	32	32	17	53.1	22	68.8	0	0.0
Virgin Australia Regional Airlines	22	22	17	77.3	19	86.4	0	0.0
All Airlines	165	165	103	62.4	131	79.4	0	0.0
Perth-Adelaide								
Jetstar	28	26	19	73.1	18	69.2	2	7.1
Qantas	90	90	70	77.8	64	71.1	0	0.0
Virgin Australia	32	31	27	87.1	26	83.9	1	3.1
Virgin Australia Regional Airlines	43	39	33	84.6	33	84.6	4	9.3
All Airlines	193	186	149	80.1	141	75.8	7	3.6
Perth-Brisbane								
Jetstar	26	25	15	60.0	17	68.0	1	3.8
Qantas	163	162	121	74.7	129	79.6	1	0.6
Virgin Australia	121	110	84	76.4	79	71.8	11	9.1
All Airlines	310	297	220	74.1	225	75.8	13	4.2
Perth-Broome								
Qantas	8	8	7	87.5	6	75.0	0	0.0
QantasLink	85	85	78	91.8	66	77.6	0	0.0
Virgin Australia	33	31	29	93.5	23	74.2	2	6.1
Virgin Australia Regional Airlines	16	15	9	60.0	8	53.3	1	6.3
All Airlines	142	139	123	88.5	103	74.1	3	2.1
Perth-Darwin								
QantasLink	40	40	31	77.5	29	72.5	0	0.0
Virgin Australia	7	7	6	85.7	5	71.4	0	0.0
Virgin Australia Regional Airlines	15	15	10	66.7	10	66.7	0	0.0
All Airlines	62	62	47	75.8	44	71.0	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Kalgoorlie								
Qantas	19	19	18	94.7	18	94.7	0	0.0
QantasLink	53	52	41	78.8	43	82.7	1	1.9
Virgin Australia	58	57	50	87.7	50	87.7	1	1.7
Virgin Australia Regional Airlines	30	29	24	82.8	24	82.8	1	3.3
All Airlines	160	157	133	84.7	135	86.0	3	1.9
Perth-Karratha								
Qantas	22	22	20	90.9	20	90.9	0	0.0
QantasLink	123	120	97	80.8	93	77.5	3	2.4
Virgin Australia	32	31	22	71.0	25	80.6	1	3.1
Virgin Australia Regional Airlines	19	18	14	77.8	14	77.8	1	5.3
All Airlines	196	191	153	80.1	152	79.6	5	2.6
Perth-Melbourne								
Jetstar	83	72	52	72.2	47	65.3	11	13.3
Qantas	213	209	143	68.4	138	66.0	4	1.9
Virgin Australia	180	170	140	82.4	125	73.5	10	5.6
All Airlines	476	451	335	74.3	310	68.7	25	5.3
Perth-Newman								
Qantas	20	20	19	95.0	19	95.0	0	0.0
QantasLink	91	91	77	84.6	79	86.8	0	0.0
Virgin Australia	32	32	25	78.1	25	78.1	0	0.0
Virgin Australia Regional Airlines	22	22	20	90.9	21	95.5	0	0.0
All Airlines	165	165	141	85.5	144	87.3	0	0.0
Perth-Port Hedland								
Qantas	21	21	19	90.5	17	81.0	0	0.0
QantasLink	117	114	102	89.5	101	88.6	3	2.6
Virgin Australia	29	27	24	88.9	25	92.6	2	6.9
Virgin Australia Regional Airlines	22	22	18	81.8	18	81.8	0	0.0
All Airlines	189	184	163	88.6	161	87.5	5	2.6
Perth-Sydney								
Jetstar	53	48	20	41.7	18	37.5	5	9.4
Qantas	214	209	143	68.4	146	69.9	5	2.3
Virgin Australia	136	132	107	81.1	82	62.1	4	2.9
All Airlines	403	389	270	69.4	246	63.2	14	3.5
Port Hedland-Perth								
Qantas	21	21	16	76.2	18	85.7	0	0.0
QantasLink	115	112	74	66.1	85	75.9	3	2.6
Virgin Australia	29	27	21	77.8	21	77.8	2	6.9
Virgin Australia Regional Airlines	22	22	16	72.7	14	63.6	0	0.0
All Airlines	187	182	127	69.8	138	75.8	5	2.7
Port Lincoln-Adelaide								
QantasLink	136	131	118	90.1	119	90.8	5	3.7
Rex Airlines	145	139	119	85.6	116	83.5	6	4.1
All Airlines	281	270	237	87.8	235	87.0	11	3.9
Port Macquarie-Sydney								
QantasLink	107	105	77	73.3	81	77.1	2	1.9
Rex Airlines	83	74	49	66.2	57	77.0	9	10.8
All Airlines	190	179	126	70.4	138	77.1	11	5.8
Proserpine-Brisbane								
Jetstar	30	30	17	56.7	17	56.7	0	0.0
QantasLink	26	26	19	73.1	23	88.5	0	0.0
Virgin Australia	35	35	23	65.7	23	65.7	0	0.0
All Airlines	91	91	59	64.8	63	69.2	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Rockhampton-Brisbane								
QantasLink	175	169	126	74.6	123	72.8	6	3.4
Virgin Australia	140	140	66	47.1	79	56.4	0	0.0
All Airlines	315	309	192	62.1	202	65.4	6	1.9
Sunshine Coast-Melbourne								
Jetstar	64	61	43	70.5	40	65.6	3	4.7
Qantas	30	30	18	60.0	12	40.0	0	0.0
Virgin Australia	69	69	42	60.9	46	66.7	0	0.0
All Airlines	163	160	103	64.4	98	61.3	3	1.8
Sunshine Coast-Sydney								
Jetstar	94	90	57	63.3	59	65.6	4	4.3
Qantas	32	32	18	56.3	16	50.0	0	0.0
QantasLink	24	21	13	61.9	17	81.0	3	12.5
Virgin Australia	70	69	34	49.3	43	62.3	1	1.4
All Airlines	220	212	122	57.5	135	63.7	8	3.6
Sydney-Adelaide								
Jetstar	121	106	73	68.9	61	57.5	15	12.4
Qantas	234	226	130	57.5	138	61.1	8	3.4
Rex Airlines	30	30	16	53.3	14	46.7	0	0.0
Virgin Australia	181	172	126	73.3	131	76.2	9	5.0
All Airlines	566	534	345	64.6	344	64.4	32	5.7
Sydney-Albury								
QantasLink	100	98	69	70.4	67	68.4	2	2.0
Rex Airlines	99	97	77	79.4	77	79.4	2	2.0
All Airlines	199	195	146	74.9	144	73.8	4	2.0
Sydney-Armidale								
QantasLink	105	99	85	85.9	72	72.7	6	5.7
Rex Airlines	38	34	21	61.8	20	58.8	4	10.5
All Airlines	143	133	106	79.7	92	69.2	10	7.0
Sydney-Ballina								
Jetstar	78	78	55	70.5	56	71.8	0	0.0
QantasLink	79	72	57	79.2	54	75.0	7	8.9
Virgin Australia	47	47	31	66.0	33	70.2	0	0.0
All Airlines	204	197	143	72.6	143	72.6	7	3.4
Sydney-Brisbane								
Jetstar	191	174	106	60.9	106	60.9	17	8.9
Qantas	550	529	356	67.3	342	64.7	21	3.8
Rex Airlines	142	142	104	73.2	106	74.6	0	0.0
Virgin Australia	474	446	330	74.0	327	73.3	28	5.9
All Airlines	1 357	1 291	896	69.4	881	68.2	66	4.9
Sydney-Cairns								
Jetstar	111	104	83	79.8	77	74.0	7	6.3
Qantas	45	45	27	60.0	25	55.6	0	0.0
Virgin Australia	90	89	80	89.9	76	85.4	1	1.1
All Airlines	246	238	190	79.8	178	74.8	8	3.3
Sydney-Canberra								
QantasLink	456	421	329	78.1	332	78.9	35	7.7
Virgin Australia	246	242	210	86.8	194	80.2	4	1.6
All Airlines	702	663	539	81.3	526	79.3	39	5.6
Sydney-Coffs Harbour								
QantasLink	111	105	77	73.3	65	61.9	6	5.4
Rex Airlines	99	99	69	69.7	69	69.7	0	0.0
All Airlines	210	204	146	71.6	134	65.7	6	2.9

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Dubbo								
QantasLink	111	108	79	73.1	71	65.7	3	2.7
Rex Airlines	116	112	84	75.0	81	72.3	4	3.4
All Airlines	227	220	163	74.1	152	69.1	7	3.1
Sydney-Gold Coast								
Jetstar	280	268	179	66.8	177	66.0	12	4.3
Qantas	49	49	28	57.1	26	53.1	0	0.0
QantasLink	41	40	24	60.0	24	60.0	1	2.4
Rex Airlines	30	30	24	80.0	27	90.0	0	0.0
Virgin Australia	304	295	189	64.1	195	66.1	9	3.0
All Airlines	704	682	444	65.1	449	65.8	22	3.1
Sydney-Hamilton Island								
Jetstar	23	23	17	73.9	17	73.9	0	0.0
Qantas	30	30	18	60.0	17	56.7	0	0.0
Virgin Australia	30	30	26	86.7	25	83.3	0	0.0
All Airlines	83	83	61	73.5	59	71.1	0	0.0
Sydney-Hobart								
Jetstar	96	91	63	69.2	59	64.8	5	5.2
Qantas	4	4	3	75.0	3	75.0	0	0.0
QantasLink	76	74	47	63.5	48	64.9	2	2.6
Virgin Australia	77	75	58	77.3	59	78.7	2	2.6
All Airlines	253	244	171	70.1	169	69.3	9	3.6
Sydney-Launceston								
Jetstar	52	52	26	50.0	27	51.9	0	0.0
QantasLink	30	30	18	60.0	19	63.3	0	0.0
Virgin Australia	30	30	22	73.3	21	70.0	0	0.0
All Airlines	112	112	66	58.9	67	59.8	0	0.0
Sydney-Melbourne								
Jetstar	374	337	237	70.3	231	68.5	37	9.9
Qantas	890	824	545	66.1	537	65.2	66	7.4
Rex Airlines	191	191	146	76.4	153	80.1	0	0.0
Virgin Australia	745	676	459	67.9	471	69.7	69	9.3
All Airlines	2 200	2 028	1 387	68.4	1 392	68.6	172	7.8
Sydney-Perth								
Jetstar	54	50	34	68.0	33	66.0	4	7.4
Qantas	213	209	131	62.7	109	52.2	4	1.9
Virgin Australia	145	140	101	72.1	83	59.3	5	3.4
All Airlines	412	399	266	66.7	225	56.4	13	3.2
Sydney-Port Macquarie								
QantasLink	107	106	75	70.8	72	67.9	1	0.9
Rex Airlines	85	76	58	76.3	58	76.3	9	10.6
All Airlines	192	182	133	73.1	130	71.4	10	5.2
Sydney-Sunshine Coast								
Jetstar	93	90	68	75.6	64	71.1	3	3.2
Qantas	32	32	20	62.5	17	53.1	0	0.0
QantasLink	23	22	14	63.6	14	63.6	1	4.3
Virgin Australia	70	69	44	63.8	49	71.0	1	1.4
All Airlines	218	213	146	68.5	144	67.6	5	2.3
Sydney-Wagga Wagga								
QantasLink	106	104	85	81.7	81	77.9	2	1.9
Rex Airlines	88	86	65	75.6	66	76.7	2	2.3
All Airlines	194	190	150	78.9	147	77.4	4	2.1

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Townsville-Brisbane								
Jetstar	49	48	36	75.0	34	70.8	1	2.0
Qantas	68	68	54	79.4	49	72.1	0	0.0
QantasLink	62	62	33	53.2	37	59.7	0	0.0
Virgin Australia	143	142	47	33.1	56	39.4	1	0.7
All Airlines	322	320	170	53.1	176	55.0	2	0.6
Townsville-Cairns								
QantasLink	148	140	125	89.3	125	89.3	8	5.4
Rex Airlines	12	12	11	91.7	11	91.7	0	0.0
All Airlines	160	152	136	89.5	136	89.5	8	5.0
Wagga Wagga-Sydney								
QantasLink	107	104	88	84.6	85	81.7	3	2.8
Rex Airlines	88	86	66	76.7	70	81.4	2	2.3
All Airlines	195	190	154	81.1	155	81.6	5	2.6

Airports

The following data reports by airport against flights operated on published routes only. This month, 8 major city airports and 29 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Adelaide						
Jetstar	352	247	70.2	354	254	71.8
Qantas	569	392	68.9	568	400	70.4
QantasLink	532	432	81.2	533	446	83.7
Rex Airlines	224	181	80.8	225	186	82.7
Virgin Australia	672	459	68.3	671	455	67.8
Virgin Australia Regional Airlines	39	33	84.6	39	19	48.7
All Airlines	2,388	1,744	73.0	2,390	1,760	73.6

Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney only.

Albury						
QantasLink	98	69	70.4	98	69	70.4
Rex Airlines	97	77	79.4	97	81	83.5
All Airlines	195	146	74.9	195	150	76.9

Relates to services to and from Sydney only.

Alice Springs						
QantasLink	51	44	86.3	51	44	86.3
Virgin Australia	13	8	61.5	13	1	7.7
All Airlines	64	52	81.3	64	45	70.3

Relates to services to and from Adelaide only.

Armidale						
QantasLink	99	85	85.9	98	83	84.7
Rex Airlines	34	21	61.8	36	29	80.6
All Airlines	133	106	79.7	134	112	83.6

Relates to services to and from Sydney only.

Ballina						
Jetstar	78	55	70.5	78	50	64.1
QantasLink	72	57	79.2	72	64	88.9
Virgin Australia	47	31	66.0	47	29	61.7
All Airlines	197	143	72.6	197	143	72.6

Relates to services to and from Sydney only.

Brisbane						
Jetstar	750	499	66.5	743	486	65.4
Qantas	1,450	1,045	72.1	1,443	1,085	75.2
QantasLink	1,089	798	73.3	1,084	802	74.0
Rex Airlines	202	154	76.2	200	151	75.5
Virgin Australia	2,051	1,337	65.2	2,043	1,216	59.5
All Airlines	5,542	3,833	69.2	5,513	3,740	67.8

Relates to services to and from Adelaide, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Launceston, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Broome						
Qantas	8	7	87.5	8	4	50.0
QantasLink	85	78	91.8	83	63	75.9
Virgin Australia	31	29	93.5	32	18	56.3
Virgin Australia Regional Airlines	15	9	60.0	15	6	40.0
All Airlines	139	123	88.5	138	91	65.9
Relates to services to and from Perth only.						
Cairns						
Jetstar	339	255	75.2	338	259	76.6
Qantas	181	132	72.9	180	126	70.0
QantasLink	214	169	79.0	214	154	72.0
Rex Airlines	12	11	91.7	12	11	91.7
Virgin Australia	325	255	78.5	325	240	73.8
All Airlines	1,071	822	76.8	1,069	790	73.9
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville only.						
Canberra						
Jetstar	77	49	63.6	78	42	53.8
QantasLink	946	745	78.8	940	711	75.6
Rex Airlines	30	25	83.3	30	22	73.3
Virgin Australia	499	377	75.6	499	380	76.2
All Airlines	1,552	1,196	77.1	1,547	1,155	74.7
Relates to services to and from Adelaide, Brisbane, Gold Coast, Melbourne and Sydney only.						
Coffs Harbour						
QantasLink	105	77	73.3	105	83	79.0
Rex Airlines	99	69	69.7	100	75	75.0
All Airlines	204	146	71.6	205	158	77.1
Relates to services to and from Sydney only.						
Darwin						
Jetstar	80	61	76.3	79	47	59.5
Qantas	89	72	80.9	88	71	80.7
QantasLink	98	85	86.7	98	77	78.6
Virgin Australia	82	72	87.8	83	55	66.3
Virgin Australia Regional Airlines	15	10	66.7	13	9	69.2
All Airlines	364	300	82.4	361	259	71.7
Relates to services to and from Brisbane, Melbourne, Perth and Sydney only.						
Devonport						
QantasLink	108	88	81.5	106	85	80.2
Rex Airlines	36	28	77.8	34	29	85.3
All Airlines	144	116	80.6	140	114	81.4
Relates to services to and from Sydney only.						
Dubbo						
QantasLink	108	79	73.1	108	86	79.6
Rex Airlines	112	84	75.0	110	83	75.5
All Airlines	220	163	74.1	218	169	77.5
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Emerald						
QantasLink	115	92	80.0	115	91	79.1
Virgin Australia	25	15	60.0	25	17	68.0
All Airlines	140	107	76.4	140	108	77.1
Relates to services to and from Brisbane only.						
Gladstone						
QantasLink	125	100	80.0	125	101	80.8
Virgin Australia	49	29	59.2	49	28	57.1
All Airlines	174	129	74.1	174	129	74.1
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	539	371	68.8	540	370	68.5
Qantas	67	43	64.2	68	48	70.6
QantasLink	51	32	62.7	50	25	50.0
Rex Airlines	60	52	86.7	60	48	80.0
Virgin Australia	613	395	64.4	612	357	58.3
All Airlines	1,330	893	67.1	1,330	848	63.8
Relates to services to and from Adelaide, Canberra, Melbourne and Sydney only.						
Hamilton Island						
Jetstar	23	17	73.9	24	13	54.2
Qantas	55	41	74.5	55	31	56.4
Virgin Australia	65	53	81.5	65	31	47.7
All Airlines	143	111	77.6	144	75	52.1
Relates to services to and from Brisbane and Sydney only.						
Hobart						
Jetstar	221	154	69.7	223	151	67.7
Qantas	42	27	64.3	43	32	74.4
QantasLink	153	93	60.8	152	93	61.2
Rex Airlines	30	15	50.0	30	17	56.7
Virgin Australia	221	149	67.4	221	155	70.1
All Airlines	667	438	65.7	669	448	67.0
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Kalgoorlie						
Qantas	19	18	94.7	19	16	84.2
QantasLink	52	41	78.8	52	38	73.1
Virgin Australia	57	50	87.7	57	47	82.5
Virgin Australia Regional Airlines	29	24	82.8	29	23	79.3
All Airlines	157	133	84.7	157	124	79.0
Relates to services to and from Perth only.						
Karratha						
Qantas	22	20	90.9	21	19	90.5
QantasLink	120	97	80.8	122	81	66.4
Virgin Australia	31	22	71.0	31	21	67.7
Virgin Australia Regional Airlines	18	14	77.8	18	10	55.6
All Airlines	191	153	80.1	192	131	68.2
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Launceston						
Jetstar	162	101	62.3	160	71	44.4
QantasLink	139	95	68.3	138	97	70.3
Virgin Australia	131	80	61.1	131	92	70.2
All Airlines	432	276	63.9	429	260	60.6
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Mackay						
Jetstar	28	13	46.4	28	13	46.4
Qantas	92	75	81.5	93	70	75.3
QantasLink	17	11	64.7	21	13	61.9
Virgin Australia	133	80	60.2	133	74	55.6
All Airlines	270	179	66.3	275	170	61.8
Relates to services to and from Brisbane only.						
Melbourne						
Jetstar	1,383	944	68.3	1,384	953	68.9
Qantas	1,825	1,299	71.2	1,826	1,331	72.9
QantasLink	712	500	70.2	720	507	70.4
Rex Airlines	522	402	77.0	525	449	85.5
Virgin Australia	2,272	1,506	66.3	2,273	1,572	69.2
All Airlines	6,714	4,651	69.3	6,728	4,812	71.5
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney only.						
Mildura						
QantasLink	115	76	66.1	114	76	66.7
Rex Airlines	93	68	73.1	92	78	84.8
All Airlines	208	144	69.2	206	154	74.8
Relates to services to and from Melbourne only.						
Mount Isa						
Qantas	46	43	93.5	46	39	84.8
QantasLink	5	5	100.0	5	3	60.0
Virgin Australia	13	9	69.2	13	9	69.2
All Airlines	64	57	89.1	64	51	79.7
Relates to services to and from Brisbane only.						
Newcastle						
Jetstar	105	83	79.0	106	77	72.6
QantasLink	175	124	70.9	175	139	79.4
Virgin Australia	119	74	62.2	120	73	60.8
All Airlines	399	281	70.4	401	289	72.1
Relates to services to and from Brisbane and Melbourne only.						
Newman						
Qantas	20	19	95.0	20	19	95.0
QantasLink	91	77	84.6	91	71	78.0
Virgin Australia	32	25	78.1	32	22	68.8
Virgin Australia Regional Airlines	22	20	90.9	22	19	86.4
All Airlines	165	141	85.5	165	131	79.4
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Perth						
Jetstar	173	126	72.8	171	100	58.5
Qantas	757	565	74.6	760	557	73.3
QantasLink	500	347	69.4	502	411	81.9
Virgin Australia	629	452	71.9	628	465	74.0
Virgin Australia Regional Airlines	158	103	65.2	160	128	80.0
All Airlines	2,217	1,593	71.9	2,221	1,661	74.8

Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney only.

Port Hedland

Qantas	21	19	90.5	21	18	85.7
QantasLink	114	102	89.5	112	85	75.9
Virgin Australia	27	24	88.9	27	21	77.8
Virgin Australia Regional Airlines	22	18	81.8	22	14	63.6
All Airlines	184	163	88.6	182	138	75.8

Relates to services to and from Perth only.

Port Lincoln

QantasLink	131	116	88.5	131	119	90.8
Rex Airlines	139	115	82.7	139	116	83.5
All Airlines	270	231	85.6	270	235	87.0

Relates to services to and from Adelaide only.

Port Macquarie

QantasLink	106	75	70.8	105	81	77.1
Rex Airlines	76	58	76.3	74	57	77.0
All Airlines	182	133	73.1	179	138	77.1

Relates to services to and from Sydney only.

Proserpine

Jetstar	30	24	80.0	30	17	56.7
QantasLink	26	24	92.3	26	23	88.5
Virgin Australia	35	27	77.1	35	23	65.7
All Airlines	91	75	82.4	91	63	69.2

Relates to services to and from Brisbane only.

Rockhampton

QantasLink	170	146	85.9	169	123	72.8
Virgin Australia	139	64	46.0	140	79	56.4
All Airlines	309	210	68.0	309	202	65.4

Relates to services to and from Brisbane only.

Sunshine Coast

Jetstar	151	111	73.5	151	99	65.6
Qantas	62	46	74.2	62	28	45.2
QantasLink	22	14	63.6	21	17	81.0
Virgin Australia	138	97	70.3	138	89	64.5
All Airlines	373	268	71.8	372	233	62.6

Relates to services to and from Melbourne and Sydney only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Sydney						
Jetstar	1,369	928	67.8	1,373	908	66.1
Qantas	1,944	1,329	68.4	1,948	1,214	62.3
QantasLink	1,272	934	73.4	1,279	919	71.9
Rex Airlines	895	670	74.9	897	671	74.8
Virgin Australia	2,306	1,564	67.8	2,311	1,664	72.0
All Airlines	7,786	5,425	69.7	7,808	5,376	68.9

Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga only.

Townsville

Jetstar	48	37	77.1	48	34	70.8
Qantas	68	54	79.4	68	49	72.1
QantasLink	201	161	80.1	202	162	80.2
Rex Airlines	12	11	91.7	12	11	91.7
Virgin Australia	141	61	43.3	142	56	39.4
All Airlines	470	324	68.9	472	312	66.1

Relates to services to and from Brisbane and Cairns only.

Wagga Wagga

QantasLink	104	85	81.7	104	85	81.7
Rex Airlines	86	65	75.6	86	70	81.4
All Airlines	190	150	78.9	190	155	81.6

Relates to services to and from Sydney only.

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.

Airlines and Reporting

Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in August 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in August 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. With effect from August 2021, Regional Express is reported as Rex Airlines.

Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In February 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.