



Australian Government

**Department of Infrastructure, Transport,
Regional Development, Communications and the Arts**
Bureau of Infrastructure and Transport Research Economics

STATISTICAL REPORT



Aviation

**Domestic airline on time performance
July 2023**

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We recognise and respect the continuing connections to land, waters and communities.

We pay our respects to them and their cultures and to their Elders both past and present and to all Aboriginal and Torres Strait Islander people.

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Foreword

The Bureau of Infrastructure and Transport Research Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8,000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. In order to present data for more routes during the period impacted by COVID-19, the passenger load restriction was not applied between March 2020 and January 2023. From February 2023, the passenger load restriction was reinstated due to the continued recovery of passenger numbers. Data are presented for 61 routes in July 2023. Over time, routes which meet these criteria change as airline networks and traffic levels vary. Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Rex Airlines, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are reviewed by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

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Industry performance

For July 2023, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Rex Airlines, Skytrans, Virgin Australia and Virgin Australia Regional Airlines) averaged 68.2 per cent for on time arrivals and 68.1 per cent for on time departures. The cancellation rate for the month was 4.0 per cent. The equivalent figures for July 2022 were 55.0 per cent for on time arrivals, 54.0 per cent for on time departures and 6.4 per cent for cancellations.

This month's on time arrivals figure was significantly lower than the long term average performance for all routes (81.3 per cent) and the on time departures figure was also significantly lower than the long term average (82.5 per cent). The rate of cancellations was higher than the long term average of 2.2 per cent.

The Qantas network (Qantas and QantasLink combined operations) recorded 71.5 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 59.2 per cent. Qantas achieved the highest on time arrivals among the major domestic airlines at 68.8 per cent followed by Jetstar at 68.1 per cent and Virgin Australia at 59.2 per cent. Of the regional airlines, Rex Airlines recorded 74.5 per cent for on time arrivals, followed by QantasLink at 73.2 per cent, Skytrans at 71.9 per cent and Virgin Australia Regional Airlines at 61.7 per cent.

The Qantas network recorded 71.2 per cent for on time departures while the Virgin Australia network recorded 59.0 per cent. Qantas achieved the highest level of on time departures among the major domestic airlines for July 2023 at 68.9 per cent, followed by Jetstar at 66.3 per cent and Virgin Australia at 58.9 per cent. Of the regional airlines, Rex Airlines recorded 77.4 per cent for on time departures, followed by QantasLink at 72.6 per cent, Skytrans at 69.9 per cent and Virgin Australia Regional Airlines at 60.3 per cent.

Virgin Australia Regional Airlines recorded the highest percentage of cancellations at 12.7 per cent during the month, followed by Skytrans at 8.7 per cent, Virgin Australia at 5.3 per cent, QantasLink at 4.0 per cent, Qantas at 3.6 per cent, Jetstar at 3.3 per cent and Rex Airlines at 1.8 per cent.

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 61 routes are shown on pages 9-21.

Of the 61 routes which met the criteria for on time performance reporting in July 2023, the Brisbane-Mount Isa route had the highest percentage of on time arrivals (90.6 per cent), while the Cairns-Townsville route had the highest percentage of on time departures (87.8 per cent). The Sunshine Coast-Melbourne route had the lowest percentage of on time arrivals (39.9 per cent) and the lowest percentage of on time departures (42.3 per cent).

Cancellations were highest on the Sydney-Melbourne, Canberra-Sydney, Brisbane-Gladstone, and Gladstone-Brisbane routes at 8.7 per cent.

Mount Isa Airport recorded the highest percentage of on time arrivals (90.6 per cent) and Port Lincoln Airport recorded the highest percentage of on time departures (81.8 per cent). Perth Airport recorded the lowest percentage of on time arrivals (57.0 per cent) and Broome Airport had the lowest percentage of on time departures (46.1 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for July 2023 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	7,594	7,340	5,000	68.1	4,867	66.3	254	3.3
Qantas - all QF designated services	20,591	19,805	14,158	71.5	14,096	71.2	786	3.8
Rex Airlines	5,973	5,868	4,370	74.5	4,541	77.4	105	1.8
Skytrans	335	306	220	71.9	214	69.9	29	8.7
Virgin Australia - all VA designated services	12,062	11,391	6,749	59.2	6,717	59.0	671	5.6
All Airlines	46,555	44,710	30,497	68.2	30,435	68.1	1,845	4.0
Individual operating entities								
Qantas	8,031	7,742	5,327	68.8	5,333	68.9	289	3.6
QantasLink	12,560	12,063	8,831	73.2	8,763	72.6	497	4.0
Virgin Australia	11,572	10,963	6,485	59.2	6,459	58.9	609	5.3
Virgin Australia Regional Airlines	490	428	264	61.7	258	60.3	62	12.7

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline are shown on page 9 and onwards.

Table 2 Top ten routes for on time performance for July 2023 (participating airlines only)

Arrivals		Departures	
Route	On Time (%)	Route	On Time (%)
Brisbane-Mount Isa	90.6	Cairns-Townsville	87.8
Mount Isa-Brisbane	87.5	Adelaide-Port Lincoln	86.3
Cairns-Townsville	87.2	Brisbane-Mount Isa	84.4
Adelaide-Gold Coast	85.9	Adelaide-Canberra	81.9
Adelaide-Port Lincoln	83.0	Port Lincoln-Adelaide	81.8
Adelaide-Canberra	82.7	Emerald-Brisbane	81.6
Brisbane-Emerald	82.4	Canberra-Adelaide	81.1
Port Lincoln-Adelaide	81.8	Brisbane-Emerald	80.4
Emerald-Brisbane	81.6	Port Macquarie-Sydney	79.8
Perth-Adelaide	81.5	Adelaide-Gold Coast	79.5

Table 3 Top ten airports for on time performance for July 2023 (participating airlines and reported routes only)

Arrivals		Departures	
Airport	On Time (%)	Airport	On Time (%)
Mount Isa	90.6	Port Lincoln	81.8
Port Lincoln	83.0	Emerald	81.6
Emerald	82.4	Port Macquarie	79.8
Port Macquarie	81.3	Wagga Wagga	78.7
Coffs Harbour	78.7	Mount Isa	78.1
Newman	78.5	Newman	77.5
Gladstone	77.5	Mildura	76.7
Armidale	77.5	Dubbo	76.6
Dubbo	76.0	Gladstone	76.0
Ballina	75.7	Coffs Harbour	75.1

Total industry on time performance

Figure 1 On time performance (by month from July 2020)—Total Industry

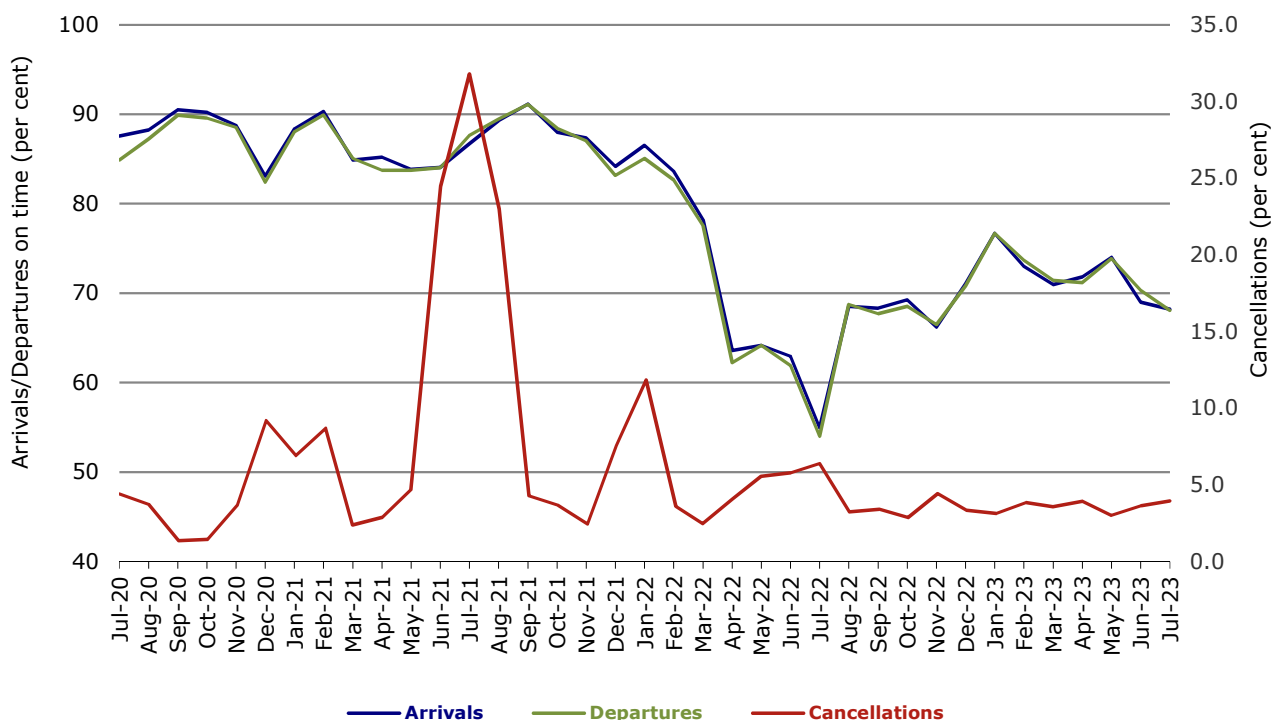


Figure 2 Arrivals on time (by month from July 2022)

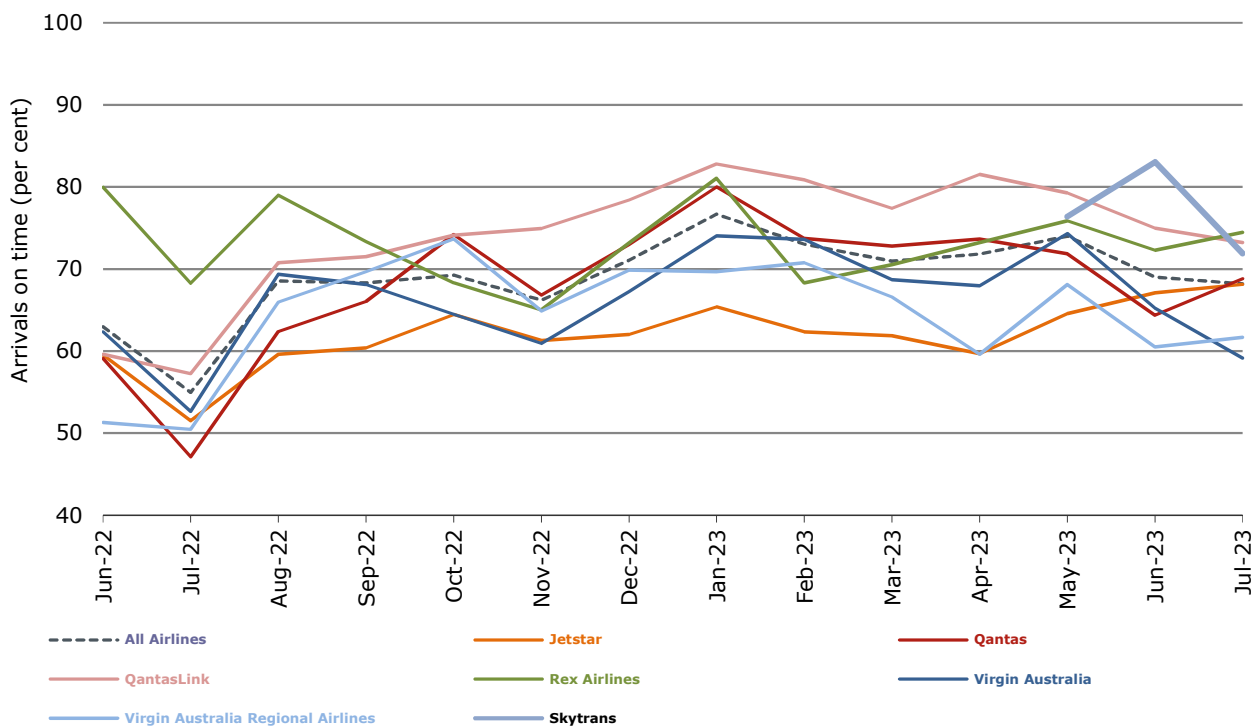


Figure 3 Departures on time (by month from July 2022)

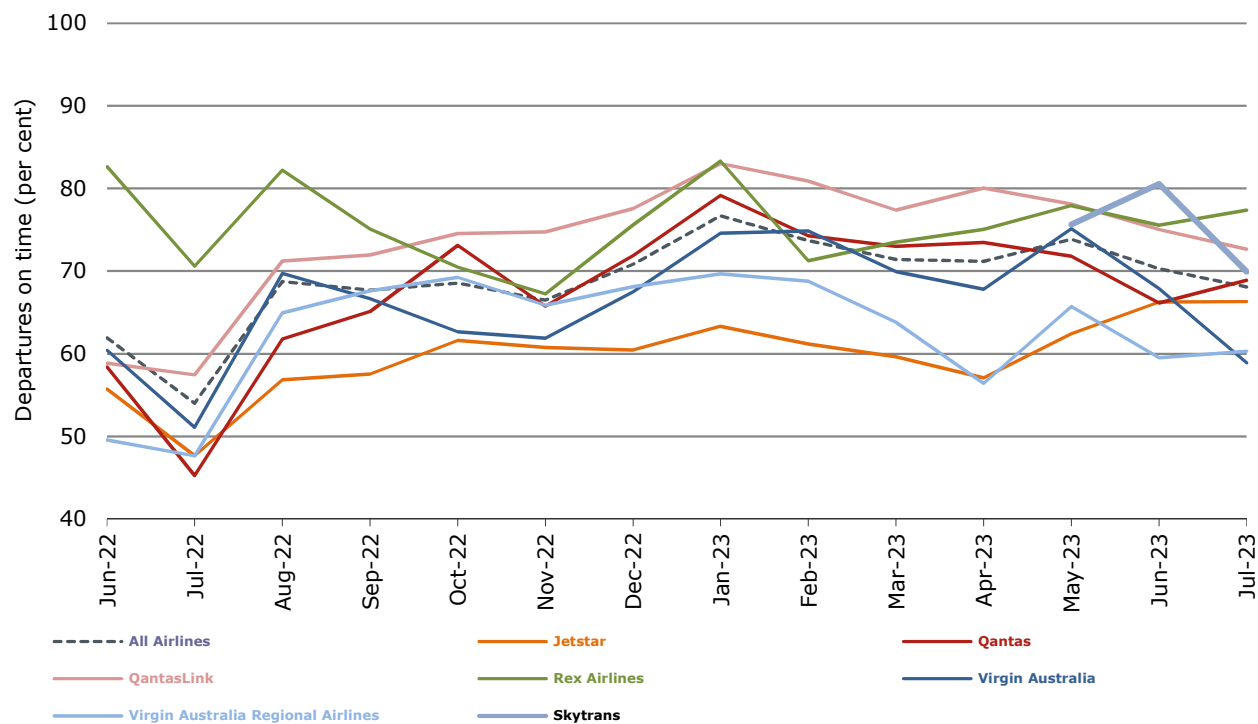
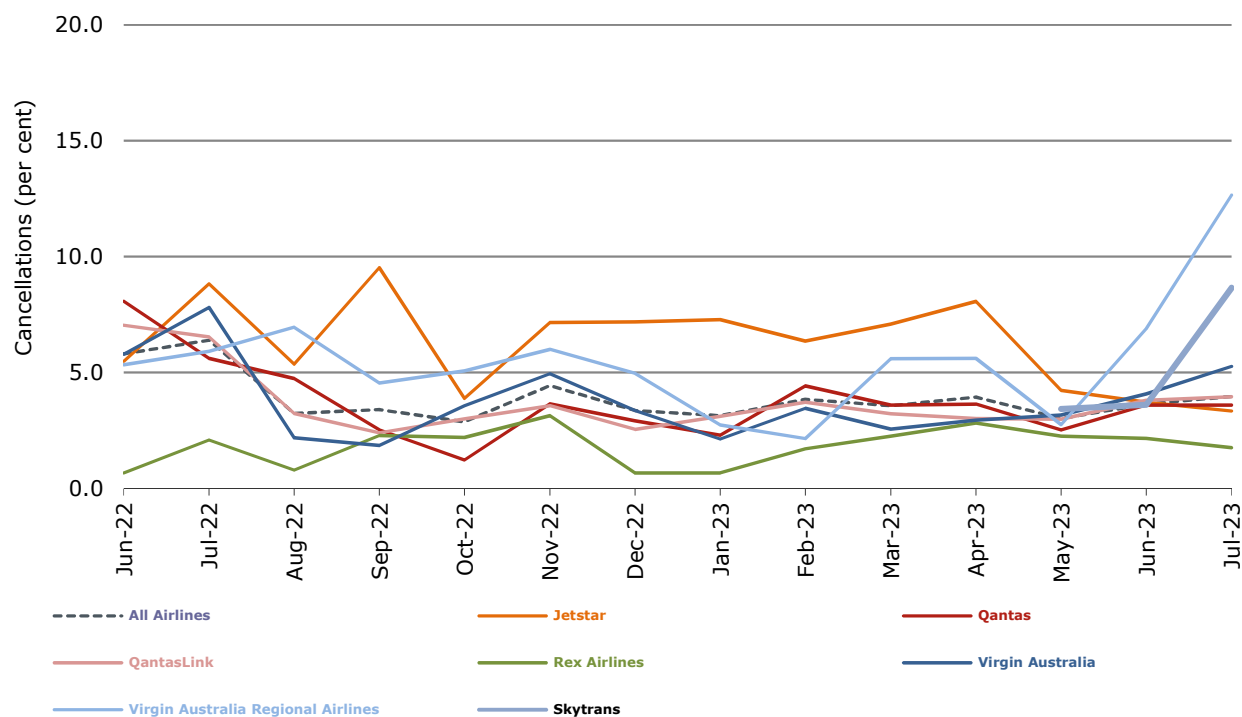


Figure 4 Cancellations (by month from July 2022)



Major domestic airlines on time performance

Figure 5 On time performance (by month from July 2020)—Jetstar

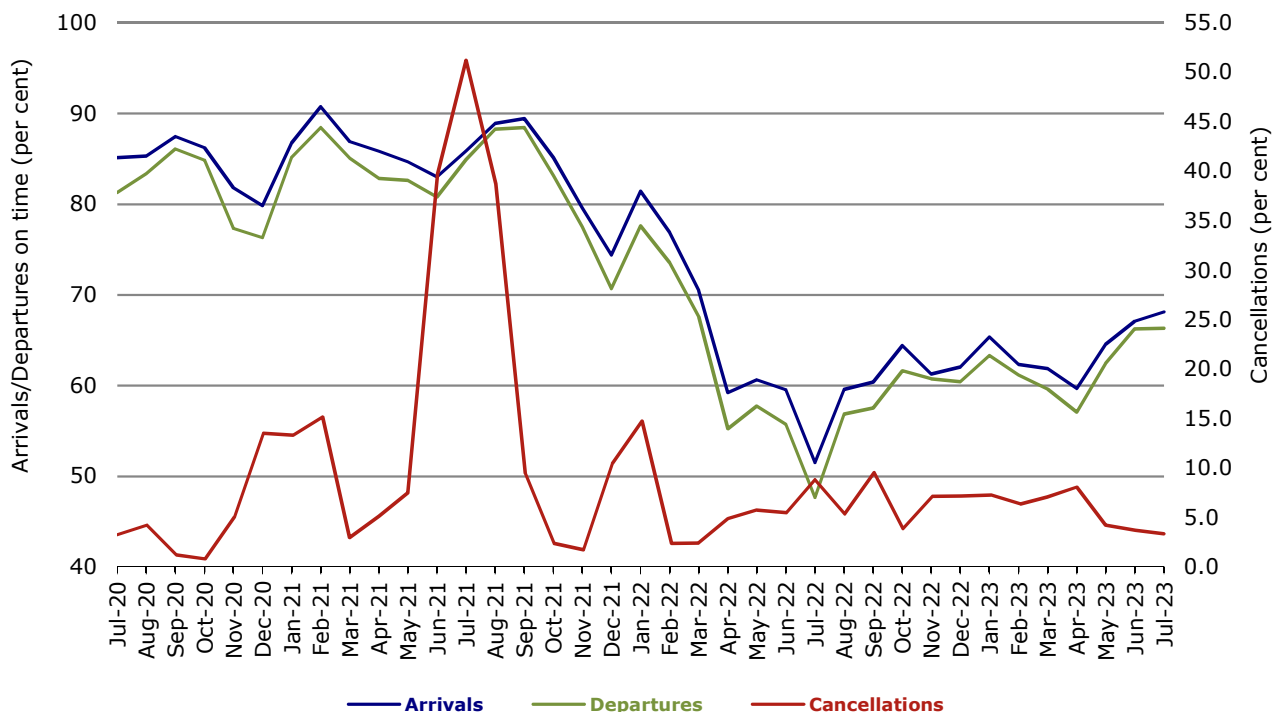


Figure 6 On time performance (by month from July 2020)—Qantas

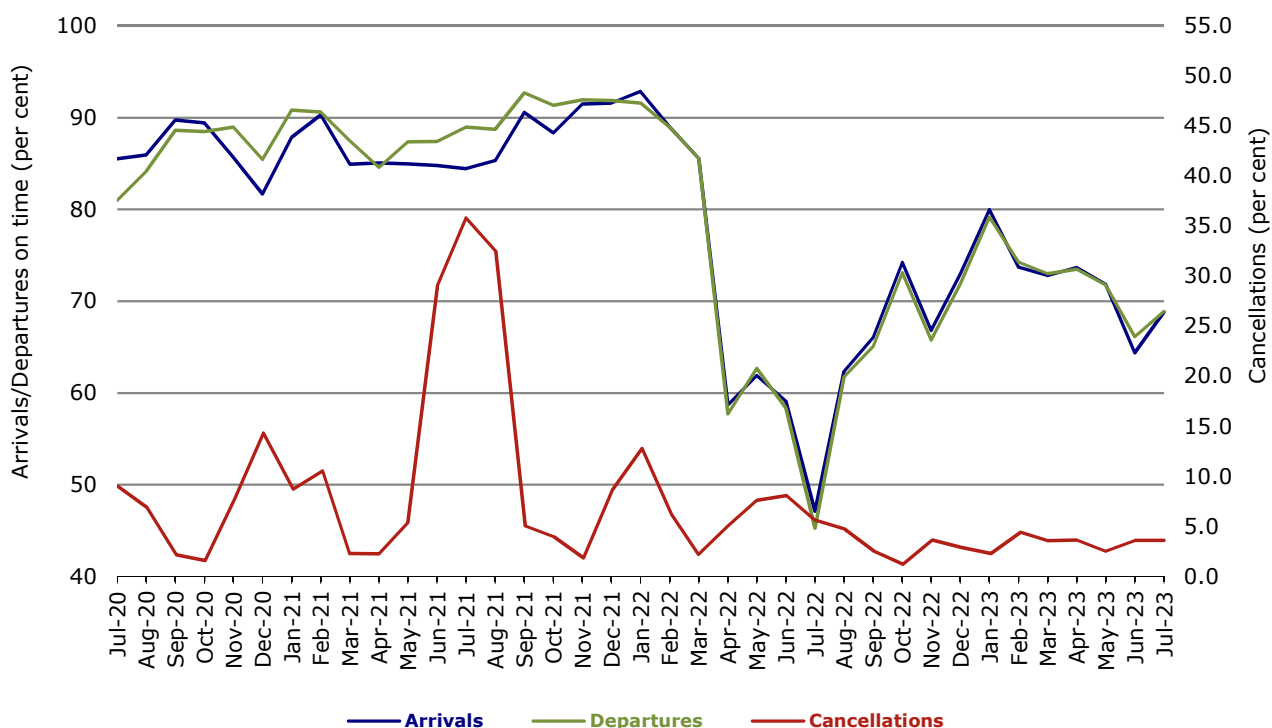
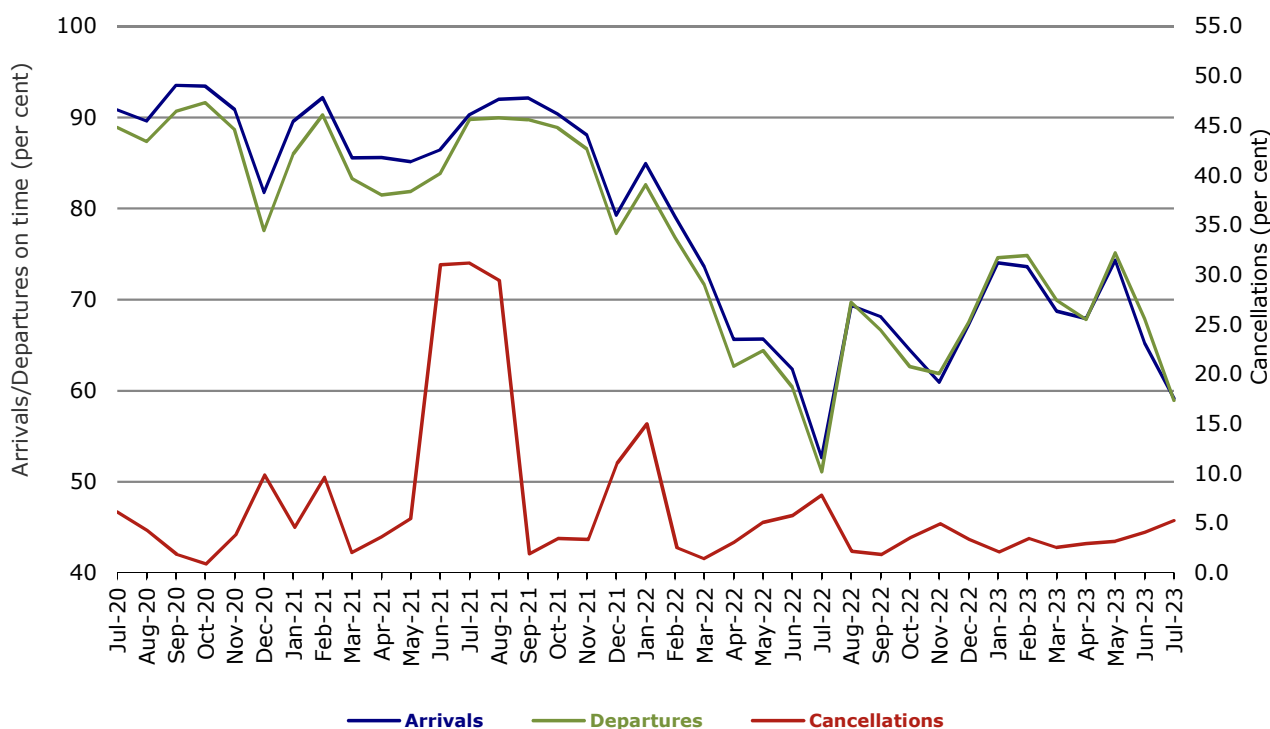


Figure 7 On time performance (by month from July 2020)—Virgin Australia



Major regional airlines on time performance

Figure 8 On time performance (by month from July 2020)—QantasLink

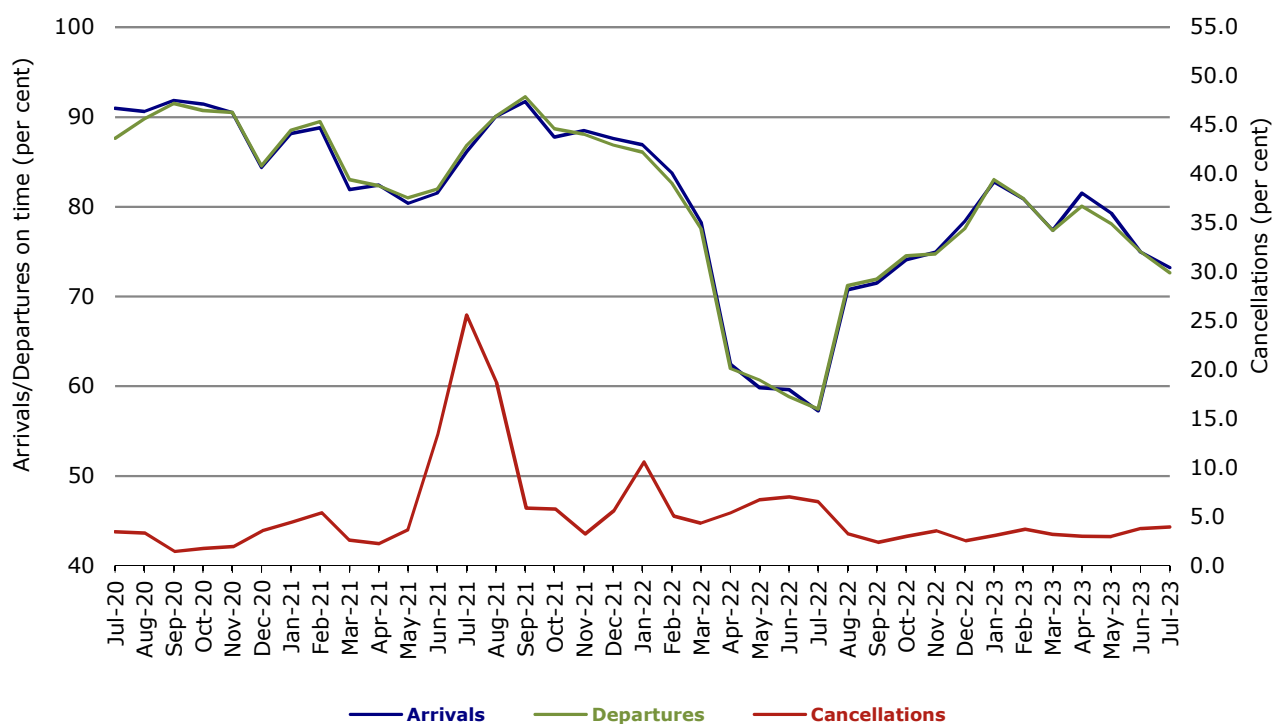


Figure 9 On time performance (by month from July 2020)—Rex Airlines

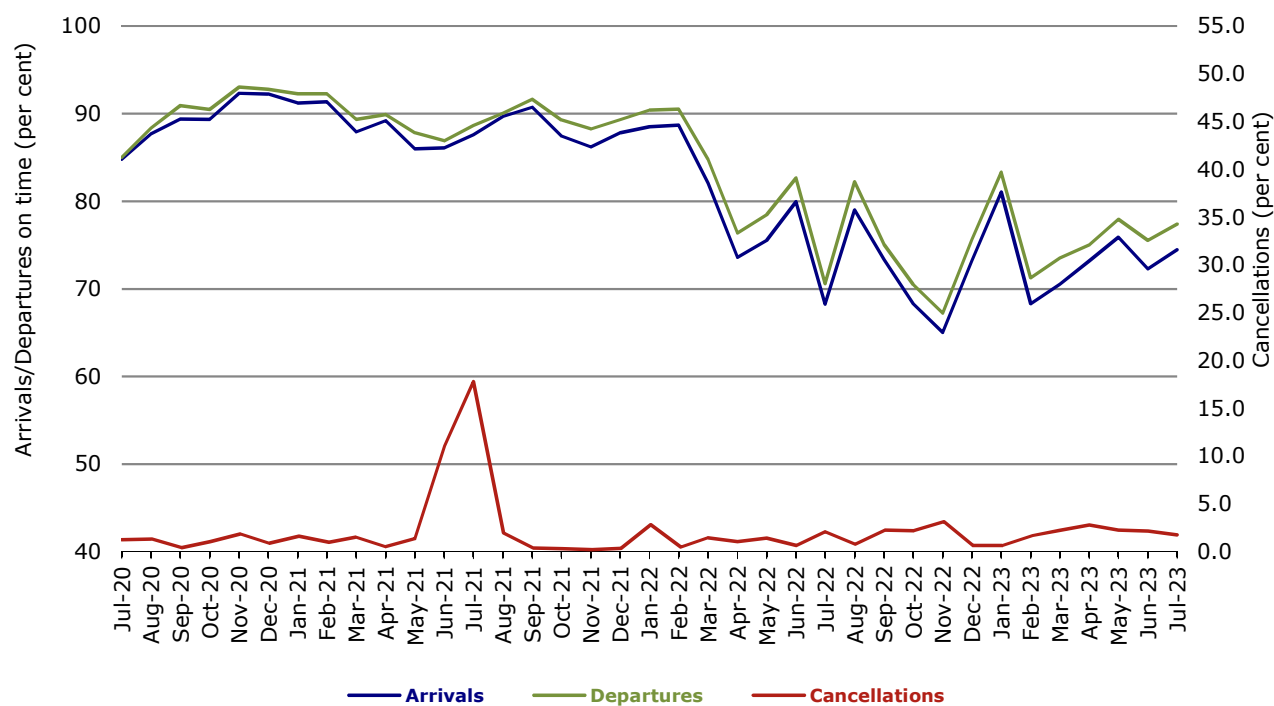


Figure 10 On time performance (by month from July 2020)—Virgin Australia Regional Airlines

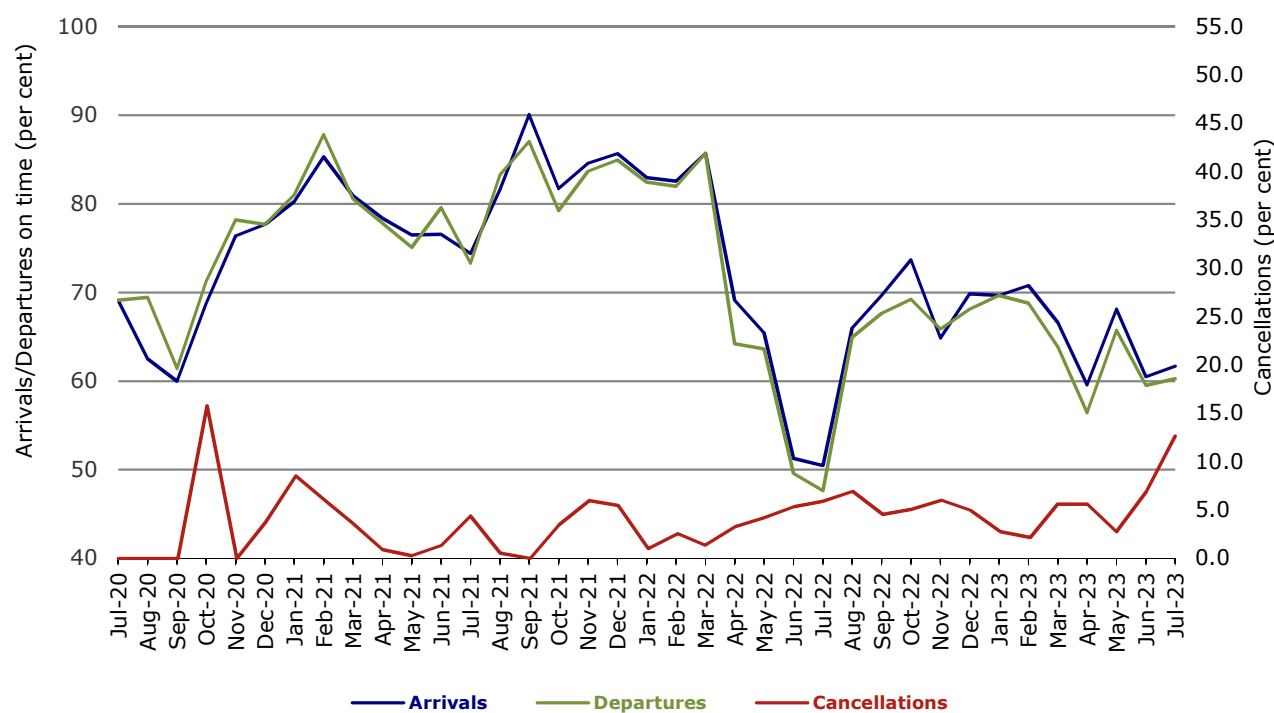
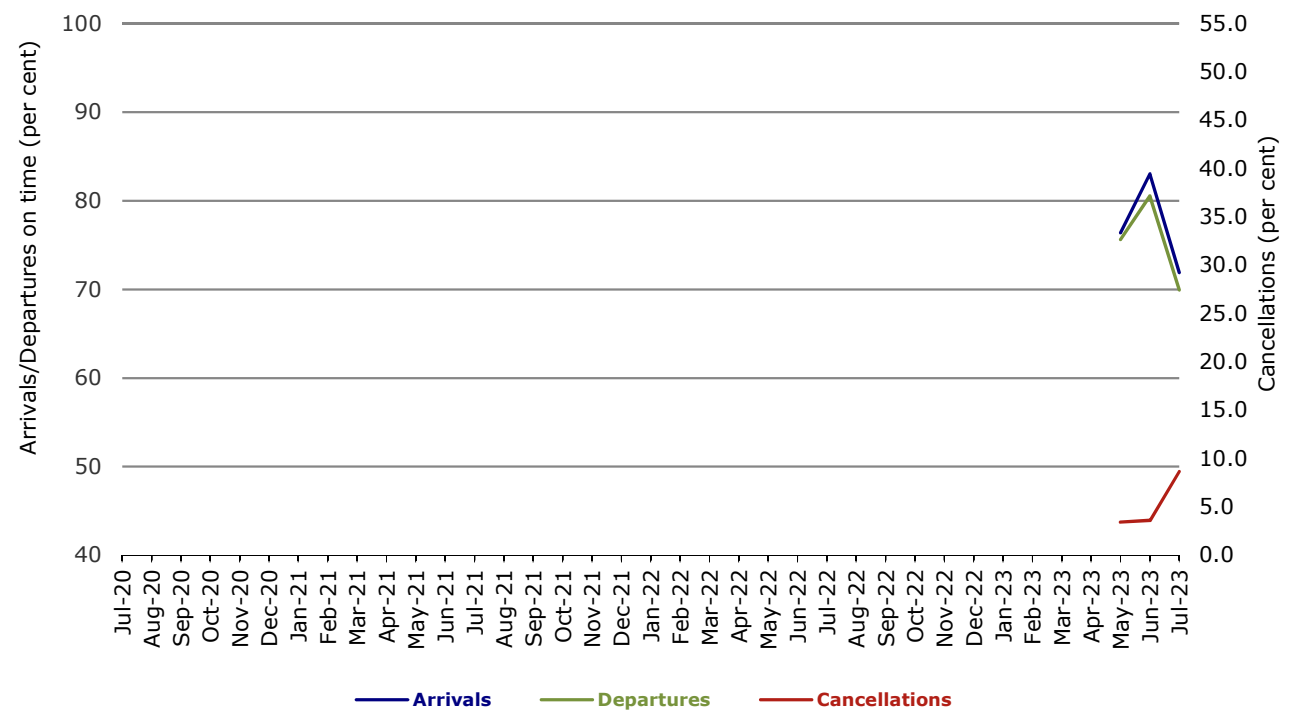


Figure 11 On time performance (by month from July 2020)—Skytrans



Individual routes

On time performance is reported for all routes where the passenger load averages over 8,000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 61 routes for which data are presented.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
QantasLink	52	52	36	69.2	44	84.6	0	0.0
Virgin Australia	16	16	7	43.8	9	56.3	0	0.0
All Airlines	68	68	43	63.2	53	77.9	0	0.0
Adelaide-Brisbane								
Jetstar	36	34	24	70.6	21	61.8	2	5.6
QantasLink	185	182	120	65.9	98	53.8	3	1.6
Virgin Australia	144	139	80	57.6	73	52.5	5	3.5
All Airlines	365	355	224	63.1	192	54.1	10	2.7
Adelaide-Canberra								
QantasLink	114	112	97	86.6	97	86.6	2	1.8
Virgin Australia	17	15	8	53.3	7	46.7	2	11.8
All Airlines	131	127	105	82.7	104	81.9	4	3.1
Adelaide-Darwin								
Jetstar	30	28	21	75.0	23	82.1	2	6.7
QantasLink	62	62	36	58.1	48	77.4	0	0.0
Virgin Australia	16	16	12	75.0	13	81.3	0	0.0
All Airlines	108	106	69	65.1	84	79.2	2	1.9
Adelaide-Gold Coast								
Jetstar	35	34	27	79.4	26	76.5	1	2.9
QantasLink	6	6	5	83.3	4	66.7	0	0.0
Virgin Australia	38	38	35	92.1	32	84.2	0	0.0
All Airlines	79	78	67	85.9	62	79.5	1	1.3
Adelaide-Melbourne								
Jetstar	103	101	71	70.3	64	63.4	2	1.9
Qantas	235	229	171	74.7	167	72.9	6	2.6
QantasLink	13	13	3	23.1	3	23.1	0	0.0
Rex Airlines	57	57	40	70.2	41	71.9	0	0.0
Virgin Australia	251	249	147	59.0	151	60.6	2	0.8
All Airlines	659	649	432	66.6	426	65.6	10	1.5
Adelaide-Perth								
Jetstar	30	29	21	72.4	26	89.7	1	3.3
Qantas	91	91	78	85.7	78	85.7	0	0.0
Virgin Australia	16	14	8	57.1	13	92.9	2	12.5
Virgin Australia Regional Airlines	46	37	20	54.1	13	35.1	9	19.6
All Airlines	183	171	127	74.3	130	76.0	12	6.6
Adelaide-Port Lincoln								
QantasLink	140	132	112	84.8	114	86.4	8	5.7
Rex Airlines	144	139	113	81.3	120	86.3	5	3.5
All Airlines	284	271	225	83.0	234	86.3	13	4.6
Adelaide-Sydney								
Jetstar	120	104	87	83.7	82	78.8	16	13.3
Qantas	216	214	153	71.5	144	67.3	2	0.9
Virgin Australia	185	168	104	61.9	98	58.3	17	9.2
All Airlines	521	486	344	70.8	324	66.7	35	6.7

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Albury-Sydney								
QantasLink	114	111	77	69.4	71	64.0	3	2.6
Rex Airlines	92	90	69	76.7	73	81.1	2	2.2
All Airlines	206	201	146	72.6	144	71.6	5	2.4
Alice Springs-Adelaide								
QantasLink	52	52	35	67.3	30	57.7	0	0.0
Virgin Australia	16	16	4	25.0	2	12.5	0	0.0
All Airlines	68	68	39	57.4	32	47.1	0	0.0
Armidale-Sydney								
QantasLink	114	105	87	82.9	81	77.1	9	7.9
Rex Airlines	52	48	29	60.4	30	62.5	4	7.7
All Airlines	166	153	116	75.8	111	72.5	13	7.8
Ballina-Sydney								
Jetstar	79	78	54	69.2	56	71.8	1	1.3
QantasLink	102	96	80	83.3	83	86.5	6	5.9
Virgin Australia	49	47	17	36.2	19	40.4	2	4.1
All Airlines	230	221	151	68.3	158	71.5	9	3.9
Brisbane-Adelaide								
Jetstar	36	34	26	76.5	22	64.7	2	5.6
QantasLink	184	182	80	44.0	114	62.6	2	1.1
Virgin Australia	144	138	74	53.6	81	58.7	6	4.2
All Airlines	364	354	180	50.8	217	61.3	10	2.7
Brisbane-Cairns								
Jetstar	93	91	58	63.7	63	69.2	2	2.2
Qantas	110	110	92	83.6	90	81.8	0	0.0
QantasLink	45	45	31	68.9	31	68.9	0	0.0
Virgin Australia	145	144	98	68.1	88	61.1	1	0.7
All Airlines	393	390	279	71.5	272	69.7	3	0.8
Brisbane-Canberra								
Jetstar	31	31	20	64.5	21	67.7	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	169	168	109	64.9	111	66.1	1	0.6
Virgin Australia	96	95	51	53.7	55	57.9	1	1.0
All Airlines	301	299	184	61.5	191	63.9	2	0.7
Brisbane-Darwin								
Jetstar	27	27	23	85.2	23	85.2	0	0.0
Qantas	42	42	36	85.7	36	85.7	0	0.0
QantasLink	12	12	7	58.3	9	75.0	0	0.0
Virgin Australia	35	35	25	71.4	17	48.6	0	0.0
All Airlines	116	116	91	78.4	85	73.3	0	0.0
Brisbane-Emerald								
QantasLink	122	122	99	81.1	97	79.5	0	0.0
Virgin Australia	26	26	23	88.5	22	84.6	0	0.0
All Airlines	148	148	122	82.4	119	80.4	0	0.0
Brisbane-Gladstone								
QantasLink	143	128	109	85.2	100	78.1	15	10.5
Virgin Australia	52	50	29	58.0	29	58.0	2	3.8
All Airlines	195	178	138	77.5	129	72.5	17	8.7
Brisbane-Hamilton Island								
Qantas	26	26	18	69.2	17	65.4	0	0.0
Virgin Australia	35	34	23	67.6	22	64.7	1	2.9
All Airlines	61	60	41	68.3	39	65.0	1	1.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Hobart								
Jetstar	25	25	21	84.0	21	84.0	0	0.0
QantasLink	26	25	16	64.0	18	72.0	1	3.8
Virgin Australia	42	38	28	73.7	25	65.8	4	9.5
All Airlines	93	88	65	73.9	64	72.7	5	5.4
Brisbane-Launceston								
Jetstar	25	25	15	60.0	14	56.0	0	0.0
Virgin Australia	16	16	9	56.3	11	68.8	0	0.0
All Airlines	41	41	24	58.5	25	61.0	0	0.0
Brisbane-Mackay								
Jetstar	29	29	13	44.8	14	48.3	0	0.0
Qantas	92	92	73	79.3	73	79.3	0	0.0
QantasLink	19	19	12	63.2	10	52.6	0	0.0
Virgin Australia	138	134	84	62.7	75	56.0	4	2.9
All Airlines	278	274	182	66.4	172	62.8	4	1.4
Brisbane-Melbourne								
Jetstar	157	147	86	58.5	88	59.9	10	6.4
Qantas	386	378	260	68.8	273	72.2	8	2.1
Rex Airlines	57	57	37	64.9	42	73.7	0	0.0
Virgin Australia	389	358	175	48.9	188	52.5	31	8.0
All Airlines	989	940	558	59.4	591	62.9	49	5.0
Brisbane-Mount Isa								
Qantas	47	47	43	91.5	40	85.1	0	0.0
QantasLink	5	5	5	100.0	4	80.0	0	0.0
Virgin Australia	12	12	10	83.3	10	83.3	0	0.0
All Airlines	64	64	58	90.6	54	84.4	0	0.0
Brisbane-Newcastle								
Jetstar	55	53	40	75.5	42	79.2	2	3.6
QantasLink	134	123	111	90.2	101	82.1	11	8.2
Virgin Australia	83	82	40	48.8	44	53.7	1	1.2
All Airlines	272	258	191	74.0	187	72.5	14	5.1
Brisbane-Perth								
Jetstar	24	22	14	63.6	13	59.1	2	8.3
Qantas	148	147	88	59.9	93	63.3	1	0.7
Virgin Australia	115	107	63	58.9	50	46.7	8	7.0
All Airlines	287	276	165	59.8	156	56.5	11	3.8
Brisbane-Proserpine								
Jetstar	36	36	27	75.0	27	75.0	0	0.0
QantasLink	30	30	25	83.3	26	86.7	0	0.0
Virgin Australia	37	36	23	63.9	21	58.3	1	2.7
All Airlines	103	102	75	73.5	74	72.5	1	1.0
Brisbane-Rockhampton								
QantasLink	181	166	131	78.9	124	74.7	15	8.3
Virgin Australia	140	139	72	51.8	80	57.6	1	0.7
All Airlines	321	305	203	66.6	204	66.9	16	5.0
Brisbane-Sydney								
Jetstar	202	191	137	71.7	132	69.1	11	5.4
Qantas	537	514	390	75.9	416	80.9	23	4.3
Rex Airlines	143	143	92	64.3	106	74.1	0	0.0
Virgin Australia	484	436	241	55.3	261	59.9	48	9.9
All Airlines	1,366	1,284	860	67.0	915	71.3	82	6.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Townsville								
Jetstar	50	50	32	64.0	33	66.0	0	0.0
Qantas	66	66	47	71.2	47	71.2	0	0.0
QantasLink	76	76	51	67.1	52	68.4	0	0.0
Virgin Australia	141	140	66	47.1	64	45.7	1	0.7
All Airlines	333	332	196	59.0	196	59.0	1	0.3
Broome-Perth								
Qantas	10	9	5	55.6	4	44.4	1	10.0
QantasLink	85	85	42	49.4	43	50.6	0	0.0
Virgin Australia	27	27	15	55.6	8	29.6	0	0.0
Virgin Australia Regional Airlines	24	20	9	45.0	10	50.0	4	16.7
All Airlines	146	141	71	50.4	65	46.1	5	3.4
Cairns-Brisbane								
Jetstar	93	92	81	88.0	76	82.6	1	1.1
Qantas	109	109	96	88.1	91	83.5	0	0.0
QantasLink	45	45	18	40.0	23	51.1	0	0.0
Virgin Australia	145	144	96	66.7	83	57.6	1	0.7
All Airlines	392	390	291	74.6	273	70.0	2	0.5
Cairns-Melbourne								
Jetstar	124	120	83	69.2	75	62.5	4	3.2
Qantas	31	31	15	48.4	16	51.6	0	0.0
Virgin Australia	91	85	35	41.2	42	49.4	6	6.6
All Airlines	246	236	133	56.4	133	56.4	10	4.1
Cairns-Sydney								
Jetstar	121	119	80	67.2	72	60.5	2	1.7
Qantas	40	39	22	56.4	19	48.7	1	2.5
Virgin Australia	94	92	68	73.9	64	69.6	2	2.1
All Airlines	255	250	170	68.0	155	62.0	5	2.0
Cairns-Townsville								
QantasLink	152	143	126	88.1	127	88.8	9	5.9
Rex Airlines	13	13	10	76.9	10	76.9	0	0.0
All Airlines	165	156	136	87.2	137	87.8	9	5.5
Canberra-Adelaide								
QantasLink	114	112	78	69.6	96	85.7	2	1.8
Virgin Australia	17	15	8	53.3	7	46.7	2	11.8
All Airlines	131	127	86	67.7	103	81.1	4	3.1
Canberra-Brisbane								
Jetstar	31	31	21	67.7	16	51.6	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	169	168	123	73.2	117	69.6	1	0.6
Virgin Australia	96	94	56	59.6	51	54.3	2	2.1
All Airlines	301	298	204	68.5	188	63.1	3	1.0
Canberra-Gold Coast								
Jetstar	18	18	15	83.3	11	61.1	0	0.0
Virgin Australia	31	31	17	54.8	15	48.4	0	0.0
All Airlines	49	49	32	65.3	26	53.1	0	0.0
Canberra-Melbourne								
Jetstar	31	30	17	56.7	17	56.7	1	3.2
QantasLink	270	255	167	65.5	176	69.0	15	5.6
Rex Airlines	31	31	19	61.3	18	58.1	0	0.0
Virgin Australia	112	108	37	34.3	54	50.0	4	3.6
All Airlines	444	424	240	56.6	265	62.5	20	4.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Sydney								
QantasLink	461	408	281	68.9	291	71.3	53	11.5
Virgin Australia	250	241	188	78.0	173	71.8	9	3.6
All Airlines	711	649	469	72.3	464	71.5	62	8.7
Coffs Harbour-Sydney								
QantasLink	114	109	74	67.9	79	72.5	5	4.4
Rex Airlines	92	92	63	68.5	72	78.3	0	0.0
All Airlines	206	201	137	68.2	151	75.1	5	2.4
Darwin-Adelaide								
Jetstar	32	29	24	82.8	13	44.8	3	9.4
QantasLink	62	62	57	91.9	53	85.5	0	0.0
virgin Australia	16	16	14	87.5	9	56.3	0	0.0
All Airlines	110	107	95	88.8	75	70.1	3	2.7
Darwin-Brisbane								
Jetstar	27	26	17	65.4	16	61.5	1	3.7
Qantas	42	41	35	85.4	30	73.2	1	2.4
QantasLink	12	12	5	41.7	5	41.7	0	0.0
Virgin Australia	36	36	22	61.1	12	33.3	0	0.0
All Airlines	117	115	79	68.7	63	54.8	2	1.7
Darwin-Melbourne								
Jetstar	31	31	16	51.6	9	29.0	0	0.0
Qantas	31	31	22	71.0	16	51.6	0	0.0
QantasLink	9	9	9	100.0	7	77.8	0	0.0
Virgin Australia	44	44	21	47.7	17	38.6	0	0.0
All Airlines	115	115	68	59.1	49	42.6	0	0.0
Darwin-Perth								
QantasLink	38	38	21	55.3	19	50.0	0	0.0
Virgin Australia	6	6	3	50.0	3	50.0	0	0.0
Virgin Australia Regional Airlines	17	15	8	53.3	8	53.3	2	11.8
All Airlines	61	59	32	54.2	30	50.8	2	3.3
Devonport-Melbourne								
QantasLink	119	117	90	76.9	90	76.9	2	1.7
Rex Airlines	50	49	41	83.7	44	89.8	1	2.0
All Airlines	169	166	131	78.9	134	80.7	3	1.8
Dubbo-Sydney								
QantasLink	114	114	87	76.3	81	71.1	0	0.0
Rex Airlines	112	108	82	75.9	89	82.4	4	3.6
All Airlines	226	222	169	76.1	170	76.6	4	1.8
Emerald-Brisbane								
QantasLink	122	121	96	79.3	96	79.3	1	0.8
Virgin Australia	26	26	24	92.3	24	92.3	0	0.0
All Airlines	148	147	120	81.6	120	81.6	1	0.7
Gladstone-Brisbane								
QantasLink	144	129	108	83.7	105	81.4	15	10.4
Virgin Australia	52	50	30	60.0	31	62.0	2	3.8
All Airlines	196	179	138	77.1	136	76.0	17	8.7
Gold Coast-Adelaide								
Jetstar	35	34	23	67.6	24	70.6	1	2.9
QantasLink	6	6	1	16.7	4	66.7	0	0.0
Virgin Australia	38	38	19	50.0	24	63.2	0	0.0
All Airlines	79	78	43	55.1	52	66.7	1	1.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gold Coast-Canberra								
Jetstar	18	18	14	77.8	16	88.9	0	0.0
Virgin Australia	31	31	14	45.2	15	48.4	0	0.0
All Airlines	49	49	28	57.1	31	63.3	0	0.0
Gold Coast-Melbourne								
Jetstar	223	218	151	69.3	158	72.5	5	2.2
Qantas	19	19	10	52.6	9	47.4	0	0.0
QantasLink	12	12	4	33.3	4	33.3	0	0.0
Rex Airlines	31	31	21	67.7	26	83.9	0	0.0
Virgin Australia	261	248	121	48.8	120	48.4	13	5.0
All Airlines	546	528	307	58.1	317	60.0	18	3.3
Gold Coast-Sydney								
Jetstar	281	270	199	73.7	198	73.3	11	3.9
Qantas	82	81	60	74.1	62	76.5	1	1.2
QantasLink	11	11	7	63.6	7	63.6	0	0.0
Rex Airlines	31	31	25	80.6	23	74.2	0	0.0
Virgin Australia	320	303	184	60.7	184	60.7	17	5.3
All Airlines	725	696	475	68.2	474	68.1	29	4.0
Hamilton Island-Brisbane								
Qantas	27	26	18	69.2	17	65.4	1	3.7
Virgin Australia	34	33	21	63.6	18	54.5	1	2.9
All Airlines	61	59	39	66.1	35	59.3	2	3.3
Hamilton Island-Sydney								
Jetstar	29	29	15	51.7	15	51.7	0	0.0
Qantas	31	30	21	70.0	21	70.0	1	3.2
Virgin Australia	32	31	14	45.2	12	38.7	1	3.1
All Airlines	92	90	50	55.6	48	53.3	2	2.2
Hobart-Brisbane								
Jetstar	25	25	15	60.0	17	68.0	0	0.0
QantasLink	26	25	20	80.0	16	64.0	1	3.8
Virgin Australia	42	38	18	47.4	18	47.4	4	9.5
All Airlines	93	88	53	60.2	51	58.0	5	5.4
Hobart-Melbourne								
Jetstar	114	113	69	61.1	70	61.9	1	0.9
Qantas	36	36	25	69.4	24	66.7	0	0.0
QantasLink	68	66	37	56.1	42	63.6	2	2.9
Virgin Australia	126	125	65	52.0	84	67.2	1	0.8
All Airlines	344	340	196	57.6	220	64.7	4	1.2
Hobart-Sydney								
Jetstar	81	80	58	72.5	60	75.0	1	1.2
Qantas	39	38	35	92.1	33	86.8	1	2.6
QantasLink	44	43	28	65.1	26	60.5	1	2.3
Virgin Australia	76	73	46	63.0	55	75.3	3	3.9
All Airlines	240	234	167	71.4	174	74.4	6	2.5
Kalgoorlie-Perth								
Qantas	27	25	14	56.0	17	68.0	2	7.4
QantasLink	46	45	21	46.7	28	62.2	1	2.2
Virgin Australia	43	40	28	70.0	32	80.0	3	7.0
Virgin Australia Regional Airlines	34	31	21	67.7	23	74.2	3	8.8
All Airlines	150	141	84	59.6	100	70.9	9	6.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Karratha-Perth								
Qantas	19	19	14	73.7	15	78.9	0	0.0
QantasLink	125	125	78	62.4	67	53.6	0	0.0
Virgin Australia	32	30	19	63.3	15	50.0	2	6.3
Virgin Australia Regional Airlines	20	18	5	27.8	4	22.2	2	10.0
All Airlines	196	192	116	60.4	101	52.6	4	2.0
Launceston-Brisbane								
Jetstar	25	25	14	56.0	10	40.0	0	0.0
Virgin Australia	16	16	10	62.5	11	68.8	0	0.0
All Airlines	41	41	24	58.5	21	51.2	0	0.0
Launceston-Melbourne								
Jetstar	89	86	45	52.3	41	47.7	3	3.4
QantasLink	119	113	80	70.8	69	61.1	6	5.0
Virgin Australia	91	89	58	65.2	66	74.2	2	2.2
All Airlines	299	288	183	63.5	176	61.1	11	3.7
Launceston-Sydney								
Jetstar	57	56	28	50.0	28	50.0	1	1.8
QantasLink	31	30	23	76.7	21	70.0	1	3.2
Virgin Australia	30	30	21	70.0	20	66.7	0	0.0
All Airlines	118	116	72	62.1	69	59.5	2	1.7
Mackay-Brisbane								
Jetstar	29	29	13	44.8	11	37.9	0	0.0
Qantas	93	92	70	76.1	71	77.2	1	1.1
QantasLink	23	23	15	65.2	15	65.2	0	0.0
Virgin Australia	138	134	94	70.1	73	54.5	4	2.9
All Airlines	283	278	192	69.1	170	61.2	5	1.8
Melbourne-Adelaide								
Jetstar	103	101	71	70.3	72	71.3	2	1.9
Qantas	234	228	153	67.1	169	74.1	6	2.6
QantasLink	13	12	5	41.7	8	66.7	1	7.7
Rex Airlines	57	57	40	70.2	39	68.4	0	0.0
Virgin Australia	251	248	145	58.5	140	56.5	3	1.2
All Airlines	658	646	414	64.1	428	66.3	12	1.8
Melbourne-Brisbane								
Jetstar	160	150	84	56.0	82	54.7	10	6.3
Qantas	387	381	268	70.3	250	65.6	6	1.6
Rex Airlines	57	57	47	82.5	49	86.0	0	0.0
Virgin Australia	391	359	197	54.9	189	52.6	32	8.2
All Airlines	995	947	596	62.9	570	60.2	48	4.8
Melbourne-Cairns								
Jetstar	123	119	82	68.9	73	61.3	4	3.3
Qantas	30	30	24	80.0	20	66.7	0	0.0
Virgin Australia	91	85	59	69.4	59	69.4	6	6.6
All Airlines	244	234	165	70.5	152	65.0	10	4.1
Melbourne-Canberra								
Jetstar	31	30	18	60.0	17	56.7	1	3.2
QantasLink	270	259	183	70.7	186	71.8	11	4.1
Rex Airlines	31	31	21	67.7	24	77.4	0	0.0
Virgin Australia	112	110	58	52.7	58	52.7	2	1.8
All Airlines	444	430	280	65.1	285	66.3	14	3.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Darwin								
Jetstar	31	31	16	51.6	24	77.4	0	0.0
Qantas	31	30	12	40.0	13	43.3	1	3.2
QantasLink	9	9	0	0.0	4	44.4	0	0.0
Virgin Australia	43	43	18	41.9	22	51.2	0	0.0
All Airlines	114	113	46	40.7	63	55.8	1	0.9
Melbourne-Devonport								
QantasLink	119	117	94	80.3	90	76.9	2	1.7
Rex Airlines	50	49	45	91.8	44	89.8	1	2.0
All Airlines	169	166	139	83.7	134	80.7	3	1.8
Melbourne-Gold Coast								
Jetstar	223	218	153	70.2	134	61.5	5	2.2
Qantas	19	19	13	68.4	12	63.2	0	0.0
QantasLink	12	12	6	50.0	7	58.3	0	0.0
Rex Airlines	31	31	29	93.5	29	93.5	0	0.0
Virgin Australia	261	248	147	59.3	135	54.4	13	5.0
All Airlines	546	528	348	65.9	317	60.0	18	3.3
Melbourne-Hobart								
Jetstar	113	113	67	59.3	68	60.2	0	0.0
Qantas	36	36	18	50.0	16	44.4	0	0.0
QantasLink	68	67	41	61.2	46	68.7	1	1.5
Virgin Australia	126	125	63	50.4	70	56.0	1	0.8
All Airlines	343	341	189	55.4	200	58.7	2	0.6
Melbourne-Launceston								
Jetstar	89	86	51	59.3	56	65.1	3	3.4
QantasLink	119	113	78	69.0	72	63.7	6	5.0
Virgin Australia	91	89	38	42.7	46	51.7	2	2.2
All Airlines	299	288	167	58.0	174	60.4	11	3.7
Melbourne-Mildura								
QantasLink	136	133	89	66.9	89	66.9	3	2.2
Rex Airlines	101	101	86	85.1	89	88.1	0	0.0
All Airlines	237	234	175	74.8	178	76.1	3	1.3
Melbourne-Newcastle								
Jetstar	55	55	43	78.2	42	76.4	0	0.0
QantasLink	57	54	34	63.0	36	66.7	3	5.3
Virgin Australia	36	36	23	63.9	22	61.1	0	0.0
All Airlines	148	145	100	69.0	100	69.0	3	2.0
Melbourne-Perth								
Jetstar	69	66	47	71.2	47	71.2	3	4.3
Qantas	195	184	90	48.9	110	59.8	11	5.6
Virgin Australia	192	179	92	51.4	85	47.5	13	6.8
All Airlines	456	429	229	53.4	242	56.4	27	5.9
Melbourne-Sunshine Coast								
Jetstar	59	59	38	64.4	35	59.3	0	0.0
Qantas	31	31	23	74.2	19	61.3	0	0.0
Virgin Australia	73	72	51	70.8	43	59.7	1	1.4
All Airlines	163	162	112	69.1	97	59.9	1	0.6
Melbourne-Sydney								
Jetstar	387	356	258	72.5	237	66.6	31	8.0
Qantas	914	841	610	72.5	619	73.6	73	8.0
QantasLink	5	5	4	80.0	5	100.0	0	0.0
Rex Airlines	193	184	157	85.3	158	85.9	9	4.7
Virgin Australia	750	671	413	61.5	434	64.7	79	10.5
All Airlines	2,249	2,057	1,442	70.1	1,453	70.6	192	8.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Mildura-Melbourne								
QantasLink	136	131	89	67.9	90	68.7	5	3.7
Rex Airlines	101	101	83	82.2	88	87.1	0	0.0
All Airlines	237	232	172	74.1	178	76.7	5	2.1
Mount Isa-Brisbane								
Qantas	47	47	42	89.4	37	78.7	0	0.0
QantasLink	5	5	5	100.0	4	80.0	0	0.0
Virgin Australia	13	12	9	75.0	9	75.0	1	7.7
All Airlines	65	64	56	87.5	50	78.1	1	1.5
Newcastle-Brisbane								
Jetstar	55	53	36	67.9	39	73.6	2	3.6
QantasLink	135	121	104	86.0	93	76.9	14	10.4
Virgin Australia	83	82	42	51.2	38	46.3	1	1.2
All Airlines	273	256	182	71.1	170	66.4	17	6.2
Newcastle-Melbourne								
Jetstar	55	55	43	78.2	41	74.5	0	0.0
QantasLink	57	56	38	67.9	39	69.6	1	1.8
Virgin Australia	36	35	20	57.1	22	62.9	1	2.8
All Airlines	148	146	101	69.2	102	69.9	2	1.4
Newman-Perth								
Qantas	21	19	12	63.2	16	84.2	2	9.5
QantasLink	92	90	52	57.8	65	72.2	2	2.2
Virgin Australia	31	30	22	73.3	25	83.3	1	3.2
Virgin Australia Regional Airlines	24	21	16	76.2	18	85.7	3	12.5
All Airlines	168	160	102	63.8	124	77.5	8	4.8
Perth-Adelaide								
Jetstar	30	29	23	79.3	17	58.6	1	3.3
Qantas	93	93	81	87.1	61	65.6	0	0.0
Virgin Australia	16	14	12	85.7	11	78.6	2	12.5
Virgin Australia Regional Airlines	46	37	25	67.6	25	67.6	9	19.6
All Airlines	185	173	141	81.5	114	65.9	12	6.5
Perth-Brisbane								
Jetstar	26	22	13	59.1	8	36.4	4	15.4
Qantas	149	146	110	75.3	95	65.1	3	2.0
Virgin Australia	114	106	81	76.4	62	58.5	8	7.0
All Airlines	289	274	204	74.5	165	60.2	15	5.2
Perth-Broome								
Qantas	10	9	9	100.0	8	88.9	1	10.0
QantasLink	85	85	61	71.8	52	61.2	0	0.0
Virgin Australia	26	26	15	57.7	12	46.2	0	0.0
Virgin Australia Regional Airlines	25	21	14	66.7	11	52.4	4	16.0
All Airlines	146	141	99	70.2	83	58.9	5	3.4
Perth-Darwin								
QantasLink	38	38	28	73.7	28	73.7	0	0.0
Virgin Australia	6	6	4	66.7	5	83.3	0	0.0
Virgin Australia Regional Airlines	17	15	9	60.0	9	60.0	2	11.8
All Airlines	61	59	41	69.5	42	71.2	2	3.3
Perth-Kalgoorlie								
Qantas	27	25	19	76.0	21	84.0	2	7.4
QantasLink	46	45	28	62.2	27	60.0	1	2.2
Virgin Australia	44	41	35	85.4	35	85.4	3	6.8
Virgin Australia Regional Airlines	33	31	21	67.7	23	74.2	2	6.1
All Airlines	150	142	103	72.5	106	74.6	8	5.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Karratha								
Qantas	19	19	17	89.5	17	89.5	0	0.0
QantasLink	125	125	84	67.2	76	60.8	0	0.0
Virgin Australia	32	30	16	53.3	22	73.3	2	6.3
Virgin Australia Regional Airlines	20	18	8	44.4	10	55.6	2	10.0
All Airlines	196	192	125	65.1	125	65.1	4	2.0
Perth-Melbourne								
Jetstar	71	65	46	70.8	34	52.3	6	8.5
Qantas	195	183	128	69.9	97	53.0	12	6.2
Virgin Australia	198	183	138	75.4	110	60.1	15	7.6
All Airlines	464	431	312	72.4	241	55.9	33	7.1
Perth-Newman								
Qantas	21	19	16	84.2	16	84.2	2	9.5
QantasLink	93	93	70	75.3	69	74.2	0	0.0
Virgin Australia	31	30	25	83.3	27	90.0	1	3.2
Virgin Australia Regional Airlines	24	21	17	81.0	16	76.2	3	12.5
All Airlines	169	163	128	78.5	128	78.5	6	3.6
Perth-Port Hedland								
Qantas	24	24	21	87.5	20	83.3	0	0.0
QantasLink	116	114	74	64.9	72	63.2	2	1.7
Virgin Australia	26	25	18	72.0	20	80.0	1	3.8
Virgin Australia Regional Airlines	26	25	17	68.0	17	68.0	1	3.8
All Airlines	192	188	130	69.1	129	68.6	4	2.1
Perth-Sydney								
Jetstar	59	56	26	46.4	12	21.4	3	5.1
Qantas	212	199	149	74.9	107	53.8	13	6.1
Virgin Australia	142	136	111	81.6	66	48.5	6	4.2
All Airlines	413	391	286	73.1	185	47.3	22	5.3
Port Hedland-Perth								
Qantas	24	24	19	79.2	17	70.8	0	0.0
QantasLink	116	113	63	55.8	70	61.9	3	2.6
Virgin Australia	26	25	16	64.0	16	64.0	1	3.8
Virgin Australia Regional Airlines	26	25	17	68.0	14	56.0	1	3.8
All Airlines	192	187	115	61.5	117	62.6	5	2.6
Port Lincoln-Adelaide								
QantasLink	140	130	113	86.9	111	85.4	10	7.1
Rex Airlines	145	139	107	77.0	109	78.4	6	4.1
All Airlines	285	269	220	81.8	220	81.8	16	5.6
Port Macquarie-Sydney								
QantasLink	114	113	84	74.3	88	77.9	1	0.9
Rex Airlines	78	75	54	72.0	62	82.7	3	3.8
All Airlines	192	188	138	73.4	150	79.8	4	2.1
Proserpine-Brisbane								
Jetstar	37	36	25	69.4	25	69.4	1	2.7
QantasLink	30	30	22	73.3	21	70.0	0	0.0
Virgin Australia	37	36	21	58.3	15	41.7	1	2.7
All Airlines	104	102	68	66.7	61	59.8	2	1.9
Rockhampton-Brisbane								
QantasLink	181	164	116	70.7	108	65.9	17	9.4
Virgin Australia	140	139	73	52.5	81	58.3	1	0.7
All Airlines	321	303	189	62.4	189	62.4	18	5.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sunshine Coast-Melbourne								
Jetstar	60	60	28	46.7	28	46.7	0	0.0
Qantas	31	31	11	35.5	9	29.0	0	0.0
Virgin Australia	73	72	26	36.1	32	44.4	1	1.4
All Airlines	164	163	65	39.9	69	42.3	1	0.6
Sunshine Coast-Sydney								
Jetstar	109	107	59	55.1	76	71.0	2	1.8
Qantas	47	47	28	59.6	27	57.4	0	0.0
Virgin Australia	69	69	29	42.0	42	60.9	0	0.0
All Airlines	225	223	116	52.0	145	65.0	2	0.9
Sydney-Adelaide								
Jetstar	120	105	71	67.6	69	65.7	15	12.5
Qantas	215	214	126	58.9	146	68.2	1	0.5
Virgin Australia	185	170	112	65.9	128	75.3	15	8.1
All Airlines	520	489	309	63.2	343	70.1	31	6.0
Sydney-Albury								
QantasLink	114	111	74	66.7	76	68.5	3	2.6
Rex Airlines	92	90	72	80.0	71	78.9	2	2.2
All Airlines	206	201	146	72.6	147	73.1	5	2.4
Sydney-Armidale								
QantasLink	113	107	88	82.2	77	72.0	6	5.3
Rex Airlines	48	44	29	65.9	30	68.2	4	8.3
All Airlines	161	151	117	77.5	107	70.9	10	6.2
Sydney-Ballina								
Jetstar	79	78	63	80.8	60	76.9	1	1.3
QantasLink	101	96	83	86.5	76	79.2	5	5.0
Virgin Australia	49	48	22	45.8	21	43.8	1	2.0
All Airlines	229	222	168	75.7	157	70.7	7	3.1
Sydney-Brisbane								
Jetstar	201	194	121	62.4	122	62.9	7	3.5
Qantas	538	520	347	66.7	354	68.1	18	3.3
Rex Airlines	143	142	97	68.3	106	74.6	1	0.7
Virgin Australia	479	433	269	62.1	273	63.0	46	9.6
All Airlines	1,361	1,289	834	64.7	855	66.3	72	5.3
Sydney-Cairns								
Jetstar	121	119	77	64.7	77	64.7	2	1.7
Qantas	40	40	25	62.5	28	70.0	0	0.0
Virgin Australia	94	93	75	80.6	66	71.0	1	1.1
All Airlines	255	252	177	70.2	171	67.9	3	1.2
Sydney-Canberra								
QantasLink	462	412	305	74.0	312	75.7	50	10.8
Virgin Australia	250	241	188	78.0	177	73.4	9	3.6
All Airlines	712	653	493	75.5	489	74.9	59	8.3
Sydney-Coffs Harbour								
QantasLink	114	110	82	74.5	66	60.0	4	3.5
Rex Airlines	92	92	77	83.7	74	80.4	0	0.0
All Airlines	206	202	159	78.7	140	69.3	4	1.9
Sydney-Dubbo								
QantasLink	114	114	77	67.5	72	63.2	0	0.0
Rex Airlines	115	115	97	84.3	96	83.5	0	0.0
All Airlines	229	229	174	76.0	168	73.4	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Gold Coast								
Jetstar	281	271	207	76.4	199	73.4	10	3.6
Qantas	82	82	54	65.9	50	61.0	0	0.0
QantasLink	11	11	7	63.6	7	63.6	0	0.0
Rex Airlines	31	31	23	74.2	22	71.0	0	0.0
Virgin Australia	320	304	180	59.2	191	62.8	16	5.0
All Airlines	725	699	471	67.4	469	67.1	26	3.6
Sydney-Hamilton Island								
Jetstar	29	29	25	86.2	21	72.4	0	0.0
Qantas	31	30	19	63.3	21	70.0	1	3.2
Virgin Australia	32	31	17	54.8	17	54.8	1	3.1
All Airlines	92	90	61	67.8	59	65.6	2	2.2
Sydney-Hobart								
Jetstar	81	80	61	76.3	59	73.8	1	1.2
Qantas	38	37	26	70.3	24	64.9	1	2.6
QantasLink	45	44	29	65.9	26	59.1	1	2.2
Virgin Australia	76	73	53	72.6	56	76.7	3	3.9
All Airlines	240	234	169	72.2	165	70.5	6	2.5
Sydney-Launceston								
Jetstar	56	56	30	53.6	30	53.6	0	0.0
QantasLink	31	30	19	63.3	21	70.0	1	3.2
Virgin Australia	30	30	23	76.7	21	70.0	0	0.0
All Airlines	117	116	72	62.1	72	62.1	1	0.9
Sydney-Melbourne								
Jetstar	386	354	238	67.2	247	69.8	32	8.3
Qantas	918	844	527	62.4	597	70.7	74	8.1
QantasLink	5	5	4	80.0	4	80.0	0	0.0
Rex Airlines	194	185	127	68.6	145	78.4	9	4.6
Virgin Australia	744	663	371	56.0	412	62.1	81	10.9
All Airlines	2,247	2,051	1,267	61.8	1,405	68.5	196	8.7
Sydney-Perth								
Jetstar	58	56	26	46.4	30	53.6	2	3.4
Qantas	212	202	91	45.0	102	50.5	10	4.7
Virgin Australia	151	142	70	49.3	75	52.8	9	6.0
All Airlines	421	400	187	46.8	207	51.8	21	5.0
Sydney-Port Macquarie								
QantasLink	114	114	89	78.1	82	71.9	0	0.0
Rex Airlines	81	79	68	86.1	65	82.3	2	2.5
All Airlines	195	193	157	81.3	147	76.2	2	1.0
Sydney-Sunshine Coast								
Jetstar	109	107	84	78.5	79	73.8	2	1.8
Qantas	46	46	28	60.9	25	54.3	0	0.0
Virgin Australia	68	68	38	55.9	45	66.2	0	0.0
All Airlines	223	221	150	67.9	149	67.4	2	0.9
Sydney-Wagga Wagga								
QantasLink	114	112	85	75.9	80	71.4	2	1.8
Rex Airlines	84	84	62	73.8	63	75.0	0	0.0
All Airlines	198	196	147	75.0	143	73.0	2	1.0
Townsville-Brisbane								
Jetstar	50	50	26	52.0	27	54.0	0	0.0
Qantas	64	64	46	71.9	45	70.3	0	0.0
QantasLink	77	77	41	53.2	43	55.8	0	0.0
Virgin Australia	140	138	45	32.6	49	35.5	2	1.4
All Airlines	331	329	158	48.0	164	49.8	2	0.6

	<i>Sectors</i>		<i>Arrivals On Time</i>		<i>Departures On Time</i>		<i>Cancellations</i>	
	<i>Sched.</i>	<i>Flown</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>	<i>No.</i>	<i>%</i>
Townsville-Cairns								
QantasLink	152	141	109	77.3	108	76.6	11	7.2
Rex Airlines	13	13	11	84.6	11	84.6	0	0.0
All Airlines	165	154	120	77.9	119	77.3	11	6.7
Wagga Wagga-Sydney								
QantasLink	114	111	89	80.2	85	76.6	3	2.6
Rex Airlines	86	86	67	77.9	70	81.4	0	0.0
All Airlines	200	197	156	79.2	155	78.7	3	1.5

Airports

The following data reports by airport against flights operated on published routes only. This month, 8 major city airports and 29 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Adelaide						
Jetstar	332	238	71.7	330	242	73.3
Qantas	535	360	67.3	534	389	72.8
QantasLink	556	369	66.4	559	408	73.0
Rex Airlines	196	147	75.0	196	161	82.1
Virgin Australia	655	388	59.2	655	396	60.5
Virgin Australia Regional Airlines	37	25	67.6	37	13	35.1
All Airlines	2,311	1,527	66.1	2,311	1,609	69.6

Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney only.

Albury						
QantasLink	111	74	66.7	111	71	64.0
Rex Airlines	90	72	80.0	90	73	81.1
All Airlines	201	146	72.6	201	144	71.6

Relates to services to and from Sydney only.

Alice Springs						
QantasLink	52	36	69.2	52	30	57.7
Virgin Australia	16	7	43.8	16	2	12.5
All Airlines	68	43	63.2	68	32	47.1

Relates to services to and from Adelaide only.

Armidale						
QantasLink	107	88	82.2	105	81	77.1
Rex Airlines	44	29	65.9	48	30	62.5
All Airlines	151	117	77.5	153	111	72.5

Relates to services to and from Sydney only.

Ballina						
Jetstar	78	63	80.8	78	56	71.8
QantasLink	96	83	86.5	96	83	86.5
Virgin Australia	48	22	45.8	47	19	40.4
All Airlines	222	168	75.7	221	158	71.5

Relates to services to and from Sydney only.

Brisbane						
Jetstar	767	490	63.9	761	513	67.4
Qantas	1,431	1,036	72.4	1,427	1,089	76.3
QantasLink	1,102	793	72.0	1,101	797	72.4
Rex Airlines	199	144	72.4	200	148	74.0
Virgin Australia	2,015	1,188	59.0	2,020	1,143	56.6
All Airlines	5,514	3,651	66.2	5,509	3,690	67.0

Relates to services to and from Adelaide, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Launceston, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville only.

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Broome						
Qantas	9	9	100.0	9	4	44.4
QantasLink	85	61	71.8	85	43	50.6
Virgin Australia	26	15	57.7	27	8	29.6
Virgin Australia Regional Airlines	21	14	66.7	20	10	50.0
All Airlines	141	99	70.2	141	65	46.1
Relates to services to and from Perth only.						
Cairns						
Jetstar	329	217	66.0	331	223	67.4
Qantas	180	141	78.3	179	126	70.4
QantasLink	186	140	75.3	188	150	79.8
Rex Airlines	13	11	84.6	13	10	76.9
Virgin Australia	322	232	72.0	321	189	58.9
All Airlines	1,030	741	71.9	1,032	698	67.6
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville only.						
Canberra						
Jetstar	79	52	65.8	79	44	55.7
Qantas	5	4	80.0	5	4	80.0
QantasLink	951	694	73.0	943	680	72.1
Rex Airlines	31	21	67.7	31	18	58.1
Virgin Australia	492	319	64.8	489	300	61.3
All Airlines	1,558	1,090	70.0	1,547	1,046	67.6
Relates to services to and from Adelaide, Brisbane, Gold Coast, Melbourne and Sydney only.						
Coffs Harbour						
QantasLink	110	82	74.5	109	79	72.5
Rex Airlines	92	77	83.7	92	72	78.3
All Airlines	202	159	78.7	201	151	75.1
Relates to services to and from Sydney only.						
Darwin						
Jetstar	86	60	69.8	86	38	44.2
Qantas	72	48	66.7	72	46	63.9
QantasLink	121	71	58.7	121	84	69.4
Virgin Australia	100	59	59.0	102	41	40.2
Virgin Australia Regional Airlines	15	9	60.0	15	8	53.3
All Airlines	394	247	62.7	396	217	54.8
Relates to services to and from Brisbane, Melbourne, Perth and Sydney only.						
Devonport						
QantasLink	117	94	80.3	117	90	76.9
Rex Airlines	49	45	91.8	49	44	89.8
All Airlines	166	139	83.7	166	134	80.7
Relates to services to and from Sydney only.						
Dubbo						
QantasLink	114	77	67.5	114	81	71.1
Rex Airlines	115	97	84.3	108	89	82.4
All Airlines	229	174	76.0	222	170	76.6
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Emerald						
QantasLink	122	99	81.1	121	96	79.3
Virgin Australia	26	23	88.5	26	24	92.3
All Airlines	148	122	82.4	147	120	81.6
Relates to services to and from Brisbane only.						
Gladstone						
QantasLink	128	109	85.2	129	105	81.4
Virgin Australia	50	29	58.0	50	31	62.0
All Airlines	178	138	77.5	179	136	76.0
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	541	402	74.3	540	396	73.3
Qantas	101	67	66.3	100	71	71.0
QantasLink	29	18	62.1	29	15	51.7
Rex Airlines	62	52	83.9	62	49	79.0
Virgin Australia	621	379	61.0	620	343	55.3
All Airlines	1,354	918	67.8	1,351	874	64.7
Relates to services to and from Adelaide, Canberra, Melbourne and Sydney only.						
Hamilton Island						
Jetstar	29	25	86.2	29	15	51.7
Qantas	56	37	66.1	56	38	67.9
Virgin Australia	65	40	61.5	64	30	46.9
All Airlines	150	102	68.0	149	83	55.7
Relates to services to and from Brisbane and Sydney only.						
Hobart						
Jetstar	218	149	68.3	218	147	67.4
Qantas	73	44	60.3	74	57	77.0
QantasLink	136	86	63.2	134	84	62.7
Virgin Australia	236	144	61.0	236	157	66.5
All Airlines	663	423	63.8	662	445	67.2
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Kalgoorlie						
Qantas	25	19	76.0	25	17	68.0
QantasLink	45	28	62.2	45	28	62.2
Virgin Australia	41	35	85.4	40	32	80.0
Virgin Australia Regional Airlines	31	21	67.7	31	23	74.2
All Airlines	142	103	72.5	141	100	70.9
Relates to services to and from Perth only.						
Karratha						
Qantas	19	17	89.5	19	15	78.9
QantasLink	125	84	67.2	125	67	53.6
Virgin Australia	30	16	53.3	30	15	50.0
Virgin Australia Regional Airlines	18	8	44.4	18	4	22.2
All Airlines	192	125	65.1	192	101	52.6
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Launceston						
Jetstar	167	96	57.5	167	79	47.3
QantasLink	143	97	67.8	143	90	62.9
Virgin Australia	135	70	51.9	135	97	71.9
All Airlines	445	263	59.1	445	266	59.8
Relates to services to and from Brisbane, Melbourne and Sydney only.						
Mackay						
Jetstar	29	13	44.8	29	11	37.9
Qantas	92	73	79.3	92	71	77.2
QantasLink	19	12	63.2	23	15	65.2
Virgin Australia	134	84	62.7	134	73	54.5
All Airlines	274	182	66.4	278	170	61.2
Relates to services to and from Brisbane only.						
Melbourne						
Jetstar	1,380	893	64.7	1,384	887	64.1
Qantas	1,782	1,169	65.6	1,780	1,228	69.0
QantasLink	777	521	67.1	781	543	69.5
Rex Airlines	511	368	72.0	510	432	84.7
Virgin Australia	2,259	1,214	53.7	2,265	1,303	57.5
All Airlines	6,709	4,165	62.1	6,720	4,393	65.4
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney only.						
Mildura						
QantasLink	133	89	66.9	131	90	68.7
Rex Airlines	101	86	85.1	101	88	87.1
All Airlines	234	175	74.8	232	178	76.7
Relates to services to and from Melbourne only.						
Mount Isa						
Qantas	47	43	91.5	47	37	78.7
QantasLink	5	5	100.0	5	4	80.0
Virgin Australia	12	10	83.3	12	9	75.0
All Airlines	64	58	90.6	64	50	78.1
Relates to services to and from Brisbane only.						
Newcastle						
Jetstar	108	83	76.9	108	80	74.1
QantasLink	177	145	81.9	177	132	74.6
Virgin Australia	118	63	53.4	117	60	51.3
All Airlines	403	291	72.2	402	272	67.7
Relates to services to and from Brisbane and Melbourne only.						
Newman						
Qantas	19	16	84.2	19	16	84.2
QantasLink	93	70	75.3	90	65	72.2
Virgin Australia	30	25	83.3	30	25	83.3
Virgin Australia Regional Airlines	21	17	81.0	21	18	85.7
All Airlines	163	128	78.5	160	124	77.5
Relates to services to and from Perth only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Perth						
Jetstar	173	108	62.4	172	71	41.3
Qantas	720	411	57.1	717	442	61.6
QantasLink	496	277	55.8	500	324	64.8
Virgin Australia	600	336	56.0	597	370	62.0
Virgin Australia Regional Airlines	167	96	57.5	168	111	66.1
All Airlines	2,156	1,228	57.0	2,154	1,318	61.2
Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney only.						
Port Hedland						
Qantas	24	21	87.5	24	17	70.8
QantasLink	114	74	64.9	113	70	61.9
Virgin Australia	25	18	72.0	25	16	64.0
Virgin Australia Regional Airlines	25	17	68.0	25	14	56.0
All Airlines	188	130	69.1	187	117	62.6
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	132	112	84.8	130	111	85.4
Rex Airlines	139	113	81.3	139	109	78.4
All Airlines	271	225	83.0	269	220	81.8
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	114	89	78.1	113	88	77.9
Rex Airlines	79	68	86.1	75	62	82.7
All Airlines	193	157	81.3	188	150	79.8
Relates to services to and from Sydney only.						
Proserpine						
Jetstar	36	27	75.0	36	25	69.4
QantasLink	30	25	83.3	30	21	70.0
Virgin Australia	36	23	63.9	36	15	41.7
All Airlines	102	75	73.5	102	61	59.8
Relates to services to and from Brisbane only.						
Rockhampton						
QantasLink	166	131	78.9	164	108	65.9
Virgin Australia	139	72	51.8	139	81	58.3
All Airlines	305	203	66.6	303	189	62.4
Relates to services to and from Brisbane only.						
Sunshine Coast						
Jetstar	166	122	73.5	167	104	62.3
Qantas	77	51	66.2	78	36	46.2
Virgin Australia	140	89	63.6	141	74	52.5
All Airlines	383	262	68.4	386	214	55.4
Relates to services to and from Melbourne and Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Sydney						
Jetstar	1,446	1,001	69.2	1,449	993	68.5
Qantas	2,003	1,468	73.3	2,015	1,347	66.8
QantasLink	1,256	921	73.3	1,266	899	71.0
Rex Airlines	857	638	74.4	862	672	78.0
Virgin Australia	2,297	1,436	62.5	2,296	1,482	64.5
All Airlines	7,859	5,464	69.5	7,888	5,393	68.4

Relates to services to and from Adelaide, Albury, Armidale, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Sunshine Coast and Wagga Wagga only.

Townsville

Jetstar	50	32	64.0	50	27	54.0
Qantas	66	47	71.2	64	45	70.3
QantasLink	219	177	80.8	218	151	69.3
Rex Airlines	13	10	76.9	13	11	84.6
Virgin Australia	140	66	47.1	138	49	35.5
All Airlines	488	332	68.0	483	283	58.6

Relates to services to and from Brisbane and Cairns only.

Wagga Wagga

QantasLink	112	85	75.9	111	85	76.6
Rex Airlines	84	62	73.8	86	70	81.4
All Airlines	196	147	75.0	197	155	78.7

Relates to services to and from Sydney only.

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.

Airlines and Reporting

Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Tigerair Australia ceased operations in March 2020 and data was not received for that month.

Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. With effect from July 2021, Regional Express is reported as Rex Airlines.

Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In February 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.