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**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**
Bureau of Infrastructure and Transport Research Economics

STATISTICAL REPORT



Aviation

**Domestic airline on time performance
May 2023**

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Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Rex Airlines, Virgin Australia and Virgin Australia Regional Airlines. Skytrans has began reporting this information from May 2023.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8,000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction was not applied between March 2020 and January 2023. From February 2023, the passenger load restriction was reinstated due to the continued recovery of passenger numbers. Data are presented for 61 routes in May 2023. Over time, routes which meet these criteria change as airline networks and traffic levels vary. Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Rex Airlines, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are reviewed by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

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Industry performance

For May 2023, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines) averaged 74.0 per cent for on time arrivals and 73.9 per cent for on time departures. The cancellation rate for the month was 3.0 per cent. The equivalent figures for May 2022 were 64.2 per cent for on time arrivals, 64.2 per cent for on time departures and 5.6 per cent for cancellations.

This month's on time arrivals figure was significantly lower than the long term average performance for all routes (81.5 per cent) and the on time departures figure was also significantly lower than the long term average (82.6 per cent). The rate of cancellations was higher than the long term average of 2.1 per cent.

The Qantas network (Qantas and QantasLink combined operations) recorded 76.2 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 74.1 per cent. Virgin Australia achieved the highest on time arrivals among the major domestic airlines at 74.3 per cent followed by Qantas at 71.9 per cent and Jetstar at 64.6 per cent. Of the regional airlines, QantasLink recorded 79.3 per cent for on time arrivals, followed by Skytrans at 76.4 per cent, Rex Airlines at 75.9 per cent and Virgin Australia Regional Airlines at 68.1 per cent.

The Qantas network recorded 75.5 per cent for on time departures while the Virgin Australia network recorded 74.8 per cent. Virgin Australian achieved the highest level of on time departures among the major domestic airlines for May 2023 at 75.1 per cent, followed by Qantas at 71.8 per cent and Jetstar at 62.4 per cent. Of the regional airlines, QantasLink recorded 78.1 per cent for on time departures, followed by Rex Airlines at 77.9 per cent, Skytrans at 75.6 per cent and Virgin Australia Regional Airlines at 65.7 per cent.

Jetstar recorded the highest percentage of cancellations at 4.2 per cent during the month, followed by Skytrans at 3.4 per cent, Virgin Australia at 3.2 per cent, QantasLink at 3.0 per cent, Virgin Australia Regional Airlines at 2.8 per cent, Qantas at 2.5 per cent and Rex Airlines at 2.3 per cent.

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 61 routes are shown on pages 9-21.

Of the 61 routes which met the criteria for on time performance reporting in May 2023, the Townsville-Cairns route had the highest percentage of on time arrivals (92.0 per cent) and the highest percentage of on time departures (92.0 per cent). The Launceston-Brisbane route had the lowest percentage of on time arrivals (37.9 per cent), and the lowest percentage of on time departures (37.9 per cent).

Cancellations were highest on the Canberra-Sydney route at 8.7 per cent followed by the Melbourne-Sydney route at 7.8 per cent, the Sydney-Canberra route at 7.8 per cent, and the Sydney-Melbourne route at 7.7 per cent.

Armidale Airport recorded the highest percentage of on time arrivals (88.7 per cent) and Emerald Airport recorded the highest percentage of on time departures (84.7 per cent). Hamilton Island Airport recorded the lowest percentage of on time arrivals (62.2 per cent) and the lowest percentage of on time departures (54.6 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for May 2023 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	6,353	6,084	3,928	64.6	3,798	62.4	269	4.2
Qantas - all QF designated services	20,657	20,079	15,303	76.2	15,158	75.5	578	2.8
Rex Airlines	6,510	6,363	4,829	75.9	4,959	77.9	147	2.3
Skytrans	408	394	301	76.4	298	75.6	14	3.4
Virgin Australia - all VA designated services	12,161	11,778	8,725	74.1	8,807	74.8	383	3.1
All Airlines	46,089	44,698	33,086	74.0	33,020	73.9	1,391	3.0
Individual operating entities								
Qantas	8,516	8,301	5,965	71.9	5,959	71.8	215	2.5
QantasLink	12,141	11,778	9,338	79.3	9,199	78.1	363	3.0
Virgin Australia	11,690	11,320	8,413	74.3	8,506	75.1	370	3.2
Virgin Australia Regional Airlines	471	458	312	68.1	301	65.7	13	2.8

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline are shown on page 9 and onwards.

Table 2 Top ten routes for on time performance for May 2023 (participating airlines only)

Arrivals		Departures	
Route	On Time (%)	Route	On Time (%)
Townsville-Cairns	92.0	Townsville-Cairns	92.0
Cairns-Townsville	90.9	Cairns-Townsville	91.5
Brisbane-Perth	90.6	Adelaide-Canberra	89.1
Sydney-Armidale	88.7	Adelaide-Gold Coast	87.9
Mount Isa-Brisbane	88.7	Brisbane-Mount Isa	87.1
Perth-Newman	86.0	Perth-Newman	86.5
Adelaide-Canberra	85.5	Perth-Kalgoorlie	86.5
Brisbane-Mount Isa	85.5	Emerald-Brisbane	84.7
Adelaide-Gold Coast	84.5	Armidale-Sydney	83.0
Brisbane-Emerald	84.1	Brisbane-Hobart	82.9

Table 3 Top ten airports for on time performance for May 2023 (participating airlines and reported routes only)

Arrivals		Departures	
Airport	On Time (%)	Airport	On Time (%)
Armidale	88.7	Emerald	84.7
Newman	86.0	Armidale	83.0
Mount Isa	85.5	Mount Isa	82.3
Emerald	84.1	Port Macquarie	80.8
Kalgoorlie	83.2	Newman	79.7
Port Hedland	82.5	Coffs Harbour	78.7
Coffs Harbour	82.3	Port Lincoln	78.4
Mildura	80.7	Gladstone	78.2
Port Macquarie	80.2	Perth	76.7
Gladstone	78.9	Dubbo	76.7

Total industry on time performance

Figure 1 On time performance (by month from May 2020)—Total Industry

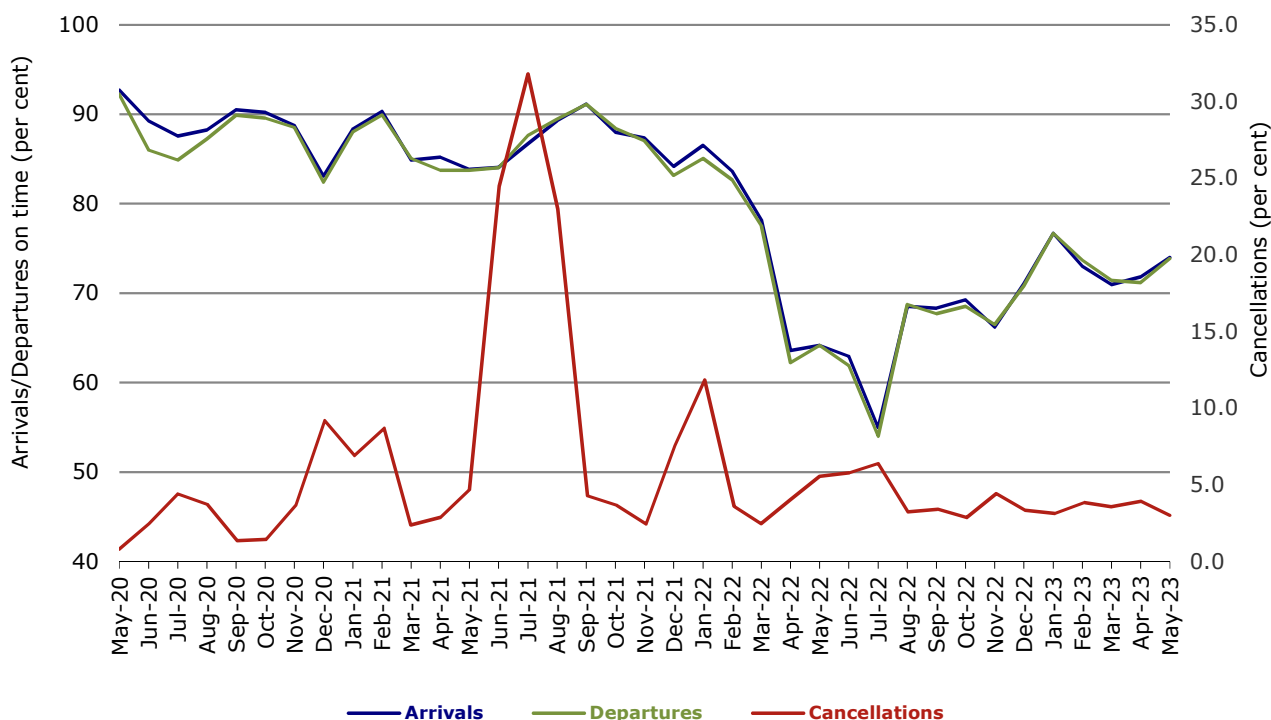


Figure 2 Arrivals on time (by month from May 2022)



Figure 3 Departures on time (by month from May 2022)

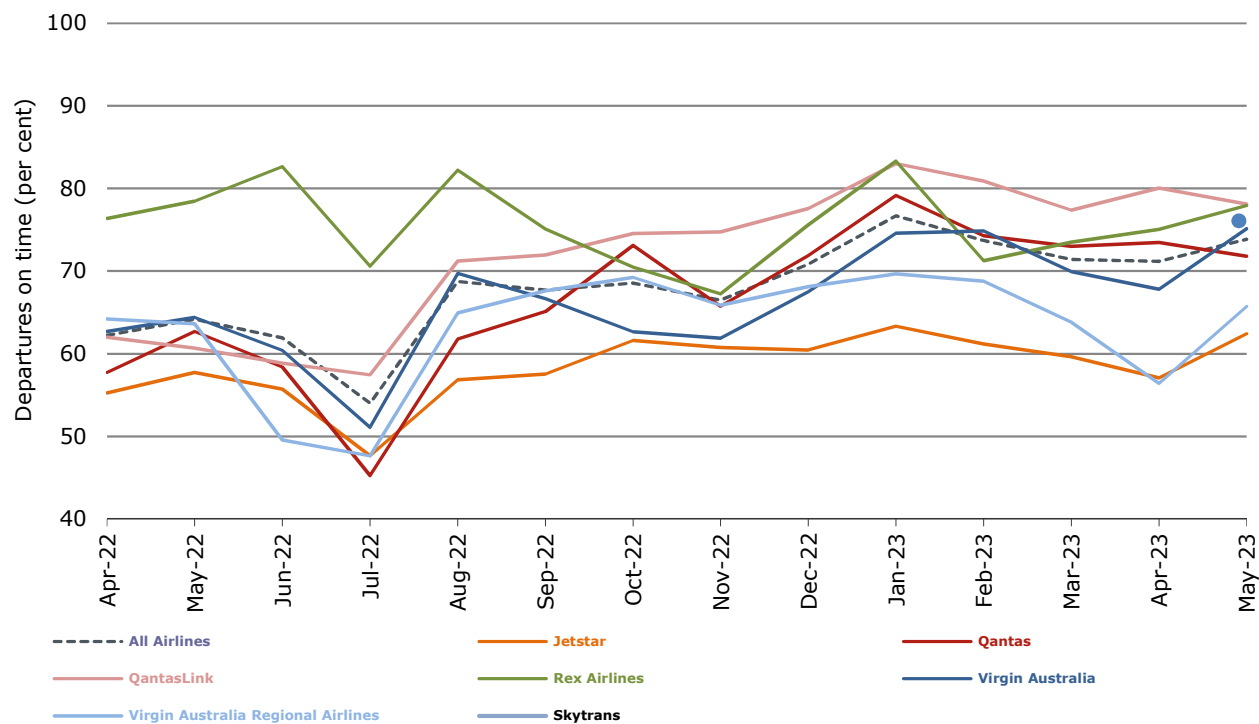
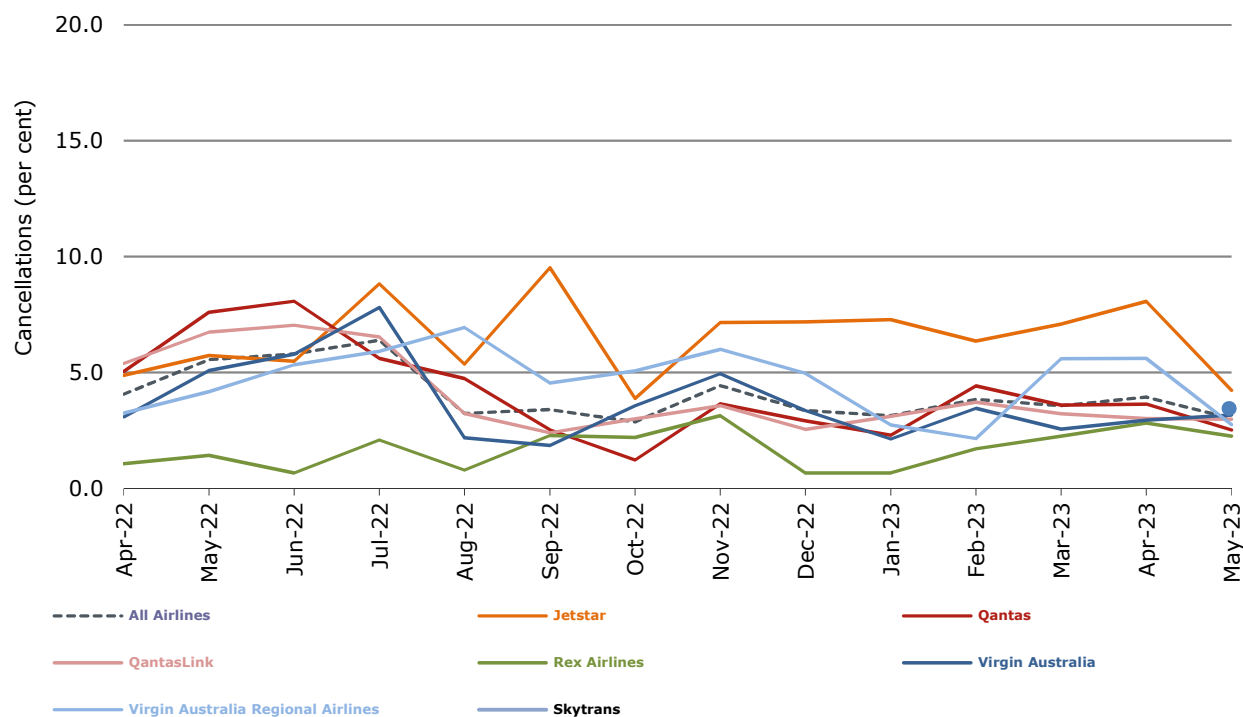


Figure 4 Cancellations (by month from May 2022)



Major domestic airlines on time performance

Figure 5 On time performance (by month from May 2020)—Jetstar

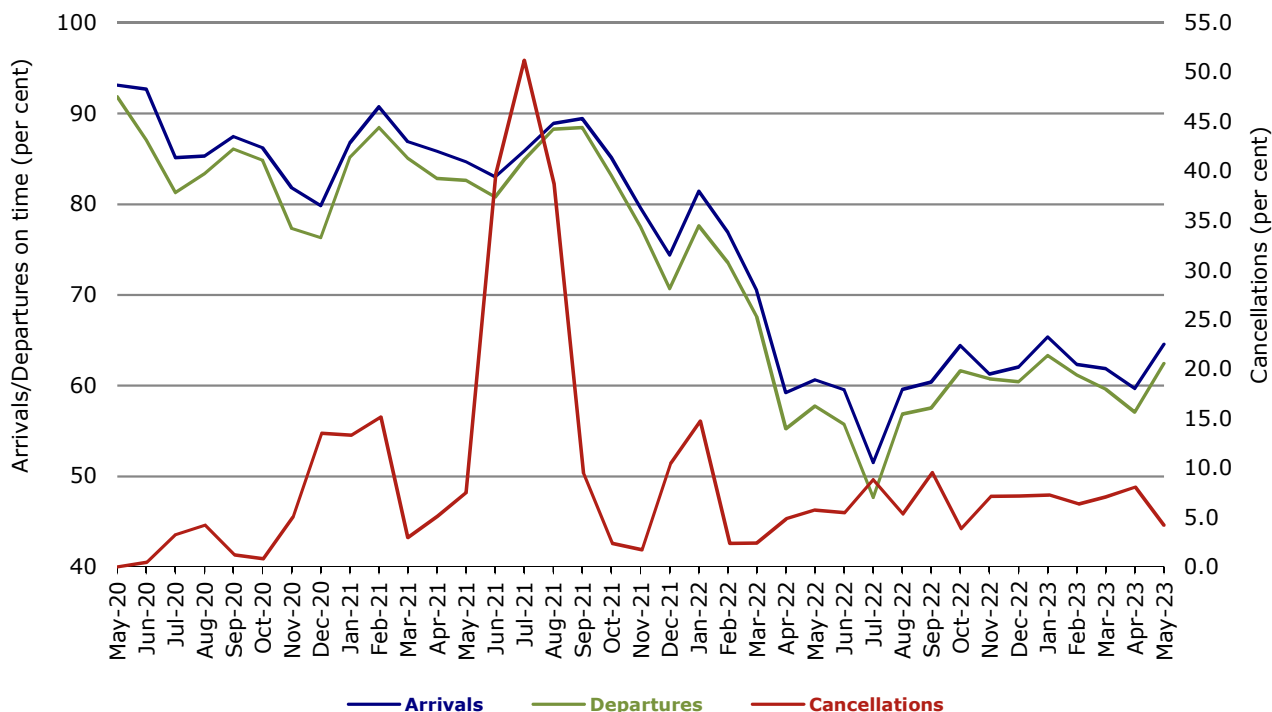


Figure 6 On time performance (by month from May 2020)—Qantas

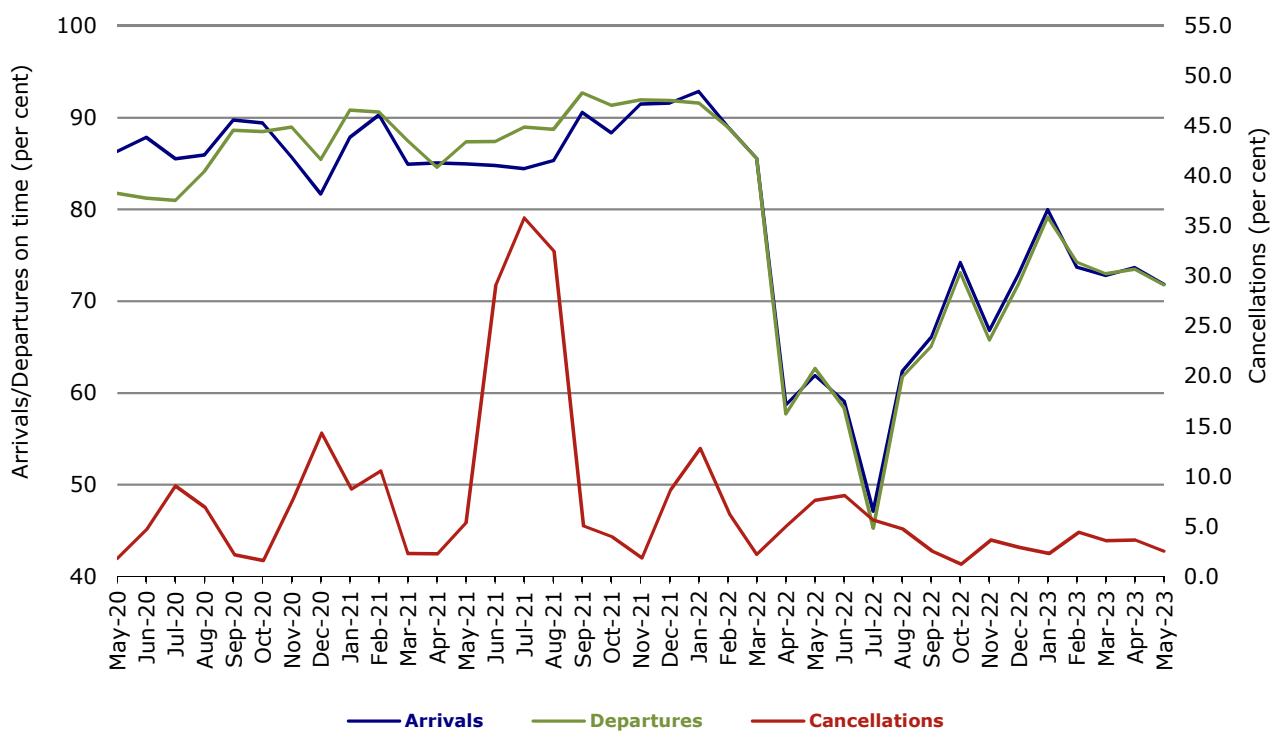
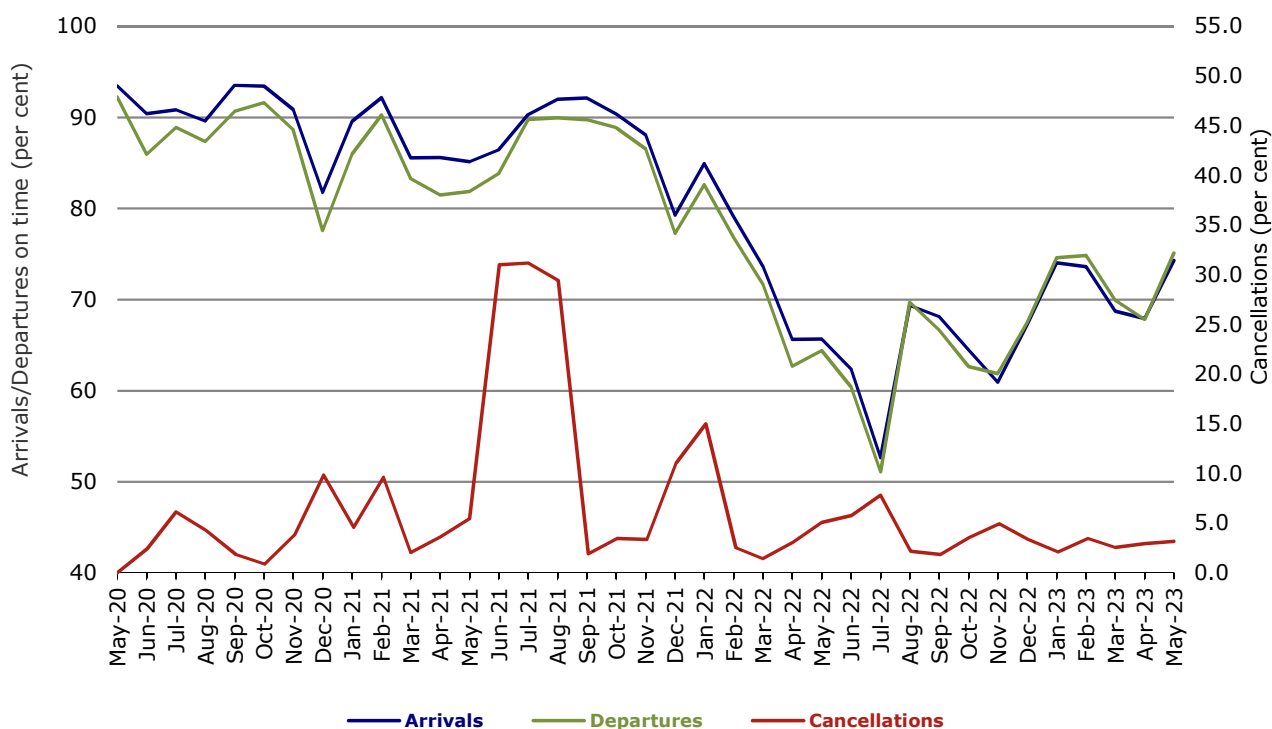


Figure 7 On time performance (by month from May 2020)—Virgin Australia



Major regional airlines on time performance

Figure 8 On time performance (by month from May 2020)—QantasLink

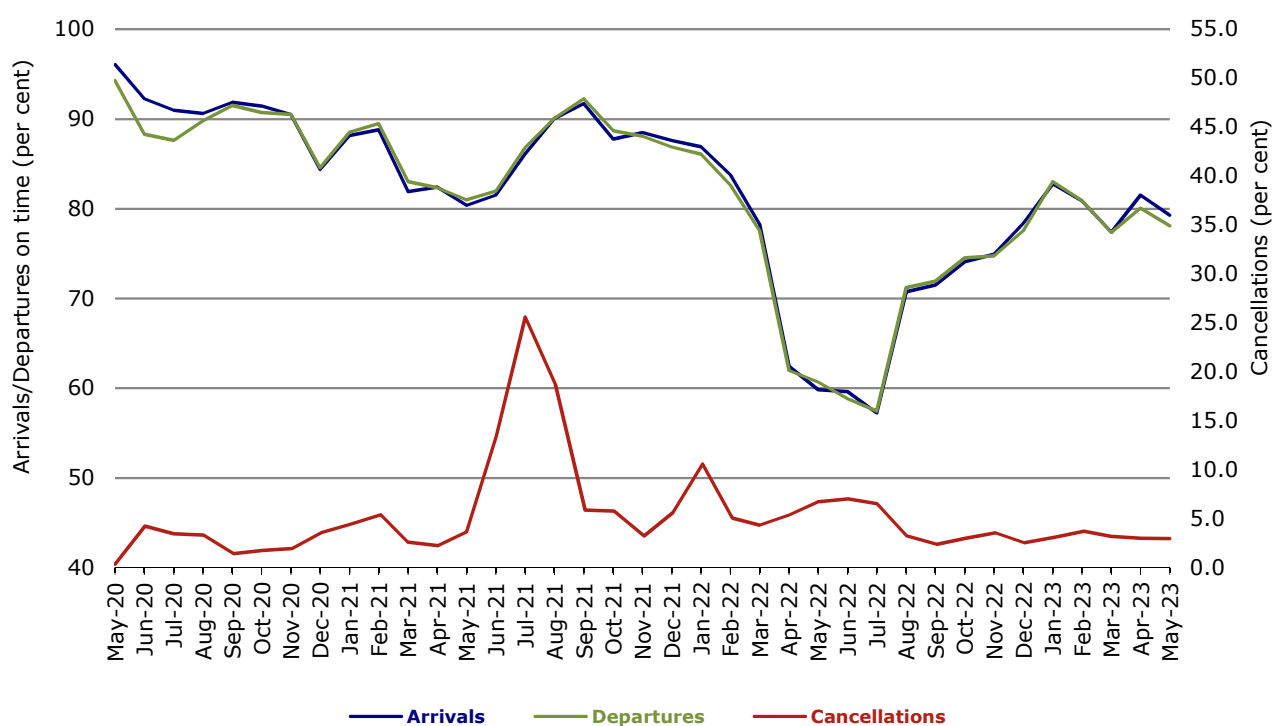


Figure 9 On time performance (by month from May 2020)—Rex Airlines

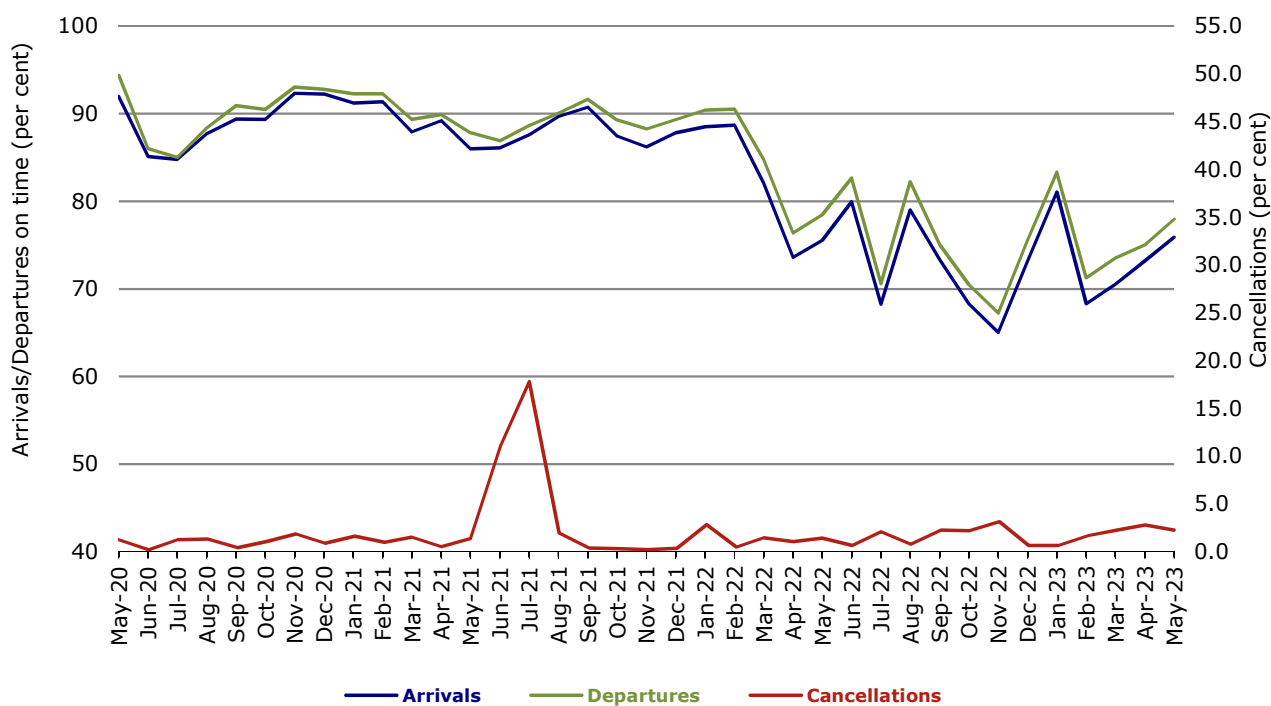


Figure 10 On time performance (by month from May 2020)—Virgin Australia Regional Airlines

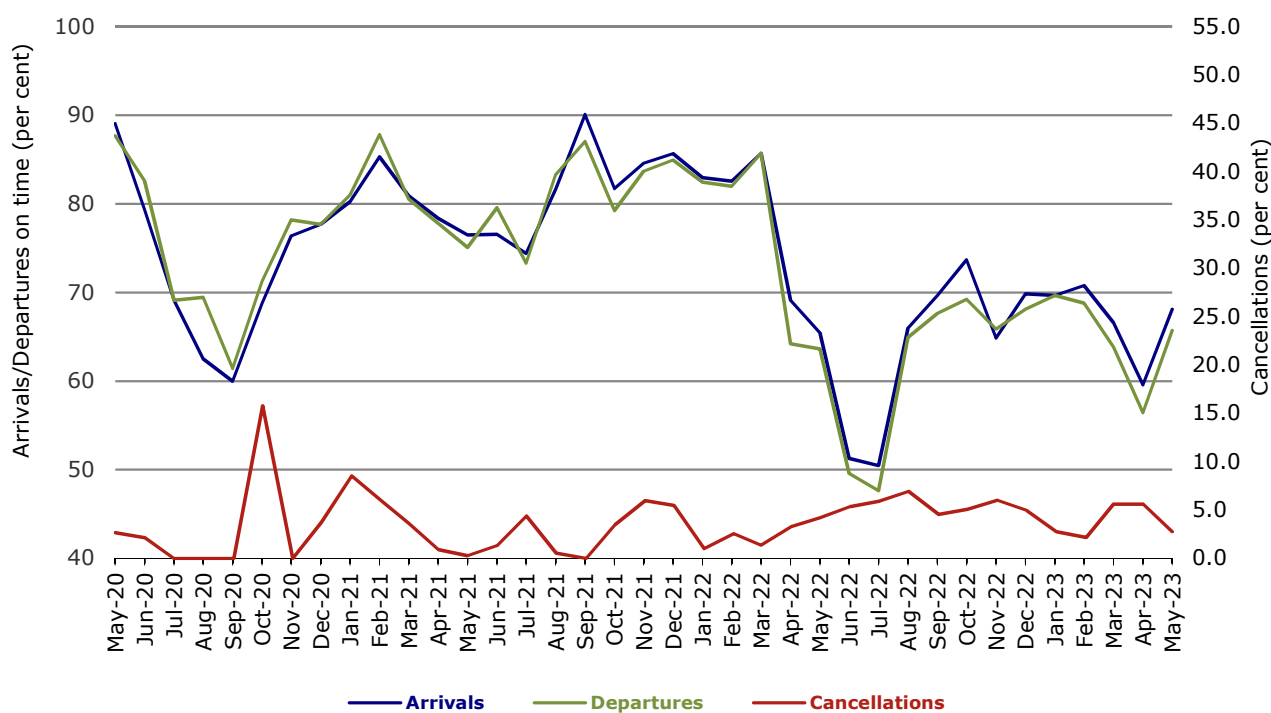
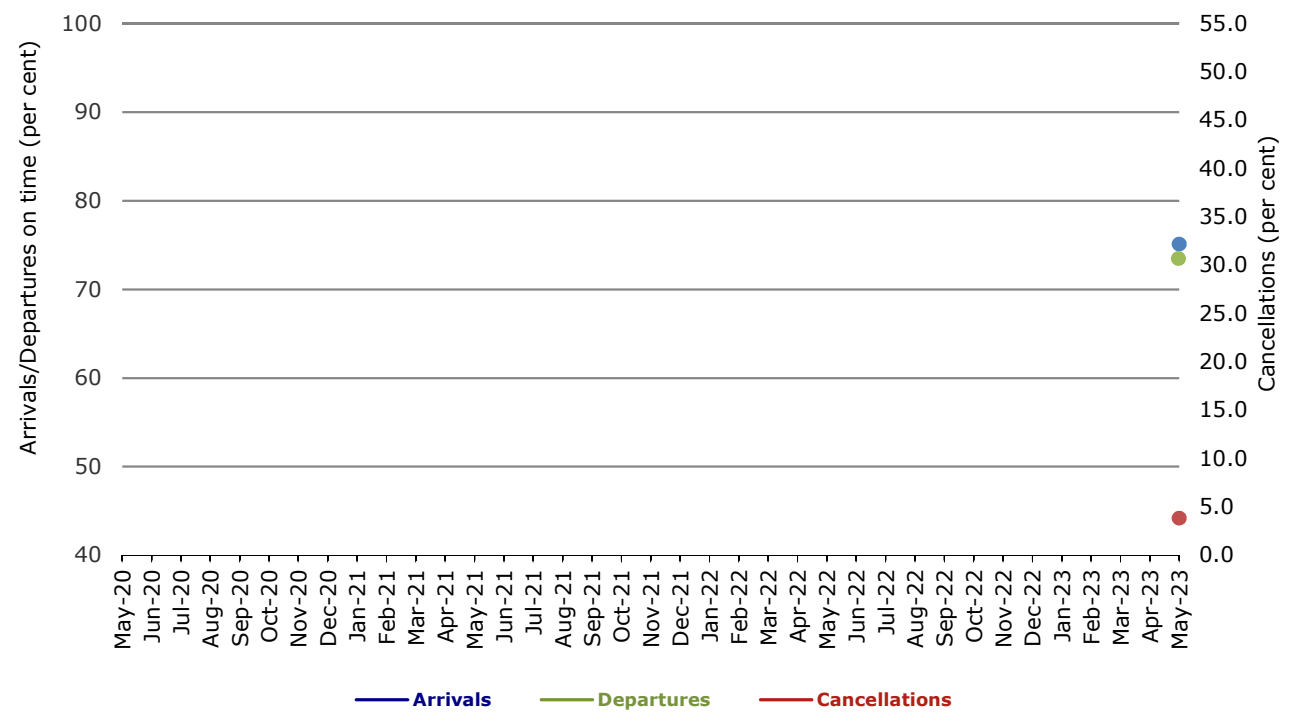


Figure 11 On time performance (by month from May 2020)—Skytrans



Individual routes

On time performance is reported for all routes where the passenger load averages over 8,000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction is not being applied. There are now 61 routes for which data are presented.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
QantasLink	54	54	45	83.3	47	87.0	0	0.0
Virgin Australia	14	14	8	57.1	9	64.3	0	0.0
All Airlines	68	68	53	77.9	56	82.4	0	0.0
Adelaide-Brisbane								
Jetstar	32	29	14	48.3	12	41.4	3	9.4
QantasLink	186	186	123	66.1	125	67.2	0	0.0
Virgin Australia	145	137	101	73.7	108	78.8	8	5.5
All Airlines	363	352	238	67.6	245	69.6	11	3.0
Adelaide-Canberra								
QantasLink	114	111	94	84.7	99	89.2	3	2.6
Virgin Australia	27	27	24	88.9	24	88.9	0	0.0
All Airlines	141	138	118	85.5	123	89.1	3	2.1
Adelaide-Darwin								
Jetstar	26	26	14	53.8	15	57.7	0	0.0
QantasLink	57	56	38	67.9	48	85.7	1	1.8
Virgin Australia	14	14	12	85.7	12	85.7	0	0.0
All Airlines	97	96	64	66.7	75	78.1	1	1.0
Adelaide-Gold Coast								
Jetstar	27	27	20	74.1	23	85.2	0	0.0
Virgin Australia	31	31	29	93.5	28	90.3	0	0.0
All Airlines	58	58	49	84.5	51	87.9	0	0.0
Adelaide-Melbourne								
Jetstar	111	107	60	56.1	59	55.1	4	3.6
Qantas	282	278	186	66.9	188	67.6	4	1.4
QantasLink	13	12	10	83.3	8	66.7	1	7.7
Rex Airlines	58	58	44	75.9	43	74.1	0	0.0
Virgin Australia	262	259	180	69.5	177	68.3	3	1.1
All Airlines	726	714	480	67.2	475	66.5	12	1.7
Adelaide-Perth								
Jetstar	26	26	19	73.1	16	61.5	0	0.0
Qantas	93	93	73	78.5	71	76.3	0	0.0
Virgin Australia	11	11	9	81.8	5	45.5	0	0.0
Virgin Australia Regional Airlines	47	45	25	55.6	16	35.6	2	4.3
All Airlines	177	175	126	72.0	108	61.7	2	1.1
Adelaide-Port Lincoln								
QantasLink	143	138	115	83.3	115	83.3	5	3.5
Rex Airlines	165	153	95	62.1	100	65.4	12	7.3
All Airlines	308	291	210	72.2	215	73.9	17	5.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Sydney								
Jetstar	111	101	63	62.4	67	66.3	10	9.0
Qantas	236	233	152	65.2	157	67.4	3	1.3
Virgin Australia	202	191	131	68.6	140	73.3	11	5.4
All Airlines	549	525	346	65.9	364	69.3	24	4.4
Albury-Sydney								
QantasLink	98	95	64	67.4	67	70.5	3	3.1
Rex Airlines	110	109	77	70.6	81	74.3	1	0.9
All Airlines	208	204	141	69.1	148	72.5	4	1.9
Alice Springs-Adelaide								
QantasLink	54	53	46	86.8	45	84.9	1	1.9
Virgin Australia	14	14	7	50.0	2	14.3	0	0.0
All Airlines	68	67	53	79.1	47	70.1	1	1.5
Armidale-Sydney								
QantasLink	95	87	76	87.4	75	86.2	8	8.4
Rex Airlines	67	66	44	66.7	52	78.8	1	1.5
All Airlines	162	153	120	78.4	127	83.0	9	5.6
Ballina-Sydney								
Jetstar	62	62	34	54.8	32	51.6	0	0.0
QantasLink	82	78	61	78.2	62	79.5	4	4.9
Virgin Australia	48	48	27	56.3	29	60.4	0	0.0
All Airlines	192	188	122	64.9	123	65.4	4	2.1
Brisbane-Adelaide								
Jetstar	32	29	20	69.0	14	48.3	3	9.4
QantasLink	186	186	109	58.6	115	61.8	0	0.0
Virgin Australia	145	136	111	81.6	106	77.9	9	6.2
All Airlines	363	351	240	68.4	235	67.0	12	3.3
Brisbane-Cairns								
Jetstar	75	74	39	52.7	40	54.1	1	1.3
Qantas	74	74	55	74.3	60	81.1	0	0.0
QantasLink	91	91	41	45.1	34	37.4	0	0.0
Virgin Australia	143	143	97	67.8	113	79.0	0	0.0
All Airlines	383	382	232	60.7	247	64.7	1	0.3
Brisbane-Canberra								
Jetstar	31	29	10	34.5	10	34.5	2	6.5
QantasLink	176	171	107	62.6	106	62.0	5	2.8
Virgin Australia	115	112	93	83.0	90	80.4	3	2.6
All Airlines	322	312	210	67.3	206	66.0	10	3.1
Brisbane-Darwin								
Jetstar	23	22	15	68.2	15	68.2	1	4.3
Virgin Australia	32	31	22	71.0	22	71.0	1	3.1
All Airlines	55	53	37	69.8	37	69.8	2	3.6
Brisbane-Emerald								
QantasLink	119	118	105	89.0	98	83.1	1	0.8
Virgin Australia	27	27	17	63.0	17	63.0	0	0.0
All Airlines	146	145	122	84.1	115	79.3	1	0.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Gladstone								
QantasLink	145	137	112	81.8	108	78.8	8	5.5
Virgin Australia	54	53	38	71.7	37	69.8	1	1.9
All Airlines	199	190	150	78.9	145	76.3	9	4.5
Brisbane-Hamilton Island								
Qantas	22	22	11	50.0	14	63.6	0	0.0
Virgin Australia	31	31	23	74.2	23	74.2	0	0.0
All Airlines	53	53	34	64.2	37	69.8	0	0.0
Brisbane-Hobart								
Jetstar	17	17	16	94.1	15	88.2	0	0.0
QantasLink	26	26	20	76.9	21	80.8	0	0.0
Virgin Australia	39	39	32	82.1	32	82.1	0	0.0
All Airlines	82	82	68	82.9	68	82.9	0	0.0
Brisbane-Launceston								
Jetstar	18	18	5	27.8	5	27.8	0	0.0
Virgin Australia	13	13	12	92.3	12	92.3	0	0.0
All Airlines	31	31	17	54.8	17	54.8	0	0.0
Brisbane-Mackay								
Jetstar	23	21	3	14.3	5	23.8	2	8.7
Qantas	100	100	68	68.0	67	67.0	0	0.0
QantasLink	16	16	14	87.5	14	87.5	0	0.0
Virgin Australia	143	141	91	64.5	96	68.1	2	1.4
All Airlines	282	278	176	63.3	182	65.5	4	1.4
Brisbane-Melbourne								
Jetstar	148	135	85	63.0	81	60.0	13	8.8
Qantas	400	393	308	78.4	304	77.4	7	1.8
Rex Airlines	54	54	44	81.5	44	81.5	0	0.0
Virgin Australia	423	410	309	75.4	329	80.2	13	3.1
All Airlines	1 025	992	746	75.2	758	76.4	33	3.2
Brisbane-Mount Isa								
Qantas	48	48	44	91.7	42	87.5	0	0.0
Virgin Australia	14	14	9	64.3	12	85.7	0	0.0
All Airlines	62	62	53	85.5	54	87.1	0	0.0
Brisbane-Newcastle								
Jetstar	62	62	38	61.3	43	69.4	0	0.0
QantasLink	139	129	114	88.4	106	82.2	10	7.2
Virgin Australia	85	85	61	71.8	61	71.8	0	0.0
All Airlines	286	276	213	77.2	210	76.1	10	3.5
Brisbane-Perth								
Jetstar	22	22	20	90.9	14	63.6	0	0.0
Qantas	150	150	132	88.0	119	79.3	0	0.0
Virgin Australia	115	114	107	93.9	80	70.2	1	0.9
All Airlines	287	286	259	90.6	213	74.5	1	0.3
Brisbane-Proserpine								
Jetstar	31	31	19	61.3	20	64.5	0	0.0
QantasLink	33	32	30	93.8	30	93.8	1	3.0
Virgin Australia	31	31	24	77.4	23	74.2	0	0.0
All Airlines	95	94	73	77.7	73	77.7	1	1.1

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Rockhampton								
QantasLink	189	185	153	82.7	151	81.6	4	2.1
Virgin Australia	143	142	74	52.1	94	66.2	1	0.7
All Airlines	332	327	227	69.4	245	74.9	5	1.5
Brisbane-Sydney								
Jetstar	148	129	84	65.1	85	65.9	19	12.8
Qantas	565	554	450	81.2	464	83.8	11	1.9
Rex Airlines	147	146	116	79.5	121	82.9	1	0.7
Virgin Australia	498	471	364	77.3	382	81.1	27	5.4
All Airlines	1 358	1 300	1 014	78.0	1 052	80.9	58	4.3
Brisbane-Townsville								
Jetstar	50	50	33	66.0	35	70.0	0	0.0
Qantas	75	75	50	66.7	51	68.0	0	0.0
QantasLink	62	62	41	66.1	45	72.6	0	0.0
Virgin Australia	143	143	80	55.9	108	75.5	0	0.0
All Airlines	330	330	204	61.8	239	72.4	0	0.0
Broome-Perth								
QantasLink	73	73	47	64.4	46	63.0	0	0.0
Virgin Australia	39	39	29	74.4	26	66.7	0	0.0
Virgin Australia Regional Airlines	15	13	7	53.8	3	23.1	2	13.3
All Airlines	127	125	83	66.4	75	60.0	2	1.6
Cairns-Brisbane								
Jetstar	75	74	47	63.5	43	58.1	1	1.3
Qantas	74	74	68	91.9	63	85.1	0	0.0
QantasLink	91	91	33	36.3	22	24.2	0	0.0
Virgin Australia	143	143	116	81.1	94	65.7	0	0.0
All Airlines	383	382	264	69.1	222	58.1	1	0.3
Cairns-Melbourne								
Jetstar	79	78	52	66.7	49	62.8	1	1.3
Qantas	31	30	12	40.0	13	43.3	1	3.2
Virgin Australia	52	52	20	38.5	22	42.3	0	0.0
All Airlines	162	160	84	52.5	84	52.5	2	1.2
Cairns-Sydney								
Jetstar	70	66	42	63.6	36	54.5	4	5.7
Qantas	39	39	17	43.6	14	35.9	0	0.0
Virgin Australia	75	74	58	78.4	60	81.1	1	1.3
All Airlines	184	179	117	65.4	110	61.5	5	2.7
Cairns-Townsville								
QantasLink	156	152	139	91.4	140	92.1	4	2.6
Rex Airlines	13	12	10	83.3	10	83.3	1	7.7
All Airlines	169	164	149	90.9	150	91.5	5	3.0
Canberra-Adelaide								
QantasLink	114	110	91	82.7	90	81.8	4	3.5
Virgin Australia	27	27	24	88.9	22	81.5	0	0.0
All Airlines	141	137	115	83.9	112	81.8	4	2.8
Canberra-Brisbane								
Jetstar	31	29	13	44.8	9	31.0	2	6.5
QantasLink	176	170	125	73.5	117	68.8	6	3.4
Virgin Australia	115	112	92	82.1	90	80.4	3	2.6
All Airlines	322	311	230	74.0	216	69.5	11	3.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Gold Coast								
Jetstar	18	18	12	66.7	7	38.9	0	0.0
Virgin Australia	31	31	26	83.9	25	80.6	0	0.0
All Airlines	49	49	38	77.6	32	65.3	0	0.0
Canberra-Melbourne								
Jetstar	31	29	14	48.3	13	44.8	2	6.5
QantasLink	293	275	194	70.5	199	72.4	18	6.1
Rex Airlines	31	31	25	80.6	27	87.1	0	0.0
Virgin Australia	143	143	94	65.7	99	69.2	0	0.0
All Airlines	498	478	327	68.4	338	70.7	20	4.0
Canberra-Sydney								
QantasLink	470	419	303	72.3	309	73.7	51	10.9
Virgin Australia	262	249	191	76.7	184	73.9	13	5.0
All Airlines	732	668	494	74.0	493	73.8	64	8.7
Coffs Harbour-Sydney								
QantasLink	110	109	83	76.1	88	80.7	1	0.9
Rex Airlines	117	116	81	69.8	89	76.7	1	0.9
All Airlines	227	225	164	72.9	177	78.7	2	0.9
Darwin-Adelaide								
Jetstar	27	27	16	59.3	13	48.1	0	0.0
QantasLink	58	57	56	98.2	52	91.2	1	1.7
virgin Australia	13	13	13	100.0	11	84.6	0	0.0
All Airlines	98	97	85	87.6	76	78.4	1	1.0
Darwin-Brisbane								
Jetstar	22	21	15	71.4	13	61.9	1	4.5
Virgin Australia	32	31	23	74.2	16	51.6	1	3.1
All Airlines	54	52	38	73.1	29	55.8	2	3.7
Darwin-Melbourne								
Jetstar	22	22	10	45.5	8	36.4	0	0.0
Qantas	31	31	26	83.9	21	67.7	0	0.0
Virgin Australia	31	31	19	61.3	16	51.6	0	0.0
All Airlines	84	84	55	65.5	45	53.6	0	0.0
Darwin-Perth								
QantasLink	28	28	16	57.1	14	50.0	0	0.0
Virgin Australia	9	9	8	88.9	8	88.9	0	0.0
Virgin Australia Regional Airlines	13	13	13	100.0	12	92.3	0	0.0
All Airlines	50	50	37	74.0	34	68.0	0	0.0
Devonport-Melbourne								
QantasLink	106	105	77	73.3	77	73.3	1	0.9
Rex Airlines	53	50	37	74.0	38	76.0	3	5.7
All Airlines	159	155	114	73.5	115	74.2	4	2.5
Dubbo-Sydney								
QantasLink	109	107	78	72.9	80	74.8	2	1.8
Rex Airlines	133	133	97	72.9	104	78.2	0	0.0
All Airlines	242	240	175	72.9	184	76.7	2	0.8
Emerald-Brisbane								
QantasLink	118	117	98	83.8	102	87.2	1	0.8
Virgin Australia	27	27	21	77.8	20	74.1	0	0.0
All Airlines	145	144	119	82.6	122	84.7	1	0.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gladstone-Brisbane								
QantasLink	145	135	114	84.4	109	80.7	10	6.9
Virgin Australia	54	53	36	67.9	38	71.7	1	1.9
All Airlines	199	188	150	79.8	147	78.2	11	5.5
Gold Coast-Adelaide								
Jetstar	27	27	23	85.2	23	85.2	0	0.0
Virgin Australia	31	31	24	77.4	25	80.6	0	0.0
All Airlines	58	58	47	81.0	48	82.8	0	0.0
Gold Coast-Canberra								
Jetstar	17	17	13	76.5	12	70.6	0	0.0
Virgin Australia	31	31	26	83.9	27	87.1	0	0.0
All Airlines	48	48	39	81.3	39	81.3	0	0.0
Gold Coast-Melbourne								
Jetstar	183	172	108	62.8	108	62.8	11	6.0
Qantas	31	31	22	71.0	20	64.5	0	0.0
Rex Airlines	31	31	25	80.6	27	87.1	0	0.0
Virgin Australia	240	238	179	75.2	161	67.6	2	0.8
All Airlines	485	472	334	70.8	316	66.9	13	2.7
Gold Coast-Sydney								
Jetstar	241	230	173	75.2	171	74.3	11	4.6
Qantas	93	93	66	71.0	71	76.3	0	0.0
Rex Airlines	31	31	27	87.1	26	83.9	0	0.0
Virgin Australia	286	283	213	75.3	209	73.9	3	1.0
All Airlines	651	637	479	75.2	477	74.9	14	2.2
Hamilton Island-Brisbane								
Qantas	22	22	13	59.1	11	50.0	0	0.0
Virgin Australia	31	31	25	80.6	20	64.5	0	0.0
All Airlines	53	53	38	71.7	31	58.5	0	0.0
Hamilton Island-Sydney								
Jetstar	18	18	6	33.3	5	27.8	0	0.0
Qantas	30	30	23	76.7	20	66.7	0	0.0
Virgin Australia	18	18	10	55.6	9	50.0	0	0.0
All Airlines	66	66	39	59.1	34	51.5	0	0.0
Hobart-Brisbane								
Jetstar	17	17	12	70.6	15	88.2	0	0.0
QantasLink	26	26	21	80.8	23	88.5	0	0.0
Virgin Australia	39	39	27	69.2	29	74.4	0	0.0
All Airlines	82	82	60	73.2	67	81.7	0	0.0
Hobart-Melbourne								
Jetstar	130	127	80	63.0	79	62.2	3	2.3
Qantas	44	44	36	81.8	34	77.3	0	0.0
QantasLink	58	58	31	53.4	37	63.8	0	0.0
Virgin Australia	137	135	83	61.5	104	77.0	2	1.5
All Airlines	369	364	230	63.2	254	69.8	5	1.4
Hobart-Sydney								
Jetstar	62	61	33	54.1	32	52.5	1	1.6
Qantas	27	27	21	77.8	20	74.1	0	0.0
QantasLink	58	57	47	82.5	47	82.5	1	1.7
Virgin Australia	70	68	53	77.9	56	82.4	2	2.9
All Airlines	217	213	154	72.3	155	72.8	4	1.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Kalgoorlie-Perth								
Qantas	24	23	19	82.6	18	78.3	1	4.2
QantasLink	53	53	36	67.9	40	75.5	0	0.0
Virgin Australia	49	47	37	78.7	33	70.2	2	4.1
Virgin Australia Regional Airlines	34	32	27	84.4	27	84.4	2	5.9
All Airlines	160	155	119	76.8	118	76.1	5	3.1
Karratha-Perth								
Qantas	21	19	17	89.5	15	78.9	2	9.5
QantasLink	128	127	102	80.3	85	66.9	1	0.8
Virgin Australia	31	31	23	74.2	22	71.0	0	0.0
Virgin Australia Regional Airlines	23	23	14	60.9	13	56.5	0	0.0
All Airlines	203	200	156	78.0	135	67.5	3	1.5
Launceston-Brisbane								
Jetstar	18	17	2	11.8	3	17.6	1	5.6
Virgin Australia	12	12	9	75.0	8	66.7	0	0.0
All Airlines	30	29	11	37.9	11	37.9	1	3.3
Launceston-Melbourne								
Jetstar	84	83	49	59.0	42	50.6	1	1.2
QantasLink	118	113	88	77.9	83	73.5	5	4.2
Virgin Australia	90	90	61	67.8	68	75.6	0	0.0
All Airlines	292	286	198	69.2	193	67.5	6	2.1
Launceston-Sydney								
Jetstar	26	26	16	61.5	14	53.8	0	0.0
QantasLink	31	31	23	74.2	15	48.4	0	0.0
Virgin Australia	23	23	15	65.2	16	69.6	0	0.0
All Airlines	80	80	54	67.5	45	56.3	0	0.0
Mackay-Brisbane								
Jetstar	23	19	1	5.3	1	5.3	4	17.4
Qantas	100	100	73	73.0	69	69.0	0	0.0
QantasLink	21	21	18	85.7	16	76.2	0	0.0
Virgin Australia	143	142	106	74.6	88	62.0	1	0.7
All Airlines	287	282	198	70.2	174	61.7	5	1.7
Melbourne-Adelaide								
Jetstar	112	109	81	74.3	76	69.7	3	2.7
Qantas	282	279	195	69.9	193	69.2	3	1.1
QantasLink	13	13	11	84.6	12	92.3	0	0.0
Rex Airlines	58	58	43	74.1	43	74.1	0	0.0
Virgin Australia	261	259	188	72.6	189	73.0	2	0.8
All Airlines	726	718	518	72.1	513	71.4	8	1.1
Melbourne-Brisbane								
Jetstar	148	135	71	52.6	77	57.0	13	8.8
Qantas	399	391	281	71.9	280	71.6	8	2.0
Rex Airlines	54	54	47	87.0	47	87.0	0	0.0
Virgin Australia	428	413	326	78.9	336	81.4	15	3.5
All Airlines	1 029	993	725	73.0	740	74.5	36	3.5
Melbourne-Cairns								
Jetstar	79	78	59	75.6	52	66.7	1	1.3
Qantas	31	31	18	58.1	18	58.1	0	0.0
Virgin Australia	52	52	39	75.0	38	73.1	0	0.0
All Airlines	162	161	116	72.0	108	67.1	1	0.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Canberra								
Jetstar	31	29	17	58.6	16	55.2	2	6.5
QantasLink	293	277	210	75.8	203	73.3	16	5.5
Rex Airlines	31	31	26	83.9	28	90.3	0	0.0
Virgin Australia	143	143	110	76.9	113	79.0	0	0.0
All Airlines	498	480	363	75.6	360	75.0	18	3.6
Melbourne-Darwin								
Jetstar	22	22	13	59.1	12	54.5	0	0.0
Qantas	31	30	15	50.0	13	43.3	1	3.2
Virgin Australia	31	31	19	61.3	21	67.7	0	0.0
All Airlines	84	83	47	56.6	46	55.4	1	1.2
Melbourne-Devonport								
QantasLink	106	105	82	78.1	81	77.1	1	0.9
Rex Airlines	54	51	40	78.4	40	78.4	3	5.6
All Airlines	160	156	122	78.2	121	77.6	4	2.5
Melbourne-Gold Coast								
Jetstar	183	174	111	63.8	104	59.8	9	4.9
Qantas	31	31	25	80.6	21	67.7	0	0.0
Rex Airlines	31	31	27	87.1	28	90.3	0	0.0
Virgin Australia	240	238	193	81.1	178	74.8	2	0.8
All Airlines	485	474	356	75.1	331	69.8	11	2.3
Melbourne-Hobart								
Jetstar	130	127	75	59.1	74	58.3	3	2.3
Qantas	44	44	26	59.1	25	56.8	0	0.0
QantasLink	58	58	43	74.1	47	81.0	0	0.0
Virgin Australia	137	135	95	70.4	106	78.5	2	1.5
All Airlines	369	364	239	65.7	252	69.2	5	1.4
Melbourne-Launceston								
Jetstar	84	83	53	63.9	53	63.9	1	1.2
QantasLink	118	114	93	81.6	89	78.1	4	3.4
Virgin Australia	89	89	59	66.3	69	77.5	0	0.0
All Airlines	291	286	205	71.7	211	73.8	5	1.7
Melbourne-Mildura								
QantasLink	115	113	90	79.6	84	74.3	2	1.7
Rex Airlines	112	110	90	81.8	91	82.7	2	1.8
All Airlines	227	223	180	80.7	175	78.5	4	1.8
Melbourne-Newcastle								
Jetstar	44	44	34	77.3	31	70.5	0	0.0
QantasLink	58	57	37	64.9	40	70.2	1	1.7
Virgin Australia	40	40	30	75.0	32	80.0	0	0.0
All Airlines	142	141	101	71.6	103	73.0	1	0.7
Melbourne-Perth								
Jetstar	62	57	45	78.9	39	68.4	5	8.1
Qantas	209	205	154	75.1	139	67.8	4	1.9
Virgin Australia	189	186	153	82.3	115	61.8	3	1.6
All Airlines	460	448	352	78.6	293	65.4	12	2.6
Melbourne-Sunshine Coast								
Jetstar	62	62	33	53.2	34	54.8	0	0.0
Qantas	30	30	24	80.0	23	76.7	0	0.0
Virgin Australia	70	70	58	82.9	58	82.9	0	0.0
All Airlines	162	162	115	71.0	115	71.0	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Sydney								
Jetstar	364	331	226	68.3	203	61.3	33	9.1
Qantas	1 000	930	654	70.3	683	73.4	70	7.0
Rex Airlines	149	145	127	87.6	127	87.6	4	2.7
Virgin Australia	823	747	552	73.9	607	81.3	76	9.2
All Airlines	2 336	2 153	1 559	72.4	1 620	75.2	183	7.8
Mildura-Melbourne								
QantasLink	115	112	79	70.5	73	65.2	3	2.6
Rex Airlines	112	110	84	76.4	92	83.6	2	1.8
All Airlines	227	222	163	73.4	165	74.3	5	2.2
Mount Isa-Brisbane								
Qantas	48	48	44	91.7	40	83.3	0	0.0
Virgin Australia	14	14	11	78.6	11	78.6	0	0.0
All Airlines	62	62	55	88.7	51	82.3	0	0.0
Newcastle-Brisbane								
Jetstar	63	62	39	62.9	40	64.5	1	1.6
QantasLink	139	126	116	92.1	112	88.9	13	9.4
Virgin Australia	85	85	61	71.8	59	69.4	0	0.0
All Airlines	287	273	216	79.1	211	77.3	14	4.9
Newcastle-Melbourne								
Jetstar	44	44	33	75.0	30	68.2	0	0.0
QantasLink	58	58	49	84.5	47	81.0	0	0.0
Virgin Australia	40	40	22	55.0	25	62.5	0	0.0
All Airlines	142	142	104	73.2	102	71.8	0	0.0
Newman-Perth								
Qantas	38	37	27	73.0	34	91.9	1	2.6
QantasLink	82	80	49	61.3	61	76.3	2	2.4
Virgin Australia	35	35	22	62.9	24	68.6	0	0.0
Virgin Australia Regional Airlines	26	25	21	84.0	22	88.0	1	3.8
All Airlines	181	177	119	67.2	141	79.7	4	2.2
Perth-Adelaide								
Jetstar	26	26	15	57.7	15	57.7	0	0.0
Qantas	93	93	73	78.5	67	72.0	0	0.0
Virgin Australia	11	11	7	63.6	9	81.8	0	0.0
Virgin Australia Regional Airlines	47	45	23	51.1	33	73.3	2	4.3
All Airlines	177	175	118	67.4	124	70.9	2	1.1
Perth-Brisbane								
Jetstar	22	22	14	63.6	12	54.5	0	0.0
Qantas	150	150	114	76.0	118	78.7	0	0.0
Virgin Australia	114	113	91	80.5	82	72.6	1	0.9
All Airlines	286	285	219	76.8	212	74.4	1	0.3
Perth-Broome								
QantasLink	73	73	60	82.2	54	74.0	0	0.0
Virgin Australia	39	39	27	69.2	27	69.2	0	0.0
Virgin Australia Regional Airlines	15	13	8	61.5	7	53.8	2	13.3
All Airlines	127	125	95	76.0	88	70.4	2	1.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Darwin								
QantasLink	28	28	22	78.6	23	82.1	0	0.0
Virgin Australia	9	9	7	77.8	6	66.7	0	0.0
Virgin Australia Regional Airlines	13	13	13	100.0	10	76.9	0	0.0
All Airlines	50	50	42	84.0	39	78.0	0	0.0
Perth-Kalgoorlie								
Qantas	24	23	23	100.0	23	100.0	1	4.2
QantasLink	53	53	42	79.2	44	83.0	0	0.0
Virgin Australia	49	48	37	77.1	39	81.3	1	2.0
Virgin Australia Regional Airlines	33	31	27	87.1	28	90.3	2	6.1
All Airlines	159	155	129	83.2	134	86.5	4	2.5
Perth-Karratha								
Qantas	21	20	19	95.0	20	100.0	1	4.8
QantasLink	129	128	102	79.7	96	75.0	1	0.8
Virgin Australia	31	31	23	74.2	25	80.6	0	0.0
Virgin Australia Regional Airlines	23	23	14	60.9	14	60.9	0	0.0
All Airlines	204	202	158	78.2	155	76.7	2	1.0
Perth-Melbourne								
Jetstar	63	57	31	54.4	31	54.4	6	9.5
Qantas	209	206	147	71.4	157	76.2	3	1.4
Virgin Australia	195	191	139	72.8	156	81.7	4	2.1
All Airlines	467	454	317	69.8	344	75.8	13	2.8
Perth-Newman								
Qantas	38	37	36	97.3	35	94.6	1	2.6
QantasLink	82	81	67	82.7	69	85.2	1	1.2
Virgin Australia	35	35	28	80.0	29	82.9	0	0.0
Virgin Australia Regional Airlines	25	25	22	88.0	21	84.0	0	0.0
All Airlines	180	178	153	86.0	154	86.5	2	1.1
Perth-Port Hedland								
Qantas	42	41	38	92.7	37	90.2	1	2.4
QantasLink	95	95	80	84.2	77	81.1	0	0.0
Virgin Australia	21	20	12	60.0	14	70.0	1	4.8
Virgin Australia Regional Airlines	33	33	26	78.8	25	75.8	0	0.0
All Airlines	191	189	156	82.5	153	81.0	2	1.0
Perth-Sydney								
Jetstar	43	40	20	50.0	21	52.5	3	7.0
Qantas	222	219	161	73.5	169	77.2	3	1.4
Virgin Australia	140	135	113	83.7	100	74.1	5	3.6
All Airlines	405	394	294	74.6	290	73.6	11	2.7
Port Hedland-Perth								
Qantas	42	41	36	87.8	32	78.0	1	2.4
QantasLink	95	95	64	67.4	66	69.5	0	0.0
Virgin Australia	21	20	12	60.0	10	50.0	1	4.8
Virgin Australia Regional Airlines	33	33	17	51.5	14	42.4	0	0.0
All Airlines	191	189	129	68.3	122	64.6	2	1.0
Port Lincoln-Adelaide								
QantasLink	143	138	121	87.7	124	89.9	5	3.5
Rex Airlines	167	154	101	65.6	105	68.2	13	7.8
All Airlines	310	292	222	76.0	229	78.4	18	5.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Port Macquarie-Sydney								
QantasLink	106	106	81	76.4	83	78.3	0	0.0
Rex Airlines	105	97	67	69.1	81	83.5	8	7.6
All Airlines	211	203	148	72.9	164	80.8	8	3.8
Proserpine-Brisbane								
Jetstar	31	31	14	45.2	13	41.9	0	0.0
QantasLink	33	31	26	83.9	23	74.2	2	6.1
Virgin Australia	31	31	17	54.8	16	51.6	0	0.0
All Airlines	95	93	57	61.3	52	55.9	2	2.1
Rockhampton-Brisbane								
QantasLink	189	183	160	87.4	157	85.8	6	3.2
Virgin Australia	143	142	81	57.0	86	60.6	1	0.7
All Airlines	332	325	241	74.2	243	74.8	7	2.1
Sunshine Coast-Melbourne								
Jetstar	62	62	27	43.5	32	51.6	0	0.0
Qantas	30	30	22	73.3	20	66.7	0	0.0
Virgin Australia	70	70	51	72.9	56	80.0	0	0.0
All Airlines	162	162	100	61.7	108	66.7	0	0.0
Sunshine Coast-Sydney								
Jetstar	79	75	44	58.7	52	69.3	4	5.1
Qantas	53	53	36	67.9	39	73.6	0	0.0
Virgin Australia	62	61	28	45.9	43	70.5	1	1.6
All Airlines	194	189	108	57.1	134	70.9	5	2.6
Sydney-Adelaide								
Jetstar	111	102	61	59.8	54	52.9	9	8.1
Qantas	236	231	138	59.7	145	62.8	5	2.1
Virgin Australia	203	193	144	74.6	152	78.8	10	4.9
All Airlines	550	526	343	65.2	351	66.7	24	4.4
Sydney-Albury								
QantasLink	97	94	67	71.3	70	74.5	3	3.1
Rex Airlines	109	109	79	72.5	82	75.2	0	0.0
All Airlines	206	203	146	71.9	152	74.9	3	1.5
Sydney-Armidale								
QantasLink	94	86	80	93.0	69	80.2	8	8.5
Rex Airlines	65	65	54	83.1	54	83.1	0	0.0
All Airlines	159	151	134	88.7	123	81.5	8	5.0
Sydney-Ballina								
Jetstar	62	62	39	62.9	40	64.5	0	0.0
QantasLink	81	77	68	88.3	65	84.4	4	4.9
Virgin Australia	48	48	37	77.1	39	81.3	0	0.0
All Airlines	191	187	144	77.0	144	77.0	4	2.1
Sydney-Brisbane								
Jetstar	146	130	79	60.8	79	60.8	16	11.0
Qantas	566	556	373	67.1	389	70.0	10	1.8
Rex Airlines	147	146	126	86.3	128	87.7	1	0.7
Virgin Australia	494	470	371	78.9	387	82.3	24	4.9
All Airlines	1 353	1 302	949	72.9	983	75.5	51	3.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Cairns								
Jetstar	70	66	43	65.2	43	65.2	4	5.7
Qantas	39	39	17	43.6	23	59.0	0	0.0
Virgin Australia	75	74	67	90.5	63	85.1	1	1.3
All Airlines	184	179	127	70.9	129	72.1	5	2.7
Sydney-Canberra								
QantasLink	469	428	334	78.0	339	79.2	41	8.7
Virgin Australia	262	246	199	80.9	191	77.6	16	6.1
All Airlines	731	674	533	79.1	530	78.6	57	7.8
Sydney-Coffs Harbour								
QantasLink	110	109	89	81.7	69	63.3	1	0.9
Rex Airlines	118	117	97	82.9	89	76.1	1	0.8
All Airlines	228	226	186	82.3	158	69.9	2	0.9
Sydney-Dubbo								
QantasLink	109	107	86	80.4	72	67.3	2	1.8
Rex Airlines	137	137	106	77.4	101	73.7	0	0.0
All Airlines	246	244	192	78.7	173	70.9	2	0.8
Sydney-Gold Coast								
Jetstar	240	229	173	75.5	177	77.3	11	4.6
Qantas	93	93	62	66.7	56	60.2	0	0.0
Rex Airlines	31	31	27	87.1	28	90.3	0	0.0
Virgin Australia	287	284	210	73.9	216	76.1	3	1.0
All Airlines	651	637	472	74.1	477	74.9	14	2.2
Sydney-Hamilton Island								
Jetstar	18	18	8	44.4	9	50.0	0	0.0
Qantas	31	31	20	64.5	19	61.3	0	0.0
Virgin Australia	17	17	12	70.6	13	76.5	0	0.0
All Airlines	66	66	40	60.6	41	62.1	0	0.0
Sydney-Hobart								
Jetstar	62	61	33	54.1	31	50.8	1	1.6
Qantas	27	27	22	81.5	21	77.8	0	0.0
QantasLink	58	58	40	69.0	44	75.9	0	0.0
Virgin Australia	70	69	57	82.6	59	85.5	1	1.4
All Airlines	217	215	152	70.7	155	72.1	2	0.9
Sydney-Launceston								
Jetstar	26	26	22	84.6	21	80.8	0	0.0
QantasLink	31	31	17	54.8	19	61.3	0	0.0
Virgin Australia	23	23	19	82.6	18	78.3	0	0.0
All Airlines	80	80	58	72.5	58	72.5	0	0.0
Sydney-Melbourne								
Jetstar	364	333	228	68.5	223	67.0	31	8.5
Qantas	1 001	934	639	68.4	655	70.1	67	6.7
Rex Airlines	149	145	109	75.2	124	85.5	4	2.7
Virgin Australia	817	739	581	78.6	584	79.0	78	9.5
All Airlines	2 331	2 151	1 557	72.4	1 586	73.7	180	7.7
Sydney-Perth								
Jetstar	43	42	29	69.0	23	54.8	1	2.3
Qantas	223	221	157	71.0	141	63.8	2	0.9
Virgin Australia	149	143	118	82.5	101	70.6	6	4.0
All Airlines	415	406	304	74.9	265	65.3	9	2.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Port Macquarie								
QantasLink	106	106	83	78.3	74	69.8	0	0.0
Rex Airlines	104	96	79	82.3	73	76.0	8	7.7
All Airlines	210	202	162	80.2	147	72.8	8	3.8
Sydney-Sunshine Coast								
Jetstar	79	77	60	77.9	60	77.9	2	2.5
Qantas	54	54	36	66.7	33	61.1	0	0.0
Virgin Australia	62	61	42	68.9	46	75.4	1	1.6
All Airlines	195	192	138	71.9	139	72.4	3	1.5
Sydney-Wagga Wagga								
QantasLink	103	103	83	80.6	79	76.7	0	0.0
Rex Airlines	96	96	71	74.0	73	76.0	0	0.0
All Airlines	199	199	154	77.4	152	76.4	0	0.0
Townsville-Brisbane								
Jetstar	50	49	36	73.5	32	65.3	1	2.0
Qantas	75	75	61	81.3	58	77.3	0	0.0
QantasLink	62	62	36	58.1	39	62.9	0	0.0
Virgin Australia	143	143	88	61.5	79	55.2	0	0.0
All Airlines	330	329	221	67.2	208	63.2	1	0.3
Townsville-Cairns								
QantasLink	156	151	138	91.4	138	91.4	5	3.2
Rex Airlines	13	12	12	100.0	12	100.0	1	7.7
All Airlines	169	163	150	92.0	150	92.0	6	3.6
Wagga Wagga-Sydney								
QantasLink	103	102	81	79.4	76	74.5	1	1.0
Rex Airlines	94	94	65	69.1	67	71.3	0	0.0
All Airlines	197	196	146	74.5	143	73.0	1	0.5

Airports

The following data reports by airport against flights operated on published routes only. This month, 8 major city airports and 29 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Adelaide						
Jetstar	320	216	67.5	316	192	60.8
Qantas	603	406	67.3	604	416	68.9
QantasLink	557	434	77.9	557	442	79.4
Rex Airlines	212	144	67.9	211	143	67.8
Virgin Australia	684	518	75.7	684	503	73.5
Virgin Australia Regional Airlines	45	23	51.1	45	16	35.6
All Airlines	2,421	1,741	71.9	2,417	1,712	70.8

Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney only.

Albury						
QantasLink	94	67	71.3	95	67	70.5
Rex Airlines	109	79	72.5	109	81	74.3
All Airlines	203	146	71.9	204	148	72.5

Relates to services to and from Sydney only.

Alice Springs						
QantasLink	54	45	83.3	53	45	84.9
Virgin Australia	14	8	57.1	14	2	14.3
All Airlines	68	53	77.9	67	47	70.1

Relates to services to and from Adelaide only.

Armidale						
QantasLink	86	80	93.0	87	75	86.2
Rex Airlines	65	54	83.1	66	52	78.8
All Airlines	151	134	88.7	153	127	83.0

Relates to services to and from Sydney only.

Ballina						
Jetstar	62	39	62.9	62	32	51.6
QantasLink	77	68	88.3	78	62	79.5
Virgin Australia	48	37	77.1	48	29	60.4
All Airlines	187	144	77.0	188	123	65.4

Relates to services to and from Sydney only.

Brisbane						
Jetstar	635	357	56.2	639	382	59.8
Qantas	1,416	1,027	72.5	1,416	1,121	79.2
QantasLink	1,148	870	75.8	1,153	828	71.8
Rex Airlines	200	173	86.5	200	165	82.5
Virgin Australia	2,138	1,602	74.9	2,136	1,637	76.6
All Airlines	5,537	4,029	72.8	5,544	4,133	74.5

Relates to services to and from Adelaide, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Launceston, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Broome						
QantasLink	73	60	82.2	73	46	63.0
Virgin Australia	39	27	69.2	39	26	66.7
Virgin Australia Regional Airlines	13	8	61.5	13	3	23.1
All Airlines	125	95	76.0	125	75	60.0
Relates to services to and from Perth only.						
Cairns						
Jetstar	218	141	64.7	218	128	58.7
Qantas	144	90	62.5	143	90	62.9
QantasLink	242	179	74.0	243	162	66.7
Rex Airlines	12	12	100.0	12	10	83.3
Virgin Australia	269	203	75.5	269	176	65.4
All Airlines	885	625	70.6	885	566	64.0
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville only.						
Canberra						
Jetstar	75	40	53.3	76	29	38.2
QantasLink	987	745	75.5	974	715	73.4
Rex Airlines	31	26	83.9	31	27	87.1
Virgin Australia	559	452	80.9	562	420	74.7
All Airlines	1,652	1,263	76.5	1,643	1,191	72.5
Relates to services to and from Adelaide, Brisbane, Gold Coast, Melbourne and Sydney only.						
Coffs Harbour						
QantasLink	109	89	81.7	109	88	80.7
Rex Airlines	117	97	82.9	116	89	76.7
All Airlines	226	186	82.3	225	177	78.7
Relates to services to and from Sydney only.						
Darwin						
Jetstar	70	42	60.0	70	34	48.6
Qantas	30	15	50.0	31	21	67.7
QantasLink	84	60	71.4	85	66	77.6
Virgin Australia	85	60	70.6	84	51	60.7
Virgin Australia Regional Airlines	13	13	100.0	13	12	92.3
All Airlines	282	190	67.4	283	184	65.0
Relates to services to and from Brisbane, Melbourne, Perth and Sydney only.						
Devonport						
QantasLink	105	82	78.1	105	77	73.3
Rex Airlines	51	40	78.4	50	38	76.0
All Airlines	156	122	78.2	155	115	74.2
Relates to services to and from Sydney only.						
Dubbo						
QantasLink	107	86	80.4	107	80	74.8
Rex Airlines	137	106	77.4	133	104	78.2
All Airlines	244	192	78.7	240	184	76.7
Relates to services to and from Sydney only.						
Emerald						
QantasLink	118	105	89.0	117	102	87.2
Virgin Australia	27	17	63.0	27	20	74.1
All Airlines	145	122	84.1	144	122	84.7
Relates to services to and from Brisbane only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Gladstone						
QantasLink	137	112	81.8	135	109	80.7
Virgin Australia	53	38	71.7	53	38	71.7
All Airlines	190	150	78.9	188	147	78.2
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	448	316	70.5	446	314	70.4
Qantas	124	87	70.2	124	91	73.4
Rex Airlines	62	54	87.1	62	53	85.5
Virgin Australia	584	458	78.4	583	422	72.4
All Airlines	1,218	915	75.1	1,215	880	72.4
Relates to services to and from Adelaide, Canberra, Melbourne and Sydney only.						
Hamilton Island						
Jetstar	18	8	44.4	18	5	27.8
Qantas	53	31	58.5	52	31	59.6
Virgin Australia	48	35	72.9	49	29	59.2
All Airlines	119	74	62.2	119	65	54.6
Relates to services to and from Brisbane and Sydney only.						
Hobart						
Jetstar	205	124	60.5	205	126	61.5
Qantas	71	48	67.6	71	54	76.1
QantasLink	142	103	72.5	141	107	75.9
Virgin Australia	243	184	75.7	242	189	78.1
All Airlines	661	459	69.4	659	476	72.2
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Kalgoorlie						
Qantas	23	23	100.0	23	18	78.3
QantasLink	53	42	79.2	53	40	75.5
Virgin Australia	48	37	77.1	47	33	70.2
Virgin Australia Regional Airlines	31	27	87.1	32	27	84.4
All Airlines	155	129	83.2	155	118	76.1
Relates to services to and from Perth only.						
Karratha						
Qantas	20	19	95.0	19	15	78.9
QantasLink	128	102	79.7	127	85	66.9
Virgin Australia	31	23	74.2	31	22	71.0
Virgin Australia Regional Airlines	23	14	60.9	23	13	56.5
All Airlines	202	158	78.2	200	135	67.5
Relates to services to and from Perth only.						
Launceston						
Jetstar	127	80	63.0	126	59	46.8
QantasLink	145	110	75.9	144	98	68.1
Virgin Australia	125	90	72.0	125	92	73.6
All Airlines	397	280	70.5	395	249	63.0
Relates to services to and from Brisbane, Melbourne and Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Mackay						
Jetstar	21	3	14.3	19	1	5.3
Qantas	100	68	68.0	100	69	69.0
QantasLink	16	14	87.5	21	16	76.2
Virgin Australia	141	91	64.5	142	88	62.0
All Airlines	278	176	63.3	282	174	61.7

Relates to services to and from Brisbane only.

Melbourne

Jetstar	1,249	777	62.2	1,251	771	61.6
Qantas	1,977	1,398	70.7	1,971	1,395	70.8
QantasLink	733	528	72.0	737	556	75.4
Rex Airlines	479	368	76.8	480	404	84.2
Virgin Australia	2,398	1,738	72.5	2,403	1,862	77.5
All Airlines	6,836	4,809	70.3	6,842	4,988	72.9

Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney only.

Mildura

QantasLink	113	90	79.6	112	73	65.2
Rex Airlines	110	90	81.8	110	92	83.6
All Airlines	223	180	80.7	222	165	74.3

Relates to services to and from Melbourne only.

Mount Isa

Qantas	48	44	91.7	48	40	83.3
Virgin Australia	14	9	64.3	14	11	78.6
All Airlines	62	53	85.5	62	51	82.3

Relates to services to and from Brisbane only.

Newcastle

Jetstar	106	72	67.9	106	70	66.0
QantasLink	186	151	81.2	184	159	86.4
Virgin Australia	125	91	72.8	125	84	67.2
All Airlines	417	314	75.3	415	313	75.4

Relates to services to and from Brisbane and Melbourne only.

Newman

Qantas	37	36	97.3	37	34	91.9
QantasLink	81	67	82.7	80	61	76.3
Virgin Australia	35	28	80.0	35	24	68.6
Virgin Australia Regional Airlines	25	22	88.0	25	22	88.0
All Airlines	178	153	86.0	177	141	79.7

Relates to services to and from Perth only.

Perth

Jetstar	147	113	76.9	145	79	54.5
Qantas	789	615	77.9	789	626	79.3
QantasLink	456	314	68.9	458	363	79.3
Virgin Australia	635	518	81.6	632	487	77.1
Virgin Australia Regional Airlines	184	124	67.4	183	138	75.4
All Airlines	2,211	1,684	76.2	2,207	1,693	76.7

Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney only.

Airport	Arrivals			Departures		
	Sectors Flown	On Time		Sectors Flown	On Time	
		No.	%		No.	%
Port Hedland						
Qantas	41	38	92.7	41	32	78.0
QantasLink	95	80	84.2	95	66	69.5
Virgin Australia	20	12	60.0	20	10	50.0
Virgin Australia Regional Airlines	33	26	78.8	33	14	42.4
All Airlines	189	156	82.5	189	122	64.6
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	138	115	83.3	138	124	89.9
Rex Airlines	153	95	62.1	154	105	68.2
All Airlines	291	210	72.2	292	229	78.4
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	106	83	78.3	106	83	78.3
Rex Airlines	96	79	82.3	97	81	83.5
All Airlines	202	162	80.2	203	164	80.8
Relates to services to and from Sydney only.						
Proserpine						
Jetstar	31	19	61.3	31	13	41.9
QantasLink	32	30	93.8	31	23	74.2
Virgin Australia	31	24	77.4	31	16	51.6
All Airlines	94	73	77.7	93	52	55.9
Relates to services to and from Brisbane only.						
Rockhampton						
QantasLink	185	153	82.7	183	157	85.8
Virgin Australia	142	74	52.1	142	86	60.6
All Airlines	327	227	69.4	325	243	74.8
Relates to services to and from Brisbane only.						
Sunshine Coast						
Jetstar	139	93	66.9	137	84	61.3
Qantas	84	60	71.4	83	59	71.1
Virgin Australia	131	100	76.3	131	99	75.6
All Airlines	354	253	71.5	351	242	68.9
Relates to services to and from Melbourne and Sydney only.						
Sydney						
Jetstar	1,139	741	65.1	1,146	760	66.3
Qantas	2,178	1,580	72.5	2,186	1,482	67.8
QantasLink	1,191	897	75.3	1,199	900	75.1
Rex Airlines	937	701	74.8	942	752	79.8
Virgin Australia	2,368	1,755	74.1	2,367	1,869	79.0
All Airlines	7,813	5,674	72.6	7,840	5,763	73.5

Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Townsville						
Jetstar	50	33	66.0	49	32	65.3
Qantas	75	50	66.7	75	58	77.3
QantasLink	214	180	84.1	213	177	83.1
Rex Airlines	12	10	83.3	12	12	100.0
Virgin Australia	143	80	55.9	143	79	55.2
All Airlines	494	353	71.5	492	358	72.8

Relates to services to and from Brisbane and Cairns only.

Wagga Wagga

QantasLink	103	83	80.6	102	76	74.5
Rex Airlines	96	71	74.0	94	67	71.3
All Airlines	199	154	77.4	196	143	73.0

Relates to services to and from Sydney only.

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.

Airlines and Reporting

Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. With effect from July 2021, Regional Express is reported as Rex Airlines.

Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In February 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.