



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**
Bureau of Infrastructure and Transport Research Economics

STATISTICAL REPORT



Aviation

**Domestic airline on time performance
November 2023**

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We recognise and respect the continuing connections to land, waters and communities.

We pay our respects to them and their cultures and to their Elders both past and present and to all Aboriginal and Torres Strait Islander people.

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Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Bonza, Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines. Bonza has joined from November 2023.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8,000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction was not applied between March 2020 and January 2023. From February 2023, the passenger load restriction was reinstated due to the continued recovery of passenger numbers. Data are presented for 59 routes in November 2023. Over time, routes which meet these criteria change as airline networks and traffic levels vary. Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Rex Airlines, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are reviewed by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

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Industry performance

For November 2023, on time performance over all routes operated by participating airlines (Bonza, Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines) averaged 64.1 per cent for on time arrivals and 65.9 per cent for on time departures. The cancellation rate for the month was 3.7 per cent. The equivalent figures for November 2022 were 66.2 per cent for on time arrivals, 66.5 per cent for on time departures and 4.4 per cent for cancellations.

This month's on time arrivals figure was significantly lower than the long term average performance for all routes (81.1 per cent) and the on time departures figure was also significantly lower than the long term average (82.3 per cent). The rate of cancellations was higher than the long term average of 2.2 per cent.

The Qantas network (Qantas and QantasLink combined operations) recorded 66.3 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 54.3 per cent. Jetstar achieved the highest on time arrivals among the major domestic airlines at 67.8 per cent, followed by Qantas at 62.5 per cent and Virgin Australia at 54.2 per cent. Of the regional airlines, Bonza recorded 73.9 per cent for on time arrivals, followed by Rex Airlines at 70.5 per cent, Skytrans at 69.4 per cent, QantasLink at 68.8 per cent and Virgin Australia Regional Airlines at 60.1 per cent.

The Qantas network recorded 68.1 per cent for on time departures while the Virgin Australia network recorded 57.0 per cent. Jetstar achieved the highest level of on time departures among the major domestic airlines for November 2023 at 66.7 per cent, followed by Qantas at 63.9 per cent and Virgin Australia at 57.0 per cent. Of the regional airlines, Rex Airlines recorded 74.1 per cent for on time departures, followed by Bonza at 73.3 per cent, QantasLink at 70.7 per cent, Skytrans at 68.7 per cent and Virgin Australia Regional Airlines at 59.5 per cent.

Virgin Australia recorded the highest percentage of cancellations at 6.3 per cent during the month, followed by Skytrans at 4.7 per cent, Bonza at 4.2 per cent, Virgin Australia Regional Airlines at 3.6 per cent, Qantas and QantasLink at 3.3 per cent, Jetstar at 2.7 per cent and Rex Airlines at 0.9 per cent.

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 59 routes are shown on pages 10-22.

Of the 59 routes which met the criteria for on time performance reporting in November 2023, the Adelaide-Port Lincoln route had the highest percentage of on time arrivals (94.8 per cent), while the Port Lincoln-Adelaide route had highest percentage of on time departures (95.2 per cent). The Melbourne-Darwin route had the lowest percentage of on time arrivals (24.3 per cent), while the Darwin-Brisbane route had the lowest percentage of on time departures (26.4 per cent).

Cancellations were highest on the Melbourne-Sydney at 9.1 per cent, followed by the Sydney-Melbourne route at 8.8 per cent, the Townsville-Cairns route at 7.7 per cent and the Gladstone-Brisbane route at 7.4 per cent.

Port Lincoln Airport recorded the highest percentage of on time arrivals (94.8 per cent) and the highest percentage of on time departures (95.2 per cent). Darwin Airport recorded the lowest percentage of on time arrivals (43.8 per cent) and the lowest percentage of on time departures (33.9 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for November 2023 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Bonza	552	529	391	73.9	388	73.3	23	4.2
Jetstar	6,716	6,535	4,432	67.8	4,359	66.7	181	2.7
Qantas - all QF designated services	19,968	19,317	12,814	66.3	13,147	68.1	651	3.3
Rex Airlines	5,765	5,711	4,024	70.5	4,231	74.1	54	0.9
Skytrans	322	307	213	69.4	211	68.7	15	4.7
Virgin Australia - all VA designated services	12,034	11,285	6,131	54.3	6,438	57.0	749	6.2
All Airlines	45,357	43,684	28,005	64.1	28,774	65.9	1,673	3.7
Individual operating entities								
Qantas	7,820	7,564	4,727	62.5	4,832	63.9	256	3.3
QantasLink	12,148	11,753	8,087	68.8	8,315	70.7	395	3.3
Virgin Australia	11,727	10,989	5,953	54.2	6,262	57.0	738	6.3
Virgin Australia Regional Airlines	307	296	178	60.1	176	59.5	11	3.6

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline are shown on page 9 and onwards.

Table 2 Top ten routes for on time performance for November 2023 (participating airlines only)

Arrivals		Departures	
Route	On Time (%)	Route	On Time (%)
Adelaide-Port Lincoln	94.8	Port Lincoln-Adelaide	95.2
Port Lincoln-Adelaide	92.9	Adelaide-Port Lincoln	94.5
Adelaide-Gold Coast	86.4	Adelaide-Gold Coast	86.4
Townsville-Cairns	83.2	Townsville-Cairns	83.2
Cairns-Townsville	80.8	Brisbane-Proserpine	82.7
Perth-Broome	80.0	Cairns-Townsville	82.2
Brisbane-Proserpine	79.0	Perth-Newman	81.9
Perth-Newman	78.9	Brisbane-Mount Isa	81.5
Adelaide-Canberra	78.6	Perth-Kalgoorlie	80.8
Brisbane-Mount Isa	78.5	Perth-Karratha	80.6

Table 3 Top ten airports for on time performance for November 2023 (participating airlines and reported routes only)

Arrivals		Departures	
Airport	On Time (%)	Airport	On Time (%)
Port Lincoln	94.8	Port Lincoln	95.2
Broome	80.0	Karratha	76.9
Proserpine	79.0	Newman	75.3
Newman	78.9	Albury	74.9
Mount Isa	78.5	Emerald	74.8
Emerald	76.9	Wagga Wagga	73.9
Karratha	75.6	Mount Isa	73.8
Port Hedland	73.6	Kalgoorlie	73.1
Kalgoorlie	72.1	Rockhampton	72.4
Gladstone	71.0	Gladstone	72.0

Total industry on time performance

Figure 1 On time performance (by month from November 2020)—Total Industry

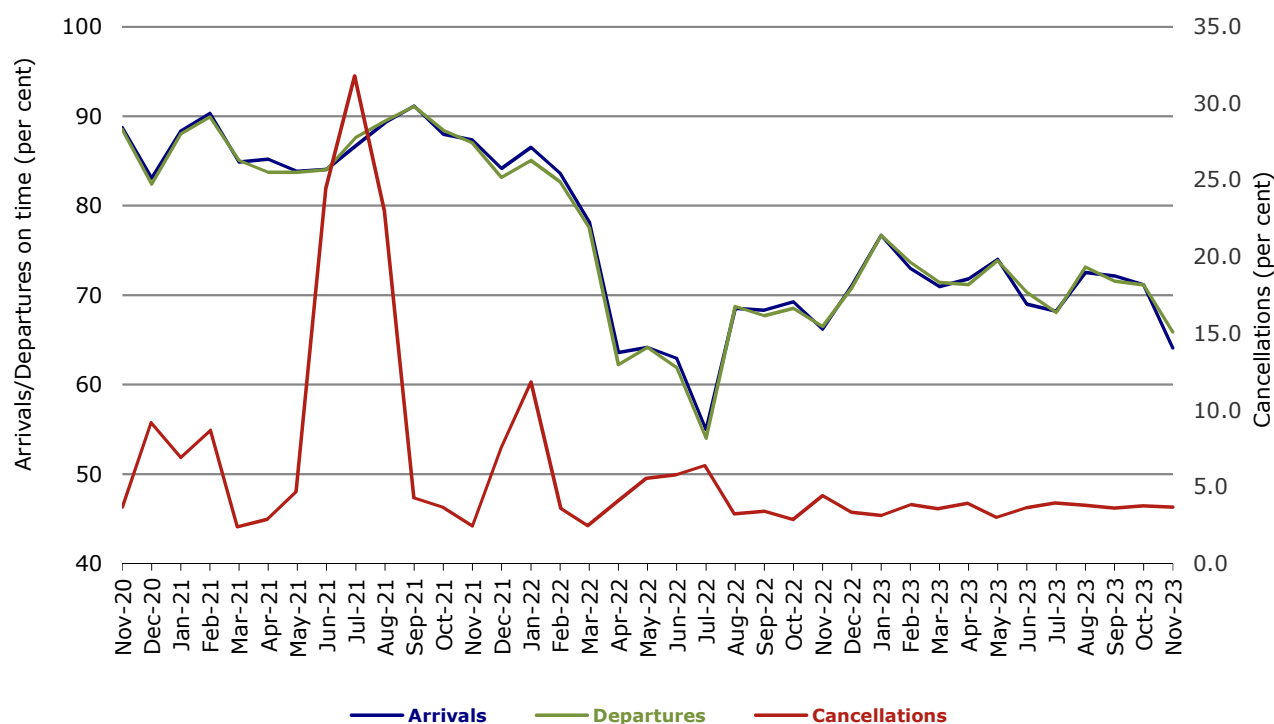


Figure 2 Arrivals on time (by month from November 2022)

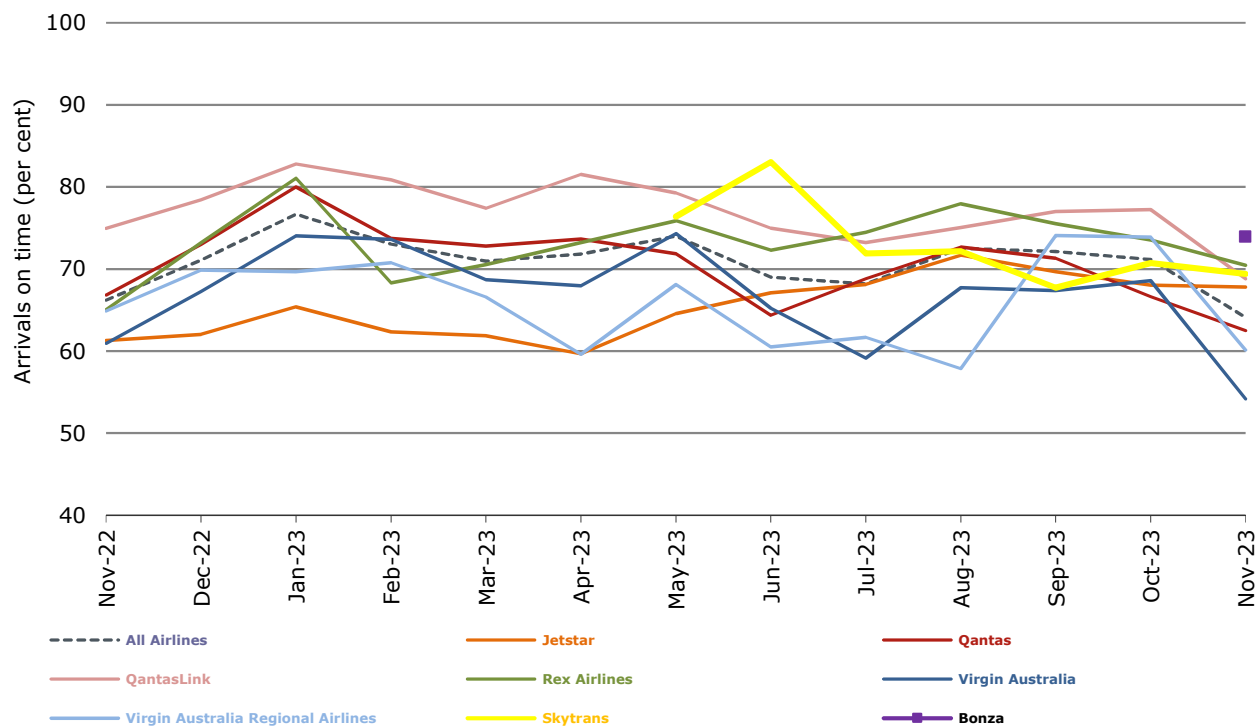


Figure 3 Departures on time (by month from November 2022)

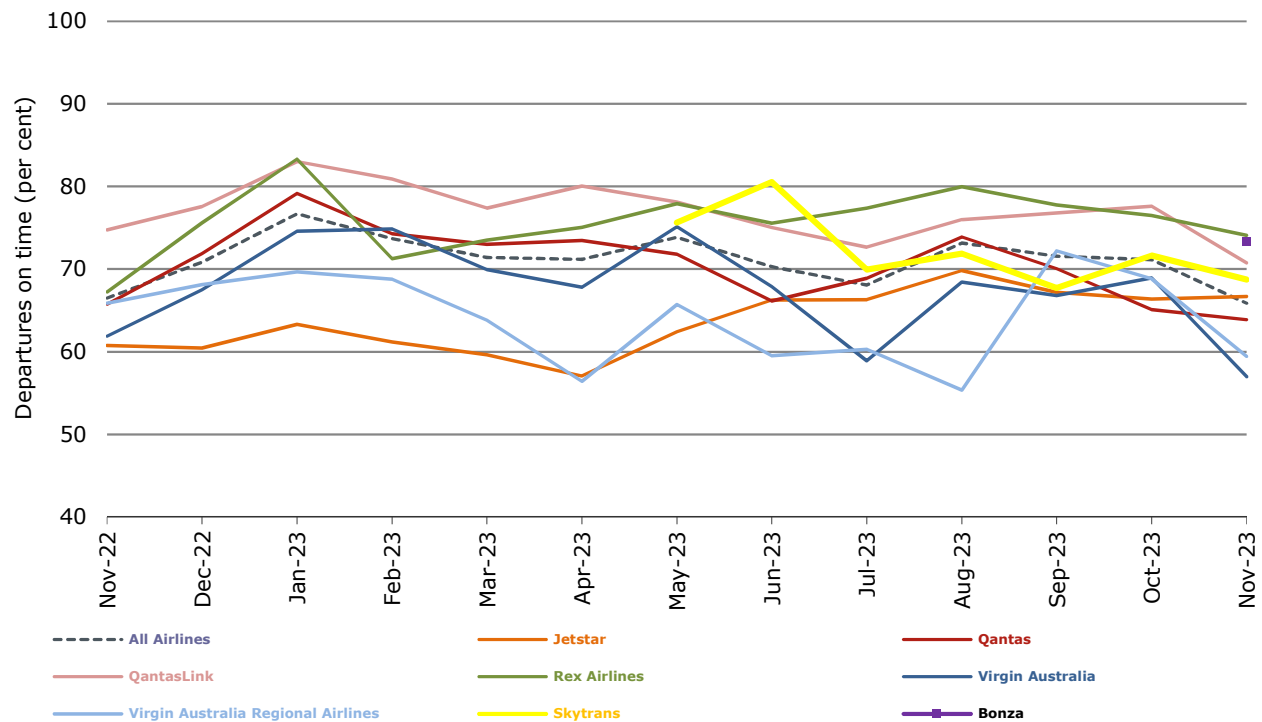
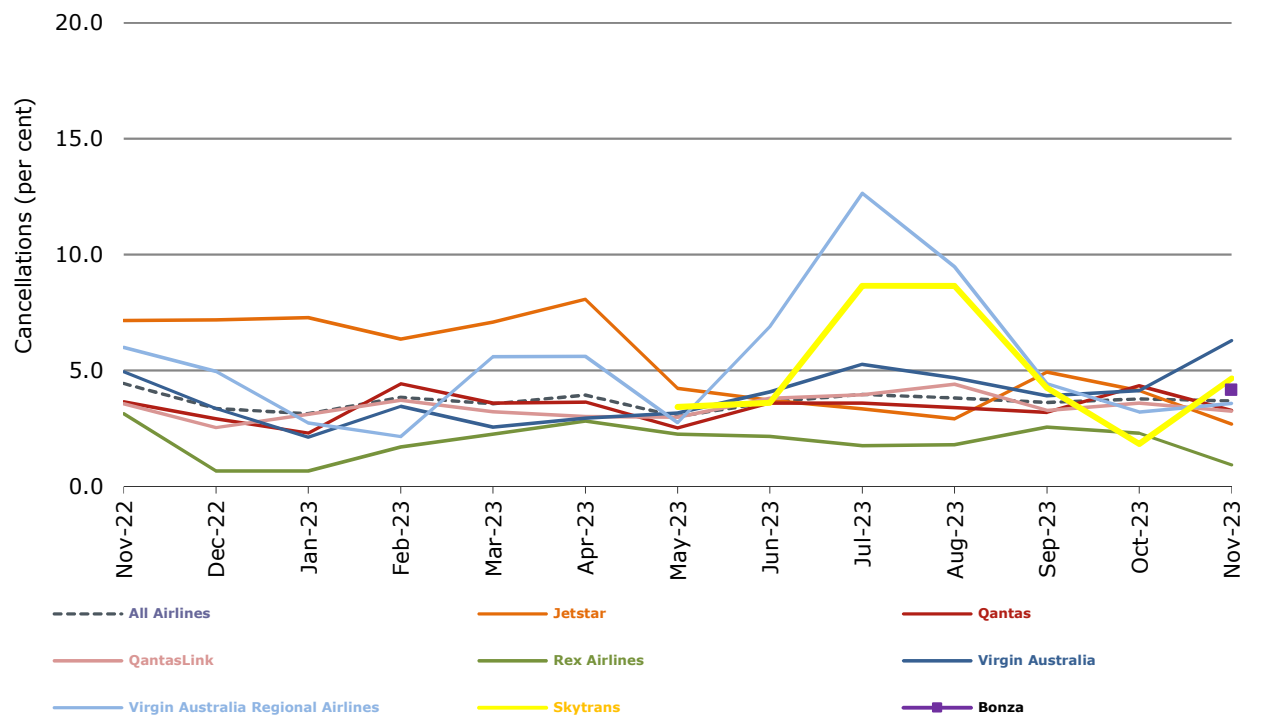


Figure 4 Cancellations (by month from November 2022)



Major domestic airlines on time performance

Figure 5 On time performance (by month from November 2020)—Jetstar

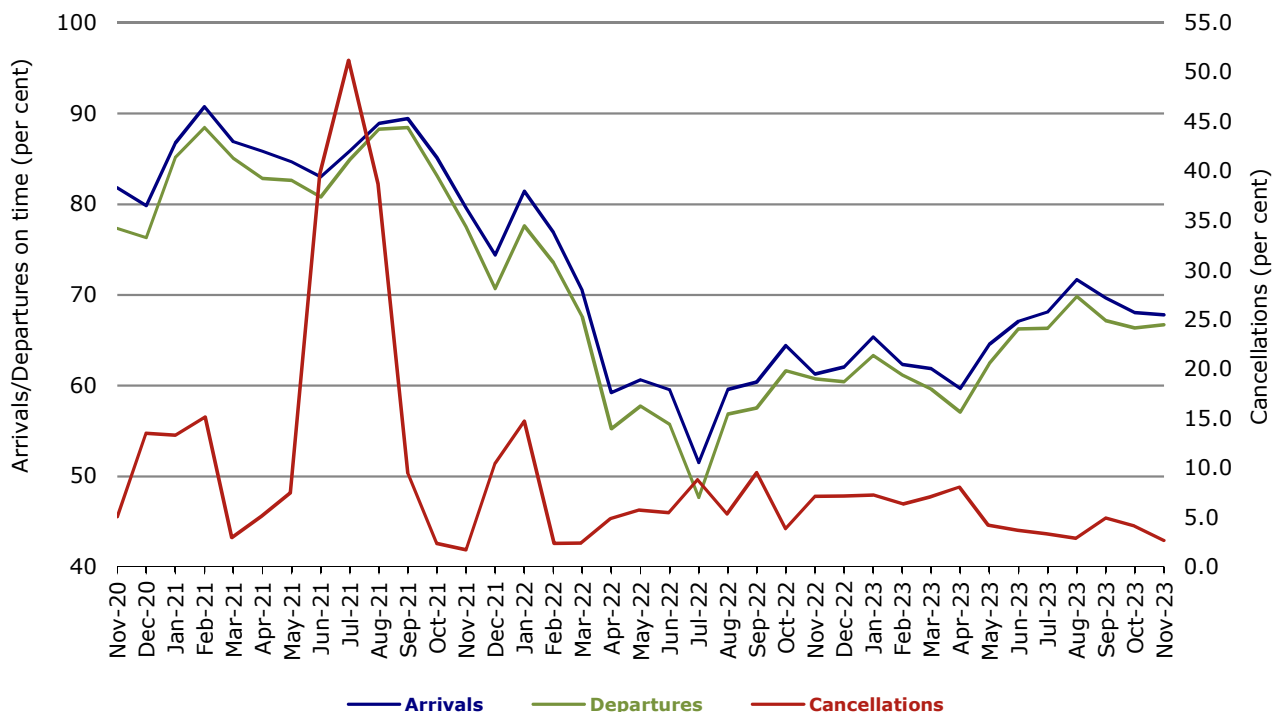


Figure 6 On time performance (by month from November 2020)—Qantas

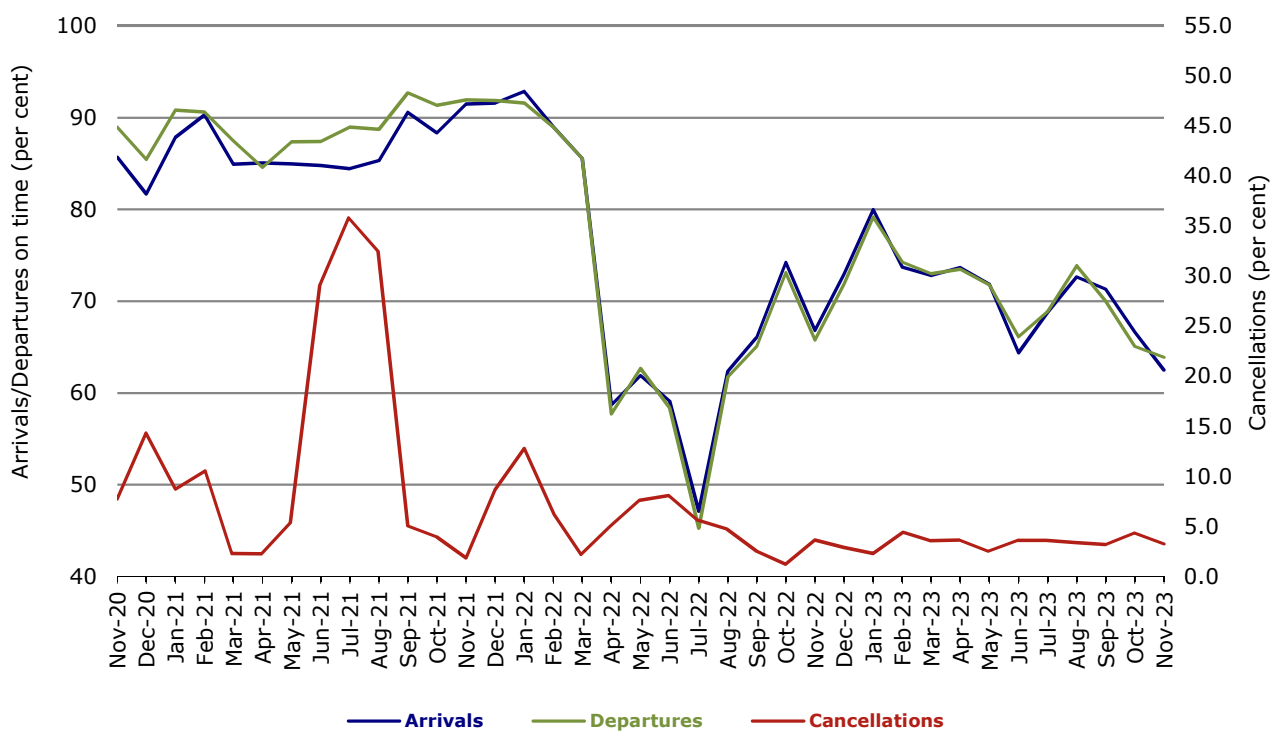
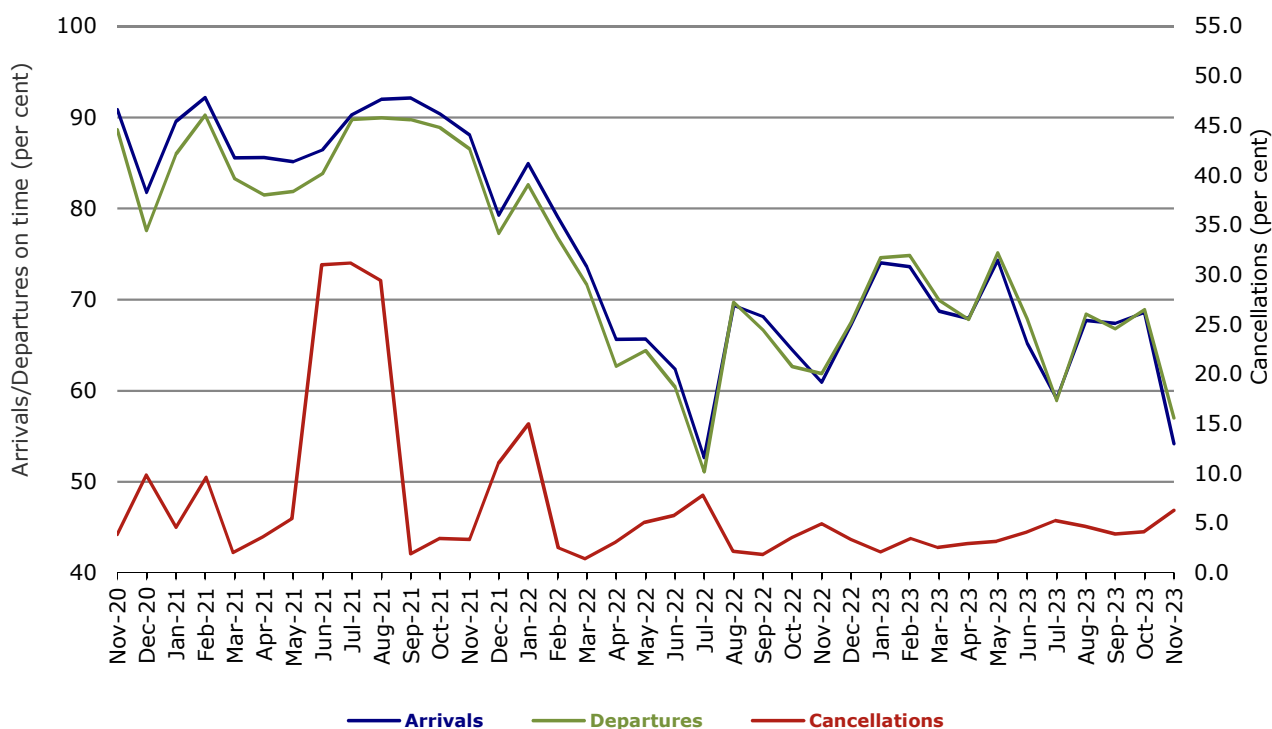


Figure 7 On time performance (by month from November 2020)—Virgin Australia



Major regional airlines on time performance

Figure 8 On time performance (by month from November 2020)—QantasLink

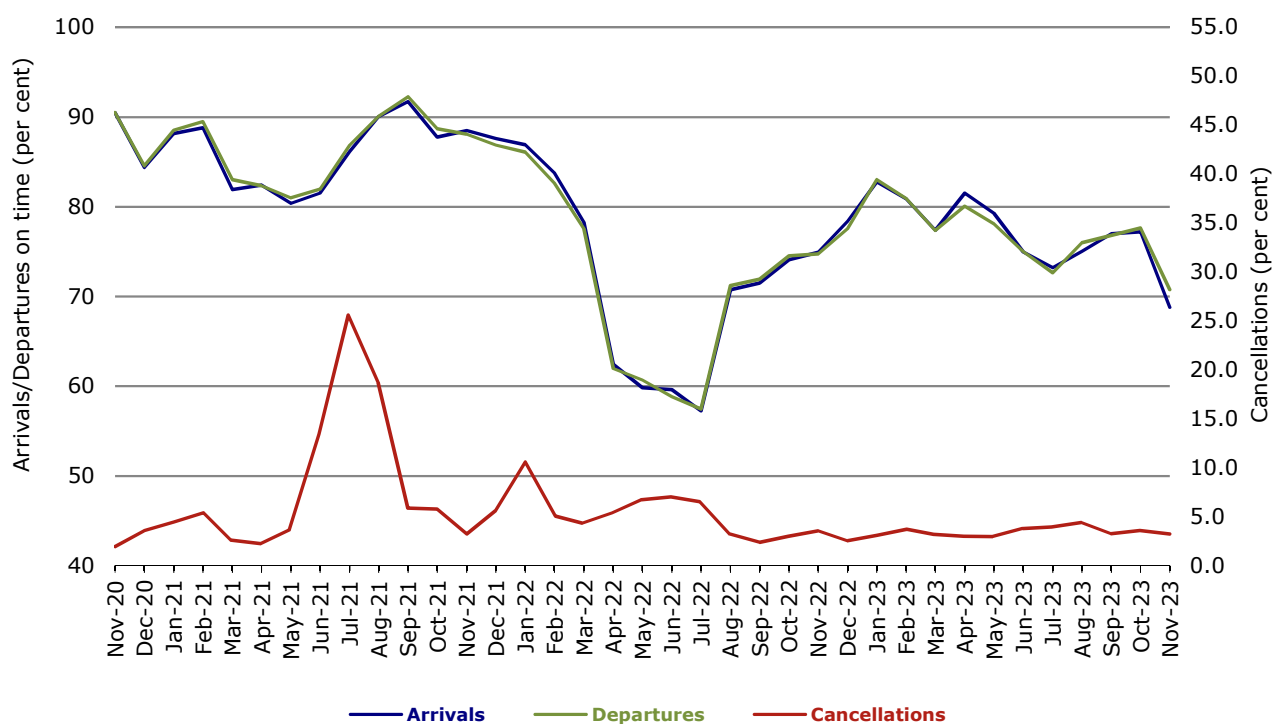


Figure 9 On time performance (by month from November 2020)—Rex Airlines

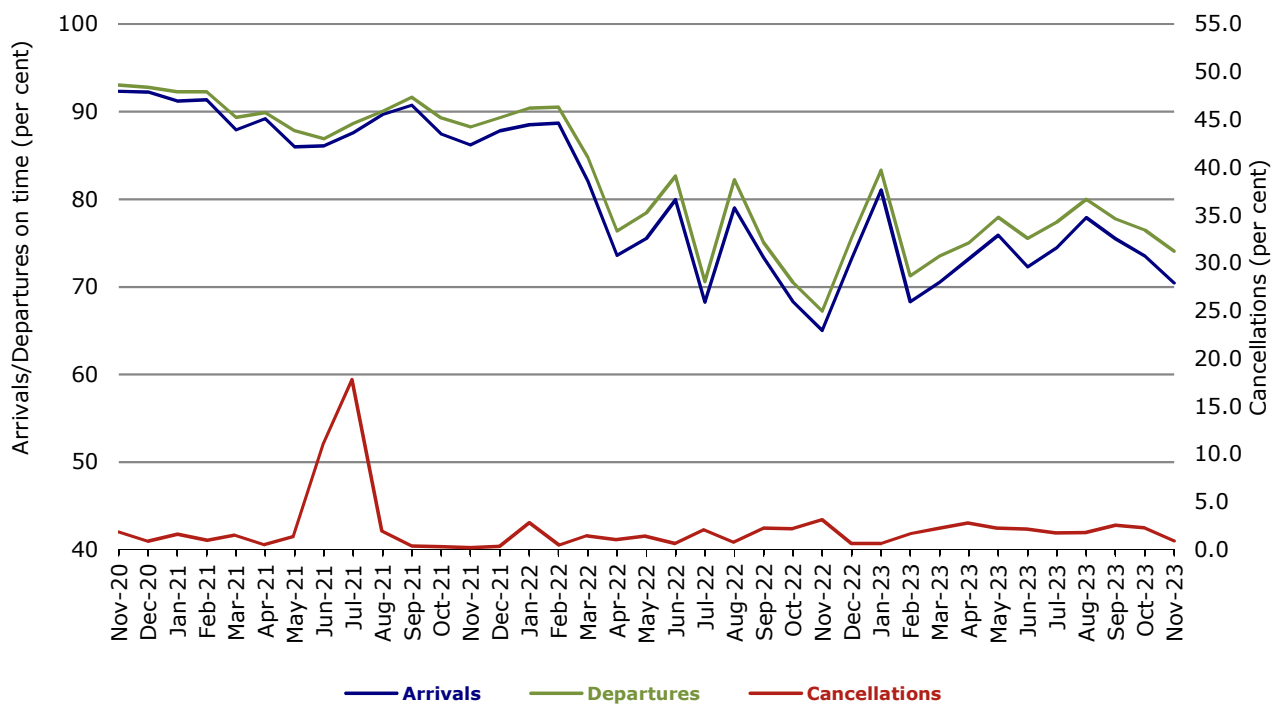


Figure 10 On time performance (by month from November 2020)—Virgin Australia Regional Airlines

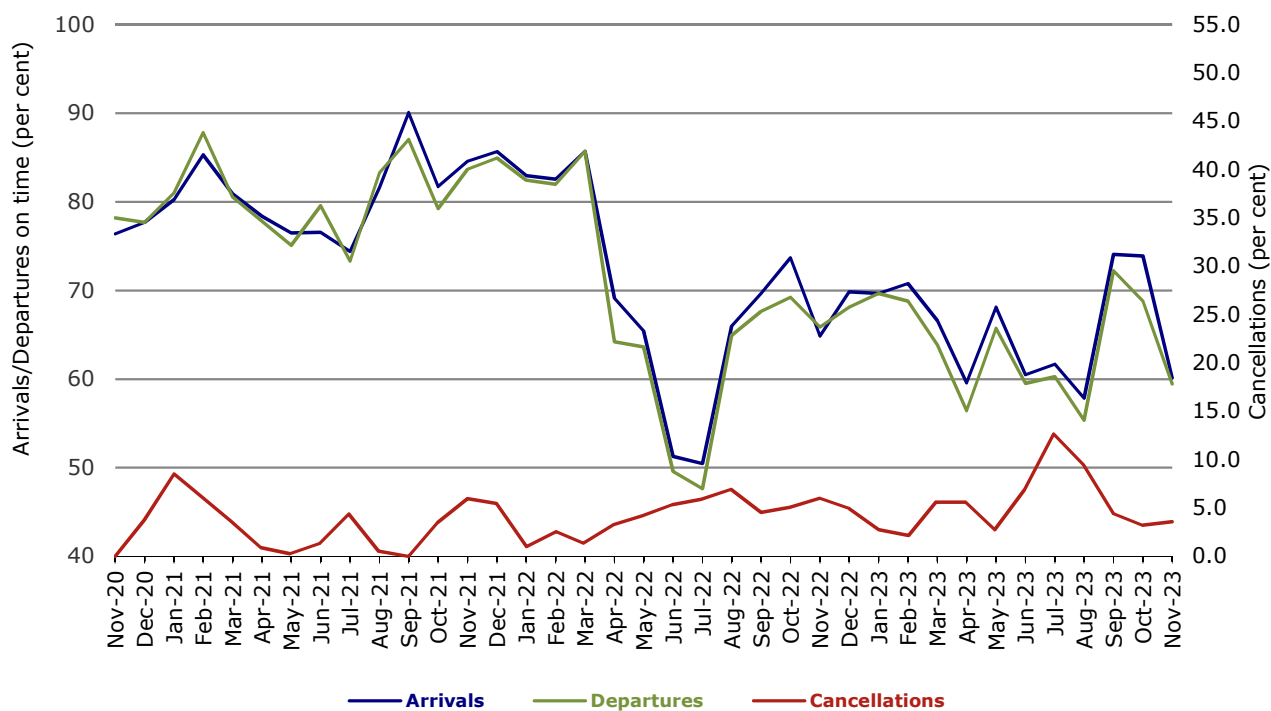
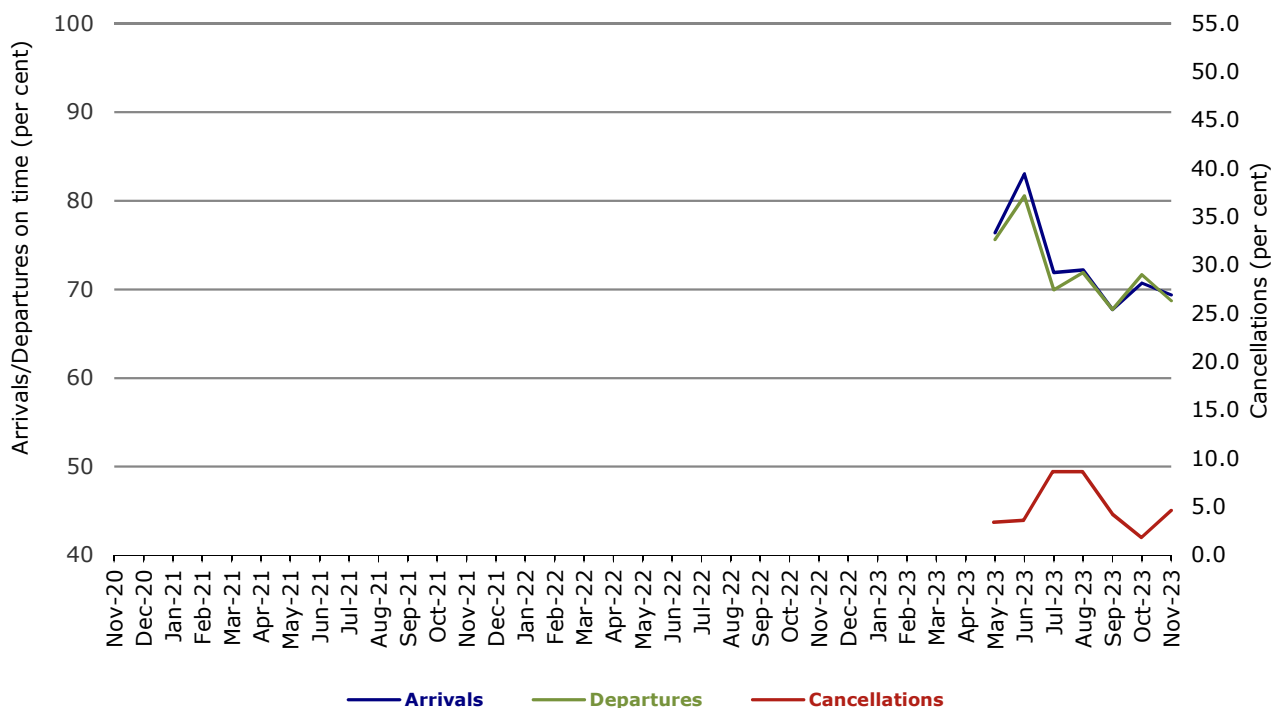
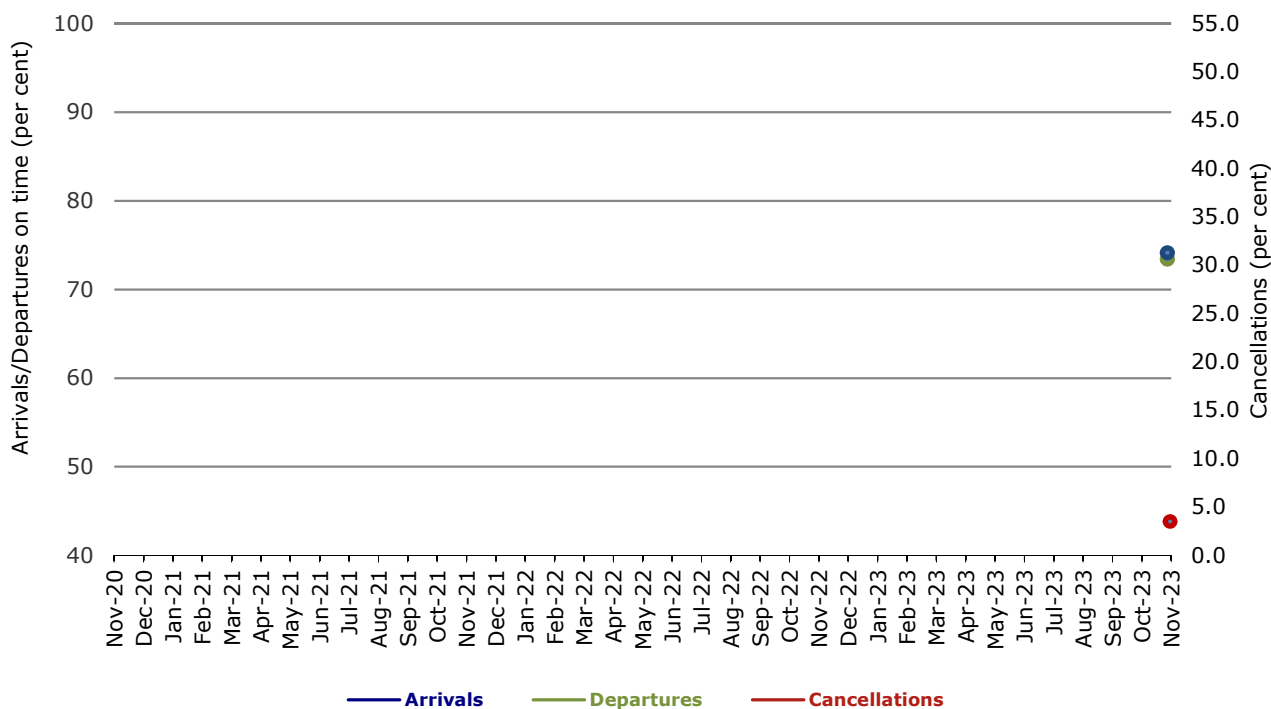


Figure 11 On time performance (by month from November 2020)—Skytrans



Note: Skytrans data included from May 2023

Figure 12 On time performance (by month from November 2020)—Bonza



Note: Bonza data included from November 2023

Individual routes

On time performance is reported for all routes where the passenger load averages over 8,000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 59 routes for which data are presented.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
QantasLink	43	43	32	74.4	33	76.7	0	0.0
Virgin Australia	13	13	6	46.2	7	53.8	0	0.0
All Airlines	56	56	38	67.9	40	71.4	0	0.0
Adelaide-Brisbane								
Jetstar	30	30	28	93.3	26	86.7	0	0.0
QantasLink	176	173	114	65.9	124	71.7	3	1.7
Virgin Australia	138	128	98	76.6	96	75.0	10	7.2
All Airlines	344	331	240	72.5	246	74.3	13	3.8
Adelaide-Canberra								
QantasLink	99	99	80	80.8	79	79.8	0	0.0
Virgin Australia	17	13	8	61.5	9	69.2	4	23.5
All Airlines	116	112	88	78.6	88	78.6	4	3.4
Adelaide-Gold Coast								
Jetstar	30	29	26	89.7	26	89.7	1	3.3
Virgin Australia	30	30	25	83.3	25	83.3	0	0.0
All Airlines	60	59	51	86.4	51	86.4	1	1.7
Adelaide-Melbourne								
Jetstar	91	87	57	65.5	55	63.2	4	4.4
Qantas	258	253	151	59.7	163	64.4	5	1.9
QantasLink	13	11	9	81.8	9	81.8	2	15.4
Rex Airlines	56	56	39	69.6	43	76.8	0	0.0
Virgin Australia	268	260	127	48.8	121	46.5	8	3.0
All Airlines	686	667	383	57.4	391	58.6	19	2.8
Adelaide-Perth								
Jetstar	31	29	22	75.9	21	72.4	2	6.5
Qantas	92	89	64	71.9	59	66.3	3	3.3
Virgin Australia	39	38	21	55.3	13	34.2	1	2.6
Virgin Australia Regional Airlines	34	33	13	39.4	7	21.2	1	2.9
All Airlines	196	189	120	63.5	100	52.9	7	3.6
Adelaide-Port Lincoln								
QantasLink	124	121	117	96.7	113	93.4	3	2.4
Rex Airlines	150	150	140	93.3	143	95.3	0	0.0
All Airlines	274	271	257	94.8	256	94.5	3	1.1
Adelaide-Sydney								
Jetstar	113	107	73	68.2	74	69.2	6	5.3
Qantas	236	230	150	65.2	162	70.4	6	2.5
Rex Airlines	30	30	12	40.0	13	43.3	0	0.0
Virgin Australia	176	153	90	58.8	86	56.2	23	13.1
All Airlines	555	520	325	62.5	335	64.4	35	6.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Albury-Sydney								
QantasLink	104	101	69	68.3	69	68.3	3	2.9
Rex Airlines	82	82	63	76.8	68	82.9	0	0.0
All Airlines	186	183	132	72.1	137	74.9	3	1.6
Alice Springs-Adelaide								
QantasLink	43	43	24	55.8	28	65.1	0	0.0
Virgin Australia	13	13	3	23.1	2	15.4	0	0.0
All Airlines	56	56	27	48.2	30	53.6	0	0.0
Ballina-Sydney								
Jetstar	72	72	51	70.8	47	65.3	0	0.0
QantasLink	53	51	30	58.8	33	64.7	2	3.8
Virgin Australia	51	48	31	64.6	28	58.3	3	5.9
All Airlines	176	171	112	65.5	108	63.2	5	2.8
Brisbane-Adelaide								
Jetstar	30	30	25	83.3	26	86.7	0	0.0
QantasLink	176	172	113	65.7	112	65.1	4	2.3
Virgin Australia	138	131	93	71.0	93	71.0	7	5.1
All Airlines	344	333	231	69.4	231	69.4	11	3.2
Brisbane-Cairns								
Jetstar	81	80	62	77.5	66	82.5	1	1.2
Qantas	84	84	64	76.2	61	72.6	0	0.0
QantasLink	66	64	35	54.7	40	62.5	2	3.0
Virgin Australia	142	141	56	39.7	76	53.9	1	0.7
All Airlines	373	369	217	58.8	243	65.9	4	1.1
Brisbane-Canberra								
Jetstar	30	30	17	56.7	20	66.7	0	0.0
QantasLink	159	158	126	79.7	122	77.2	1	0.6
Virgin Australia	112	106	64	60.4	61	57.5	6	5.4
All Airlines	301	294	207	70.4	203	69.0	7	2.3
Brisbane-Darwin								
Jetstar	12	12	3	25.0	8	66.7	0	0.0
Qantas	29	29	17	58.6	20	69.0	0	0.0
Virgin Australia	31	30	9	30.0	17	56.7	1	3.2
All Airlines	72	71	29	40.8	45	63.4	1	1.4
Brisbane-Emerald								
QantasLink	125	121	96	79.3	95	78.5	4	3.2
Virgin Australia	26	26	17	65.4	14	53.8	0	0.0
All Airlines	151	147	113	76.9	109	74.1	4	2.6
Brisbane-Gladstone								
QantasLink	138	125	85	68.0	83	66.4	13	9.4
Virgin Australia	52	51	40	78.4	35	68.6	1	1.9
All Airlines	190	176	125	71.0	118	67.0	14	7.4
Brisbane-Hamilton Island								
Qantas	30	30	28	93.3	26	86.7	0	0.0
Virgin Australia	30	30	13	43.3	14	46.7	0	0.0
All Airlines	60	60	41	68.3	40	66.7	0	0.0
Brisbane-Hobart								
Jetstar	21	21	14	66.7	13	61.9	0	0.0
QantasLink	26	25	16	64.0	19	76.0	1	3.8
Virgin Australia	46	42	28	66.7	25	59.5	4	8.7
All Airlines	93	88	58	65.9	57	64.8	5	5.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Launceston								
Jetstar	21	21	16	76.2	15	71.4	0	0.0
Virgin Australia	21	18	7	38.9	7	38.9	3	14.3
All Airlines	42	39	23	59.0	22	56.4	3	7.1
Brisbane-Mackay								
Jetstar	30	30	26	86.7	25	83.3	0	0.0
Qantas	38	38	36	94.7	36	94.7	0	0.0
QantasLink	126	126	64	50.8	68	54.0	0	0.0
Virgin Australia	136	135	56	41.5	75	55.6	1	0.7
All Airlines	330	329	182	55.3	204	62.0	1	0.3
Brisbane-Melbourne								
Jetstar	116	110	63	57.3	60	54.5	6	5.2
Qantas	387	381	272	71.4	285	74.8	6	1.6
Rex Airlines	56	56	37	66.1	32	57.1	0	0.0
Virgin Australia	402	373	171	45.8	190	50.9	29	7.2
All Airlines	961	920	543	59.0	567	61.6	41	4.3
Brisbane-Mount Isa								
Qantas	52	52	47	90.4	45	86.5	0	0.0
Virgin Australia	13	13	4	30.8	8	61.5	0	0.0
All Airlines	65	65	51	78.5	53	81.5	0	0.0
Brisbane-Newcastle								
Jetstar	51	50	36	72.0	39	78.0	1	2.0
QantasLink	113	104	72	69.2	77	74.0	9	8.0
Virgin Australia	82	82	41	50.0	41	50.0	0	0.0
All Airlines	246	236	149	63.1	157	66.5	10	4.1
Brisbane-Perth								
Jetstar	17	17	10	58.8	8	47.1	0	0.0
Qantas	154	153	115	75.2	95	62.1	1	0.6
Virgin Australia	124	118	65	55.1	45	38.1	6	4.8
All Airlines	295	288	190	66.0	148	51.4	7	2.4
Brisbane-Proserpine								
Jetstar	30	30	26	86.7	27	90.0	0	0.0
QantasLink	21	21	20	95.2	19	90.5	0	0.0
Virgin Australia	30	30	18	60.0	21	70.0	0	0.0
All Airlines	81	81	64	79.0	67	82.7	0	0.0
Brisbane-Rockhampton								
QantasLink	194	185	140	75.7	134	72.4	9	4.6
Virgin Australia	142	142	75	52.8	82	57.7	0	0.0
All Airlines	336	327	215	65.7	216	66.1	9	2.7
Brisbane-Sydney								
Jetstar	162	153	119	77.8	115	75.2	9	5.6
Qantas	541	516	347	67.2	375	72.7	25	4.6
Rex Airlines	146	146	102	69.9	105	71.9	0	0.0
Virgin Australia	474	413	212	51.3	228	55.2	61	12.9
All Airlines	1 323	1 228	780	63.5	823	67.0	95	7.2
Brisbane-Townsville								
Jetstar	38	38	26	68.4	28	73.7	0	0.0
Qantas	60	60	42	70.0	41	68.3	0	0.0
QantasLink	86	83	51	61.4	57	68.7	3	3.5
Virgin Australia	142	139	70	50.4	84	60.4	3	2.1
All Airlines	326	320	189	59.1	210	65.6	6	1.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Broome-Perth								
QantasLink	83	80	55	68.8	59	73.8	3	3.6
Virgin Australia	32	31	20	64.5	17	54.8	1	3.1
Virgin Australia Regional Airlines	14	14	7	50.0	6	42.9	0	0.0
All Airlines	129	125	82	65.6	82	65.6	4	3.1
Cairns-Brisbane								
Jetstar	81	78	66	84.6	62	79.5	3	3.7
Qantas	84	84	74	88.1	70	83.3	0	0.0
QantasLink	66	64	26	40.6	30	46.9	2	3.0
Virgin Australia	142	141	73	51.8	56	39.7	1	0.7
All Airlines	373	367	239	65.1	218	59.4	6	1.6
Cairns-Melbourne								
Jetstar	89	88	66	75.0	62	70.5	1	1.1
Qantas	34	34	18	52.9	15	44.1	0	0.0
Virgin Australia	61	58	30	51.7	25	43.1	3	4.9
All Airlines	184	180	114	63.3	102	56.7	4	2.2
Cairns-Sydney								
Jetstar	87	85	68	80.0	63	74.1	2	2.3
Qantas	55	55	32	58.2	31	56.4	0	0.0
Virgin Australia	77	74	36	48.6	26	35.1	3	3.9
All Airlines	219	214	136	63.6	120	56.1	5	2.3
Cairns-Townsville								
QantasLink	142	133	106	79.7	108	81.2	9	6.3
Rex Airlines	13	13	12	92.3	12	92.3	0	0.0
All Airlines	155	146	118	80.8	120	82.2	9	5.8
Canberra-Adelaide								
QantasLink	99	97	75	77.3	76	78.4	2	2.0
Virgin Australia	17	13	7	53.8	7	53.8	4	23.5
All Airlines	116	110	82	74.5	83	75.5	6	5.2
Canberra-Brisbane								
Jetstar	30	29	16	55.2	15	51.7	1	3.3
QantasLink	159	158	117	74.1	123	77.8	1	0.6
Virgin Australia	112	107	59	55.1	67	62.6	5	4.5
All Airlines	301	294	192	65.3	205	69.7	7	2.3
Canberra-Gold Coast								
Jetstar	21	21	18	85.7	17	81.0	0	0.0
Virgin Australia	30	30	20	66.7	18	60.0	0	0.0
All Airlines	51	51	38	74.5	35	68.6	0	0.0
Canberra-Melbourne								
Jetstar	30	30	16	53.3	14	46.7	0	0.0
Qantas	4	4	1	25.0	2	50.0	0	0.0
QantasLink	250	244	151	61.9	150	61.5	6	2.4
Rex Airlines	30	30	19	63.3	23	76.7	0	0.0
Virgin Australia	125	122	58	47.5	64	52.5	3	2.4
All Airlines	439	430	245	57.0	253	58.8	9	2.1
Canberra-Sydney								
Qantas	16	16	16	100.0	16	100.0	0	0.0
QantasLink	403	387	218	56.3	234	60.5	16	4.0
Virgin Australia	252	240	161	67.1	169	70.4	12	4.8
All Airlines	671	643	395	61.4	419	65.2	28	4.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Coffs Harbour-Sydney								
QantasLink	107	104	66	63.5	69	66.3	3	2.8
Rex Airlines	82	82	38	46.3	44	53.7	0	0.0
All Airlines	189	186	104	55.9	113	60.8	3	1.6
Darwin-Brisbane								
Jetstar	13	13	7	53.8	6	46.2	0	0.0
Qantas	29	29	9	31.0	3	10.3	0	0.0
Virgin Australia	31	30	19	63.3	10	33.3	1	3.2
All Airlines	73	72	35	48.6	19	26.4	1	1.4
Darwin-Melbourne								
Jetstar	16	16	0	0.0	0	0.0	0	0.0
QantasLink	30	30	8	26.7	14	46.7	0	0.0
Virgin Australia	27	23	13	56.5	5	21.7	4	14.8
All Airlines	73	69	21	30.4	19	27.5	4	5.5
Darwin-Perth								
Qantas	1	1	1	100.0	1	100.0	0	0.0
QantasLink	30	29	14	48.3	12	41.4	1	3.3
Virgin Australia	15	15	9	60.0	11	73.3	0	0.0
Virgin Australia Regional Airlines	6	6	2	33.3	3	50.0	0	0.0
All Airlines	52	51	26	51.0	27	52.9	1	1.9
Devonport-Melbourne								
QantasLink	115	115	74	64.3	86	74.8	0	0.0
Rex Airlines	44	42	26	61.9	32	76.2	2	4.5
All Airlines	159	157	100	63.7	118	75.2	2	1.3
Dubbo-Sydney								
QantasLink	112	111	82	73.9	85	76.6	1	0.9
Rex Airlines	117	117	53	45.3	63	53.8	0	0.0
All Airlines	229	228	135	59.2	148	64.9	1	0.4
Emerald-Brisbane								
QantasLink	125	121	92	76.0	93	76.9	4	3.2
Virgin Australia	26	26	16	61.5	17	65.4	0	0.0
All Airlines	151	147	108	73.5	110	74.8	4	2.6
Gladstone-Brisbane								
QantasLink	137	124	83	66.9	88	71.0	13	9.5
Virgin Australia	52	51	30	58.8	38	74.5	1	1.9
All Airlines	189	175	113	64.6	126	72.0	14	7.4
Gold Coast-Adelaide								
Jetstar	30	29	25	86.2	23	79.3	1	3.3
Virgin Australia	30	30	16	53.3	16	53.3	0	0.0
All Airlines	60	59	41	69.5	39	66.1	1	1.7
Gold Coast-Canberra								
Jetstar	21	21	18	85.7	17	81.0	0	0.0
Virgin Australia	30	29	14	48.3	18	62.1	1	3.3
All Airlines	51	50	32	64.0	35	70.0	1	2.0
Gold Coast-Melbourne								
Bonza	9	9	1	11.1	3	33.3	0	0.0
Jetstar	215	211	151	71.6	144	68.2	4	1.9
Qantas	36	36	21	58.3	15	41.7	0	0.0
Rex Airlines	30	30	16	53.3	18	60.0	0	0.0
Virgin Australia	245	226	113	50.0	98	43.4	19	7.8
All Airlines	535	512	302	59.0	278	54.3	23	4.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gold Coast-Sydney								
Jetstar	232	221	155	70.1	147	66.5	11	4.7
Qantas	87	87	58	66.7	59	67.8	0	0.0
QantasLink	32	30	19	63.3	19	63.3	2	6.3
Rex Airlines	30	30	20	66.7	18	60.0	0	0.0
Virgin Australia	304	288	150	52.1	138	47.9	16	5.3
All Airlines	685	656	402	61.3	381	58.1	29	4.2
Hamilton Island-Brisbane								
Qantas	30	30	25	83.3	24	80.0	0	0.0
Virgin Australia	30	30	12	40.0	11	36.7	0	0.0
All Airlines	60	60	37	61.7	35	58.3	0	0.0
Hamilton Island-Sydney								
Jetstar	22	22	13	59.1	12	54.5	0	0.0
Qantas	30	30	11	36.7	13	43.3	0	0.0
Virgin Australia	30	29	4	13.8	8	27.6	1	3.3
All Airlines	82	81	28	34.6	33	40.7	1	1.2
Hobart-Brisbane								
Jetstar	21	21	12	57.1	12	57.1	0	0.0
QantasLink	26	25	12	48.0	13	52.0	1	3.8
Virgin Australia	46	41	19	46.3	23	56.1	5	10.9
All Airlines	93	87	43	49.4	48	55.2	6	6.5
Hobart-Melbourne								
Jetstar	128	128	73	57.0	65	50.8	0	0.0
Qantas	55	54	40	74.1	39	72.2	1	1.8
QantasLink	56	56	24	42.9	30	53.6	0	0.0
Rex Airlines	29	29	15	51.7	18	62.1	0	0.0
Virgin Australia	117	114	47	41.2	63	55.3	3	2.6
All Airlines	385	381	199	52.2	215	56.4	4	1.0
Hobart-Sydney								
Jetstar	81	80	58	72.5	60	75.0	1	1.2
Qantas	8	8	3	37.5	2	25.0	0	0.0
QantasLink	74	72	40	55.6	48	66.7	2	2.7
Virgin Australia	76	73	38	52.1	40	54.8	3	3.9
All Airlines	239	233	139	59.7	150	64.4	6	2.5
Kalgoorlie-Perth								
Qantas	18	18	15	83.3	12	66.7	0	0.0
QantasLink	56	53	35	66.0	37	69.8	3	5.4
Virgin Australia	79	77	60	77.9	63	81.8	2	2.5
Virgin Australia Regional Airlines	23	23	13	56.5	13	56.5	0	0.0
All Airlines	176	171	123	71.9	125	73.1	5	2.8
Karratha-Perth								
Qantas	10	10	10	100.0	10	100.0	0	0.0
QantasLink	139	138	85	61.6	99	71.7	1	0.7
Virgin Australia	57	52	45	86.5	47	90.4	5	8.8
Virgin Australia Regional Airlines	18	16	12	75.0	10	62.5	2	11.1
All Airlines	224	216	152	70.4	166	76.9	8	3.6
Launceston-Brisbane								
Jetstar	21	21	15	71.4	14	66.7	0	0.0
Virgin Australia	21	18	6	33.3	6	33.3	3	14.3
All Airlines	42	39	21	53.8	20	51.3	3	7.1

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Launceston-Melbourne								
Jetstar	95	95	46	48.4	32	33.7	0	0.0
QantasLink	111	107	73	68.2	74	69.2	4	3.6
Virgin Australia	90	88	55	62.5	51	58.0	2	2.2
All Airlines	296	290	174	60.0	157	54.1	6	2.0
Launceston-Sydney								
Jetstar	58	55	38	69.1	38	69.1	3	5.2
QantasLink	30	29	20	69.0	20	69.0	1	3.3
Virgin Australia	30	30	14	46.7	14	46.7	0	0.0
All Airlines	118	114	72	63.2	72	63.2	4	3.4
Mackay-Brisbane								
Jetstar	30	30	25	83.3	25	83.3	0	0.0
Qantas	38	38	33	86.8	34	89.5	0	0.0
QantasLink	130	129	64	49.6	76	58.9	1	0.8
Virgin Australia	136	135	55	40.7	68	50.4	1	0.7
All Airlines	334	332	177	53.3	203	61.1	2	0.6
Melbourne-Adelaide								
Jetstar	91	87	61	70.1	53	60.9	4	4.4
Qantas	258	254	158	62.2	159	62.6	4	1.6
QantasLink	13	12	7	58.3	5	41.7	1	7.7
Rex Airlines	56	56	36	64.3	39	69.6	0	0.0
Virgin Australia	268	262	122	46.6	142	54.2	6	2.2
All Airlines	686	671	384	57.2	398	59.3	15	2.2
Melbourne-Brisbane								
Jetstar	119	111	56	50.5	53	47.7	8	6.7
Qantas	386	379	227	59.9	250	66.0	7	1.8
Rex Airlines	56	56	34	60.7	38	67.9	0	0.0
Virgin Australia	405	379	183	48.3	223	58.8	26	6.4
All Airlines	966	925	500	54.1	564	61.0	41	4.2
Melbourne-Cairns								
Jetstar	89	88	55	62.5	60	68.2	1	1.1
Qantas	34	34	26	76.5	26	76.5	0	0.0
Virgin Australia	60	58	31	53.4	34	58.6	2	3.3
All Airlines	183	180	112	62.2	120	66.7	3	1.6
Melbourne-Canberra								
Jetstar	31	31	16	51.6	18	58.1	0	0.0
Qantas	6	6	3	50.0	3	50.0	0	0.0
QantasLink	250	246	155	63.0	164	66.7	4	1.6
Rex Airlines	30	30	22	73.3	25	83.3	0	0.0
Virgin Australia	125	121	59	48.8	66	54.5	4	3.2
All Airlines	442	434	255	58.8	276	63.6	8	1.8
Melbourne-Darwin								
Jetstar	18	18	9	50.0	12	66.7	0	0.0
QantasLink	30	30	1	3.3	5	16.7	0	0.0
Virgin Australia	25	22	7	31.8	9	40.9	3	12.0
All Airlines	73	70	17	24.3	26	37.1	3	4.1
Melbourne-Devonport								
QantasLink	115	115	73	63.5	71	61.7	0	0.0
Rex Airlines	45	43	33	76.7	30	69.8	2	4.4
All Airlines	160	158	106	67.1	101	63.9	2	1.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Gold Coast								
Bonza	9	9	5	55.6	6	66.7	0	0.0
Jetstar	214	211	139	65.9	144	68.2	3	1.4
Qantas	35	35	25	71.4	23	65.7	0	0.0
Rex Airlines	30	30	24	80.0	27	90.0	0	0.0
Virgin Australia	245	225	110	48.9	119	52.9	20	8.2
All Airlines	533	510	303	59.4	319	62.5	23	4.3
Melbourne-Hobart								
Jetstar	128	128	70	54.7	76	59.4	0	0.0
Qantas	55	54	27	50.0	29	53.7	1	1.8
QantasLink	56	56	36	64.3	40	71.4	0	0.0
Rex Airlines	30	30	24	80.0	24	80.0	0	0.0
Virgin Australia	116	115	54	47.0	56	48.7	1	0.9
All Airlines	385	383	211	55.1	225	58.7	2	0.5
Melbourne-Launceston								
Jetstar	94	94	44	46.8	47	50.0	0	0.0
QantasLink	112	108	55	50.9	63	58.3	4	3.6
Virgin Australia	91	87	38	43.7	46	52.9	4	4.4
All Airlines	297	289	137	47.4	156	54.0	8	2.7
Melbourne-Mildura								
Bonza	8	8	2	25.0	2	25.0	0	0.0
QantasLink	108	106	52	49.1	62	58.5	2	1.9
Rex Airlines	96	94	55	58.5	59	62.8	2	2.1
All Airlines	212	208	109	52.4	123	59.1	4	1.9
Melbourne-Newcastle								
Jetstar	69	69	42	60.9	42	60.9	0	0.0
QantasLink	51	48	26	54.2	31	64.6	3	5.9
Virgin Australia	43	42	28	66.7	26	61.9	1	2.3
All Airlines	163	159	96	60.4	99	62.3	4	2.5
Melbourne-Perth								
Jetstar	78	75	67	89.3	59	78.7	3	3.8
Qantas	209	206	122	59.2	103	50.0	3	1.4
Virgin Australia	199	188	119	63.3	84	44.7	11	5.5
All Airlines	486	469	308	65.7	246	52.5	17	3.5
Melbourne-Sunshine Coast								
Bonza	17	17	9	52.9	9	52.9	0	0.0
Jetstar	81	80	59	73.8	61	76.3	1	1.2
Qantas	30	30	24	80.0	26	86.7	0	0.0
Virgin Australia	70	68	36	52.9	41	60.3	2	2.9
All Airlines	198	195	128	65.6	137	70.3	3	1.5
Melbourne-Sydney								
Jetstar	335	309	198	64.1	201	65.0	26	7.8
Qantas	941	863	495	57.4	578	67.0	78	8.3
Rex Airlines	202	200	150	75.0	161	80.5	2	1.0
Virgin Australia	786	686	351	51.2	432	63.0	100	12.7
All Airlines	2 264	2 058	1 194	58.0	1 372	66.7	206	9.1
Mildura-Melbourne								
Bonza	8	8	0	0.0	0	0.0	0	0.0
QantasLink	108	106	64	60.4	56	52.8	2	1.9
Rex Airlines	96	93	47	50.5	52	55.9	3	3.1
All Airlines	212	207	111	53.6	108	52.2	5	2.4
Mount Isa-Brisbane								
Qantas	52	52	45	86.5	42	80.8	0	0.0
Virgin Australia	13	13	6	46.2	6	46.2	0	0.0
All Airlines	65	65	51	78.5	48	73.8	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Newcastle-Brisbane								
Jetstar	51	50	37	74.0	33	66.0	1	2.0
QantasLink	112	101	75	74.3	76	75.2	11	9.8
Virgin Australia	82	82	47	57.3	48	58.5	0	0.0
All Airlines	245	233	159	68.2	157	67.4	12	4.9
Newcastle-Melbourne								
Jetstar	69	69	38	55.1	35	50.7	0	0.0
QantasLink	52	50	27	54.0	33	66.0	2	3.8
Virgin Australia	44	42	27	64.3	25	59.5	2	4.5
All Airlines	165	161	92	57.1	93	57.8	4	2.4
Newman-Perth								
Qantas	16	15	13	86.7	13	86.7	1	6.3
QantasLink	103	101	68	67.3	76	75.2	2	1.9
Virgin Australia	47	45	27	60.0	33	73.3	2	4.3
Virgin Australia Regional Airlines	9	9	5	55.6	6	66.7	0	0.0
All Airlines	175	170	113	66.5	128	75.3	5	2.9
Perth-Adelaide								
Jetstar	32	29	18	62.1	21	72.4	3	9.4
Qantas	93	90	60	66.7	68	75.6	3	3.2
Virgin Australia	39	38	14	36.8	26	68.4	1	2.6
Virgin Australia Regional Airlines	34	33	16	48.5	24	72.7	1	2.9
All Airlines	198	190	108	56.8	139	73.2	8	4.0
Perth-Brisbane								
Jetstar	18	17	6	35.3	7	41.2	1	5.6
Qantas	153	153	99	64.7	113	73.9	0	0.0
Virgin Australia	123	116	73	62.9	70	60.3	7	5.7
All Airlines	294	286	178	62.2	190	66.4	8	2.7
Perth-Broome								
QantasLink	83	80	64	80.0	58	72.5	3	3.6
Virgin Australia	32	31	25	80.6	18	58.1	1	3.1
Virgin Australia Regional Airlines	14	14	11	78.6	9	64.3	0	0.0
All Airlines	129	125	100	80.0	85	68.0	4	3.1
Perth-Darwin								
Qantas	1	1	1	100.0	1	100.0	0	0.0
QantasLink	30	29	24	82.8	25	86.2	1	3.3
Virgin Australia	15	15	9	60.0	8	53.3	0	0.0
Virgin Australia Regional Airlines	6	6	4	66.7	4	66.7	0	0.0
All Airlines	52	51	38	74.5	38	74.5	1	1.9
Perth-Kalgoorlie								
Qantas	18	18	15	83.3	17	94.4	0	0.0
QantasLink	56	54	33	61.1	37	68.5	2	3.6
Virgin Australia	79	77	61	79.2	68	88.3	2	2.5
Virgin Australia Regional Airlines	23	23	15	65.2	17	73.9	0	0.0
All Airlines	176	172	124	72.1	139	80.8	4	2.3
Perth-Karratha								
Qantas	10	10	10	100.0	9	90.0	0	0.0
QantasLink	140	139	96	69.1	106	76.3	1	0.7
Virgin Australia	57	52	48	92.3	48	92.3	5	8.8
Virgin Australia Regional Airlines	18	16	10	62.5	12	75.0	2	11.1
All Airlines	225	217	164	75.6	175	80.6	8	3.6
Perth-Melbourne								
Jetstar	78	74	50	67.6	55	74.3	4	5.1
Qantas	210	208	111	53.4	122	58.7	2	1.0
Virgin Australia	217	205	109	53.2	141	68.8	12	5.5
All Airlines	505	487	270	55.4	318	65.3	18	3.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Newman								
Qantas	16	16	15	93.8	15	93.8	0	0.0
QantasLink	103	101	80	79.2	84	83.2	2	1.9
Virgin Australia	47	45	35	77.8	37	82.2	2	4.3
Virgin Australia Regional Airlines	9	9	5	55.6	4	44.4	0	0.0
All Airlines	175	171	135	78.9	140	81.9	4	2.3
Perth-Port Hedland								
QantasLink	142	141	100	70.9	106	75.2	1	0.7
Virgin Australia	42	41	34	82.9	34	82.9	1	2.4
Virgin Australia Regional Airlines	15	15	11	73.3	11	73.3	0	0.0
All Airlines	199	197	145	73.6	151	76.6	2	1.0
Perth-Sydney								
Jetstar	51	51	32	62.7	32	62.7	0	0.0
Qantas	198	197	86	43.7	118	59.9	1	0.5
Virgin Australia	146	140	85	60.7	98	70.0	6	4.1
All Airlines	395	388	203	52.3	248	63.9	7	1.8
Port Hedland-Perth								
QantasLink	142	140	81	57.9	95	67.9	2	1.4
Virgin Australia	42	41	22	53.7	30	73.2	1	2.4
Virgin Australia Regional Airlines	15	15	8	53.3	10	66.7	0	0.0
All Airlines	199	196	111	56.6	135	68.9	3	1.5
Port Lincoln-Adelaide								
QantasLink	124	120	115	95.8	117	97.5	4	3.2
Rex Airlines	149	149	135	90.6	139	93.3	0	0.0
All Airlines	273	269	250	92.9	256	95.2	4	1.5
Port Macquarie-Sydney								
QantasLink	112	110	80	72.7	85	77.3	2	1.8
Rex Airlines	78	77	45	58.4	49	63.6	1	1.3
All Airlines	190	187	125	66.8	134	71.7	3	1.6
Proserpine-Brisbane								
Jetstar	30	30	18	60.0	18	60.0	0	0.0
QantasLink	21	20	15	75.0	15	75.0	1	4.8
Virgin Australia	30	30	6	20.0	9	30.0	0	0.0
All Airlines	81	80	39	48.8	42	52.5	1	1.2
Rockhampton-Brisbane								
QantasLink	194	181	126	69.6	132	72.9	13	6.7
Virgin Australia	142	142	80	56.3	102	71.8	0	0.0
All Airlines	336	323	206	63.8	234	72.4	13	3.9
Sunshine Coast-Melbourne								
Bonza	17	17	11	64.7	8	47.1	0	0.0
Jetstar	81	79	44	55.7	39	49.4	2	2.5
Qantas	29	29	13	44.8	10	34.5	0	0.0
Virgin Australia	70	68	23	33.8	33	48.5	2	2.9
All Airlines	197	193	91	47.2	90	46.6	4	2.0
Sunshine Coast-Sydney								
Jetstar	106	104	73	70.2	68	65.4	2	1.9
Qantas	56	56	38	67.9	35	62.5	0	0.0
Virgin Australia	61	58	25	43.1	30	51.7	3	4.9
All Airlines	223	218	136	62.4	133	61.0	5	2.2
Sydney-Adelaide								
Jetstar	113	109	71	65.1	61	56.0	4	3.5
Qantas	237	233	150	64.4	147	63.1	4	1.7
Rex Airlines	30	30	14	46.7	13	43.3	0	0.0
Virgin Australia	176	155	88	56.8	92	59.4	21	11.9
All Airlines	556	527	323	61.3	313	59.4	29	5.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Albury								
QantasLink	104	102	59	57.8	53	52.0	2	1.9
Rex Airlines	82	82	63	76.8	70	85.4	0	0.0
All Airlines	186	184	122	66.3	123	66.8	2	1.1
Sydney-Ballina								
Jetstar	72	72	53	73.6	54	75.0	0	0.0
QantasLink	54	52	30	57.7	28	53.8	2	3.7
Virgin Australia	51	48	30	62.5	33	68.8	3	5.9
All Airlines	177	172	113	65.7	115	66.9	5	2.8
Sydney-Brisbane								
Jetstar	162	153	108	70.6	107	69.9	9	5.6
Qantas	544	520	295	56.7	308	59.2	24	4.4
Rex Airlines	147	147	98	66.7	107	72.8	0	0.0
Virgin Australia	472	414	224	54.1	233	56.3	58	12.3
All Airlines	1 325	1 234	725	58.8	755	61.2	91	6.9
Sydney-Cairns								
Jetstar	86	85	67	78.8	70	82.4	1	1.2
Qantas	56	56	28	50.0	25	44.6	0	0.0
Virgin Australia	76	73	33	45.2	43	58.9	3	3.9
All Airlines	218	214	128	59.8	138	64.5	4	1.8
Sydney-Canberra								
Qantas	16	16	16	100.0	16	100.0	0	0.0
QantasLink	403	392	251	64.0	253	64.5	11	2.7
Virgin Australia	252	240	168	70.0	149	62.1	12	4.8
All Airlines	671	648	435	67.1	418	64.5	23	3.4
Sydney-Coffs Harbour								
QantasLink	108	106	60	56.6	65	61.3	2	1.9
Rex Airlines	80	80	50	62.5	46	57.5	0	0.0
All Airlines	188	186	110	59.1	111	59.7	2	1.1
Sydney-Dubbo								
QantasLink	112	110	69	62.7	64	58.2	2	1.8
Rex Airlines	122	122	78	63.9	77	63.1	0	0.0
All Airlines	234	232	147	63.4	141	60.8	2	0.9
Sydney-Gold Coast								
Jetstar	230	221	155	70.1	156	70.6	9	3.9
Qantas	85	85	59	69.4	53	62.4	0	0.0
QantasLink	32	30	23	76.7	24	80.0	2	6.3
Rex Airlines	29	29	21	72.4	22	75.9	0	0.0
Virgin Australia	305	286	149	52.1	168	58.7	19	6.2
All Airlines	681	651	407	62.5	423	65.0	30	4.4
Sydney-Hamilton Island								
Jetstar	22	22	14	63.6	16	72.7	0	0.0
Qantas	30	30	14	46.7	19	63.3	0	0.0
Virgin Australia	30	30	14	46.7	19	63.3	0	0.0
All Airlines	82	82	42	51.2	54	65.9	0	0.0
Sydney-Hobart								
Jetstar	80	80	66	82.5	60	75.0	0	0.0
Qantas	8	8	8	100.0	6	75.0	0	0.0
QantasLink	74	72	44	61.1	43	59.7	2	2.7
Virgin Australia	76	73	44	60.3	51	69.9	3	3.9
All Airlines	238	233	162	69.5	160	68.7	5	2.1

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Launceston								
Jetstar	57	55	43	78.2	42	76.4	2	3.5
QantasLink	30	29	15	51.7	19	65.5	1	3.3
Virgin Australia	30	30	19	63.3	17	56.7	0	0.0
All Airlines	117	114	77	67.5	78	68.4	3	2.6
Sydney-Melbourne								
Jetstar	333	308	212	68.8	207	67.2	25	7.5
Qantas	939	861	519	60.3	490	56.9	78	8.3
Rex Airlines	202	201	135	67.2	143	71.1	1	0.5
Virgin Australia	774	681	359	52.7	356	52.3	93	12.0
All Airlines	2 248	2 051	1 225	59.7	1 196	58.3	197	8.8
Sydney-Perth								
Jetstar	51	51	33	64.7	27	52.9	0	0.0
Qantas	201	200	109	54.5	83	41.5	1	0.5
Virgin Australia	158	147	83	56.5	64	43.5	11	7.0
All Airlines	410	398	225	56.5	174	43.7	12	2.9
Sydney-Port Macquarie								
QantasLink	112	110	81	73.6	73	66.4	2	1.8
Rex Airlines	80	79	48	60.8	50	63.3	1	1.3
All Airlines	192	189	129	68.3	123	65.1	3	1.6
Sydney-Sunshine Coast								
Jetstar	107	105	81	77.1	81	77.1	2	1.9
Qantas	56	56	28	50.0	28	50.0	0	0.0
Virgin Australia	60	58	27	46.6	33	56.9	2	3.3
All Airlines	223	219	136	62.1	142	64.8	4	1.8
Sydney-Wagga Wagga								
QantasLink	104	100	63	63.0	61	61.0	4	3.8
Rex Airlines	90	89	69	77.5	67	75.3	1	1.1
All Airlines	194	189	132	69.8	128	67.7	5	2.6
Townsville-Brisbane								
Jetstar	38	38	27	71.1	27	71.1	0	0.0
Qantas	60	60	45	75.0	44	73.3	0	0.0
QantasLink	86	84	47	56.0	50	59.5	2	2.3
Virgin Australia	142	140	77	55.0	77	55.0	2	1.4
All Airlines	326	322	196	60.9	198	61.5	4	1.2
Townsville-Cairns								
QantasLink	142	130	108	83.1	108	83.1	12	8.5
Rex Airlines	13	13	11	84.6	11	84.6	0	0.0
All Airlines	155	143	119	83.2	119	83.2	12	7.7
Wagga Wagga-Sydney								
QantasLink	104	99	73	73.7	68	68.7	5	4.8
Rex Airlines	90	89	59	66.3	71	79.8	1	1.1
All Airlines	194	188	132	70.2	139	73.9	6	3.1

Airports

The following data reports by airport against flights operated on published routes only. This month, 8 major city airports and 28 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Adelaide						
Jetstar	284	200	70.4	282	202	71.6
Qantas	577	368	63.8	572	384	67.1
QantasLink	444	334	75.2	447	358	80.1
Rex Airlines	235	185	78.7	236	199	84.3
Virgin Australia	642	343	53.4	635	357	56.2
Virgin Australia Regional Airlines	33	16	48.5	33	7	21.2
All Airlines	2,215	1,446	65.3	2,205	1,507	68.3

Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney only.

Albury						
QantasLink	102	59	57.8	101	69	68.3
Rex Airlines	82	63	76.8	82	68	82.9
All Airlines	184	122	66.3	183	137	74.9

Relates to services to and from Sydney only.

Alice Springs						
QantasLink	43	32	74.4	43	28	65.1
Virgin Australia	13	6	46.2	13	2	15.4
All Airlines	56	38	67.9	56	30	53.6

Relates to services to and from Adelaide only.

Ballina						
Jetstar	72	53	73.6	72	47	65.3
QantasLink	52	30	57.7	51	33	64.7
Virgin Australia	48	30	62.5	48	28	58.3
All Airlines	172	113	65.7	171	108	63.2

Relates to services to and from Sydney only.

Brisbane						
Jetstar	621	421	67.8	622	450	72.3
Qantas	1,345	852	63.3	1,343	984	73.3
QantasLink	1,180	771	65.3	1,184	826	69.8
Rex Airlines	203	132	65.0	202	137	67.8
Virgin Australia	2,023	1,083	53.5	2,020	1,116	55.2
All Airlines	5,372	3,259	60.7	5,371	3,513	65.4

Relates to services to and from Adelaide, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Launceston, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Broome						
QantasLink	80	64	80.0	80	59	73.8
Virgin Australia	31	25	80.6	31	17	54.8
Virgin Australia Regional Airlines	14	11	78.6	14	6	42.9
All Airlines	125	100	80.0	125	82	65.6
Relates to services to and from Perth only.						
Cairns						
Jetstar	253	184	72.7	251	187	74.5
Qantas	174	118	67.8	173	116	67.1
QantasLink	194	143	73.7	197	138	70.1
Rex Airlines	13	11	84.6	13	12	92.3
Virgin Australia	272	120	44.1	273	107	39.2
All Airlines	906	576	63.6	907	560	61.7
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville only.						
Canberra						
Jetstar	82	51	62.2	80	46	57.5
Qantas	22	19	86.4	20	18	90.0
QantasLink	895	612	68.4	886	583	65.8
Rex Airlines	30	22	73.3	30	23	76.7
Virgin Australia	509	313	61.5	512	325	63.5
All Airlines	1,538	1,017	66.1	1,528	995	65.1
Relates to services to and from Adelaide, Brisbane, Gold Coast, Melbourne and Sydney only.						
Coffs Harbour						
QantasLink	106	60	56.6	104	69	66.3
Rex Airlines	80	50	62.5	82	44	53.7
All Airlines	186	110	59.1	186	113	60.8
Relates to services to and from Sydney only.						
Darwin						
Jetstar	30	12	40.0	29	6	20.7
Qantas	30	18	60.0	30	4	13.3
QantasLink	59	25	42.4	59	26	44.1
Virgin Australia	67	25	37.3	68	26	38.2
Virgin Australia Regional Airlines	6	4	66.7	6	3	50.0
All Airlines	192	84	43.8	192	65	33.9
Relates to services to and from Brisbane, Melbourne, Perth and Sydney only.						
Devonport						
QantasLink	115	73	63.5	115	86	74.8
Rex Airlines	43	33	76.7	42	32	76.2
All Airlines	158	106	67.1	157	118	75.2
Relates to services to and from Sydney only.						
Dubbo						
QantasLink	110	69	62.7	111	85	76.6
Rex Airlines	122	78	63.9	117	63	53.8
All Airlines	232	147	63.4	228	148	64.9
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Emerald						
QantasLink	121	96	79.3	121	93	76.9
Virgin Australia	26	17	65.4	26	17	65.4
All Airlines	147	113	76.9	147	110	74.8
Relates to services to and from Brisbane only.						
Gladstone						
QantasLink	125	85	68.0	124	88	71.0
Virgin Australia	51	40	78.4	51	38	74.5
All Airlines	176	125	71.0	175	126	72.0
Relates to services to and from Brisbane only.						
Gold Coast						
Bonza	9	5	55.6	9	3	33.3
Jetstar	482	338	70.1	482	331	68.7
Qantas	120	84	70.0	123	74	60.2
QantasLink	30	23	76.7	30	19	63.3
Rex Airlines	59	45	76.3	60	36	60.0
Virgin Australia	571	304	53.2	573	270	47.1
All Airlines	1,271	799	62.9	1,277	733	57.4
Relates to services to and from Adelaide, Canberra, Melbourne and Sydney only.						
Hamilton Island						
Jetstar	22	14	63.6	22	12	54.5
Qantas	60	42	70.0	60	37	61.7
Virgin Australia	60	27	45.0	59	19	32.2
All Airlines	142	83	58.5	141	68	48.2
Relates to services to and from Brisbane and Sydney only.						
Hobart						
Jetstar	229	150	65.5	229	137	59.8
Qantas	62	35	56.5	62	41	66.1
QantasLink	153	96	62.7	153	91	59.5
Rex Airlines	30	24	80.0	29	18	62.1
Virgin Australia	230	126	54.8	228	126	55.3
All Airlines	704	431	61.2	701	413	58.9
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Kalgoorlie						
Qantas	18	15	83.3	18	12	66.7
QantasLink	54	33	61.1	53	37	69.8
Virgin Australia	77	61	79.2	77	63	81.8
Virgin Australia Regional Airlines	23	15	65.2	23	13	56.5
All Airlines	172	124	72.1	171	125	73.1
Relates to services to and from Perth only.						
Karratha						
Qantas	10	10	100.0	10	10	100.0
QantasLink	139	96	69.1	138	99	71.7
Virgin Australia	52	48	92.3	52	47	90.4
Virgin Australia Regional Airlines	16	10	62.5	16	10	62.5
All Airlines	217	164	75.6	216	166	76.9
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Launceston						
Jetstar	170	103	60.6	171	84	49.1
QantasLink	137	70	51.1	136	94	69.1
Virgin Australia	135	64	47.4	136	71	52.2
All Airlines	442	237	53.6	443	249	56.2
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Mackay						
Jetstar	30	26	86.7	30	25	83.3
Qantas	38	36	94.7	38	34	89.5
QantasLink	126	64	50.8	129	76	58.9
Virgin Australia	135	56	41.5	135	68	50.4
All Airlines	329	182	55.3	332	203	61.1
Relates to services to and from Brisbane only.						
Melbourne						
Bonza	34	12	35.3	34	17	50.0
Jetstar	1,295	816	63.0	1,301	826	63.5
Qantas	1,860	1,146	61.6	1,861	1,197	64.3
QantasLink	719	430	59.8	721	441	61.2
Rex Airlines	537	334	62.2	539	403	74.8
Virgin Australia	2,260	1,132	50.1	2,253	1,278	56.7
All Airlines	6,705	3,870	57.7	6,709	4,162	62.0
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney only.						
Mildura						
Bonza	8	2	25.0	8	0	0.0
QantasLink	106	52	49.1	106	56	52.8
Rex Airlines	94	55	58.5	93	52	55.9
All Airlines	208	109	52.4	207	108	52.2
Relates to services to and from Melbourne only.						
Mount Isa						
Qantas	52	47	90.4	52	42	80.8
Virgin Australia	13	4	30.8	13	6	46.2
All Airlines	65	51	78.5	65	48	73.8
Relates to services to and from Brisbane only.						
Newcastle						
Jetstar	119	78	65.5	119	68	57.1
QantasLink	152	98	64.5	151	109	72.2
Virgin Australia	124	69	55.6	124	73	58.9
All Airlines	395	245	62.0	394	250	63.5
Relates to services to and from Brisbane and Melbourne only.						
Newman						
Qantas	16	15	93.8	15	13	86.7
QantasLink	101	80	79.2	101	76	75.2
Virgin Australia	45	35	77.8	45	33	73.3
Virgin Australia Regional Airlines	9	5	55.6	9	6	66.7
All Airlines	171	135	78.9	170	128	75.3
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Perth						
Jetstar	172	132	76.7	171	115	67.3
Qantas	692	449	64.9	693	463	66.8
QantasLink	541	338	62.5	544	416	76.5
Virgin Australia	752	471	62.6	760	548	72.1
Virgin Australia Regional Airlines	116	60	51.7	116	81	69.8
All Airlines	2,273	1,450	63.8	2,284	1,623	71.1
Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney only.						
Port Hedland						
QantasLink	141	100	70.9	140	95	67.9
Virgin Australia	41	34	82.9	41	30	73.2
Virgin Australia Regional Airlines	15	11	73.3	15	10	66.7
All Airlines	197	145	73.6	196	135	68.9
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	121	117	96.7	120	117	97.5
Rex Airlines	150	140	93.3	149	139	93.3
All Airlines	271	257	94.8	269	256	95.2
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	110	81	73.6	110	85	77.3
Rex Airlines	79	48	60.8	77	49	63.6
All Airlines	189	129	68.3	187	134	71.7
Relates to services to and from Sydney only.						
Proserpine						
Jetstar	30	26	86.7	30	18	60.0
QantasLink	21	20	95.2	20	15	75.0
Virgin Australia	30	18	60.0	30	9	30.0
All Airlines	81	64	79.0	80	42	52.5
Relates to services to and from Brisbane only.						
Rockhampton						
QantasLink	185	140	75.7	181	132	72.9
Virgin Australia	142	75	52.8	142	102	71.8
All Airlines	327	215	65.7	323	234	72.4
Relates to services to and from Brisbane only.						
Sunshine Coast						
Bonza	17	9	52.9	17	8	47.1
Jetstar	185	140	75.7	183	107	58.5
Qantas	86	52	60.5	85	45	52.9
Virgin Australia	126	63	50.0	126	63	50.0
All Airlines	414	264	63.8	411	223	54.3
Relates to services to and from Melbourne and Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Sydney						
Jetstar	1,259	878	69.7	1,261	881	69.9
Qantas	2,058	1,236	60.1	2,065	1,175	56.9
QantasLink	1,094	697	63.7	1,103	683	61.9
Rex Airlines	853	542	63.5	859	595	69.3
Virgin Australia	2,232	1,197	53.6	2,235	1,258	56.3
All Airlines	7,496	4,550	60.7	7,523	4,592	61.0

Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga only.

Townsville

Jetstar	38	26	68.4	38	27	71.1
Qantas	60	42	70.0	60	44	73.3
QantasLink	216	157	72.7	214	158	73.8
Rex Airlines	13	12	92.3	13	11	84.6
Virgin Australia	139	70	50.4	140	77	55.0
All Airlines	466	307	65.9	465	317	68.2

Relates to services to and from Brisbane and Cairns only.

Wagga Wagga

QantasLink	100	63	63.0	99	68	68.7
Rex Airlines	89	69	77.5	89	71	79.8
All Airlines	189	132	69.8	188	139	73.9

Relates to services to and from Sydney only.

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.

Airlines and Reporting

Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in August 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in August 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. With effect from August 2021, Regional Express is reported as Rex Airlines.

Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In February 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.