



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**
Bureau of Infrastructure and Transport Research Economics

STATISTICAL REPORT



Aviation

**Domestic airline on time performance
November 2022**

© Commonwealth of Australia 2022

ISSN: 1832-0759

Ownership of intellectual property rights in this publication

Unless otherwise noted, copyright (and any other intellectual property rights, if any) in this publication is owned by the Commonwealth of Australia (referred to below as the Commonwealth).

Disclaimer

The material contained in this publication is made available on the understanding that the Commonwealth is not providing professional advice, and that users exercise their own skill and care with respect to its use, and seek independent advice if necessary.

The Commonwealth makes no representations or warranties as to the contents or accuracy of the information contained in this publication. To the extent permitted by law, the Commonwealth disclaims liability to any person or organisation in respect of anything done, or omitted to be done, in reliance upon information contained in this publication.

Creative Commons licence

With the exception of (a) the Coat of Arms; and (b) the Department of Infrastructure, Transport, Regional Development, Communications and the Arts' photos and graphics, copyright in this publication is licensed under a Creative Commons Attribution 3.0 Australia Licence.

Creative Commons Attribution 3.0 Australia Licence is a standard form licence agreement that allows you to copy, communicate and adapt this publication provided that you attribute the work to the Commonwealth and abide by the other licence terms. A summary of the licence terms is available from <http://creativecommons.org/licenses/by/3.0/au/deed.en>. The full licence terms are available from <http://creativecommons.org/licenses/by/3.0/au/legalcode>.

Use of the Coat of Arms

The Department of the Prime Minister and Cabinet sets the terms under which the Coat of Arms is used. Please refer to the Department's Commonwealth Coat of Arms and Government branding web page <http://www.dpmmc.gov.au/guidelines/index.cfm#brand> and, in particular, the Guidelines on the use of the Commonwealth Coat of Arms publication.

An appropriate citation for this report is:

Bureau of Infrastructure and Transport Research Economics (BITRE), 2022, Domestic airline on time performance, Statistical Report, BITRE, Canberra ACT.

Contact us

This publication is available in PDF format. All other rights are reserved, including in relation to any Departmental logos or trade marks which may exist. For enquiries regarding the licence and any use of this publication, please contact:

Bureau of Infrastructure and Transport Research Economics (BITRE)
Department of Infrastructure, Transport, Regional Development, Communications and the Arts
GPO Box 501, Canberra ACT 2601, Australia
Telephone: (international) +61 2 6274 7210
Fax: (international) +61 2 6274 6855
Email: bitre@infrastructure.gov.au
Website: www.bitre.gov.au

Inquiries

Should you require additional information about the statistics contained in this publication:

Telephone (02) 6274 6135 or Facsimile (02) 6274 7727

Electronic mail: AVSTATS@infrastructure.gov.au

Web site: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Rex Airlines, Virgin Australia and Virgin Australia Regional Airlines.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8,000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction is not being applied. Data are presented for 60 routes in November 2022. Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Rex Airlines, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are reviewed by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

Contents

	Page
Industry performance	1
Individual routes	9
Airports.....	22
Definitions	28
Airlines and Reporting	29

Industry performance

For November 2022, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Rex Airlines, Virgin Australia and Virgin Australia Regional Airlines) averaged 66.2 per cent for on time arrivals and 66.5 per cent for on time departures. The cancellation rate for the month was 4.4 per cent. The equivalent figures for November 2021 were 87.4 per cent for on time arrivals, 87.0 per cent for on time departures and 2.4 per cent for cancellations.

This month's on time arrivals figure was significantly lower than the long term average performance for all routes (81.7 per cent) and the on time departures figure was also significantly lower than the long term average (82.9 per cent). The rate of cancellations was higher than the long term average of 2.1 per cent.

The Qantas network (Qantas and QantasLink combined operations) recorded 71.5 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 61.1 per cent. Qantas achieved the highest on time arrivals among the major domestic airlines at 66.8 per cent followed by Jetstar at 61.3 per cent and Virgin Australia at 60.9 per cent. Of the regional airlines, QantasLink recorded 74.9 per cent for on time arrivals, followed by Rex Airlines at 65.0 per cent and Virgin Australia Regional Airlines at 64.9 per cent.

The Qantas network recorded 71.0 per cent for on time departures while the Virgin Australia network recorded 62.1 per cent. Qantas achieved the highest level of on time departures among the major domestic airlines for November 2022 at 65.8 per cent, followed by Virgin Australia at 61.9 per cent and Jetstar at 60.7 per cent. Of the regional airlines, QantasLink recorded 74.7 per cent for on time departures, followed by Rex Airlines at 67.2 per cent and Virgin Australia Regional Airlines at 65.9 per cent.

Jetstar recorded the highest percentage of cancellations at 7.2 per cent during the month, followed by Virgin Australia Regional Airlines at 6.0 per cent, Virgin Australia at 4.9 per cent, Qantas at 3.7 per cent, QantasLink at 3.6 per cent, and Rex Airlines at 3.1 per cent.

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 60 routes are shown on pages 9-21.

Of the 60 routes which met the criteria for on time performance reporting in November 2022, the Townsville-Cairns route had the highest percentage of on time arrivals (87.8 per cent) and the Adelaide-Alice Springs route recorded the highest percentage of on time departures (92.7 per cent). The Hamilton Island-Sydney route had the lowest percentage of on time arrivals (38.8 per cent) and the lowest percentage of on time departures (also 33.8 per cent).

Cancellations were highest on the Melbourne-Sydney route at 11.9 per cent followed by the Sydney-Melbourne route at 11.6 per cent, the Canberra-Sydney route at 9.5 per cent, the Sydney-Canberra route at 9.2 per cent and the Sydney-Brisbane and Gold Coast-Sydney routes at 7.7 per cent.

Emerald Airport recorded the highest percentage of on time arrivals (84.4 per cent) and Mount Isa Airport recorded the highest percentage of on time departures (85.9 per cent). Darwin Airport recorded the lowest percentage of on time arrivals (50.8 per cent) and Hamilton Island Airport recorded the lowest percentage of on time departures (46.6 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for November 2022 — Total Industry

	<i>Sectors</i>		<i>Arrivals On Time</i>		<i>Departures On Time</i>		<i>Cancellations</i>	
	<i>Scheduled</i>	<i>Flown</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>
Jetstar	6,522	6,055	3,710	61.3	3,678	60.7	467	7.2
Qantas - all QF designated services	18,509	17,841	12,762	71.5	12,666	71.0	668	3.6
Rex Airlines	6,781	6,568	4,271	65.0	4,416	67.2	213	3.1
Virgin Australia - all VA designated services	11,809	11,219	6,856	61.1	6,962	62.1	590	5.0
All Airlines	43,621	41,683	27,599	66.2	27,722	66.5	1,938	4.4
Individual operating entities								
Qantas	7,737	7,454	4,980	66.8	4,902	65.8	283	3.7
QantasLink	10,772	10,387	7,782	74.9	7,764	74.7	385	3.6
Virgin Australia	11,276	10,718	6,531	60.9	6,632	61.9	558	4.9
Virgin Australia Regional Airlines	533	501	325	64.9	330	65.9	32	6.0

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline are shown on page 9 and onwards.

Table 2 Top ten routes for on time performance for November 2022 (participating airlines only)

<i>Arrivals</i>		<i>Departures</i>	
<i>Route</i>	<i>On Time (%)</i>	<i>Route</i>	<i>On Time (%)</i>
Townsville-Cairns	87.8	Adelaide-Alice Springs	92.7
Cairns-Townsville	87.7	Brisbane-Mount Isa	89.2
Mount Isa-Brisbane	85.9	Brisbane-Hamilton Island	87.0
Brisbane-Emerald	84.4	Cairns-Townsville	86.3
Emerald-Brisbane	84.4	Mount Isa-Brisbane	85.9
Brisbane-Mount Isa	83.1	Newcastle-Brisbane	84.4
Canberra-Brisbane	82.3	Brisbane-Emerald	83.7
Brisbane-Hamilton Island	81.5	Townsville-Cairns	83.0
Newcastle-Brisbane	80.7	Perth-Newman	81.0
Adelaide-Alice Springs	80.0	Perth-Port Hedland	80.2

Table 3 Top ten airports for on time performance for November 2022 (participating airlines and reported routes only)

<i>Arrivals</i>		<i>Departures</i>	
<i>Airport</i>	<i>On Time (%)</i>	<i>Airport</i>	<i>On Time (%)</i>
Emerald	84.4	Mount Isa	85.9
Mount Isa	83.1	Emerald	78.5
Alice Springs	80.0	Newcastle	78.3
Armidale	77.5	Albury	76.4
Port Hedland	76.7	Coffs Harbour	76.1
Newman	76.7	Armidale	74.5
Coffs Harbour	75.2	Mackay	73.3
Kalgoorlie	75.0	Wagga Wagga	73.3
Newcastle	74.8	Canberra	72.9
Cairns	74.6	Townsville	72.8

Total industry on time performance

Figure 1 On time performance (by month from November 2019)—Total Industry

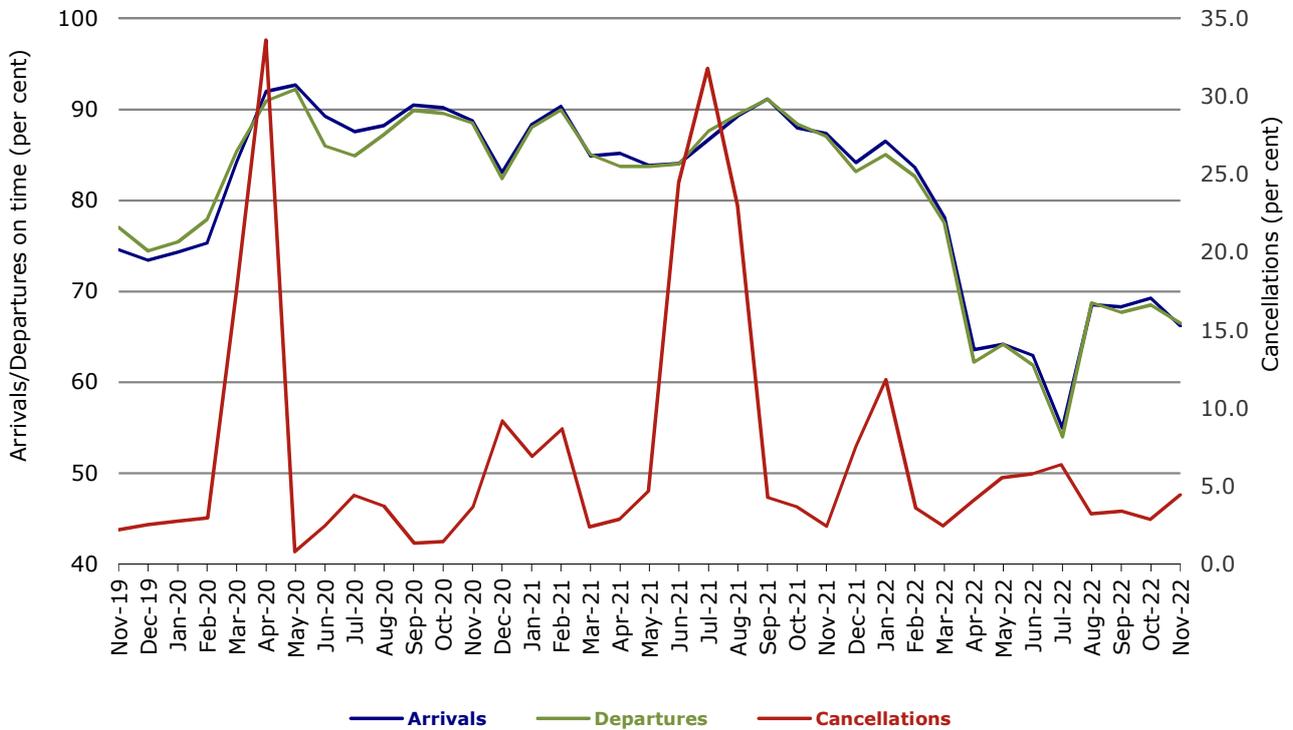


Figure 2 Arrivals on time (by month from November 2021)

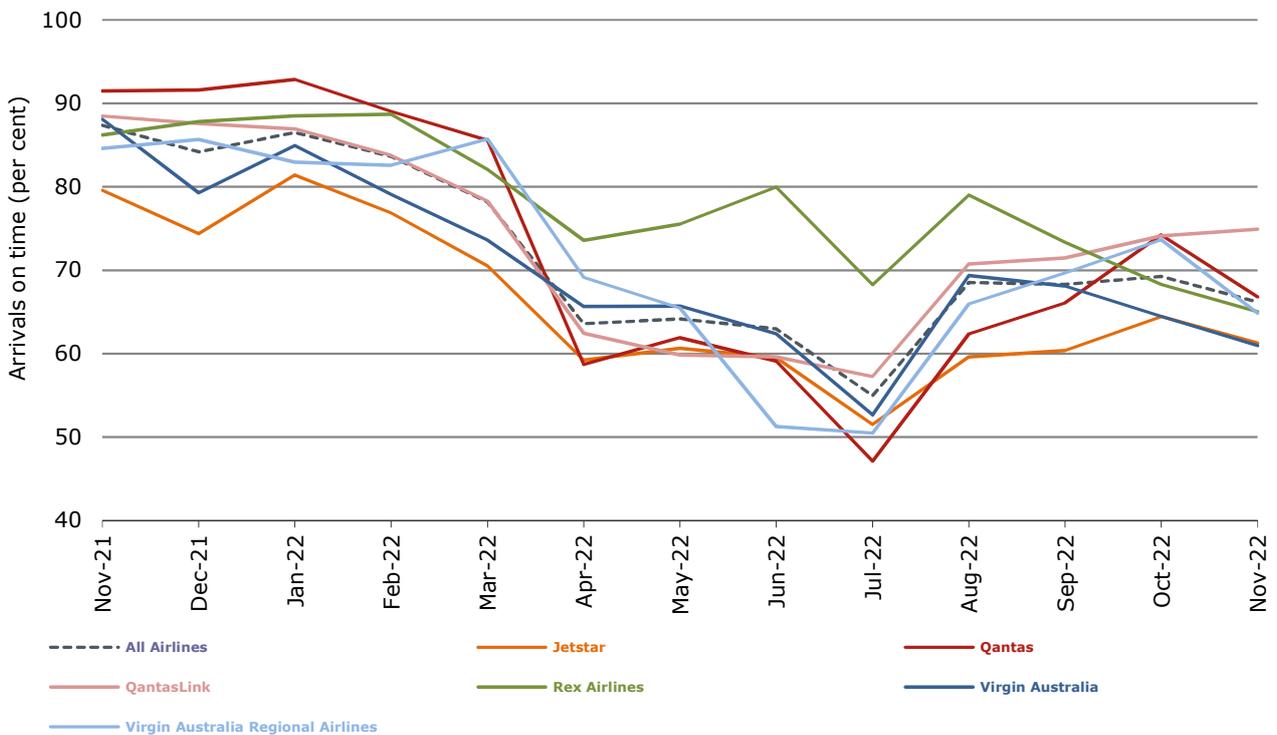


Figure 3 Departures on time (by month from November 2021)

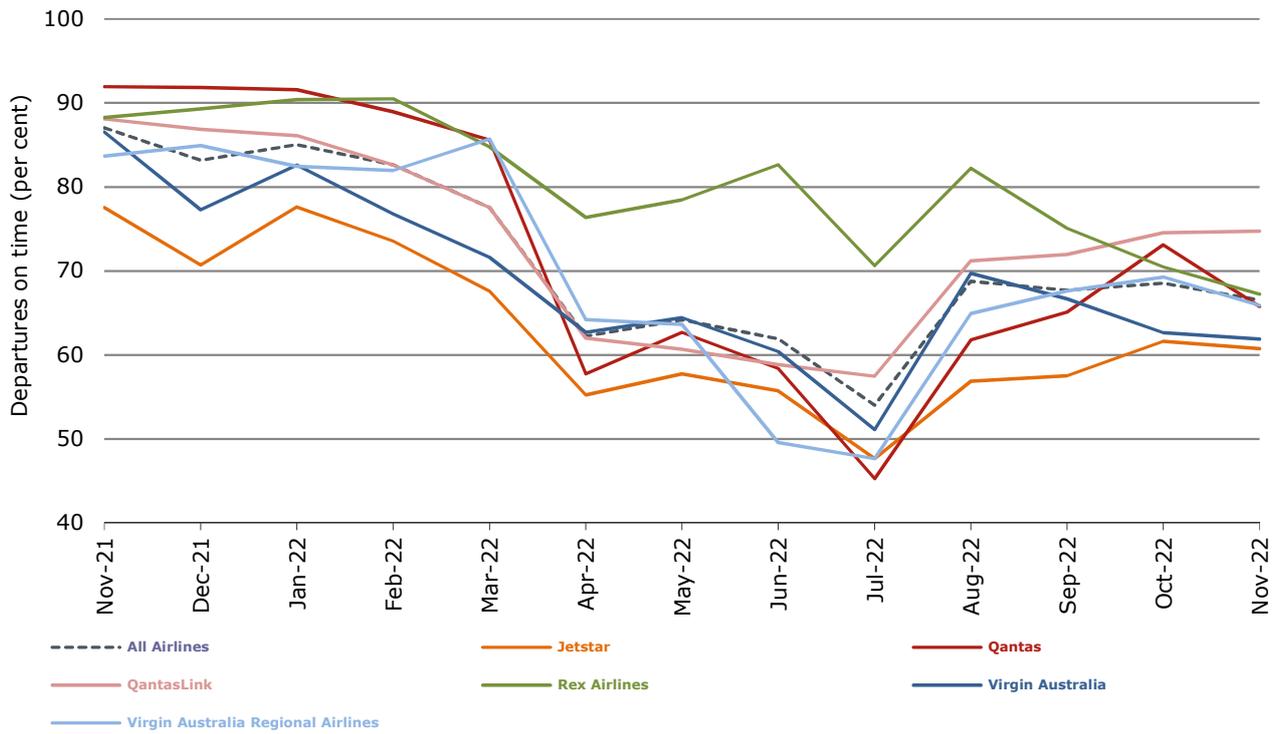
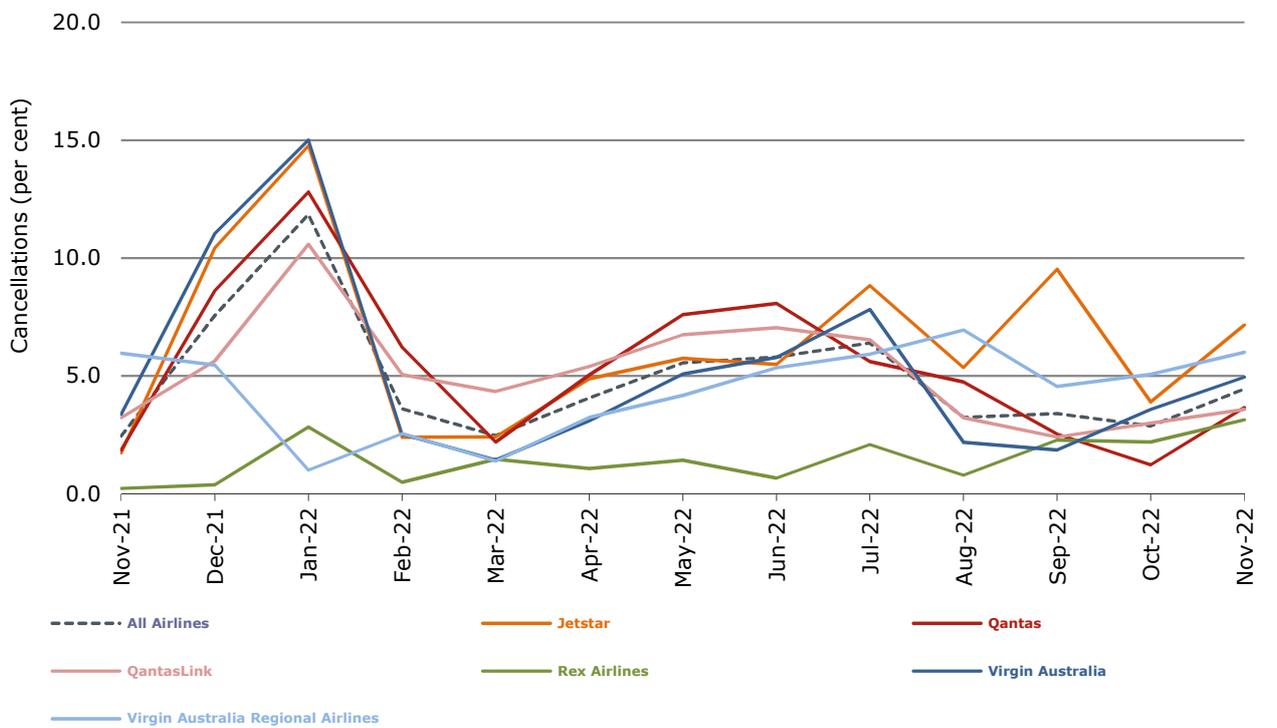


Figure 4 Cancellations (by month from November 2021)



Major domestic airlines on time performance

Figure 5 On time performance (by month from November 2019)—Jetstar

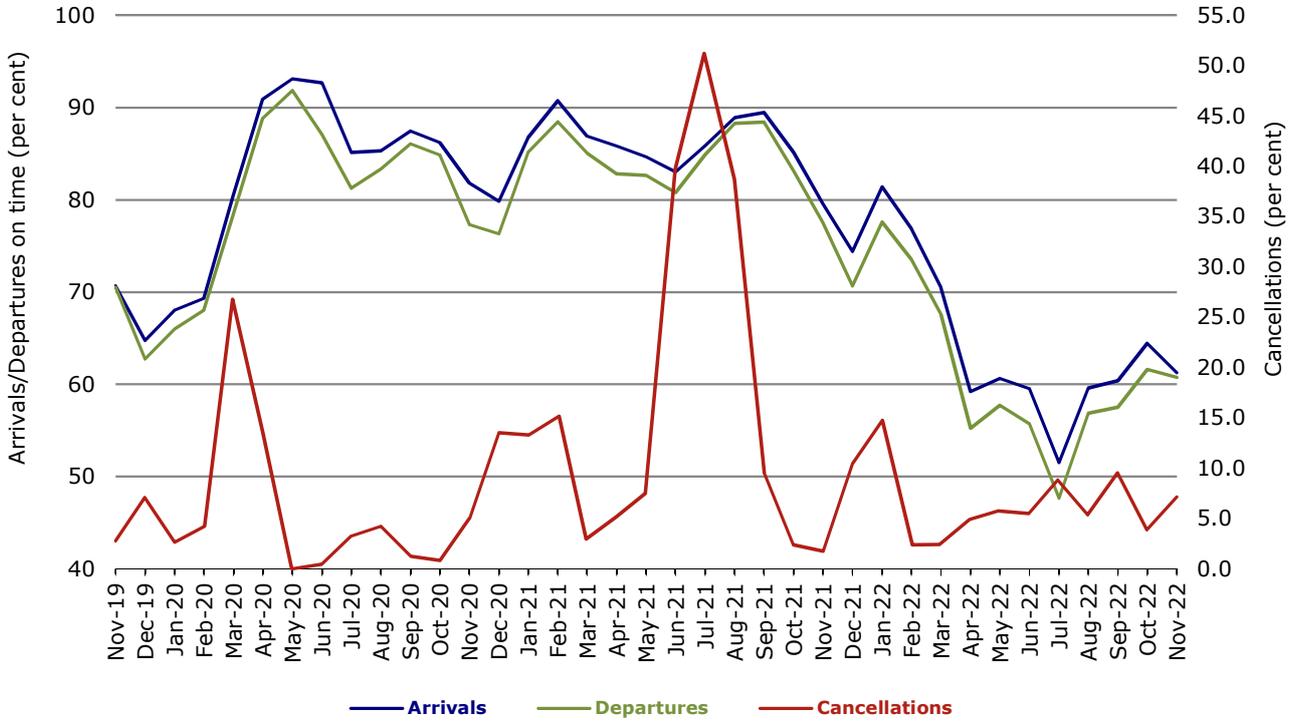


Figure 6 On time performance (by month from November 2019)—Qantas

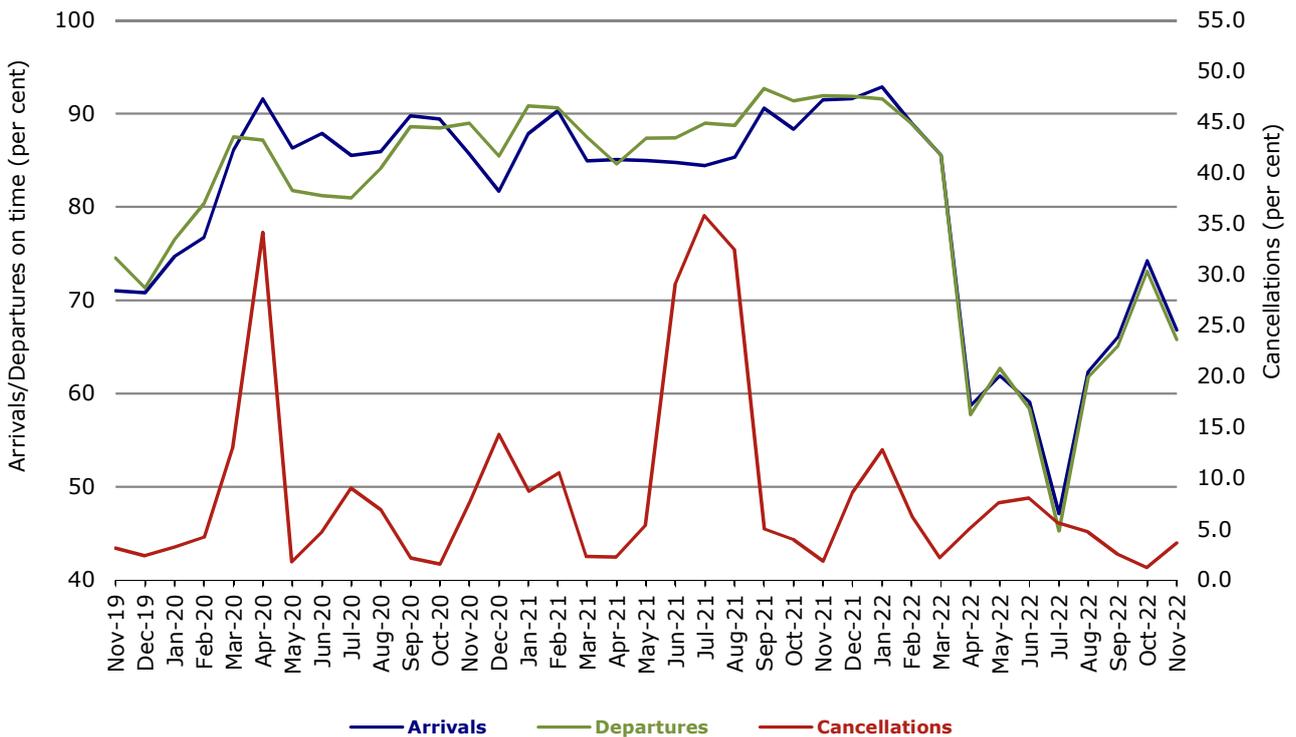
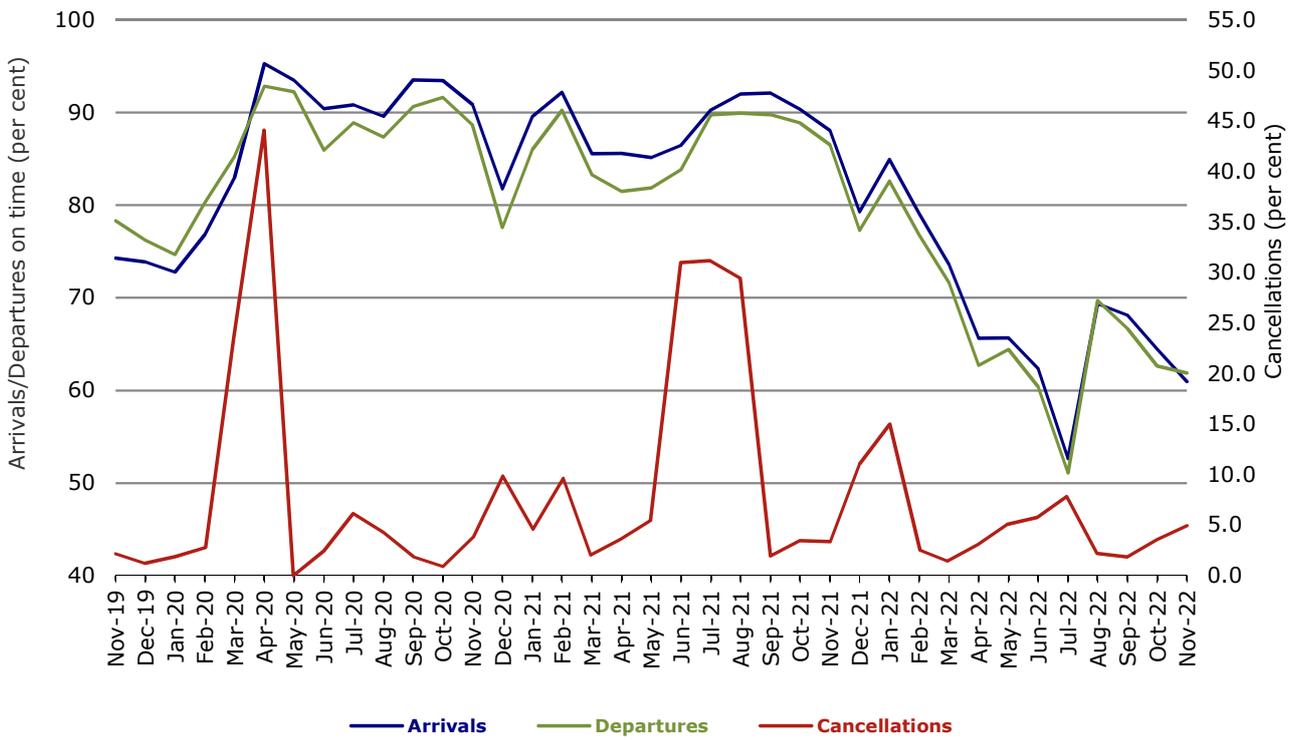


Figure 7 On time performance (by month from November 2019)—Virgin Australia



Major regional airlines on time performance

Figure 8 On time performance (by month from November 2019)—QantasLink

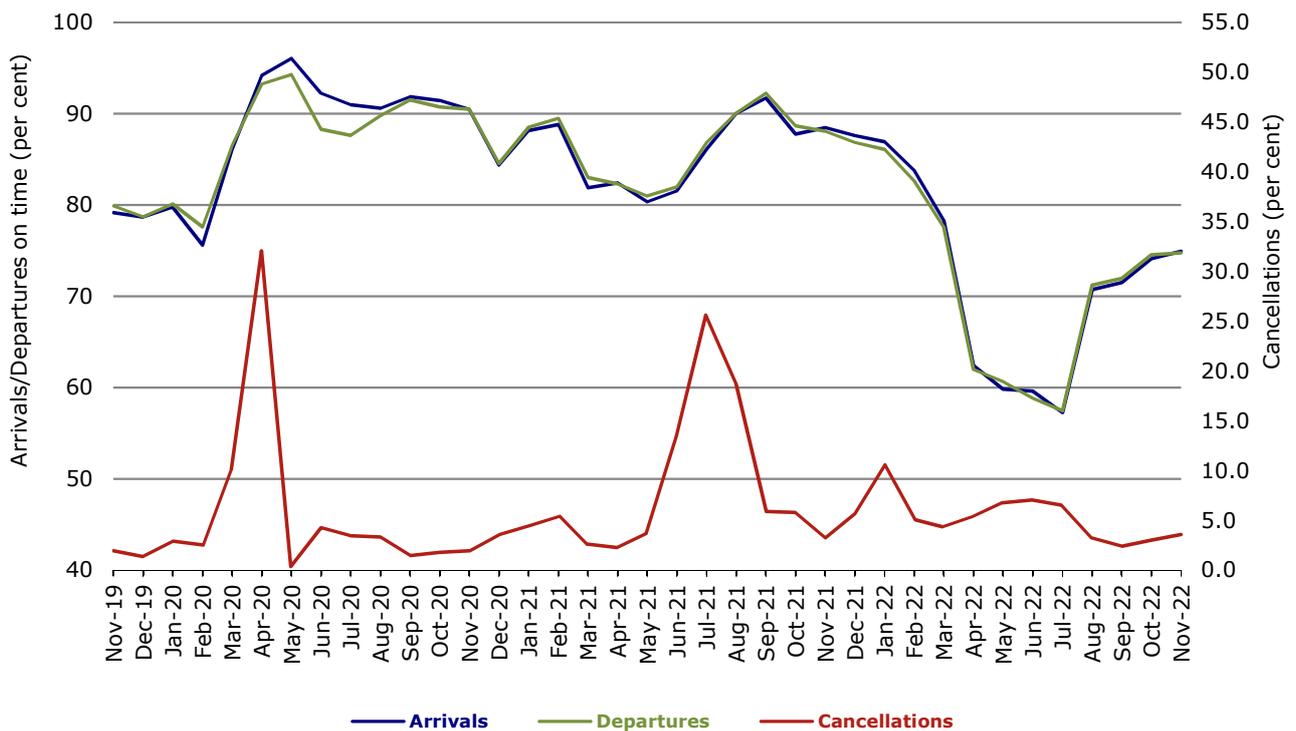


Figure 9 On time performance (by month from November 2019)—Rex Airlines

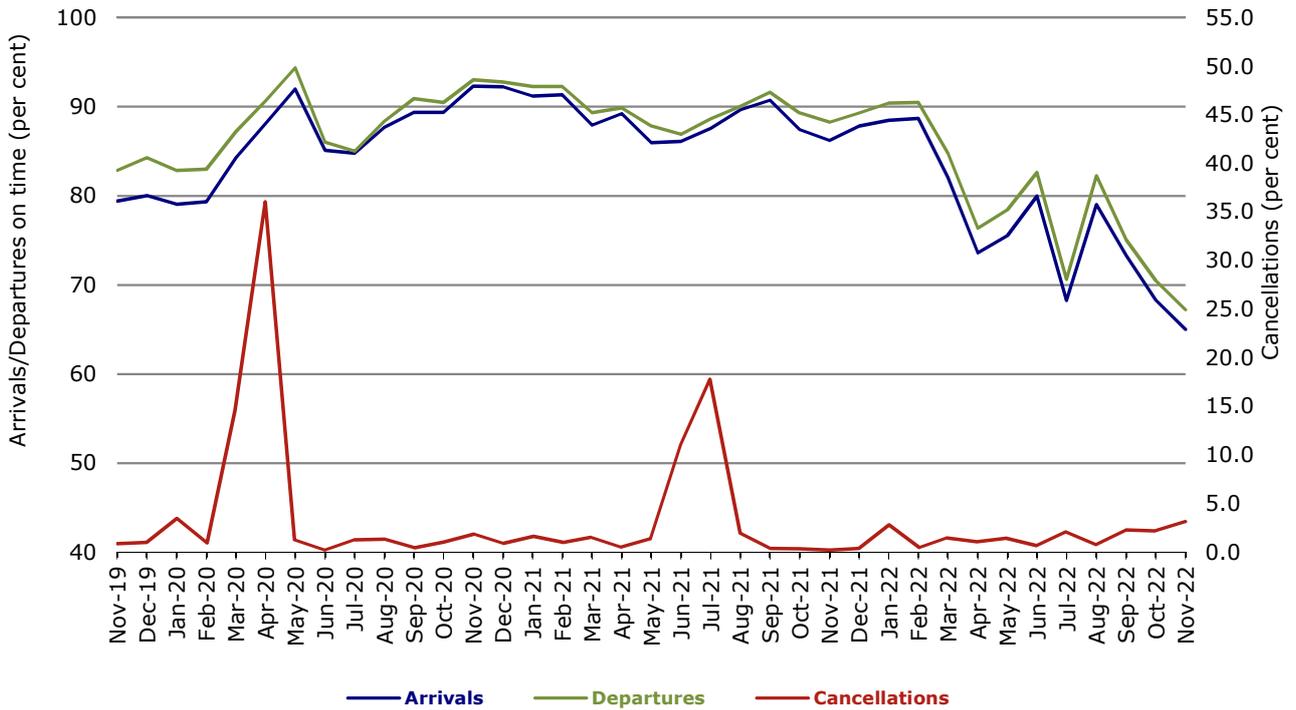
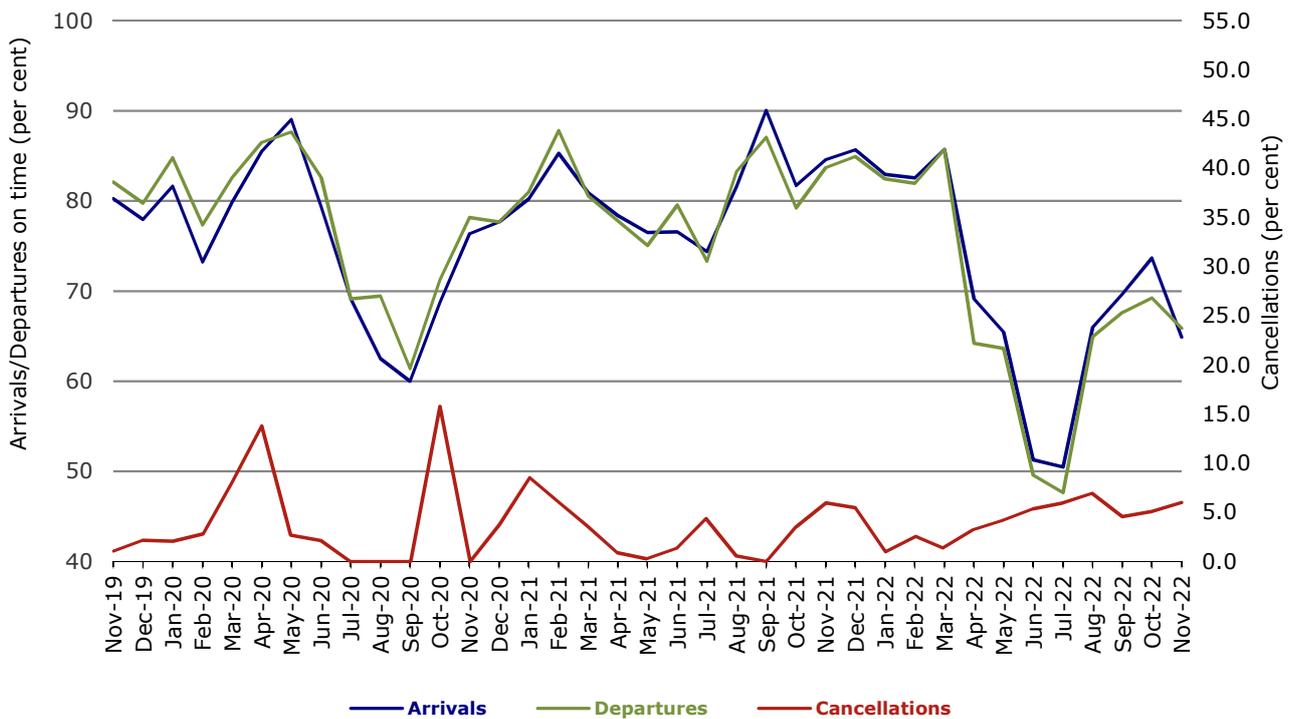


Figure 10 On time performance (by month from November 2019)—Virgin Australia Regional Airlines



Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction is not being applied. There are now 60 routes for which data are presented.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
QantasLink	42	42	34	81.0	40	95.2	0	0.0
Virgin Australia	13	13	10	76.9	11	84.6	0	0.0
All Airlines	55	55	44	80.0	51	92.7	0	0.0
Adelaide-Brisbane								
Jetstar	30	28	16	57.1	19	67.9	2	6.7
Qantas	59	59	52	88.1	43	72.9	0	0.0
QantasLink	65	64	38	59.4	31	48.4	1	1.5
Virgin Australia	138	128	91	71.1	74	57.8	10	7.2
All Airlines	292	279	197	70.6	167	59.9	13	4.5
Adelaide-Canberra								
QantasLink	75	74	55	74.3	58	78.4	1	1.3
Virgin Australia	26	24	15	62.5	12	50.0	2	7.7
All Airlines	101	98	70	71.4	70	71.4	3	3.0
Adelaide-Gold Coast								
Jetstar	30	30	26	86.7	25	83.3	0	0.0
Virgin Australia	44	40	24	60.0	24	60.0	4	9.1
All Airlines	74	70	50	71.4	49	70.0	4	5.4
Adelaide-Melbourne								
Jetstar	93	84	51	60.7	49	58.3	9	9.7
Qantas	231	229	129	56.3	135	59.0	2	0.9
QantasLink	13	12	7	58.3	11	91.7	1	7.7
Rex Airlines	56	55	38	69.1	41	74.5	1	1.8
Virgin Australia	261	250	131	52.4	126	50.4	11	4.2
All Airlines	654	630	356	56.5	362	57.5	24	3.7
Adelaide-Perth								
Jetstar	26	26	21	80.8	19	73.1	0	0.0
Qantas	91	91	73	80.2	65	71.4	0	0.0
Virgin Australia	27	25	13	52.0	10	40.0	2	7.4
Virgin Australia Regional Airlines	33	29	10	34.5	9	31.0	4	12.1
All Airlines	177	171	117	68.4	103	60.2	6	3.4
Adelaide-Port Lincoln								
QantasLink	121	118	93	78.8	86	72.9	3	2.5
Rex Airlines	159	143	71	49.7	77	53.8	16	10.1
All Airlines	280	261	164	62.8	163	62.5	19	6.8
Adelaide-Sydney								
Jetstar	92	89	59	66.3	64	71.9	3	3.3
Qantas	218	214	130	60.7	117	54.7	4	1.8
Virgin Australia	142	133	81	60.9	71	53.4	9	6.3
All Airlines	452	436	270	61.9	252	57.8	16	3.5
Albury-Sydney								
QantasLink	96	94	79	84.0	76	80.9	2	2.1
Rex Airlines	127	122	86	70.5	89	73.0	5	3.9
All Airlines	223	216	165	76.4	165	76.4	7	3.1

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Alice Springs-Adelaide								
QantasLink	42	42	27	64.3	23	54.8	0	0.0
Virgin Australia	13	13	9	69.2	10	76.9	0	0.0
All Airlines	55	55	36	65.5	33	60.0	0	0.0
Armidale-Sydney								
QantasLink	90	85	70	82.4	73	85.9	5	5.6
Rex Airlines	73	72	40	55.6	44	61.1	1	1.4
All Airlines	163	157	110	70.1	117	74.5	6	3.7
Ballina-Sydney								
Jetstar	73	72	42	58.3	47	65.3	1	1.4
QantasLink	88	87	56	64.4	58	66.7	1	1.1
Virgin Australia	49	49	30	61.2	30	61.2	0	0.0
All Airlines	210	208	128	61.5	135	64.9	2	1.0
Brisbane-Adelaide								
Jetstar	30	29	8	27.6	12	41.4	1	3.3
Qantas	59	59	48	81.4	51	86.4	0	0.0
QantasLink	65	64	28	43.8	44	68.8	1	1.5
Virgin Australia	138	133	81	60.9	84	63.2	5	3.6
All Airlines	292	285	165	57.9	191	67.0	7	2.4
Brisbane-Cairns								
Jetstar	82	80	53	66.3	51	63.8	2	2.4
Qantas	124	124	113	91.1	109	87.9	0	0.0
QantasLink	18	18	15	83.3	12	66.7	0	0.0
Virgin Australia	128	127	75	59.1	83	65.4	1	0.8
All Airlines	352	349	256	73.4	255	73.1	3	0.9
Brisbane-Canberra								
Jetstar	25	25	24	96.0	24	96.0	0	0.0
Qantas	45	42	39	92.9	39	92.9	3	6.7
QantasLink	109	108	68	63.0	84	77.8	1	0.9
Virgin Australia	95	93	65	69.9	63	67.7	2	2.1
All Airlines	274	268	196	73.1	210	78.4	6	2.2
Brisbane-Darwin								
Jetstar	17	16	10	62.5	14	87.5	1	5.9
Qantas	18	18	9	50.0	10	55.6	0	0.0
QantasLink	29	29	8	27.6	10	34.5	0	0.0
Virgin Australia	38	38	17	44.7	23	60.5	0	0.0
All Airlines	102	101	44	43.6	57	56.4	1	1.0
Brisbane-Emerald								
QantasLink	109	109	93	85.3	94	86.2	0	0.0
Virgin Australia	26	26	21	80.8	19	73.1	0	0.0
All Airlines	135	135	114	84.4	113	83.7	0	0.0
Brisbane-Gladstone								
QantasLink	112	110	80	72.7	82	74.5	2	1.8
Virgin Australia	52	51	38	74.5	40	78.4	1	1.9
All Airlines	164	161	118	73.3	122	75.8	3	1.8
Brisbane-Hamilton Island								
Qantas	17	17	13	76.5	13	76.5	0	0.0
Virgin Australia	38	37	31	83.8	34	91.9	1	2.6
All Airlines	55	54	44	81.5	47	87.0	1	1.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Hobart								
Jetstar	25	25	19	76.0	15	60.0	0	0.0
QantasLink	20	20	14	70.0	17	85.0	0	0.0
Virgin Australia	46	46	29	63.0	31	67.4	0	0.0
All Airlines	91	91	62	68.1	63	69.2	0	0.0
Brisbane-Launceston								
Jetstar	25	24	14	58.3	14	58.3	1	4.0
Virgin Australia	20	20	19	95.0	19	95.0	0	0.0
All Airlines	45	44	33	75.0	33	75.0	1	2.2
Brisbane-Mackay								
Jetstar	25	25	18	72.0	18	72.0	0	0.0
Qantas	108	107	84	78.5	81	75.7	1	0.9
QantasLink	8	8	8	100.0	6	75.0	0	0.0
Virgin Australia	138	133	79	59.4	89	66.9	5	3.6
All Airlines	279	273	189	69.2	194	71.1	6	2.2
Brisbane-Melbourne								
Jetstar	119	107	65	60.7	72	67.3	12	10.1
Qantas	315	310	198	63.9	218	70.3	5	1.6
Rex Airlines	55	54	36	66.7	34	63.0	1	1.8
Virgin Australia	373	359	151	42.1	179	49.9	14	3.8
All Airlines	862	830	450	54.2	503	60.6	32	3.7
Brisbane-Mount Isa								
Qantas	48	48	45	93.8	45	93.8	0	0.0
QantasLink	4	4	4	100.0	4	100.0	0	0.0
Virgin Australia	13	13	5	38.5	9	69.2	0	0.0
All Airlines	65	65	54	83.1	58	89.2	0	0.0
Brisbane-Newcastle								
Jetstar	56	56	46	82.1	46	82.1	0	0.0
QantasLink	138	132	117	88.6	116	87.9	6	4.3
Virgin Australia	82	81	44	54.3	52	64.2	1	1.2
All Airlines	276	269	207	77.0	214	79.6	7	2.5
Brisbane-Perth								
Jetstar	22	22	10	45.5	7	31.8	0	0.0
Qantas	150	149	87	58.4	96	64.4	1	0.7
Virgin Australia	116	112	36	32.1	59	52.7	4	3.4
All Airlines	288	283	133	47.0	162	57.2	5	1.7
Brisbane-Proserpine								
Jetstar	30	30	17	56.7	20	66.7	0	0.0
QantasLink	20	20	19	95.0	18	90.0	0	0.0
Virgin Australia	38	38	22	57.9	25	65.8	0	0.0
All Airlines	88	88	58	65.9	63	71.6	0	0.0
Brisbane-Rockhampton								
QantasLink	155	153	122	79.7	123	80.4	2	1.3
Virgin Australia	138	137	70	51.1	91	66.4	1	0.7
All Airlines	293	290	192	66.2	214	73.8	3	1.0
Brisbane-Sydney								
Jetstar	162	141	89	63.1	85	60.3	21	13.0
Qantas	481	455	333	73.2	342	75.2	26	5.4
Rex Airlines	141	134	79	59.0	80	59.7	7	5.0
Virgin Australia	452	411	238	57.9	252	61.3	41	9.1
All Airlines	1 236	1 141	739	64.8	759	66.5	95	7.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Townsville								
Jetstar	44	42	23	54.8	24	57.1	2	4.5
Qantas	101	100	78	78.0	80	80.0	1	1.0
QantasLink	31	30	16	53.3	21	70.0	1	3.2
Virgin Australia	137	129	63	48.8	77	59.7	8	5.8
All Airlines	313	301	180	59.8	202	67.1	12	3.8
Broome-Perth								
QantasLink	73	71	47	66.2	46	64.8	2	2.7
Virgin Australia	14	13	6	46.2	6	46.2	1	7.1
Virgin Australia Regional Airlines	39	34	23	67.6	22	64.7	5	12.8
All Airlines	126	118	76	64.4	74	62.7	8	6.3
Cairns-Brisbane								
Jetstar	81	79	54	68.4	55	69.6	2	2.5
Qantas	124	124	113	91.1	113	91.1	0	0.0
QantasLink	18	18	10	55.6	9	50.0	0	0.0
Virgin Australia	128	128	95	74.2	74	57.8	0	0.0
All Airlines	351	349	272	77.9	251	71.9	2	0.6
Cairns-Melbourne								
Jetstar	81	77	52	67.5	52	67.5	4	4.9
Qantas	30	30	19	63.3	18	60.0	0	0.0
Virgin Australia	49	49	18	36.7	23	46.9	0	0.0
All Airlines	160	156	89	57.1	93	59.6	4	2.5
Cairns-Sydney								
Jetstar	77	73	52	71.2	56	76.7	4	5.2
Qantas	55	55	35	63.6	34	61.8	0	0.0
Virgin Australia	65	64	53	82.8	47	73.4	1	1.5
All Airlines	197	192	140	72.9	137	71.4	5	2.5
Cairns-Townsville								
QantasLink	138	135	119	88.1	117	86.7	3	2.2
Rex Airlines	11	11	9	81.8	9	81.8	0	0.0
All Airlines	149	146	128	87.7	126	86.3	3	2.0
Canberra-Adelaide								
QantasLink	74	73	43	58.9	49	67.1	1	1.4
Virgin Australia	26	24	15	62.5	16	66.7	2	7.7
All Airlines	100	97	58	59.8	65	67.0	3	3.0
Canberra-Brisbane								
Jetstar	25	25	21	84.0	21	84.0	0	0.0
Qantas	45	42	41	97.6	39	92.9	3	6.7
QantasLink	109	107	84	78.5	85	79.4	2	1.8
Virgin Australia	95	92	73	79.3	67	72.8	3	3.2
All Airlines	274	266	219	82.3	212	79.7	8	2.9
Canberra-Gold Coast								
Jetstar	17	17	7	41.2	8	47.1	0	0.0
Virgin Australia	30	30	26	86.7	24	80.0	0	0.0
All Airlines	47	47	33	70.2	32	68.1	0	0.0
Canberra-Melbourne								
Jetstar	30	29	17	58.6	15	51.7	1	3.3
QantasLink	234	225	173	76.9	175	77.8	9	3.8
Rex Airlines	30	29	21	72.4	19	65.5	1	3.3
Virgin Australia	116	116	71	61.2	68	58.6	0	0.0
All Airlines	410	399	282	70.7	277	69.4	11	2.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Sydney								
QantasLink	414	372	265	71.2	262	70.4	42	10.1
Virgin Australia	252	231	185	80.1	181	78.4	21	8.3
All Airlines	666	603	450	74.6	443	73.5	63	9.5
Coffs Harbour-Sydney								
QantasLink	106	102	72	70.6	79	77.5	4	3.8
Rex Airlines	128	128	88	68.8	96	75.0	0	0.0
All Airlines	234	230	160	69.6	175	76.1	4	1.7
Darwin-Brisbane								
Jetstar	17	16	11	68.8	8	50.0	1	5.9
Qantas	17	17	13	76.5	10	58.8	0	0.0
QantasLink	30	30	28	93.3	24	80.0	0	0.0
Virgin Australia	39	38	23	60.5	12	31.6	1	2.6
All Airlines	103	101	75	74.3	54	53.5	2	1.9
Darwin-Melbourne								
Jetstar	22	22	12	54.5	10	45.5	0	0.0
Qantas	25	25	22	88.0	22	88.0	0	0.0
Virgin Australia	30	30	19	63.3	16	53.3	0	0.0
All Airlines	77	77	53	68.8	48	62.3	0	0.0
Darwin-Perth								
Qantas	15	15	11	73.3	12	80.0	0	0.0
QantasLink	14	14	5	35.7	5	35.7	0	0.0
Virgin Australia	3	3	1	33.3	1	33.3	0	0.0
Virgin Australia Regional Airlines	18	18	13	72.2	13	72.2	0	0.0
All Airlines	50	50	30	60.0	31	62.0	0	0.0
Darwin-Sydney								
Jetstar	22	19	10	52.6	9	47.4	3	13.6
Qantas	38	38	18	47.4	16	42.1	0	0.0
Virgin Australia	30	29	22	75.9	14	48.3	1	3.3
All Airlines	90	86	50	58.1	39	45.3	4	4.4
Dubbo-Sydney								
QantasLink	105	98	83	84.7	74	75.5	7	6.7
Rex Airlines	124	124	79	63.7	83	66.9	0	0.0
All Airlines	229	222	162	73.0	157	70.7	7	3.1
Emerald-Brisbane								
QantasLink	109	109	90	82.6	82	75.2	0	0.0
Virgin Australia	26	26	24	92.3	24	92.3	0	0.0
All Airlines	135	135	114	84.4	106	78.5	0	0.0
Gladstone-Brisbane								
QantasLink	111	109	79	72.5	79	72.5	2	1.8
Virgin Australia	52	51	23	45.1	35	68.6	1	1.9
All Airlines	163	160	102	63.8	114	71.3	3	1.8
Gold Coast-Adelaide								
Jetstar	30	30	22	73.3	24	80.0	0	0.0
Virgin Australia	44	40	16	40.0	17	42.5	4	9.1
All Airlines	74	70	38	54.3	41	58.6	4	5.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gold Coast-Canberra								
Jetstar	17	17	8	47.1	6	35.3	0	0.0
Virgin Australia	30	30	20	66.7	21	70.0	0	0.0
All Airlines	47	47	28	59.6	27	57.4	0	0.0
Gold Coast-Melbourne								
Jetstar	194	178	102	57.3	122	68.5	16	8.2
Qantas	85	85	57	67.1	60	70.6	0	0.0
QantasLink	1	1	0	0.0	0	0.0	0	0.0
Rex Airlines	32	32	21	65.6	24	75.0	0	0.0
Virgin Australia	275	262	156	59.5	155	59.2	13	4.7
All Airlines	587	558	336	60.2	361	64.7	29	4.9
Gold Coast-Sydney								
Jetstar	251	221	125	56.6	136	61.5	30	12.0
Qantas	105	103	57	55.3	68	66.0	2	1.9
QantasLink	15	12	6	50.0	8	66.7	3	20.0
Rex Airlines	31	29	19	65.5	20	69.0	2	6.5
Virgin Australia	313	295	168	56.9	170	57.6	18	5.8
All Airlines	715	660	375	56.8	402	60.9	55	7.7
Hamilton Island-Brisbane								
Qantas	16	16	11	68.8	11	68.8	0	0.0
Virgin Australia	38	37	29	78.4	24	64.9	1	2.6
All Airlines	54	53	40	75.5	35	66.0	1	1.9
Hamilton Island-Sydney								
Jetstar	21	20	6	30.0	5	25.0	1	4.8
Qantas	30	30	14	46.7	11	36.7	0	0.0
Virgin Australia	30	30	11	36.7	11	36.7	0	0.0
All Airlines	81	80	31	38.8	27	33.8	1	1.2
Hobart-Brisbane								
Jetstar	25	25	14	56.0	10	40.0	0	0.0
QantasLink	19	19	14	73.7	11	57.9	0	0.0
Virgin Australia	46	46	21	45.7	24	52.2	0	0.0
All Airlines	90	90	49	54.4	45	50.0	0	0.0
Hobart-Melbourne								
Jetstar	134	115	57	49.6	55	47.8	19	14.2
Qantas	51	51	27	52.9	24	47.1	0	0.0
QantasLink	97	87	60	69.0	59	67.8	10	10.3
Virgin Australia	136	133	61	45.9	71	53.4	3	2.2
All Airlines	418	386	205	53.1	209	54.1	32	7.7
Hobart-Sydney								
Jetstar	82	76	45	59.2	45	59.2	6	7.3
Qantas	37	37	17	45.9	16	43.2	0	0.0
QantasLink	48	46	25	54.3	24	52.2	2	4.2
Virgin Australia	76	71	32	45.1	39	54.9	5	6.6
All Airlines	243	230	119	51.7	124	53.9	13	5.3
Kalgoorlie-Perth								
Qantas	21	20	11	55.0	9	45.0	1	4.8
QantasLink	49	46	29	63.0	27	58.7	3	6.1
Virgin Australia	31	31	15	48.4	13	41.9	0	0.0
Virgin Australia Regional Airlines	41	41	33	80.5	31	75.6	0	0.0
All Airlines	142	138	88	63.8	80	58.0	4	2.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Karratha-Perth								
Qantas	29	29	23	79.3	20	69.0	0	0.0
QantasLink	113	112	71	63.4	63	56.3	1	0.9
Virgin Australia	31	31	22	71.0	22	71.0	0	0.0
Virgin Australia Regional Airlines	21	21	14	66.7	12	57.1	0	0.0
All Airlines	194	193	130	67.4	117	60.6	1	0.5
Launceston-Brisbane								
Jetstar	25	24	17	70.8	13	54.2	1	4.0
Virgin Australia	20	20	14	70.0	14	70.0	0	0.0
All Airlines	45	44	31	70.5	27	61.4	1	2.2
Launceston-Melbourne								
Jetstar	78	73	35	47.9	31	42.5	5	6.4
QantasLink	118	109	73	67.0	75	68.8	9	7.6
Virgin Australia	112	110	84	76.4	85	77.3	2	1.8
All Airlines	308	292	192	65.8	191	65.4	16	5.2
Launceston-Sydney								
Jetstar	30	30	19	63.3	19	63.3	0	0.0
QantasLink	30	29	18	62.1	17	58.6	1	3.3
Virgin Australia	30	27	14	51.9	12	44.4	3	10.0
All Airlines	90	86	51	59.3	48	55.8	4	4.4
Mackay-Brisbane								
Jetstar	25	25	18	72.0	13	52.0	0	0.0
Qantas	108	107	87	81.3	85	79.4	1	0.9
QantasLink	13	13	12	92.3	12	92.3	0	0.0
Virgin Australia	138	132	99	75.0	93	70.5	6	4.3
All Airlines	284	277	216	78.0	203	73.3	7	2.5
Melbourne-Adelaide								
Jetstar	93	85	54	63.5	54	63.5	8	8.6
Qantas	232	231	146	63.2	139	60.2	1	0.4
QantasLink	13	11	3	27.3	6	54.5	2	15.4
Rex Airlines	56	55	35	63.6	34	61.8	1	1.8
Virgin Australia	261	249	124	49.8	146	58.6	12	4.6
All Airlines	655	631	362	57.4	379	60.1	24	3.7
Melbourne-Brisbane								
Jetstar	119	107	57	53.3	53	49.5	12	10.1
Qantas	317	312	209	67.0	187	59.9	5	1.6
Rex Airlines	55	55	36	65.5	38	69.1	0	0.0
Virgin Australia	374	362	221	61.0	209	57.7	12	3.2
All Airlines	865	836	523	62.6	487	58.3	29	3.4
Melbourne-Cairns								
Jetstar	82	78	44	56.4	41	52.6	4	4.9
Qantas	29	29	23	79.3	19	65.5	0	0.0
Virgin Australia	49	49	36	73.5	28	57.1	0	0.0
All Airlines	160	156	103	66.0	88	56.4	4	2.5
Melbourne-Canberra								
Jetstar	30	29	18	62.1	16	55.2	1	3.3
QantasLink	234	224	171	76.3	172	76.8	10	4.3
Rex Airlines	30	29	24	82.8	23	79.3	1	3.3
Virgin Australia	116	116	73	62.9	75	64.7	0	0.0
All Airlines	410	398	286	71.9	286	71.9	12	2.9

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Darwin								
Jetstar	21	21	14	66.7	14	66.7	0	0.0
Qantas	25	25	12	48.0	12	48.0	0	0.0
Virgin Australia	30	30	12	40.0	18	60.0	0	0.0
All Airlines	76	76	38	50.0	44	57.9	0	0.0
Melbourne-Gold Coast								
Jetstar	195	179	100	55.9	88	49.2	16	8.2
Qantas	85	85	73	85.9	64	75.3	0	0.0
QantasLink	1	1	0	0.0	0	0.0	0	0.0
Rex Airlines	32	32	26	81.3	25	78.1	0	0.0
Virgin Australia	275	262	168	64.1	157	59.9	13	4.7
All Airlines	588	559	367	65.7	334	59.7	29	4.9
Melbourne-Hobart								
Jetstar	135	116	61	52.6	60	51.7	19	14.1
Qantas	51	51	35	68.6	33	64.7	0	0.0
QantasLink	98	90	61	67.8	62	68.9	8	8.2
Virgin Australia	135	133	72	54.1	80	60.2	2	1.5
All Airlines	419	390	229	58.7	235	60.3	29	6.9
Melbourne-Launceston								
Jetstar	77	73	39	53.4	39	53.4	4	5.2
QantasLink	119	111	81	73.0	85	76.6	8	6.7
Virgin Australia	112	108	57	52.8	66	61.1	4	3.6
All Airlines	308	292	177	60.6	190	65.1	16	5.2
Melbourne-Mildura								
QantasLink	99	95	54	56.8	53	55.8	4	4.0
Rex Airlines	108	107	54	50.5	55	51.4	1	0.9
All Airlines	207	202	108	53.5	108	53.5	5	2.4
Melbourne-Newcastle								
Jetstar	56	54	35	64.8	35	64.8	2	3.6
QantasLink	52	51	42	82.4	42	82.4	1	1.9
Virgin Australia	30	30	18	60.0	17	56.7	0	0.0
All Airlines	138	135	95	70.4	94	69.6	3	2.2
Melbourne-Perth								
Jetstar	59	51	33	64.7	33	64.7	8	13.6
Qantas	177	176	78	44.3	81	46.0	1	0.6
Virgin Australia	151	146	96	65.8	84	57.5	5	3.3
All Airlines	387	373	207	55.5	198	53.1	14	3.6
Melbourne-Sunshine Coast								
Jetstar	71	68	47	69.1	50	73.5	3	4.2
Qantas	20	20	18	90.0	16	80.0	0	0.0
QantasLink	18	14	13	92.9	11	78.6	4	22.2
Virgin Australia	84	81	54	66.7	52	64.2	3	3.6
All Airlines	193	183	132	72.1	129	70.5	10	5.2
Melbourne-Sydney								
Jetstar	364	300	173	57.7	164	54.7	64	17.6
Qantas	745	649	406	62.6	428	65.9	96	12.9
Rex Airlines	196	184	132	71.7	135	73.4	12	6.1
Virgin Australia	785	709	412	58.1	448	63.2	76	9.7
All Airlines	2 090	1 842	1 123	61.0	1 175	63.8	248	11.9
Mildura-Melbourne								
QantasLink	98	95	38	40.0	49	51.6	3	3.1
Rex Airlines	108	107	61	57.0	64	59.8	1	0.9
All Airlines	206	202	99	49.0	113	55.9	4	1.9

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Mount Isa-Brisbane								
Qantas	48	47	45	95.7	42	89.4	1	2.1
QantasLink	4	4	3	75.0	4	100.0	0	0.0
Virgin Australia	13	13	7	53.8	9	69.2	0	0.0
All Airlines	65	64	55	85.9	55	85.9	1	1.5
Newcastle-Brisbane								
Jetstar	57	56	44	78.6	47	83.9	1	1.8
QantasLink	138	132	122	92.4	123	93.2	6	4.3
Virgin Australia	82	81	51	63.0	57	70.4	1	1.2
All Airlines	277	269	217	80.7	227	84.4	8	2.9
Newcastle-Melbourne								
Jetstar	58	55	35	63.6	31	56.4	3	5.2
QantasLink	52	52	39	75.0	46	88.5	0	0.0
Virgin Australia	30	30	13	43.3	14	46.7	0	0.0
All Airlines	140	137	87	63.5	91	66.4	3	2.1
Newman-Perth								
Qantas	17	16	13	81.3	11	68.8	1	5.9
QantasLink	94	91	60	65.9	62	68.1	3	3.2
Virgin Australia	19	18	14	77.8	15	83.3	1	5.3
Virgin Australia Regional Airlines	39	37	20	54.1	22	59.5	2	5.1
All Airlines	169	162	107	66.0	110	67.9	7	4.1
Perth-Adelaide								
Jetstar	26	26	16	61.5	14	53.8	0	0.0
Qantas	90	90	71	78.9	65	72.2	0	0.0
Virgin Australia	27	26	18	69.2	21	80.8	1	3.7
Virgin Australia Regional Airlines	29	27	17	63.0	18	66.7	2	6.9
All Airlines	172	169	122	72.2	118	69.8	3	1.7
Perth-Brisbane								
Jetstar	23	22	7	31.8	7	31.8	1	4.3
Qantas	150	150	130	86.7	109	72.7	0	0.0
Virgin Australia	112	108	86	79.6	56	51.9	4	3.6
All Airlines	285	280	223	79.6	172	61.4	5	1.8
Perth-Broome								
QantasLink	73	72	55	76.4	47	65.3	1	1.4
Virgin Australia	14	13	7	53.8	6	46.2	1	7.1
Virgin Australia Regional Airlines	39	34	20	58.8	20	58.8	5	12.8
All Airlines	126	119	82	68.9	73	61.3	7	5.6
Perth-Darwin								
Qantas	15	15	13	86.7	13	86.7	0	0.0
QantasLink	14	14	8	57.1	6	42.9	0	0.0
Virgin Australia	3	3	1	33.3	1	33.3	0	0.0
Virgin Australia Regional Airlines	18	18	14	77.8	15	83.3	0	0.0
All Airlines	50	50	36	72.0	35	70.0	0	0.0
Perth-Kalgoorlie								
Qantas	21	21	17	81.0	18	85.7	0	0.0
QantasLink	48	47	31	66.0	31	66.0	1	2.1
Virgin Australia	31	31	25	80.6	28	90.3	0	0.0
Virgin Australia Regional Airlines	41	41	32	78.0	33	80.5	0	0.0
All Airlines	141	140	105	75.0	110	78.6	1	0.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Karratha								
Qantas	29	29	26	89.7	25	86.2	0	0.0
QantasLink	113	112	75	67.0	77	68.8	1	0.9
Virgin Australia	31	31	23	74.2	24	77.4	0	0.0
Virgin Australia Regional Airlines	21	21	12	57.1	15	71.4	0	0.0
All Airlines	194	193	136	70.5	141	73.1	1	0.5
Perth-Melbourne								
Jetstar	60	52	21	40.4	16	30.8	8	13.3
Qantas	176	176	122	69.3	105	59.7	0	0.0
Virgin Australia	161	156	117	75.0	109	69.9	5	3.1
All Airlines	397	384	260	67.7	230	59.9	13	3.3
Perth-Newman								
Qantas	17	17	16	94.1	16	94.1	0	0.0
QantasLink	94	91	67	73.6	71	78.0	3	3.2
Virgin Australia	19	18	16	88.9	18	100.0	1	5.3
Virgin Australia Regional Airlines	39	37	26	70.3	27	73.0	2	5.1
All Airlines	169	163	125	76.7	132	81.0	6	3.6
Perth-Port Hedland								
Qantas	36	36	29	80.6	30	83.3	0	0.0
QantasLink	87	85	61	71.8	63	74.1	2	2.3
Virgin Australia	19	19	19	100.0	19	100.0	0	0.0
Virgin Australia Regional Airlines	34	32	23	71.9	26	81.3	2	5.9
All Airlines	176	172	132	76.7	138	80.2	4	2.3
Perth-Sydney								
Jetstar	47	44	27	61.4	8	18.2	3	6.4
Qantas	188	188	127	67.6	103	54.8	0	0.0
Virgin Australia	136	131	109	83.2	87	66.4	5	3.7
All Airlines	371	363	263	72.5	198	54.5	8	2.2
Port Hedland-Perth								
Qantas	36	36	16	44.4	18	50.0	0	0.0
QantasLink	87	85	46	54.1	43	50.6	2	2.3
Virgin Australia	19	19	7	36.8	5	26.3	0	0.0
Virgin Australia Regional Airlines	34	32	16	50.0	16	50.0	2	5.9
All Airlines	176	172	85	49.4	82	47.7	4	2.3
Port Lincoln-Adelaide								
QantasLink	121	118	92	78.0	95	80.5	3	2.5
Rex Airlines	160	143	74	51.7	74	51.7	17	10.6
All Airlines	281	261	166	63.6	169	64.8	20	7.1
Port Macquarie-Sydney								
QantasLink	109	103	73	70.9	73	70.9	6	5.5
Rex Airlines	108	102	66	64.7	73	71.6	6	5.6
All Airlines	217	205	139	67.8	146	71.2	12	5.5
Proserpine-Brisbane								
Jetstar	31	31	18	58.1	18	58.1	0	0.0
QantasLink	20	20	17	85.0	15	75.0	0	0.0
Virgin Australia	38	38	20	52.6	22	57.9	0	0.0
All Airlines	89	89	55	61.8	55	61.8	0	0.0
Rockhampton-Brisbane								
QantasLink	155	151	122	80.8	115	76.2	4	2.6
Virgin Australia	138	136	82	60.3	91	66.9	2	1.4
All Airlines	293	287	204	71.1	206	71.8	6	2.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sunshine Coast-Melbourne								
Jetstar	71	68	45	66.2	47	69.1	3	4.2
Qantas	20	20	12	60.0	12	60.0	0	0.0
QantasLink	18	14	8	57.1	9	64.3	4	22.2
Virgin Australia	84	80	39	48.8	44	55.0	4	4.8
All Airlines	193	182	104	57.1	112	61.5	11	5.7
Sunshine Coast-Sydney								
Jetstar	87	86	40	46.5	52	60.5	1	1.1
Qantas	16	16	10	62.5	13	81.3	0	0.0
QantasLink	70	69	43	62.3	48	69.6	1	1.4
Virgin Australia	79	74	43	58.1	56	75.7	5	6.3
All Airlines	252	245	136	55.5	169	69.0	7	2.8
Sydney-Adelaide								
Jetstar	92	89	50	56.2	55	61.8	3	3.3
Qantas	217	214	129	60.3	131	61.2	3	1.4
Virgin Australia	142	131	71	54.2	83	63.4	11	7.7
All Airlines	451	434	250	57.6	269	62.0	17	3.8
Sydney-Albury								
QantasLink	96	94	73	77.7	74	78.7	2	2.1
Rex Airlines	125	121	73	60.3	73	60.3	4	3.2
All Airlines	221	215	146	67.9	147	68.4	6	2.7
Sydney-Armidale								
QantasLink	89	85	71	83.5	69	81.2	4	4.5
Rex Airlines	75	75	53	70.7	52	69.3	0	0.0
All Airlines	164	160	124	77.5	121	75.6	4	2.4
Sydney-Ballina								
Jetstar	73	72	53	73.6	53	73.6	1	1.4
QantasLink	88	87	58	66.7	56	64.4	1	1.1
Virgin Australia	49	49	30	61.2	32	65.3	0	0.0
All Airlines	210	208	141	67.8	141	67.8	2	1.0
Sydney-Brisbane								
Jetstar	160	141	94	66.7	87	61.7	19	11.9
Qantas	484	456	270	59.2	263	57.7	28	5.8
Rex Airlines	141	133	87	65.4	92	69.2	8	5.7
Virgin Australia	456	415	286	68.9	287	69.2	41	9.0
All Airlines	1 241	1 145	737	64.4	729	63.7	96	7.7
Sydney-Cairns								
Jetstar	77	73	54	74.0	52	71.2	4	5.2
Qantas	55	55	32	58.2	37	67.3	0	0.0
Virgin Australia	65	64	56	87.5	57	89.1	1	1.5
All Airlines	197	192	142	74.0	146	76.0	5	2.5
Sydney-Canberra								
QantasLink	414	374	278	74.3	270	72.2	40	9.7
Virgin Australia	252	231	180	77.9	174	75.3	21	8.3
All Airlines	666	605	458	75.7	444	73.4	61	9.2
Sydney-Coffs Harbour								
QantasLink	108	102	76	74.5	73	71.6	6	5.6
Rex Airlines	128	128	97	75.8	91	71.1	0	0.0
All Airlines	236	230	173	75.2	164	71.3	6	2.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Darwin								
Jetstar	22	19	9	47.4	11	57.9	3	13.6
Qantas	38	38	18	47.4	22	57.9	0	0.0
Virgin Australia	30	29	14	48.3	16	55.2	1	3.3
All Airlines	90	86	41	47.7	49	57.0	4	4.4
Sydney-Dubbo								
QantasLink	105	99	68	68.7	57	57.6	6	5.7
Rex Airlines	132	132	73	55.3	69	52.3	0	0.0
All Airlines	237	231	141	61.0	126	54.5	6	2.5
Sydney-Gold Coast								
Jetstar	251	221	132	59.7	129	58.4	30	12.0
Qantas	106	104	62	59.6	59	56.7	2	1.9
QantasLink	14	12	9	75.0	10	83.3	2	14.3
Rex Airlines	31	29	21	72.4	20	69.0	2	6.5
Virgin Australia	313	295	157	53.2	171	58.0	18	5.8
All Airlines	715	661	381	57.6	389	58.9	54	7.6
Sydney-Hamilton Island								
Jetstar	21	21	11	52.4	13	61.9	0	0.0
Qantas	30	30	16	53.3	17	56.7	0	0.0
Virgin Australia	30	30	20	66.7	20	66.7	0	0.0
All Airlines	81	81	47	58.0	50	61.7	0	0.0
Sydney-Hobart								
Jetstar	81	76	56	73.7	52	68.4	5	6.2
Qantas	37	37	21	56.8	24	64.9	0	0.0
QantasLink	48	46	25	54.3	25	54.3	2	4.2
Virgin Australia	76	73	52	71.2	49	67.1	3	3.9
All Airlines	242	232	154	66.4	150	64.7	10	4.1
Sydney-Launceston								
Jetstar	30	30	15	50.0	19	63.3	0	0.0
QantasLink	30	29	17	58.6	18	62.1	1	3.3
Virgin Australia	30	29	18	62.1	14	48.3	1	3.3
All Airlines	90	88	50	56.8	51	58.0	2	2.2
Sydney-Melbourne								
Jetstar	362	301	197	65.4	189	62.8	61	16.9
Qantas	747	654	438	67.0	428	65.4	93	12.4
Rex Airlines	196	184	118	64.1	126	68.5	12	6.1
Virgin Australia	777	701	406	57.9	387	55.2	76	9.8
All Airlines	2 082	1 840	1 159	63.0	1 130	61.4	242	11.6
Sydney-Perth								
Jetstar	47	44	29	65.9	19	43.2	3	6.4
Qantas	189	189	73	38.6	87	46.0	0	0.0
Virgin Australia	140	134	67	50.0	75	56.0	6	4.3
All Airlines	376	367	169	46.0	181	49.3	9	2.4
Sydney-Port Macquarie								
QantasLink	107	104	74	71.2	71	68.3	3	2.8
Rex Airlines	106	102	66	64.7	63	61.8	4	3.8
All Airlines	213	206	140	68.0	134	65.0	7	3.3
Sydney-Sunshine Coast								
Jetstar	88	87	58	66.7	70	80.5	1	1.1
Qantas	16	16	14	87.5	13	81.3	0	0.0
QantasLink	70	69	37	53.6	40	58.0	1	1.4
Virgin Australia	79	74	55	74.3	60	81.1	5	6.3
All Airlines	253	246	164	66.7	183	74.4	7	2.8

	<i>Sectors</i>		<i>Arrivals On Time</i>		<i>Departures On Time</i>		<i>Cancellations</i>	
	<i>Sched.</i>	<i>Flown</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>
Sydney-Wagga Wagga								
QantasLink	92	89	59	66.3	51	57.3	3	3.3
Rex Airlines	133	131	78	59.5	83	63.4	2	1.5
All Airlines	225	220	137	62.3	134	60.9	5	2.2
Townsville-Brisbane								
Jetstar	46	43	27	62.8	26	60.5	3	6.5
Qantas	101	100	89	89.0	88	88.0	1	1.0
QantasLink	31	30	16	53.3	15	50.0	1	3.2
Virgin Australia	136	128	79	61.7	75	58.6	8	5.9
All Airlines	314	301	211	70.1	204	67.8	13	4.1
Townsville-Cairns								
QantasLink	138	136	120	88.2	112	82.4	2	1.4
Rex Airlines	11	11	9	81.8	10	90.9	0	0.0
All Airlines	149	147	129	87.8	122	83.0	2	1.3
Wagga Wagga-Sydney								
QantasLink	92	89	75	84.3	68	76.4	3	3.3
Rex Airlines	130	128	85	66.4	91	71.1	2	1.5
All Airlines	222	217	160	73.7	159	73.3	5	2.3

Airports

The following data reports by airport against flights operated on published routes only. This month, 8 major city airports and 28 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Adelaide						
Jetstar	259	150	57.9	257	176	68.5
Qantas	594	394	66.3	593	360	60.7
QantasLink	308	193	62.7	310	226	72.9
Rex Airlines	198	109	55.1	198	118	59.6
Virgin Australia	616	334	54.2	613	328	53.5
Virgin Australia Regional Airlines	27	17	63.0	29	9	31.0
All Airlines	2,002	1,197	59.8	2,000	1,217	60.9
Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney only.						
Albury						
QantasLink	94	73	77.7	94	76	80.9
Rex Airlines	121	73	60.3	122	89	73.0
All Airlines	215	146	67.9	216	165	76.4
Relates to services to and from Sydney only.						
Alice Springs						
QantasLink	42	34	81.0	42	23	54.8
Virgin Australia	13	10	76.9	13	10	76.9
All Airlines	55	44	80.0	55	33	60.0
Relates to services to and from Adelaide only.						
Armidale						
QantasLink	85	71	83.5	85	73	85.9
Rex Airlines	75	53	70.7	72	44	61.1
All Airlines	160	124	77.5	157	117	74.5
Relates to services to and from Sydney only.						
Ballina						
Jetstar	72	53	73.6	72	47	65.3
QantasLink	87	58	66.7	87	58	66.7
Virgin Australia	49	30	61.2	49	30	61.2
All Airlines	208	141	67.8	208	135	64.9
Relates to services to and from Sydney only.						
Brisbane						
Jetstar	622	398	64.0	622	402	64.6
Qantas	1,430	1,060	74.1	1,429	1,084	75.9
QantasLink	806	635	78.8	805	631	78.4
Rex Airlines	188	123	65.4	188	114	60.6
Virgin Australia	1,979	1,324	66.9	1,984	1,229	61.9
All Airlines	5,025	3,540	70.4	5,028	3,460	68.8
Relates to services to and from Adelaide, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Launceston, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Broome						
QantasLink	72	55	76.4	71	46	64.8
Virgin Australia	13	7	53.8	13	6	46.2
Virgin Australia Regional Airlines	34	20	58.8	34	22	64.7
All Airlines	119	82	68.9	118	74	62.7
Relates to services to and from Perth only.						
Cairns						
Jetstar	231	151	65.4	229	163	71.2
Qantas	208	168	80.8	209	165	78.9
QantasLink	154	135	87.7	153	126	82.4
Rex Airlines	11	9	81.8	11	9	81.8
Virgin Australia	240	167	69.6	241	144	59.8
All Airlines	844	630	74.6	843	607	72.0
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville only.						
Canberra						
Jetstar	71	50	70.4	71	44	62.0
Qantas	42	39	92.9	42	39	92.9
QantasLink	780	572	73.3	777	571	73.5
Rex Airlines	29	24	82.8	29	19	65.5
Virgin Australia	494	353	71.5	493	356	72.2
All Airlines	1,416	1,038	73.3	1,412	1,029	72.9
Relates to services to and from Adelaide, Brisbane, Gold Coast, Melbourne and Sydney only.						
Coffs Harbour						
QantasLink	102	76	74.5	102	79	77.5
Rex Airlines	128	97	75.8	128	96	75.0
All Airlines	230	173	75.2	230	175	76.1
Relates to services to and from Sydney only.						
Darwin						
Jetstar	56	33	58.9	57	27	47.4
Qantas	96	52	54.2	95	60	63.2
QantasLink	43	16	37.2	44	29	65.9
Virgin Australia	100	44	44.0	100	43	43.0
Virgin Australia Regional Airlines	18	14	77.8	18	13	72.2
All Airlines	313	159	50.8	314	172	54.8
Relates to services to and from Brisbane, Melbourne, Perth and Sydney only.						
Dubbo						
QantasLink	99	68	68.7	98	74	75.5
Rex Airlines	132	73	55.3	124	83	66.9
All Airlines	231	141	61.0	222	157	70.7
Relates to services to and from Sydney only.						
Emerald						
QantasLink	109	93	85.3	109	82	75.2
Virgin Australia	26	21	80.8	26	24	92.3
All Airlines	135	114	84.4	135	106	78.5
Relates to services to and from Brisbane only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Gladstone						
QantasLink	110	80	72.7	109	79	72.5
Virgin Australia	51	38	74.5	51	35	68.6
All Airlines	161	118	73.3	160	114	71.3
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	447	265	59.3	446	288	64.6
Qantas	189	135	71.4	188	128	68.1
QantasLink	13	9	69.2	13	8	61.5
Rex Airlines	61	47	77.0	61	44	72.1
Virgin Australia	627	375	59.8	627	363	57.9
All Airlines	1,337	831	62.2	1,335	831	62.2
Relates to services to and from Adelaide, Canberra, Melbourne and Sydney only.						
Hamilton Island						
Jetstar	21	11	52.4	20	5	25.0
Qantas	47	29	61.7	46	22	47.8
Virgin Australia	67	51	76.1	67	35	52.2
All Airlines	135	91	67.4	133	62	46.6
Relates to services to and from Brisbane and Sydney only.						
Hobart						
Jetstar	217	136	62.7	216	110	50.9
Qantas	88	56	63.6	88	40	45.5
QantasLink	156	100	64.1	152	94	61.8
Virgin Australia	252	153	60.7	250	134	53.6
All Airlines	713	445	62.4	706	378	53.5
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Kalgoorlie						
Qantas	21	17	81.0	20	9	45.0
QantasLink	47	31	66.0	46	27	58.7
Virgin Australia	31	25	80.6	31	13	41.9
Virgin Australia Regional Airlines	41	32	78.0	41	31	75.6
All Airlines	140	105	75.0	138	80	58.0
Relates to services to and from Perth only.						
Karratha						
Qantas	29	26	89.7	29	20	69.0
QantasLink	112	75	67.0	112	63	56.3
Virgin Australia	31	23	74.2	31	22	71.0
Virgin Australia Regional Airlines	21	12	57.1	21	12	57.1
All Airlines	193	136	70.5	193	117	60.6
Relates to services to and from Perth only.						
Launceston						
Jetstar	127	68	53.5	127	63	49.6
QantasLink	140	98	70.0	138	92	66.7
Virgin Australia	157	94	59.9	157	111	70.7
All Airlines	424	260	61.3	422	266	63.0
Relates to services to and from Brisbane, Melbourne and Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Mackay						
Jetstar	25	18	72.0	25	13	52.0
Qantas	107	84	78.5	107	85	79.4
QantasLink	8	8	100.0	13	12	92.3
Virgin Australia	133	79	59.4	132	93	70.5
All Airlines	273	189	69.2	277	203	73.3

Relates to services to and from Brisbane only.

Melbourne

Jetstar	1,161	689	59.3	1,161	647	55.7
Qantas	1,580	1,024	64.8	1,578	979	62.0
QantasLink	595	398	66.9	597	431	72.2
Rex Airlines	461	295	64.0	462	310	67.1
Virgin Australia	2,276	1,266	55.6	2,275	1,380	60.7
All Airlines	6,073	3,672	60.5	6,073	3,747	61.7

Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney only.

Mildura

QantasLink	95	54	56.8	95	49	51.6
Rex Airlines	107	54	50.5	107	64	59.8
All Airlines	202	108	53.5	202	113	55.9

Relates to services to and from Melbourne only.

Mount Isa

Qantas	48	45	93.8	47	42	89.4
QantasLink	4	4	100.0	4	4	100.0
Virgin Australia	13	5	38.5	13	9	69.2
All Airlines	65	54	83.1	64	55	85.9

Relates to services to and from Brisbane only.

Newcastle

Jetstar	110	81	73.6	111	78	70.3
QantasLink	183	159	86.9	184	169	91.8
Virgin Australia	111	62	55.9	111	71	64.0
All Airlines	404	302	74.8	406	318	78.3

Relates to services to and from Brisbane and Melbourne only.

Newman

Qantas	17	16	94.1	16	11	68.8
QantasLink	91	67	73.6	91	62	68.1
Virgin Australia	18	16	88.9	18	15	83.3
Virgin Australia Regional Airlines	37	26	70.3	37	22	59.5
All Airlines	163	125	76.7	162	110	67.9

Relates to services to and from Perth only.

Perth

Jetstar	143	93	65.0	144	45	31.3
Qantas	721	385	53.4	722	484	67.0
QantasLink	419	258	61.6	421	295	70.1
Virgin Australia	532	277	52.1	536	369	68.8
Virgin Australia Regional Airlines	212	129	60.8	210	154	73.3
All Airlines	2,027	1,142	56.3	2,033	1,347	66.3

Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney only.

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Port Hedland						
Qantas	36	29	80.6	36	18	50.0
QantasLink	85	61	71.8	85	43	50.6
Virgin Australia	19	19	100.0	19	5	26.3
Virgin Australia Regional Airlines	32	23	71.9	32	16	50.0
All Airlines	172	132	76.7	172	82	47.7
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	118	93	78.8	118	95	80.5
Rex Airlines	143	71	49.7	143	74	51.7
All Airlines	261	164	62.8	261	169	64.8
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	104	74	71.2	103	73	70.9
Rex Airlines	102	66	64.7	102	73	71.6
All Airlines	206	140	68.0	205	146	71.2
Relates to services to and from Sydney only.						
Proserpine						
Jetstar	30	17	56.7	31	18	58.1
QantasLink	20	19	95.0	20	15	75.0
Virgin Australia	38	22	57.9	38	22	57.9
All Airlines	88	58	65.9	89	55	61.8
Relates to services to and from Brisbane only.						
Rockhampton						
QantasLink	153	122	79.7	151	115	76.2
Virgin Australia	137	70	51.1	136	91	66.9
All Airlines	290	192	66.2	287	206	71.8
Relates to services to and from Brisbane only.						
Sunshine Coast						
Jetstar	155	105	67.7	154	99	64.3
Qantas	36	32	88.9	36	25	69.4
QantasLink	83	50	60.2	83	57	68.7
Virgin Australia	155	109	70.3	154	100	64.9
All Airlines	429	296	69.0	427	281	65.8
Relates to services to and from Melbourne and Sydney only.						
Sydney						
Jetstar	1,171	687	58.7	1,174	749	63.8
Qantas	1,785	1,147	64.3	1,793	1,081	60.3
QantasLink	1,186	865	72.9	1,190	814	68.4
Rex Airlines	1,023	674	65.9	1,035	669	64.6
Virgin Australia	2,254	1,398	62.0	2,255	1,425	63.2
All Airlines	7,419	4,771	64.3	7,447	4,738	63.6

Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga only.

<i>Airport</i>	<i>Arrivals</i>			<i>Departures</i>		
	<i>Sectors</i>	<i>On Time</i>		<i>Sectors</i>	<i>On Time</i>	
	<i>Flown</i>	<i>No.</i>	<i>%</i>	<i>Flown</i>	<i>No.</i>	<i>%</i>
Townsville						
Jetstar	42	23	54.8	43	26	60.5
Qantas	100	78	78.0	100	88	88.0
QantasLink	165	135	81.8	166	127	76.5
Rex Airlines	11	9	81.8	11	10	90.9
Virgin Australia	129	63	48.8	128	75	58.6
All Airlines	447	308	68.9	448	326	72.8

Relates to services to and from Brisbane and Cairns only.

Wagga Wagga

QantasLink	89	59	66.3	89	68	76.4
Rex Airlines	131	78	59.5	128	91	71.1
All Airlines	220	137	62.3	217	159	73.3

Relates to services to and from Sydney only.

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.

Airlines and Reporting

Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. With effect from July 2021, Regional Express is reported as Rex Airlines.

Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.